



Terms & Conditions

By booking a one to one session with me you are agreeing to these terms. They exist to support the process and give you the best possible experience.

Payment

To secure your booking, payment is accepted by BACS transfer before your appointment. This time will then be scheduled solely for you.

Cancelling & rescheduling

I try to be as flexible as I can understanding that emergencies happen but if you need to cancel or reschedule, please let me know no later than 24 hours before your scheduled appointment.

Cancelling within 24 hours & no shows

Being a small business, I'm sure you will understand that late cancellations and no shows give less or no opportunity to fill the appointment. If you cancel within 24 hours, I am able to refund you 50% of your payment. If you do not turn up on at the arranged time you will forfeit the whole payment.

Sickness

If you are feeling unwell on the day of your appointment including having any Covid-19 symptoms, or if you have been in contact with somebody who may have Covid-19, please do not attend your appointment. Let me know as soon as possible and I can reschedule your booking.

Under 18's

I am unable to work with anyone under 18 years old