# BUSINESS PROFILE







#### **About us**

Mannex IT Solutions is all about providing professional Technology assistance to all our clients from home users to Enterprise Businesses. Our main focus is on providing you with the best managed IT support at very competitive rates, taking care of all your IT aspects and Security of your business or home.

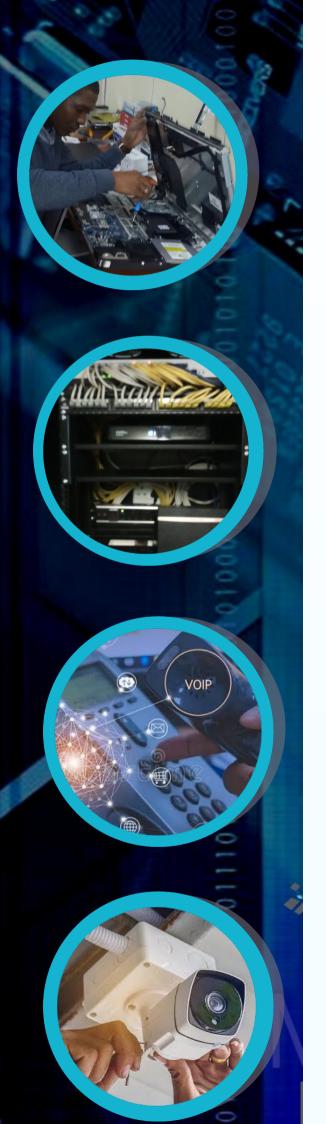
#### **Mission Statement**

Bringing solutions to all the technical difficulties faced by our clients on daily basis, both home and business users as well as providing you with preventative measures as we do not wait for problems to occur but help in avoiding down times.

#### **Our Vision**

To be one of the most recognized IT support organization through providing best Computer service and support in South Africa and across the boarders.

We make technology accessible!





We make technology accessible

# **SERVICES**

**IT SUPPORT** 

**NETWORKING** 

**VoIP SOLUTIONS** 

# CCTV & ALARMS

Mannex IT Solutions provides managed Business IT and support for Home users as-well at affordable rates. We provide comprehensive IT support for schools at a fraction of the cost of hiring a full time IT team.

+27 10 880 7788

www.mannexitsolutions.co.za





We make technology accessible

# OTHER SERVICES

**WEB-DESIGN** 

**WEB-HOSTING** 

**BUSINESS CARDS** 

**Email Signatures** 

### **Business Profiles**

Mannex IT Solutions is here to give you the help you need with setting up your business and get it out there into the digital marketing from setting up a domain, website, professional emails, signatures and company profile.

www.mannexitsolutions.co.za





This service plan is an ongoing agreement between Mannex IT Solutions (MIS) and the client, focusing on service delivery by MIS acting as an IT department for the client.

MIS will serve the client on all IT solutions for the term of the contract which can be amended and renewed every year from the date the contract was signed.

#### Types of SLA We offer

- 1. Weekly Visit SLA
- 2. Full time SLA
- 1. A weekely visit SLA is based on the less IT Support requirement by the client which can range from once a week visit to twice a week visits for a specific period of time ranging from 1hour going upwards.
- 2. Full time SLA is mainly for enterprise clients whereby we deploy a full time technician to be based onsite on a daily basis, monitoring and running the IT desk.



### **SERVICES**

Supply & Installations: Solar System for Residential & Commercial properties • Inverter & Battery Backup Systems • Solar Lights • Electrical Engineering •

We have packages from as small as 3kva systems up to 16kva systems...

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### Connect with us!













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