

# Scalefusion for Android: Effectively Manage Your Android Device Fleet

Deploy & secure Android endpoints, extend remote management and policy enforcement for Android devices to drive productivity for your business.



## Overview

Manage Android devices with Scalefusion EMM and equip your workforce with mobile access to corporate resources. Manage and secure company-owned as well as BYO Android devices.

## **Benefits**

- Effortless device deployment for diverse ownership models
- Out of the Box management experience with Zero Touch
- Extensive policy configuration to iron grip devices
- Enhanced security and DLP control using app containerization
- Streamlined ITSM with InterOps integrating third-party ITSM tools.
- Low Total Cost of Ownership

## Introduction

Scalefusion MDM drives your company's Android management through a unified dashboard that effectually manages versatile devices. Scalefusion MDM ensures device security and resource delivery to optimize employee productivity. With Scalefusion MDM, IT admins can configure policies, publish apps and business-centric content and secure the devices from a single console.

With Scalefusion MDM and Android Zero Touch, IT admins can deploy Android devices and offer an unmatched unboxing experience to the end-users. Coupled with Interops, Scalefusion MDM establishes dependable, encrypted communication between the device and the admin. With Remote Cast and Control, admins can quickly resolve device issues adding to the employee productivity.

On the company-owned devices, IT admins can impose strict policies by restricting browsing access only to whitelisted websites and applications, setting geo-fences and implementing Workflows to execute recurring tasks without user intervention.





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# Android Device Management: A Growing Need

Modern workplaces are facilitated with digital devices that are rigorously transforming the operations and productivity of businesses. Mobile devices are enabling employees to extend the efficiency and connectivity irrespective of their location. It is a win-win situation for the organization and its employees; since it's helping to get things done, rapidly. This accelerated growth in the use of mobile devices for work is raising the demand for IT support. The mobile devices need to be managed and secured while being powered with business-specific resources.

Scalefusion MDM extends management to a variety of company-owned devices such as smartphones, tablets, TVs, rugged devices, custom android devices and mPOS without compromising on user experience. Enable employees to use their favorite Android devices for work by publishing business-specific apps and content. Maintain employee-data privacy by compartmentalizing personal and work apps on the device.

# Android Device Management with Scalefusion MDM

## **Supporting Various Deployment Types**

Considering the diverse use-case of every business, Scalefusion extends different deployment types for managing company-owned Android devices.

#### Agent Mode

Enforce company policies, allow business-centric apps and websites, and customize the device branding aligning with your business. Restrict device operation and configure granular settings to secure the device. Track device location and performance through the dashboard. Uphold device security by configuring network and sharing settings and enforcing passcode policy.

#### Kiosk Mode

Lock the Android device to run into single or multiple applications. Turn the device into an interactive kiosk or digital signage. Remotely update applications, clear browsing sessions, publish content including images and videos, track battery level and troubleshoot device issues without physically accessing the device.



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#### **BYOD Mode**

Scalefusion MDM presents effective containerization between business and personal apps on BYO devices. The work apps are distinguished by a briefcase logo. The control of app downloads, sharing and network settings lies with the device owner. Restrict employees to transfer and share data between work and personal apps.

This instills trust among the employees regarding the safety and privacy of their personal data. At the same time, companies can have total control over the corporate data distributed on the BYO devices. If the employee is no longer associated with the company, the company can remotely wipe-off the corporate data and apps from the employee's device without hampering the personal items on the device.

# **Device Management Made Easy**

#### Zero-touch Enrollment

The company-owned devices can be deployed with pre-applied policies, manually with Android for Work or using Android Zero touch for over-the-air deployment. The BYO devices can be manually enrolled. The devices can be on-boarded using QR code or IMEI-based configuration.

## **Comprehensive Policy Application**

With Scalefusion, IT admins can apply a comprehensive set of policies to devices or device groups. IT admins can customize policies depending on use-case and configure crucial settings like network and sharing that can impact security. Policy application can be extended to access to apps, websites as well as hardware key configurations.

## **Unified Dashboard & Device Analytics**

Scalefusion MDM comes with an intuitive dashboard that enables IT admins to track, manage and secure multiple devices through a single console. The Deep Dive feature in the Scalefusion dashboard helps IT admins to track various device analytics including device battery, device storage, data usage and device location. Deep dive also provides analytics around compliance violations and security incidents like SIM-Swap and wrong passcode attempts on company-owned devices.

## Task Scheduling with Workflows

Administrators can schedule recurring tasks to be performed on device inventory and save IT efforts. Using Scalefusion Workflows, IT admins can.



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schedule periodic lock/unlock, reboot for managed devices. Activities like clearing app data and browser cache can also be scheduled at regular intervals. Furthermore, IT admins can schedule compliance checks and alerts for violations, geo-fence breaches and data usage

# **Effective Content Management with Scalefusion MDM**

#### Whitelisting Apps and Websites

IT Admins can whitelist apps and websites on company-owned devices. Admins can silently install and uninstall Playstore as well as third-party apps on managed devices. Administrators can control browser settings and create shortcuts to whitelisted websites and pin them to homescreen on managed devices.

#### Content Distribution

Distribute essential company resources on managed devices. Admins can publish content including images, text, audio and videos on company-owned as well as BYO devices through FileDock app by Scalefusion.

# Streamlined ITSM with Scalefusion InterOps

## Remote Cast and Control\*

Troubleshoot device issues and mitigate device downtime by enabling screen sharing via Remote Cast. Kill tasks, uninstall applications and navigate through viewable system information remotely. Establish support channel over voice calls while casting and effectively guide end-user to solve device issues. Take screenshots and record cast sessions for device issue escalation.

## **Encrypted Communication with Eva Communication Suite**

Using Eva Communication Suite, IT admins can establish a two-way device to device and device-dashboard communication on company-owned as well as BYO devices. Communication is possible over two-way encrypted messaging as well as VoIP calls.

## Seamless Alerts & Notifications with Eva Messenger

Using Eva Messenger, IT admins can also view device activities such as device lock, unlock, location and geo-fence violation, SIM swap incidents and inactivity status at real-time. All these notifications are sent to the Eva Messenger and administrators can effectively monitor devices without having to access deep dive.



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#### **Effortless Ticketing**

Scalefusion has integrated Freshservice IT ticketing service into its dashboard facilitating the ticket creation and ITSM process for managed devices. IT admins can create device tickets along with context-aware device information on Scalefusion Dashboard and it will be reflected on Freshservice IT desk. If your organization uses for any other ITSM tool, scalefusion can extend support to the same using a valid API.

# **Summary**

Leverage the capabilities of Android devices at work and choose Scalefusion to manage your Enterprise Mobility and escalate your IT productivity. Experience flawless management for every business use-case and deploy Android devices with ease, with Scalefusion.

## **About Scalefusion**

Scalefusion MDM allows organizations to secure & manage endpoints including smartphones, tablets, laptops, rugged devices, mPOS, and digital signages, along with apps and content. It supports the management of Android, iOS, macOS and Windows 10 devices and ensures streamlined device management operations with InterOps.



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