

RICEVILLE VOLUNTEER FIRE DEPARTMENT ANNUAL REPORT

2021-2022

COMPASSION

PROFESSIONALISM

FAMILY

COMMUNITY

DEDICATION

ISO CLASS

MISSION STATEMENT

TO PROVIDE PROFESSIONAL FIRE AND EMERGENCY MEDICAL SERVICES TO THE RICEVILLE COMMUNITY AND SAFEGUARD LIFE AND ITS QUALITY THROUGH TRAINING AND EDUCATION

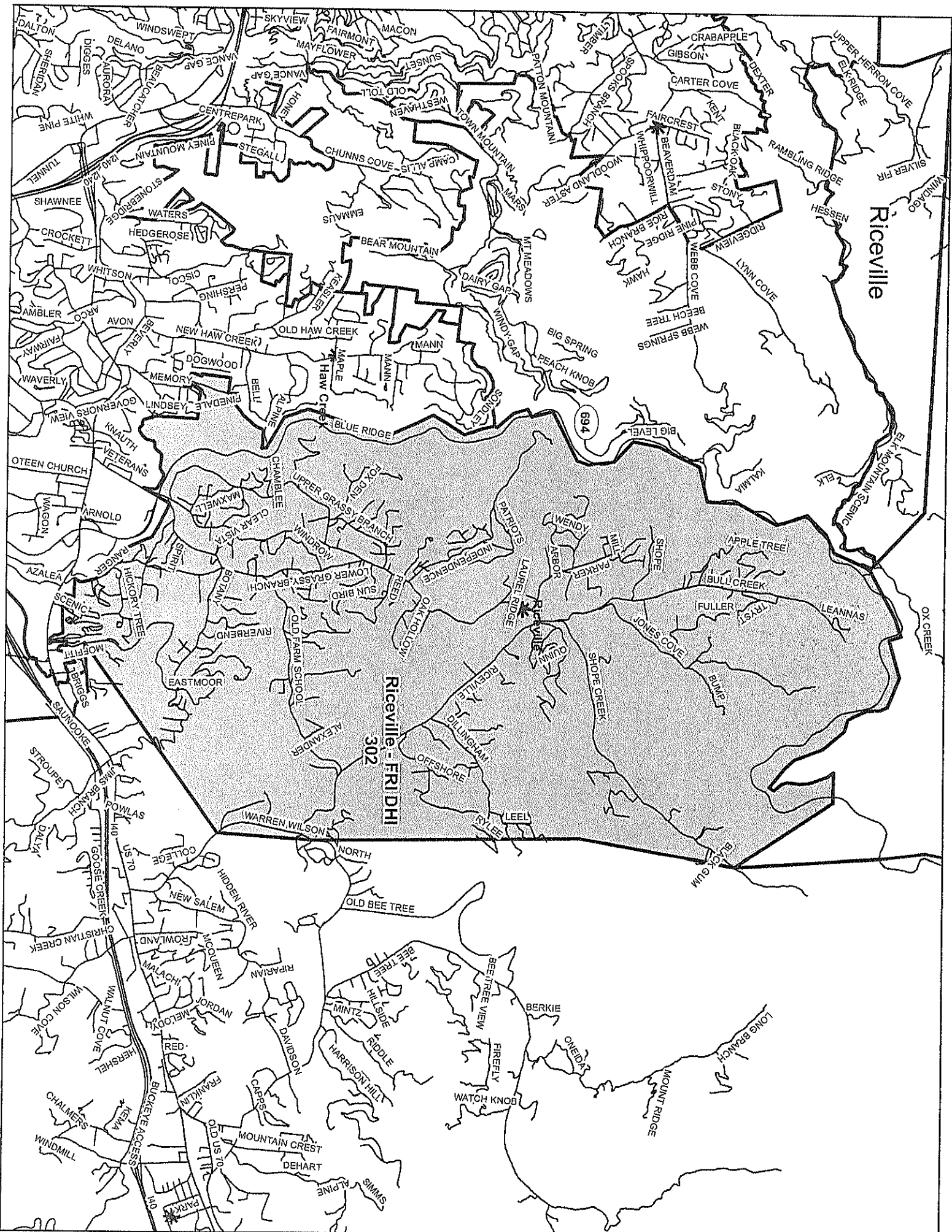
President of the Board of Directors: Mark Curran

Mark.curran@ricevillefire.org

828-298-2456

WE'RE ALWAYS LOOKING FOR NEW FACES





Riceville

Riceville - FRIDHI
302

DALTON SHERIDAN WINDSWEEP FAIRMONT MACON CRABAPPLE
 WINDSWEEP FAIRMONT MACON CRABAPPLE GIBSON DEXTER
 DELANO BEAUCHAMBER MAYFLOWER SUNSET WESTHAVEN
 WANCE GAP HONEE PATTON MOUNTAIN MOUNTAIN MANS
 CENTERPARK STEGALL CHUNNS COVE OLD TOLL
 CAMP ALLIS FIVE TOWN WOODLAND ASTER FAIRCREST KENT
 SHAWNEE STONERIDGE WATERS EMMAUS BEAR MOUNTAIN
 CROCKETT HEDGEROSE DAIRY GAP WINDY GAP REACH KNOB
 WHITSON CISCO PERSHING MANN HAWK
 AMBLER AVON BEVERLY NEW HAW CREEK OLD HAW CREEK
 WEAVERLY MEMORY DOGWOOD MAPLE HAW CREEK
 GOVERNORS VIEW KNAUTH VETERANS BELL ALPINE
 OTEEN CHURCH CHAMBLEE UPPER GRASSY BRANCH
 ARNOLD MAXWELL FOX DEN PATRIOTS WENDY
 AZALEA RANGER HICORY TREE WINDOM INDEPENDENCE
 SCENIC MORFITT SUN BIRD OAK HOLLOW BEEL
 BRIGGS SAUNOIKE RIVERBEND BOYD LOWER GRASSY BRANCH
 EASTMOOR OLD FARM SCHOOL RICEVILLE LAUREL RIDGE
 STROUPE TIT GOOSE CREEK CHRISTIAN CREEK WARREN WILSON
 DAVIS DALY POWLAS HIDDEN RIVER NORTH
 COLLEGE NEW SALEM OLD BEE TREE
 WILSON COVE MALACHI ROWLAND MOLEEN
 HERSHEL WALNUT COVE JORDAN MOUNTAIN CREST
 CHALMERS KAMA FRANKLIN CARPENTER MINTZ
 WINDMILL PARK ODDUSO HARRISON HILL
 BUCKEYE ACCESS BERKIE OHEGAR
 MOUNT RIDGE
 SWISS ALPINE DEHART

Riceville Volunteer Fire Department Core Values

- Maintaining **Honor** through diversity, respect, and integrity.
- Providing an atmosphere that encourages **Loyalty** and camaraderie.
- Maintaining the **Highest Levels Competency**, through training and professional development.
- Planning and providing services that meet and exceed Emergency Services standards for **Excellence**.
- Utilizing **Predictability** to address internal and external customer service needs.
- Providing a climate of **Inclusion** devoid of racism, sexism, favoritism and nepotism. Embracing **Absolute Accountability** to ensure all members contribute to organizational success.



Riceville Volunteer Fire Department Vision Statement

The Riceville Volunteer Fire Department strives for the Emergency Services best practice and excellence through preparedness, response and mitigation. Our efforts are customer-focused, innovative, and driven toward leading emergency services delivery to the citizens of the Riceville Community and all those who call upon us for service.

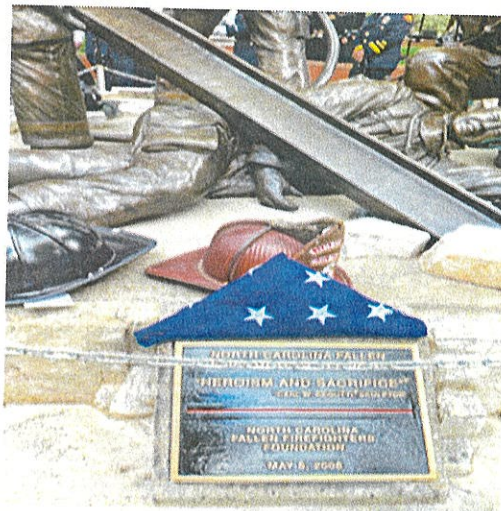
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FIRE CHIEF'S REPORT 2021-2022

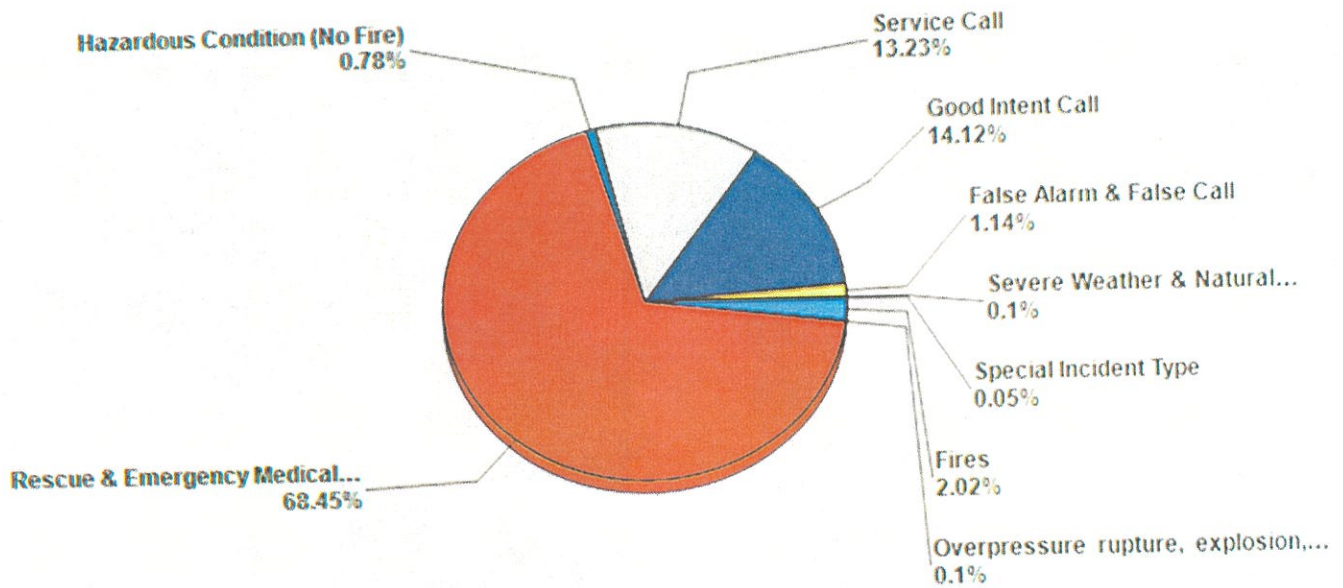
Chief Tom Kelly
chief@ricevillefire.org
2251 Riceville Rd
Asheville, NC 28805
828-298-2456
Website: ricevillefire.org

1 st quarter	Fire 6	EMS 348	Service 168	Other 1	total 525 calls
2 nd quarter	Fire 11	EMS 282	Service 134	Other 0	total 365 calls
3 rd quarter	Fire 17	EMS 324	Service 134	Other 0	total 475 calls
4 th quarter	Fire 10	EMS 369	Service 121	Other 0	total 500 calls



COMMITTEE REPORTS

1120 REPLACEMENT RECEIVED 11 PROPOSALS FROM 5 VENDORS AND SELECT CUSTOMS WAS CHOSEN TO BUILD OUR NEW AMBULANCE. SEVERAL SETBACKS HAVE OCCURRED WITH THE RECEIVING OF THE CHASSIS. SEVERAL VENDORS REPORT SIMILAR DELAYS BY THE MANUFACTURES. NATIONAL REPORTS SHOW MANY EMERGENCY SERVICE NEEDS ARE BEING DELAYED UP TO 25 MONTHS DUE ISSUE WITH THE NEED SUPPLIES TO PROVIDE SAFETY EQUIPMENT FOR RESPONDERS ACROSS THE U.S.



FIREFIGHTERS ARE A DEPARTMENT'S GREATEST RESOURCE. THE BIGGEST STATION, NEWEST APPARATUS, AND MOST TECHNICALLY ADVANCED EQUIPMENT WILL DO NOTHING TO SAVE LIVES WITHOUT FIREFIGHTERS. RICEVILLE VOLUNTEER FIRE DEPARTMENT HAS HIGHLY TRAINED AND DEDICATED FIREFIGHTERS. HAVING THE APPROPRIATE STAFFING LEVELS AND TRAINING IS CRITICAL TO OUR MISSION OF PROTECTING OUR COMMUNITY FROM FIRE AND OTHER EMERGENCIES, AS WELL AS PROVIDING EMERGENCY MEDICAL SERVICES.

Response times (Dispatch to Arrival)

EMS 09:44 Fire 07:42
 355 overlapping calls
 Average time on scene 22:19
 Busiest day of the week: Monday

Apparatus response

1110 – 1248 calls	1120 – 35 calls
E 11 – 71 calls	E 112 – 54 calls
E 113 – 7 calls	Br 11 – 79 calls
Tanker 11 – 26 calls	Tac 11 – 594 calls

SPRING 2022 RVFD IMPROVES THE ISO RATING TO
A CLASS 3/9E IMPROVING FROM 4/9E

THERE WAS NO LOSS OF LIFE AS A RESULT OF FIRE

\$1,295,000 PRE-INCIDENT PROPERTY VALUE

\$150,000 PROPERTY LOSS AS A RESULT OF FIRE

89.5% PROPERTY SAVED

NEW DEVELOPMENT BRINGS MANY NEW CHALLENGES

FOR BOTH THE HOME OWNER AND RVFD

CHALLENGES FOR RESPONSE TIMES TO EASTMOOR

HAVE BEEN IDENTIFIED AND ADDITIONAL MUTUAL

AID HAS BEEN ESTABLISHED

TRAINING TOGETHER ESTABLISHES TRUST AND

BUILDS CONFIDENCE FOR A COMMON GOAL



2021-2022 TRAINING RECAP

4447 HOURS OF TRAINING

RVFD HOLDS 493 NC & NATIONAL ACCREDITED
CERTIFICATIONS WITH 16 NEW CERTIFICATIONS BEING
OBTAINED THROUGH LOCAL COMMUNITY COLLEGES &
THE NATIONAL FIRE ACADEMY

STRENGTH OF THE MEMBERSHIP

11-EMT BASIC, 19 ADVANCED EMT, & 14 PARAMEDICS
ALONG WITH 22 CERTIFIED NC FIREFIGHTERS



COMMUNITY RISK REDUCTION 2021-2022

RVFD RECEIVED A GRANT FOR SMOKE DETECTORS MAY 2022 AND CANVASSED AN AREA OF HIGHER RISK FOR INJURY & LOSS OF LIFE FROM FIRE. BECAUSE OF THE SUCCESS OF THE SMOKE DETECTOR PLACEMENT AND SAFETY EDUCATION, RVFD WILL BE AUTOMATICALLY RECEIVING SMOKE DETECTORS AGAIN 2023 FROM THE NORTH CAROLINA DEPARTMENT OF INSURANCE.



**RICEVILLE VFD GIVES BACK EVERY YEAR TO
THE COMMUNITY THROUGH PUBLIC INTERACTION**

**COVID-19 SLOWED US DOWN BUT THE
DETERMINATION OF OUR MEMBERS MADE WHAT
MANY WOULD CALL IMPOSSIBLE VERY POSSIBLE**

