



Western Regional Security leveraged the powerful features of Scalefusion to drive cost reduction and employee productivity with proven results.



Western Regional Security

**Industry:**  
Security Services

**Platforms:**  


**Deployment Scenario:**  
Kiosk

## About the Company

Providing the highest level of security services, Western Regional Security offers vehicle and standing guard patrol services on top of closed circuit and remote monitored video surveillance services for south California based private residential, communities, schools, hospitals, banks, retail centers, industrial facilities, offices, construction sites, religious institutes, celebrities, and more. Considered as one of the fastest and most reliable security and guard services in south California, Western Regional Security is staffed by highly skilled, experienced and trained security professionals, mostly consisting of retired law enforcement officials.

## Business Goal

The Western Regional Security services are known for its affinity towards faultless efficiency, invincible security and protection of their clients' interests, dignity, property and honor. The company understands that in order to deliver a high level of professional services, it depends on the usage of technology, smart devices and modern tools. Which means, the security officials need to be rendered with mobile devices to stay connected, report issues, record information and take quick actions whenever necessary. It also means that these smart devices should enable the company executives to do their job in the best possible manner while taking the right decision at the right time while staying informed and alert on the duty.

## Challenges

The roadblocks appeared when the company realized that it is unable to keep a track on what their Android mobile devices are being used for. Unchecked access to the internet data led to excessive cost due to data misuse and this indirectly hampered employee productivity and lack of focus led to process inefficiency. Tackling with unnecessary data usage, unaccountability and unauthorized access to company materials turned into an uphill battle for WRS and this led the company to search for a solution for this overall situation.

## Solution

WR Security deployed Scalefusion's kiosk lockdown solution on all their employee-used Android mobile phones to prevent data and device misuse. Scalefusion also helped them track their phones' locations in real-time, set restrictions on data usage and limit employee access to work-only apps. The enterprise control on the company-owned phones significantly reduced overall data cost, stopped unauthorized access to business information, eliminated threats to data security, and streamlined business processes. Features like whitelisting of apps, GPS tracking, multi geo-fence, device health monitoring & content management have further helped the client to meet its core business purposes.

## Key Results

Working with Scalefusion has brought out the following proven results for Western Regional Security services:

- Drove overall data cost reduction across the company
- Improved executives' productivity and work efficiency
- Enhanced operational effectiveness and better focus at work
- Decreased incidents of policy violations
- Increased data and device security and user accountability
- Enabled employees to leverage business apps and content in real time



### Testimonials:

"Scalefusion was a perfect solution that helped us curb the hefty data cost. Its diverse features ultimately took care of all our problems related to unchecked data, security and device usage"

*Phillip Ortega – Operations Manager, Western Regional Security*



### About Scalefusion

Scalefusion MDM allows organizations to secure & manage endpoints including smartphones, tablets, laptops, rugged devices, mPOS, and digital signages, along with apps and content. It supports the management of Android, iOS, macOS and Windows 10 devices and ensures streamlined device management operations with InterOps.



### Enterprise Sales & Partnerships

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