

COMPASSION

PROFESSIONALISM

FAMILY

COMMUNITY

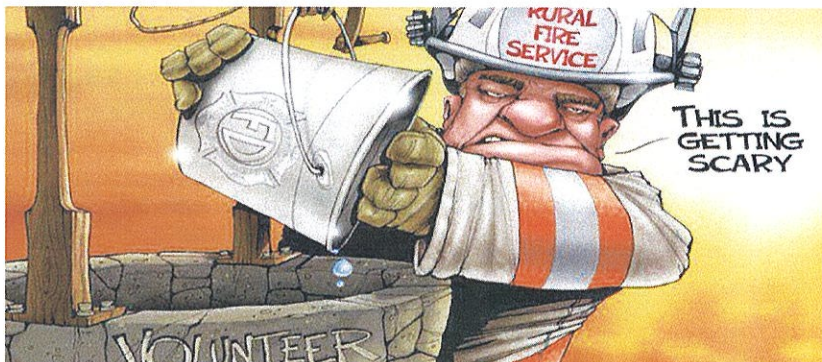
DEDICATION

MISSION STATEMENT

TO PROVIDE PROFESSIONAL FIRE AND EMERGENCY MEDICAL SERVICES TO THE RICEVILLE COMMUNITY AND SAFEGUARD LIFE AND ITS QUALITY THROUGH TRAINING AND EDUCATION

Presented to the Riceville Volunteer Fire Department Board of Directors

828-298-2456



*RICEVILLE VOLUNTEER FIRE
DEPARTMENT
ANNUAL REPORT*

2022-2023

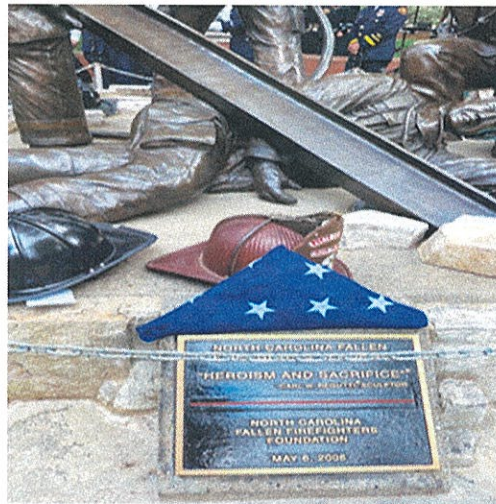
RICEVILLE VOLUNTEER FIRE DEPARTMENT ANNUAL



FIRE CHIEF'S REPORT 2022-2023

Chief Tom Kelly
chief@ricevillefire.org
2251 Riceville Rd
Asheville, NC 28805
828-298-2456
Website: ricevillefire.org

1st quarter **Fire and Service 170** **EMS 349** total 519 calls
2nd quarter **Fire and Service 132** **EMS 298** total 413 calls
3rd quarter **Fire and Service 132** **EMS 324** total 456 calls
4th quarter **Fire and Service 135** **EMS 265** total 400 calls



COMMITTEE REPORTS

1120 REPLACEMENT IS AT THE FACILITY IN IOWA SEVERAL SETBACKS HAVE OCCURRED WITH THE RECEIVING OF THE CHASSIS. SEVERAL VENDORS REPORT SIMILAR DELAYS BY THE MANUFACTURES. NATIONAL REPORTS SHOW MANY EMERGENCY SERVICE NEEDS ARE BEING DELAYED UP TO 25 MONTHS DUE ISSUE WITH THE NEED SUPPLIES TO PROVIDE SAFETY EQUIPMENT FOR RESPONDERS ACROSS THE U.S.

FIREFIGHTERS ARE THE DEPARTMENT'S GREATEST RESOURCE. THE BIGGEST STATION, NEWEST APPARATUS, AND MOST TECHNICALLY ADVANCED EQUIPMENT WILL DO NOTHING TO SAVE LIVES WITHOUT FIREFIGHTERS. RICEVILLE VOLUNTEER FIRE DEPARTMENT HAS HIGHLY TRAINED AND DEDICATED FIREFIGHTERS.

Response times (Dispatch to Arrival)

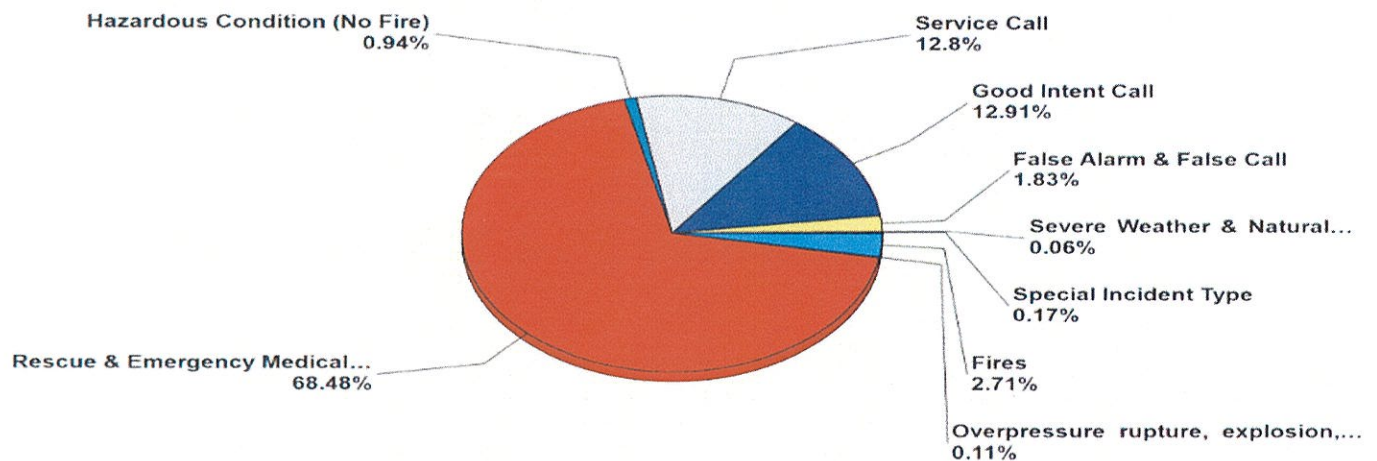
EMS 09:13 Fire 10:42
 472 26.2% overlapping calls
 Average time on scene 23:36
 Busiest day of the week: Monday

Apparatus response

1110 – 1184 calls 1120 – OOS
 E 11 – 96 calls E 112 – 68 calls
 E 113 – 6 calls Br 11 – 88 calls
 Tanker 11 – 32 calls Tac 11 – 581 calls

HAVING THE APPROPRIATE STAFFING

LEVELS AND TRAINING IS CRITICAL TO OUR MISSION



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OF PROTECTING OUR COMMUNITY FROM FIRE AND OTHER EMERGENCIES, AS WELL AS PROVIDING EMERGENCY MEDICAL SERVICES.

THERE WAS NO LOSS OF LIFE AS A RESULT OF FIRE

**\$1,990,00.00 PRE-INCIDENT PROPERTY VALUE
\$105,000.00 PROPERTY LOSS AS A RESULT OF FIRE
99% PROPERTY SAVED.**

**NEW DEVELOPMENT BRINGS MANY NEW CHALLENGES
FOR BOTH THE HOMEOWNER AND RVFD.**

**CHALLENGES FOR RESPONSE TIMES TO EASTMOOR
HAVE BEEN IDENTIFIED WITH RESPONSE CHANGES
FROM MUTUAL WITH ADDITIONAL MUTUAL AID AND
TYPE HAS BEEN ESTABLISHED.**



TRAINING TOGETHER ESTABLISHES TRUST AND BUILDS CONFIDENCE FOR A COMMON GOAL



2022-2023 TRAINING RECAP

3980 HOURS OF TRAINING

RVFD HOLDS 500 + NC & NATIONAL ACCREDITED
CERTIFICATIONS WITH 11 NEW CERTIFICATIONS BEING
OBTAINED THROUGH LOCAL COMMUNITY COLLEGES &
THE NATIONAL FIRE ACADEMY.

STRENGTH OF MEMBERSHIP

9-EMT BASIC, 19 ADVANCED EMT, & 11 PARAMEDICS



ALONG WITH 30 NC CERTIFIED NCFIREFIGHTERS

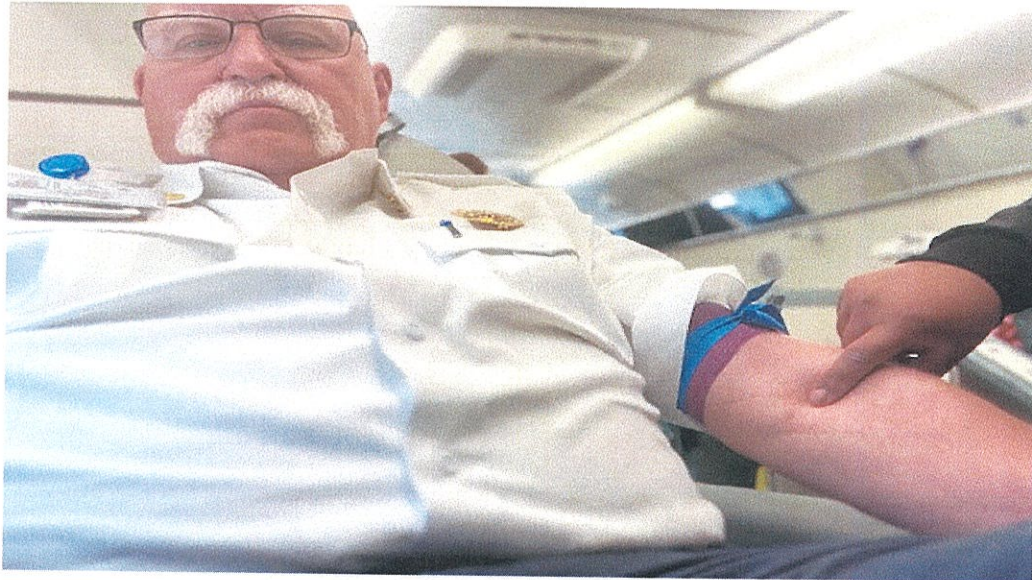


COMMUNITY RISK REDUCTION 2022-2023

RVFD RECEIVED A GRANT FOR SMOKE DETECTORS IN MAY 2023 (2ND CONSECUTIVE YEAR) AND CANVASSED AN AREA OF HIGHER RISK FOR INJURY & LOSS OF LIFE FROM FIRE. BECAUSE OF THE SUCCESS OF THE SMOKE DETECTOR PLACEMENT AND SAFETY EDUCATION, RVFD WILL BE AUTOMATICALLY RECEIVING SMOKE DETECTORS AGAIN 2024 FROM THE NORTH CAROLINA DEPARTMENT OF INSURANCE.

EVENTS FOR THE YEAR	10
CAR SEATS INSTALLED	26
SMOKE ALARMS INSTALLED	60
PEOPLE REACHED	
CHILDREN (0-18)	354
ADULTS (19-54)	238
SENIOR (55+)	

TOTAL	541
STAFF HOURS	164



**RICEVILLE VFD GIVES BACK EVERY YEAR TO
THE COMMUNITY THROUGH PUBLIC
INTERACTION.**

**COVID-19 AND AREAWIDE STAFFING
SHORTAGES MAY HAVE SLOWED US DOWN BUT
THE DETERMINATION OF OUR MEMBERS MADE
WHAT MANY WOULD CALL IMPOSSIBLE VERY
POSSIBLE.**



Riceville Volunteer Fire Department Core Values

- Maintaining **Honor** through diversity, respect, and integrity.
- Providing an atmosphere that encourages **Loyalty** and camaraderie.
- Maintaining the **Highest Levels Competency**, through training and professional development.
- Planning and providing services that meet and exceed Emergency Services standards for **Excellence**.
- Utilizing **Predictability** to address internal and external customer service needs.
- Providing a climate of **Inclusion** devoid of racism, sexism, favoritism and nepotism. Embracing **Absolute Accountability** to ensure all members contribute to organizational success.



Riceville Volunteer Fire Department Vision Statement

The Riceville Volunteer Fire Department strives for the Emergency Services best practice and excellence through preparedness, response, and mitigation. Our efforts are customer-focused, innovative, and driven toward leading emergency services delivery to the citizens of the Riceville Community and all those who call upon us for service.



