

# Scalefusion for iOS

Experience state-of-the-art management of iPhones & iPads with Scalefusion



## Overview

Optimize the performance of iPhones and iPads deployed for business with Scalefusion. Power your IT admins to secure and manage company-owned as well as employee-owned iOS devices.

## Benefits

- Over the air device enrollment using Apple DEP for company-owned devices
- Effective support for employee-owned BYO devices
- Extensive policy configuration including network and sharing settings
- Simplified app distribution & management with Apple VPP
- Streamlined ITSM with InterOps integrating third-party ITSM tools.
- Controlled browsing with website whitelisting and content filtering
- Low Total Cost of Ownership

## Introduction

iPhones and iPads are widely consigned by businesses and organizations to empower their employees and drive productivity. Along with sheer sophisticated technology and minimalist design that makes iOS devices popular, Apple's management framework further facilitates the deploying and using iPhones and iPads for work. Scalefusion enables iOS device management to help the company IT team secure business data and optimize employee efficiency.



Managing iPhones and iPads that are deployed at work amongst the employees has become an imperative task for the companies. To drive the maximum productivity from your employees it is essential to equip them with all the necessary business resources and applications. To unlock the true potential of using iPhones and iPads for business and work without compromising on corporate data security stands as a primary concern for the IT teams.

While Apple Business Manager simplifies device distribution across an organization, configuring the devices based on its use-cases is indispensable to derive optimum output, from the iOS devices as well as the employees.

While crafting an impactful mobility strategy, it is also important to consider the personal devices that are used by the employees for work. Apple devices are extensively preferred for personal use by the employees

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and empowering the employees to use their favorite Apple devices for work can positively impact the business. Accommodating these BYO iOS devices in the mobility strategy is crucial to extend the flexibility to the employees to work from anywhere. With Scalefusion iOS management, IT teams can design policies for BYO devices where business resources are made available on employee-owned devices without intruding employee's personal data and apps.

Streamlining iOS device deployment, configuring it for business, securing it from unauthorized access and misuse and providing uninterrupted assistance during device operation is a key step in implementing a dependable mobility strategy in the organization. With Scalefusion, businesses can provide essential business tool while exercising IT control.

## Out of the Box Management

With Scalefusion and Apple Business Manager, IT administrators can configure corporate policies on iPhones and iPads over the air. Policies can be created and applied on devices purchased through DEP and the end user can start using the devices straight out of the box. Scalefusion empowers IT teams to configure comprehensive policies and restrictions to design the device operations directed towards business. Administrators can push business-centric applications and expedite the use of iPhones and iPads from the time of unboxing.

## Quick and Easy BYO Device Enrollment

Get more things done by allowing your employees to work from anywhere, anytime. IT admins can extend quick support to employees using their personal iPhones and iPads for work with Scalefusion. With QR-code based enrollment, employees can quickly enroll their BYO devices into Scalefusion and optimize the business apps and resources made available by the IT. Effective compartmentalization between personal and private applications ensures privacy for employee's personal data. Users can opt out of enrollment at any point of time without impacting their device configuration or personal data.

## Extensive Policy Configuration

With Scalefusion's unified dashboard, IT admins can create comprehensive policy settings and instantly apply it on the managed iPhones and iPads. Administrators can allow/block applications, configure security settings such as media sharing, push network configurations including WiFi, hotspot and roaming. For streamlining business work,

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administrators can also push Email and Exchange settings on the devices. Administrators can also delay OS updates for up to 90 days. For effective management, administrators can also create device or user groups. A specific set of policy configurations can be applied to certain groups based on business use-cases.

For iPads deployed as Kiosk, Single App Mode and Autonomous Single App mode can help run business-specific applications on the devices in a loop.

To personalize the device, IT admins can customize branding elements such as homescreen wallpaper, lockscreen wallpaper and logos on the managed iPhones and iPads.

## Assured Privacy and Security

Administrators can enforce passcode policies, enhanced security settings for Safari browser, media sharing, connections to other Apple devices via Airdrop and Bluetooth, iCloud, App store, and restrict users from accessing camera and screenshots. For BYO devices, IT admins can restrict personal apps from accessing work apps and vice-a-versa.

Admins can remotely lock stolen or misplaced devices and also secure business data with remote wipe-off through Scalefusion dashboard.

## Controlled Browsing with ProSurf

With ProSurf, a dedicated iOS browser created by Scalefusion, IT admins can also control the browsing environment on managed iPhones and iPads. Maintaining data and identity privacy on shared devices or unattended kiosk iPads is eased out by configuring gamut of powerful settings extended by ProSurf browser with Scalefusion. To curb unnecessary browsing, IT admins can whitelist websites on company-owned devices.

## Seamless App and Book distribution

Power your devices with the latest business apps and resources. Scalefusion and Apple VPP conjointly enable IT admins to publish business-specific apps on managed iPhones and iPads. IT teams can also upload enterprise apps and privately distribute it on managed devices for business use. Administrators can purchase app licenses in bulk, distribute it on the devices, revoke app licenses from retired devices and redistribute the licenses to new devices.

## Build Interteam Communication

Eva communication Suite by Scalefusion presents an exemplary way of connecting teams within an organization. Eva enables the connection between managed devices over two-way encrypted messaging and VoIP calling. Administrators can broadcast messages with Eva Messenger on managed iOS devices to share updates and alerts. With Eva Phone, administrators can publish business contact lists on iPhones and iPads and allow work-only calls saving unnecessary cellular charges.

## Troubleshooting Made Easy

Scalefusion aids IT teams in reducing device downtime and providing speedy fixes to device issues with Remote Cast. Administrators can cast screens of iPhones and iPads to monitor device issues, take screenshots, record screen sessions and raise tickets to their chosen ITSM tool integrated within Scalefusion dashboard.

## Automated IT Jobs

To amp up the productivity of IT teams while managing iOS devices, Scalefusion Workflows capacitates IT admins to schedule recurring IT tasks for device maintenance, dynamic policy application and compliance checks on managed iPhones and iPads.

## Summary

Accelerate your employee productivity with iOS devices. Extend support for diverse management models for iPhones and iPads used for work with Scalefusion without downgrading the flawless user experience offered by Apple.

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## About Scalefusion

Scalefusion MDM allows organizations to secure & manage endpoints including smartphones, tablets, laptops, rugged devices, mPOS, and digital signages, along with apps and content. It supports the management of Android, iOS, macOS and Windows 10 devices and ensures streamlined device management operations with InterOps.



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