

Terms & Conditions

Cancellations

Cancellations or reservation changes made at least one business day in advance allows our team the opportunity to accommodate other guests and will be greatly appreciated. Cancellations made with less than 24 hours and No-show reservations hurt our business, especially the technician that reserved the time slot for your.

Arrival

Please arrive at least 5 minutes prior to your scheduled reservation. This will allow you time to choose a color for your nails, look over our menu, enjoy a beverage (upon request) and preview a possible new look in our various fashion magazines (due to Covid-19, magazines might not be available for the time being).

Late Arrivals/Late Service on our part

To ensure the promptness of all reservations we reserve the right to reschedule any reservation that is 15 minutes late or later to another convenient time. We will always do our best to accommodate our guests if there's enough time till the next booked time slot. However, we can only do what we can with the time available such as performing only pedicure or manicure if a combo was booked.

The time slot booked for each service is the average time it usually takes to perform the service. However, some customers might require more time for the same service (example: more callus/cuticle to be trimmed, longer nail/special shape, etc), so we might be running late occasionally. We try our best to communicate with the next customer ahead of time.

Gratuities

For your convenience Brilliant Nail Spa accepts gratuities from cash or they can be placed on your credit/debit card for your technician.

Children

Brilliant Nail Spa welcomes all well-behaved children. Please remind your children to avoid running, spinning or climbing on chairs, or opening any closed drawers in the space. Most drawers contain sharp objects and chemicals that could be potentially dangerous to unsuspecting children.

Payment

Brilliant Nail Spa Accepts Visa, MasterCard, Discover, American Express and cash for payment of services and products. We do not accept checks of any form for payment.

Returns/Refunds

Due to the artistic nature of what we do, we cannot offer refunds on services performed. However, we will work tirelessly to ensure you are satisfied.

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Agreement between user and www.brilliantnailspa.com

Welcome to www.brilliantnailspa.com. The www.brilliantnailspa.com website (the "Site") is comprised of various web pages operated by Brilliant Nail Spa, L.L.C. ("Brilliant Nail Spa"). www.brilliantnailspa.com is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of www.brilliantnailspa.com constitutes your agreement to all such Terms. Please read these terms carefully and keep a copy of them for your reference.

www.brilliantnailspa.com is an E-commerce Site

This website is provided as an informational venue to our clients & prospective clients. It provides information on our business, culture, staff and mission statement.

Electronic Communications

Visiting www.brilliantnailspa.com or sending emails to Brilliant Nail Spa constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Your account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Brilliant Nail Spa is not responsible for third party access to your account that results from theft or misappropriation of your account. Brilliant Nail Spa and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion. Brilliant Nail Spa does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use www.brilliantnailspa.com only with permission of a parent or guardian.

Links to third party sites/Third party services

www.brilliantnailspa.com may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Brilliant Nail Spa and Brilliant Nail Spa is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Brilliant Nail Spa is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Brilliant Nail Spa of the site or any association with its operators.

Certain services made available via www.brilliantnailspa.com are delivered by third party sites and organizations. By using any product, service or functionality originating from the www.brilliantnailspa.com domain, you hereby acknowledge and consent that Brilliant Nail Spa may share such information and data with any third party with whom Brilliant Nail Spa has a contractual relationship to provide the requested product, service or functionality on behalf of Brilliant Nail Spa www.brilliantnailspa.com users and customers.

No unlawful or prohibited use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use www.brilliantnailspa.com strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Brilliant Nail Spa that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site.

You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Brilliant Nail Spa or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto. You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Brilliant Nail Spa content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use and will make no other use of the content without the express written permission of Brilliant Nail Spa and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Brilliant Nail Spa or our licensors except as expressly authorized by these Terms.

Third Party Accounts

You will be able to connect your La Jolie account to third party accounts. By connecting your La Jolie account to your third-party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner,

do not use this feature.

International Users

The Service is controlled, operated and administered by La Jolie from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Brilliant Nail Spa Content accessed through www.brilliantnailspa.com in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

Indemnification

You agree to indemnify, defend and hold harmless Brilliant Nail Spa, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorneys' fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Brilliant Nail Spa reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Brilliant Nail Spa in asserting any available defenses.

Liability disclaimer

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. LA JOLIE SALON & SPA AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME. LA JOLIE SALON & SPA AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. BRILLIANT NAIL SPA AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL BRILLIANT NAIL SPA AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF BRILLIANT NAIL SPA OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME

STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

Termination/access restriction

Brilliant Nail Spa reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Tennessee and you hereby consent to the exclusive jurisdiction and venue of courts in Tennessee in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Brilliant Nail Spa as a result of this agreement or use of the Site. Brilliant Nail Spa's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Brilliant Nail Spa right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Brilliant Nail Spa with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Brilliant Nail Spa with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Brilliant Nail Spa with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Brilliant Nail Spa reserves the right, in its sole discretion, to change the Terms under which Products, Services & www.brilliantnailspa.com is offered. The most current version of the Terms will supersede all previous versions. Brilliant Nail Spa encourages you to periodically review the Terms to stay informed of our updates.