

## **Ballers Academy Membership Terms & Conditions September 2023**

### **Limited Academy Spaces:**

Academy spaces are limited, and we may occasionally operate on a first-come, first-served basis. Placements offered will be considered secured only when we receive a completed registration form and full-term fees. Siblings may, on occasion, receive preferential placements.

### **Refunds and Missed Sessions:**

We uphold a strict no refund policy. Once your child's space is secured, it remains theirs for the duration of the booked term. Missed sessions are non-refundable and cannot be exchanged.

### **Training Groups:**

Members training sessions, groups, or days may be subject to change during terms to ensure that players are in the correct group for their individual development.

### **Postponed or Cancelled Sessions:**

If sessions must be postponed due to circumstances beyond our control, such as venue closures, staff illnesses/shortages, or government-enforced national lockdowns, we will replace standard sessions with virtual workouts for the remainder of the term.

### **Credits:**

If credits are offered for any reason, they will be valid for the following consecutive term only.

By registering your child with Ballers Academy, you confirm that you have read, understood, and accepted all of the above terms and conditions.

### **Please note:**

These terms and conditions are subject to UK law and regulations, and any disputes will be resolved in accordance with the applicable legal framework.