

Sulfur block trouble shooting:

1. Does the display show the current time?
If no: check to make sure the system is plugged in and that the receptacle is working. The GFCI may be tripped or the breaker may need to be reset.
2. Is the bypass in service? A closed bypass will result in bringing raw water into the home.
3. If the power is on and the bypass is open, manually start the regeneration cycle. When the cycle begins, listen for the release of air. If the air is released, then the sulfurblock is drawing in and holding it as intended. If air is not released, the sulfurblock is either not drawing air, or is failing to hold it within the tank. This will require further investigation by a service technician.
4. If the power is on, the bypass is open and the system is retaining air, inspect the drain line for obstructions. These prevent the system from cleaning itself properly resulting in a foul odor.
5. Most sulfurblocks are programmed to regenerate at 12am every day. Using water in the home at this time will introduce raw water into the home. Make sure your regeneration cycle is not being affected by your schedule. It is always possible to change the programming to avoid timing conflicts.