

DOG TRAINING/WALKING/SITTING
muttmanners.info@gmail.com
905-925-6945



Mutt Manners TRAINING Sign up Policies

Thank you for choosing Mutt Manners to help you with your doggy training needs!
We hope you are satisfied with your training and we appreciate your business.

Please keep in mind some of our policies for booking & payment.

- We require payment to be made at time of booking an appointment to hold the spot.
- We do not offer refunds **after** the start date of your training package.
- If you wish to receive a refund **before** your training package has started, please give us **at least 78 hours** notice before your scheduled appointment time.
- We require a **minimum of 48 hours notice** if you are unable to attend a scheduled appointment. Please keep in mind that less than 48 hours notice could result in the loss of a training session.
- Our training packages have a four-month expiry on them, this means you have 4 months from your start date to complete all of your lessons/sessions. Your start date is the date of your first appointment.
- Appointments are first come first serve; we recommend booking as soon as you know your availability.
- Our staff do not work statutory holidays. If you have a recurring appointment that falls on a stat holiday, our staff will not be there. I apologize for the inconvenience.

Your start date is the date you had your first session, not the day you signed up

If you have any questions or concerns about our policies please do not hesitate to contact us or speak with your trainer!

Thank you for your corporation,

Mutt Manners Staff