



FAQs

1. How do I pay for the sessions?

The easiest way to is to set up a monthly standing order to the following bank details:

Account name: PROJECT SAMBA LIMITED
Sort Code: 04-06-05
Account No: 20321348

The current monthly fee is £25, and is to be paid by the 27th of each month.

There is an initial £10 registration fee to be paid after your child's first session. The best way to pay for the registration fee is either by cash on your child's second session, or alternatively a bank transfer to the bank details above.

2. Can I simply turn up and pay and play each week?

No. To manage numbers every child needs to be registered first and contacted by someone from PROJECT SAMBA before attending a session. Contact info@projectsamba.com to register.

3. What clothing should my child wear?

Most sessions will be indoors, so we recommend either a football kit consisting of t-shirt, shorts, and socks or alternatively PROJECT SAMBA have training kits to purchase.

4. How do I purchase a training kit?

Email info@projectsamba.com with your request. We will then provide a size guide for you to pick the size relevant for your child. Once that is confirmed, simply pay £25 to the bank details provided below:

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Once ordered, kit can take approx. two weeks to be delivered. We can either deliver to your nominated address, or simply bring the kit when it arrives to your child's next session.

5. What footwear should my child wear?

We recommend Indoor Futsal Shoes or Astro trainers. Examples of affordable Indoor Futsal trainers can be found here:

<https://www.sportsdirect.com/sondico-strike-indoor-football-boots-child-boys-080571#colcode=08057103>

6. Should my child wear shin pads?

Yes. It is mandatory to wear shin pads during any contact parts of the sessions, so please bring them for every session.

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7. Can I drop off my child and pick them up at end of session?

No. Just in case of injuries or illness, it is mandatory that a responsible adult for each child remain in the hall at all times.

8. Can I take videos or pictures of my child?

No. Due to Safeguarding rules, we kindly request that no photos or videos are taken of the sessions. We will try and take photos and videos of the sessions, but only of children where a parent/guardian has given permission to do so.

9. What time should I arrive?

Please arrive no earlier than 5 mins before the session starts and no later than the proposed start time. Upon arrival, every child will be given a ball and an arrival activity to perform until the session start time.

10. Are drinks provided for the children?

Afraid not, please bring water for your child, there will be sufficient drink breaks throughout the session.

11. Can I bring siblings /other children with me?

Yes, if they are able to sit quietly during the session. It's important the children can concentrate on the coaching being given, so lots of noise and movement isn't ideal.

12. Can I bring food?

The hall owner's rules say no food is to be brought into the halls, only drinks for participants.

13. Is there room to bring a buggy / stroller into the hall?

There will be suitable space outside the hall to store them, but leaving them unattended will be at your own risk and PROJECT SAMBA are not liable for any damage or theft.

14. What happens if another or my own child are misbehaving during the session?

If we notice a child is misbehaving, one of the coaches will take them to the side away from others and remind them of the behaviour we expect. Should the bad behaviour continue, we may ask them to sit out with their parent/guardian for a short period and we will expect the parent/guardian to help us resolve the situation.

15. What do you do if my child is struggling?

Every child develops at different stages, our aim is to help everyone develop to their individual needs. Coaches will be looking at a child's ability and will either increase or lower the difficulty for them as required. We want all children to enjoy the sessions and we don't want an environment where they feel pressure to perform a task.

16. What happens if my child can't attend one of the sessions?

Let one of the coaches know as soon as possible. Please note that as this is a monthly subscription, no monies will be refunded if you can't attend.

17. What happens if a session is cancelled?

Should PROJECT SAMBA need to cancel a session due to unforeseen circumstances, we will endeavour to reschedule an additional session for the children to attend. No monies will be refunded should a cancellation happen.

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18. Do you have a Safeguarding Policy?

A copy of our Safeguarding policy can be requested by emailing info@projectsamba.com

All coaches will have been DBS checked and have an in-date DBS Certificate.

19. Do you have insurance cover?

We have Public Limited Liability insurance cover and a copy of our certificate can be requested by emailing info@projectsamba.com

20. Do you have a Risk assessment?

We have provided the venue a risk assessment as per their requirements. Again, a copy can be requested by emailing info@projectsamba.com

21. What happens if I want to leave the SAMBA Skill Tots sessions?

30 days' notice is to be given in writing to the following email address info@projectsamba.com

We will then confirm further details in our reply, confirming last session date and last payment date required.

22. What happens when my child goes into Year 2?

Project Samba offer a variety of sessions available for children aged between 4-12 years old. We will provide you details of the most suitable session for your child to continue their development.