

## How to recalibrate your wireless electricity monitoring device (with silver button)

*Has your 1 or 3 Phase Wireless Electricity sub-meter stopped transmitting data?*

### **1 or 3 Clamp Wireless Electricity sub-meter (with silver button)**

**Issue:** The device has stopped broadcasting

**Possible reason:** This may happen if the device is out of signal range for long periods of time or someone has pushed the silver button on the device. This can be easily resolved by following the recalibration steps below.

#### **Recalibration procedure:**

1. Make sure the device is within **good** signal range of your gateway
2. Locate **silver button** on the front of the device
3. Make sure if recalibration is needed:
  - a. **Push silver button for about 1 second**
  - b. If you **see one green flash** on the device, skip steps 3 to 5 (*device is working as expected*)
  - c. If no green flash is seen, proceed with steps 3 to 5
3. **Push and hold silver button for 3 seconds** and release
4. If recalibration is successful, you will **see one green flash** on the device
5. If **no or multiple green flashes** are seen, note device number and please contact us

**Note:** We always recommend using a qualified electrician for handling electrical panels / wiring