



Florida Utilities Coordinating Committee

<http://www.fucc.org>

Coordination through Cooperation

Coordination, Cooperation, Communication & Commitment

Chair
Jodi Rano

Vice Chair
Robb Brown

Secretary
Scott Baird

Treasurer
Sandra Panos

Wednesday, November 2, 2016

8:30 –9:30am

Banquet Planning *Chaired by Jeanna Dean*

FPL Coordinator Meeting-Closed Meeting *Chaired by David Kuhlman*

(8:30am-11:30am)

Steering Committee – *Chaired by Robb Brown, Duke Energy Florida*

A total of 11 were in attendance.

Jan Ash recommended Mike Hamlin with Emerald Coast Utilities for the Sewer opening on the committee. Jason Parillo 2nd. Vote was unanimous to accept Mike and present to the group Friday morning at the business meeting.

Discussion to keep Steering Committee meeting on Wednesday morning. It was also suggested that a Thursday afternoon session could be added to discuss any issues that arise during the conference.

Committee discussed changes to the pay and registration structure for conferences to encourage attendees to pay registration in advance, in lieu of registering and failing to attend. Changes in submitted numbers can have impacts to Hotel and conference facility.

Motion was made by Jason Parillo and 2nd by Vinnie Lavellette to change:

Onsite registration from \$85 to \$100

Remove the pay at the door option from registration. A person can register and request an invoice to submit a pay by check in advance of conference.

Yancey award winners can email Brian Dean or FUCC officers to register.

Possible future conference sites were discussed.

Vinnie Lavellette made a motion to adjourn at 9:30. 2nd by Chris Mclaughlin.

9:45 – 11:00am

Utility Coordination Certification (UCC) Committee – Chaired by Vinnie Lavellette, Cardno
FUCC Officers Planning Meeting – FUCC Officers & Meeting Planner

11:00 – 11:30am - Networking

11:30 – 1:00pm **Lunch on Your Own**

Afternoon Session

1:00 – 2:30pm **FUCC Interest Group Meetings**

- **Power Interest Group** Chair: Trisha Miller, Cardno & Co-Chair: Rob Morris, FP & L

Power Interest Group Meeting Notes

11/02/16 1:PM – 2:30PM

Attendance: 41

Trisha Miller (Cardno): Chair

Rob Morris (FPL): Co-Chair

- **Rob Morris of FPL Chaired the meeting, Trisha not able to attend the conference due to a family member illness. Walt Childs of Cardno volunteered to take meeting minutes.**
- LED Lighting – new and up-grades, the group is getting request from the FDOT & local agencies to install LED Lighting but no formal process is in place. Duke has an aggressive program and by 2018 they will offer nothing but LED lights. If they have to change out poles they charge, but no charge for just the Light heads. Also, maintenance cost is very low as they have a 10 year life span. FPL – Charges to replace the poles and the heads. FPL will have a new LED Lighting Police by 2017. FPL charges per their Premium lighting program to include upgrading of facilities to support the lights.
- FPL – Rob Morris brought up the conflicts they are having with the placement of street lighting poles on the R/W and they do not get the plans until 90% plans which does not give them time to engineering their possible relocation work. On one of his recent projects where they put the poles just inside the R/W this caused them some major issues placing their power poles. Rob asked for ideas on how we could get Lighting information much early in the design process, rather than wait until 90% plans. Walt Childs suggested asking the EOR for these plans or information on the Lighting when the Green Line plans are submitted to the Utility. Other Utilities in attendance voiced the same concerns & look forward to better/earlier coordination of street lighting & signals.
- Issues with maintaining Lights on bridges was also discussed. FPL advised that

they do not maintain lights on bridge, they just furnish the power to support them. Duke will maintain however issue with access to the junction boxes & maintaining the lights on a bridge with traffic issues, safety concerns.

- Mast Arm deep shaft removal issues was discussed and the problems this is causing. Greg Coker advised in District One this issue is still not resolved after several years of trying to work the FDOT. Rob of FPL shared an example of shallow shaft removal in Dist 4 that went very well without the UAO's involvement. A contractor used a piece of equipment that cut the shaft approx 6' into the ground. Contractor advised to be a very simple quick process, only few hours to perform. Also discussed continued concerns/issues with mast arm installations & removals, the ability to perform switching to isolate an area is becoming difficult to plan properly to meet the demands of the signal contractor. Therefore Highly recommended that the use of Low Profile equipment be used in the removal & install of the mast arm & it's support shaft structure. FDOT cannot dictate means & methods which slows the ability to have the contractors look into that option. Greg Coker of FPL initiated a pilot effort where the contractor utilized a tele handler to install & found that the rental expense was approx \$500 per day. He also was able to pilot the shaft operation with the contractor renting low profile drilling equipment at approx \$1500 per day, project went well. This was a success & further attempts to get signal contractors involved will be looked into.
- Strain Poles used for signals at intersections was discussed. Duke will not attach to a FDOT strain pole, FPL attaches to as either service wire & or primary facilities. It was also discussed if Strain Poles are abandoned the power company may wish to take ownership of the pole to prevent having to set a new pole for their lines in this area. There is a pole ownership form that is completed to swap over the ownership of the pole from the FDOT to the UAO.
- Buy America was discussed – The comments concerning the problems with Buy America needs to be submitted by 12-2-16 and also request for Waivers to Buy America. Also, the Buy America policy applies if there is reimbursement on a project [with federal funds](#). A question was asked as to how many Utilities were being held accountable to Buy America compliance.
- Rob asked the group about better advanced notification from Cities and Counties on their projects. This is a common problem the group is experiencing across the state. There was a comment among the group too attempt to encourage the municipality folks to attend future FUCC meetings.
- Rob solicited for items to be discussed at the next meeting, asked to send an email to Trisha & Rob.
- Meeting adjourned at 2:25.
- **Underground Interest Group** Chair: Bill Deal, Cardno & Co-Chair: Jason Parrillo, PE
Hillsborough County

**Underground Interest Group
Jacksonville, Florida
November 2, 2016
Meeting Minutes**

1. Opening Remarks –Bill Deal introduced himself with a brief history of his experience in Underground work
2. Self-Introductions – 22 attendees introduced themselves
3. Sunshine 811- Brad Martin gave an 811 update with a report handout
 - A.) Open 811 Discussion
 - Emergency numbers- Can we do this better?
 - Noncompliance reporting- explained by Brad
 - Smaller private owners that are not 811 members
 1. Examples: Moffit Cancer Research and USF University
 2. Suggested that possibility of rewording permit note to make it clear to applicant that they should join 811-
Scott Ellis will look into this
4. Old items- Bill asked for any outstanding issues that have been on previous agendas that need to be addressed.
 - Tracer wire discussion- conclusion was that the tracer wire should be installed according to UAM, but the Department will not be enforcing it
5. New items of interest
 - Manhole rings are being damaged during Milling and Resurfacing- **Utilities are responsible**
 - Discussion of UAOs keeping records of out of service utilities
 1. many UAOs do not keep records of their facilities after they are taken out of service
 2. many hours of investigation are cause by unknown facilities that might be in service
 3. some states and municipalities are requiring the removal of the utilities from their ROW.

New items (cont)

- If utilities are passing through and there are limited options, maybe we can consider putting them in the median

These minutes were from notes of Bill Deal (Cardno) and Scott Ellis (FDOT)

- **Telecommunication Interest Group** Chair: Bruce Herrington, CenturyLink

FUCC Telecommunication Interest Group Meeting November 2, 2016

Bruce Herrington, Chairman, CenturyLink

Meeting called to order at 1:01 pm, there were 6 people in attendance.

UAM:

Mike Little asked about the latest UAM. It was mentioned that Bryan Lantz could provide any updates being that he chairs the UAM subcommittee.

Added information: To see the document the web link to the UAM Rule Development/Making is.

<http://www.dot.state.fl.us/programmanagement/utilities/RuleMaking.shtm>

Utility Work Schedule (UWS):

General discussion on UWS changes when the new UAM is published.

Project Suite Enterprise Edition (PSEE):

This new FDOT program was presented to utility reps in Wauchula recently and brought up for discussion, which included the fact that PSEE will not replace One Stop Permitting. Cynthia explained that: *Project Suite Enterprise Edition (PSEE) module is for utility coordination only and not utility permitting. The two are independent of each other, utility permitting is still done through OSP. Also at the time of implementation of PSEE, participation is voluntary and most agree it will be beneficial in the coordination process.*

One Stop Permitting (OSP):

OSP was mentioned as a step in the right direction for simplifying and expediting the permit process. Everyone agreed that once you were set up in the system, it was quick and painless to complete the process.

Items for discussion at next meeting:

- 1) Reimbursement for additional work due to FDOT change in plans after construction complete based on approved UWS.
- 2) When FDOT is placing any type of structure near our facilities (to remain) that in the 30% or 60% phase, FDOT to fund to use a vacuum truck (SUE) to verify location and depth so they can proceed or redesign around us.
- 3) If FDOT acquired corner property at intersections where mast arms will be placed, these conflicts can be eliminated. Charlotte County did this at Midway/Beacon. If this had been done at Woodward/SR 78, the conflict with BFO96 and mast arm would have been prevented. The CTL BFO96 was 12 feet deep at the edge of the R/W line and still was in conflict with mast arm.

2:30 – 2:45pm – **Break**

2:45 – 3:45pm **FUCC Subcommittee Meetings**

- **Joint Use** Co-Chairs: *Barry Owens, SECO*
 - Nichole Bates of TECO is the new co-chair.
- **Design Build** Chair: *Vinnie Lavallette, Cardno*
 - 33 in attendance.
 - There will not be a Design-Build meeting at the Spring conference in Ocala. Will resume at the 2017 Summer meeting.
- **Color Coded Labeling of Underground Facilities** Chair: *David Summers, Atkins*
 - 7 in attendance.

3:45 – 5:00pm

Combined Interest Group, Subcommittee & Standing Committee Overview

Program Planning, Chaired by *FUCC Officers (interim)*

Awards/Nominations, Chaired by *Kris Hayes*

Membership/Promotions, Chaired by *Jeanna Dean*

Conference Planning, Chaired by *Lori McLaughlin*

UCC Certification, Chaired by *Vinnie Lavallette*

-Roundtable opportunity to discuss issues common to all Interests

-Interest Group and Subcommittee Chairs are required to attend

-Open to all FUCC members

Thursday, November 3, 2016

Educational Workshop

Sponsored by:

**Florida Gas Transmission Co., Gulfstream Natural Gas, Jacksonville
Electric Authority (JEA), TECO Peoples Gas & Sunshine 811**

7:45am - **Continental Breakfast**

8:30–10:30am - **Underground Interest Group Workshop** - Bill Deal, Cardno & Jason Parrillo, PE,
Hillsborough County

Excavation Enforcement Summit

“Pipeline & Hazardous Materials Safety Administration (PHMSA)”

-Overview of the Federal Law

- Requirements
 - What it Means
 - How it Impacts States
- Evaluation of Enforcement in Florida

“Chapter 556” – Presented by Sunshine 811

- Review of Current Law and Lack of Enforcement
- Progress Towards Compliance with PHMSA requirements

Gas Transmission and Distribution Industry – Sandra Panos, TECO Peoples Gas & Dave Parham, FGTC

Contractor’s Perspective – Representative of the National Underground Contractors Association (NUCA)

10:30 – 10:45am – **Break**

10:45 – 11:30am **Sunshine 811 Legislative Updates** – Mark Sweet, Sunshine 811

-Proposed Chapter 556 Legislation

- Overview
- Mandatory Damage Reporting Requirements

- How to Report Damages into the **Damage Information Reporting Tool (DIRT)**

- Online Form
- Importance of Granting Access to Damage Data to Sunshine 811

11:30am-1:00pm **FUCC Sponsored Luncheon**

1:00-1:15pm - **FUCC Announcements**

- Group is looking into Melbourne for Summer 2017 meeting location.

1:15 - 2:00pm - **“Who is the FPSC & What We Do”** – Cayce Hinton, Director, Office of Industry Development & Market Analysis, Florida Public Service Commission

2:00 -3:00pm - **3D Radar Tomography** – Carlo Pilia, Cardno

3:00 – 3:15 pm - **Break**

3:15 - 4:15 pm - **UAM Discussion** – Bryan Lantz, FP & L, UAM Committee Chair

- Always seeking new subcommittee members. Contact Bryan Lantz to volunteer.
- Tree mitigation issue was believed to be removed with the exception of landscaping projects.
- Tom Bane informed the group that a new version will be posted and sent to rule making in the very near future.
- Notice of Rule Making was posted 11-7-16.
- Hearing for discussion on rule making scheduled for 12-9-16.

4:15 – 5:00 pm – **Networking**

Tentative FDOT Forum - DUE/DUA & FDOT Personnel

District Utility Administrators/Engineers will be in attendance and are available to discuss District specific issues. Please note that the Forum will be cancelled if no specific topics are submitted at least two weeks prior to the summer meeting. Please utilize the following link to submit your questions/topics of interest:

<http://www.fucc.org/contact-us-1.html>

Friday, November 4, 2016

9:00am **FUCC Business Meeting**

Opening Invocation & Tribute to Flag

Chair Jodi Rano called the FUCC Business Meeting to order shortly after 9:00 am. The chairman introduced himself and the other FUCC officers. Next, Jodi welcomed everyone, recognized the importance of our sponsors and gave some opening remarks. The chairman then proceeded with the invocation given by Greg Coker and the tribute to the US flag.

Reading of the Minutes – Scott Baird

The chairman then requested the Secretary to read the previous meeting minutes. A motion to approve the meeting minutes was made by Chris Stermer and seconded by Jason Parillo that the reading of the complete minutes be waived. Motion Passed.

Historian's Report – Scott Baird for Chris McLaughlin

November 2-4, 2016 FUCC Historian's Report Jacksonville (fall) Meeting Chris McLaughlin, Historian

75 years ago:

November 21, 1941, Angebuilt Hotel, Orlando, Florida.

Chairman H.V. Street of Florida Power & Light was Chair, B.E. Wilkerson of Seaboard Airline Railroad was Vice-Chair, and B.A. Galloway of Winter Park Telephone was Secretary.

16 people in attendance.

3 Power

3 Telephone

1 each consultant, Tallahassee, Orlando Public Services, Florida Public Services, Seaboard Railroad and 6 undetermined attendees.

Topics discussed:

- The former chairman Stanley Warth called the meeting to order as the newly elected chairman and secretary were absent. Upon acceptance of August's minutes, Mr. Wilkerson conducted the meeting.
- It was reported the REA (Rural Electric Authority) members had received orders that they could not attend these meetings unless they were officials from Washington. The Washington officials would attend whenever it was necessary. Mr. Warth suggested invitations should be sent to these Washington officials.
- The Winter Park Telephone Company's new underground construction requires terminal boxes to be placed five feet above the ground which is a hazard to public service linemen. This resulted in a lengthy discussion. A sub-committee was appointed to investigate.
- The Winter Park Telephone Company furnished the luncheon.

50 years ago:

November 5, 1966, Holiday Inn, Fort Myers, Florida.

Chairman H. Dean Broome of Tampa Electric presiding, G.A. Reed of Clay Electric Co-op was Vice-Chairman, and was J.M. Tinsley of Southern Bell was Secretary.

28 people in attendance

16 Power (9 Regional Electric Authority members)

10 Telephone

1 Public Service Commission

1 Retired (Stanley Warth with Southern Bell, chairman from 25 years prior)

Topics discussed:

- Policy and Procedure Manual 30-4 has finally been adopted by the Bureau of Public Roads. This procedure is not to be followed in Florida until Florida Policy 046 is changed.
- Mr. Stanley Warth (retired) reported on his efforts as a capable committee of one to look into the safety aspects of buried utilities. The subject is on the agenda of the next meeting of the IEEE National Safety Committee.
- A detailed discussion of the "Guide Rules and Accommodation Guide" to be sent to the SRD was held.
- Mr. Wilkins Linhar of the Public Services Commission was recognized as being the most faithful attendee. He missed the last meeting – his FIRST and ONLY since the committee was formed in 1932 (34 years of perfect attendance!).

- “Words of Wisdom” Warth came through in his usual style with a novel way to save \$50.00 –no details were given of his joke but I found this on the InterWeb:
A boy asks his Dad for \$50. The Dad replies: “Forty dollars?! I don’t have thirty dollars! What do you need twenty dollars for? Here’s ten dollars.” He hands the boy a five and says “split it with your brother... and bring me back five dollars in change.”
- The committee thanked Peace River and Lee County Electric Co-ops for the luncheon.

25 years ago:

November 8, 1991, Sheraton Yankee Trader, Fort Lauderdale, Florida

Chairman Carlos Solis presiding, Mark Sweet Vice-Chair, Dennis Black Secretary, Bill Garrett Historian

77 people in attendance

22 Power

15 FDOT

12 Consultants

10 Counties or Cities

6 Telephone

5 Cable TV

2 Gas

2 Water

2 UNCLE/Call Candy one-call systems

1 Florida Public Service Commission

Current members in attendance:

VC Mark Sweet – Florida Power Corp.

Betsy Becker – Telesat Cable

Topics discussed:

- Treasurer’s Report - \$300.33, registration \$5. A/V, coffee, and Danish expenses stole \$745.30 from the kitty in August.
- FDOT Update by Paul Kac-Zor-Ow-Ski, addressed the UAG, Longitudinal Clearance, Common Coordination Locating Systems, Utility Agreements, Signing/Sealing by utility employees, and government’s favorite graphic: the Flow Chart.
- Professor David Gibson, Director of the Surveying and Mapping Program (now “Geomatics”) at the College of Engineering at the University of Florida was the first speaker. He discussed the Geographic Information System State Task Force. The later-Dr. Gibson passed away in January 2016 from ALS. He was my (Historian McLaughlin’s) professor in college.
- Mr. Jerry Posten, Chief of the Federal Aid Program Branch from the FHWA in Washington gave an update on new legislation in Congress in the Highway Industry.
- FDOT Districts gave their reports during the Business Session.
- Interest Groups:
 - Power discussed color coding of conduit and CSX rates.
 - Telecommunication had discussions about asbestos, the 1990 NESC, and the UAG.
 - Underground had 15 attendees and discussed county fees, one-call bylaws, and abandonment of utilities in the right-of-way.
 - Utility Notification Centers had 2 new members added to the utility notification center, St. Lucie County Utilities and Palm Beach County Traffic.
- Subcommittees:
 - The next FUCC meeting was scheduled for the Ramada Inn in Tallahassee.

Fall Meeting November 2-4, 2016

Jacksonville, Florida

- The Steering Subcommittee had 25 people in attendance, including 7 voting members. There was discussion of the need for better pre-design coordination between consulting engineers and utilities on state, city and county road projects regarding location of utility facilities within the right-of-way and ways the FUCC could become more proactive in educating design engineers on the utilities' requirements.
- The Proposed Start up Articles (Bylaws) for a statewide, non-profit One Call Center. An ad hoc committee was formed to review the organization, cost, and effectiveness of existing One-Call Systems versus this proposal.

The composition of the Steering Subcommittee was discussed. All interested parties are invited to attend the Steering Subcommittee meeting and to bring matters of general concern before the Subcommittee for discussion. Voting on all matters brought before the Steering Subcommittee is limited to Steering Subcommittee members only. All voting members should attend as should all active subcommittee chairpersons as referenced in the FUCC Bylaws

Treasurer's Report – Sandra Panos

- We are setting up a savings account with Bank America so funds are separated from the checking account for our funds can be secured from fraud should the bank card get compromised.
- We are updated on the 2016 filings.
- An audit was performed and no issues and everything look great

FUCC Treasurer's Report

Fall Meeting 2016

<u>Beginning Balance</u>		<u>\$ 24747.26</u>
<u>Income</u>		
<u>Meeting Registrations</u>	<u>\$ 6678.90</u>	<u>6678.90</u>
<u>Expenses</u>		
<u>Meeting Fees</u>	<u>570.92</u>	
<u>Meeting Planner, Brochures, Misc.*</u>	<u>4370.00</u>	
<u>Hilton Jacksonville Riverfront</u>	<u>7179.83</u>	
		<u>\$ 12120.75</u>
<u>Ending Bank of America Balance</u>		<u>\$ 19305.41</u>
<u>Other Accounts</u>		
<u>PayPal</u>		<u>\$ 300.00</u>
<u>Petty cash (to make change for cash payments)</u>		<u>\$ 100.00</u>
<u>Total Cash</u>		<u>\$ 19705.41</u>

Fall Meeting November 2-4, 2016

Jacksonville, Florida

Business Session

Sunshine 811 Report - *By Cheryl Ritter*



Making Florida the Safest Place to Dig

November 2016 REPORT to FUCC

SAVE THE DATE



November 3, 2016: Sunshine 811 Educational Workshop - FUCC

November 19, 2016: Committee Meetings beginning at 1 p.m.

November 20, 2016: Board Meeting beginning at 8 a.m.

November 26-27, 2016: Closed for Thanksgiving

December 23-26, 2016: Closed for Christmas

January 2, 2017: Closed for New Year's Day

March 14-16, 2017: CGA Excavation Safety Conference/ Expo, Orlando

March 16, 2017: FREE Safety Day from Sunshine 811, Orlando



EDUCATIONAL WORKSHOP

November 3 – An enforcement ruling by the Pipeline and Hazardous Materials Safety Administration could leave Florida excavators facing a Federal civil penalty of \$200,000 per violation per day with a maximum civil penalty of \$2,000,000 when you damage a buried gas pipeline. Get informed!

- Details about the new Federal law
- Industry stakeholder perspectives
- How to comply with Chapter 556, F.S.
- Chapter 556 enforcement history in Florida and what needs to happen to move forward
- Details of proposed Chapter 556, F.S., amendments

POSITIVE RESPONSE



Fall Meeting November 2-4, 2016

Jacksonville, Florida

Check out these five tips to get the most out of positive response by effectively combining it with good old-fashioned communication:

<http://www.sunshine811.com/news/5-things-excavators-must-do-to-make-the-positive-response-system-work-for-them7132016>

1. Verify the positive response codes BEFORE the end of two full business days
2. Be sure you provide a correct field contact phone number for locators to contact.
3. Always, ALWAYS, compare the positive response codes to what you see at your job site.
4. Verify the codes periodically using the positive response link at sunshine811.com.
5. Save all positive response emails that come directly from a utility.

LEGISLATION REVISIONS: FINES, DAMAGE REPORTING/NOTIFICATION GETS RESTRUCTURED

Sunshine 811's Board of Directors approved a third round of revisions at its meetings, August 11 and 12, 2016. Our goal is for stakeholders to reach consensus on this legislation. To ask questions or leave comments, please use the link at the bottom of this page. The proposed legislation is intended to:

- Allow state or local enforcement authorities to retain 80 percent of the civil penalty collected by the clerk of the court;
- Require excavators to call 911 to report any contact with an underground pipeline that results in a release of a hazardous material or substance;
- Require member operators to report at least annually by March any damages to their underground facilities for the preceding year;
- Authorize the system conduct analysis of the damage data as authorized by the Board of Directors;
- Require the system to include a summary of damages reported for the preceding year to the President of the Senate, the Speaker of the House of Representatives and the Governor pursuant to s. 556.103.

Please join us in **Making Florida the Safest Place to Dig!** Visit <http://www.sunshine811.com/news/8-12-16-legislation-revisions8162016> to **submit comments**.

Fall Meeting November 2-4, 2016

Jacksonville, Florida

NONCOMPLIANCE PROCESS

Excavator and member utility noncompliance reporting has become an integral part in the education process. When you tell us where there's an issue in the field, our damage prevention liaisons can educate so that it doesn't continue to happen. They may call and/or email the alleged offender to offer in-person safety education and/or personally visit excavators whose alleged noncompliance was no ticket with or without a resulting damage.

The noncompliance process is an educational process. Sunshine 811 has no statutory authority to investigate reported incidents of noncompliance, to mediate disputes between excavators and members, to determine if violations of Chapter 556, F.S. have occurred, or to issue citations for violations of Chapter 556, F.S.

Two forms are available for reporting noncompliance:

1. **Excavator:** <http://www.sunshine811.com/excavator-noncompliance/>
Used to report excavation activity that may not be in compliance with Chapter 556, F.S.
2. **Member Utility:** <http://www.sunshine811.com/member-noncompliance/>
Used to report activity related to locating and marking your job site that may not be in compliance with the Chapter 556, F.S.

CGA EXCAVATION SAFETY CONFERENCE & EXPO – SAFETY DAY!

The CGA 811 Excavation Safety Conference & Expo is an annual event that is dedicated to providing educational content about protecting buried assets. Infrastructure Resources, LLC will be working with the endorsement, sponsorship and partnership of major organizations and associations in the underground industry.



Join us at The Rosen Shingle Creek in Orlando for the largest educational and networking event in the utility damage prevention community. It doesn't matter if you have attended every show over the last ten years or if this is your first time, there are sessions and workshops for everyone. There will also be plenty of opportunities to learn what is going on in your industry, to network with peers who understand your job function and to share ideas with dedicated professionals.

Register at: <http://www.cgaconference.com>

CALL CENTER STATISTICS

- Incoming ticket volume for October 2016 was down 1% from October of last year, up 7% for the fiscal year-to-date and down 5% from last month.
- Outgoing transmission volume for October 2016 was up 1% from October of last year, up 9% for the fiscal year-to-date and down 4% from last month.
- Positive response system late notice transmissions for October 2016 totaled 28,373 (3% late) and 136,255 (3% late) for the fiscal year-to-date.
- Average answer speed for October 2016 was approximately 25 seconds for the month and 22 seconds for the fiscal year-to-date.
- Incoming ticket volume for October 2016 was approximately 73% ITE and 27% phone and 73% ITE and 27% phone for the fiscal year-to-date.

HURRICANE PREPAREDNESS

Hurricane season ends November 30. Sunshine 811 sits roughly 30 miles from the Atlantic in Volusia County, making it highly likely the center will be affected by hurricanes and tropical storms near those shores. Whether or not you are within Volusia County, if you use Sunshine 811's services you may be affected. The following information will help you take steps to be prepared:



- When a hurricane **watch** is issued for Volusia County, we will continue taking calls.

Fall Meeting November 2-4, 2016

Jacksonville, Florida

- When a hurricane **warning** is issued for Volusia, we will not take calls from members or excavators. You can use Internet Ticket Entry and irthNet as long as the system is working.
- The call center will re-open at 7 a.m. the next business day when it is safe to travel and if the center has not sustained damage.
- We will provide updates on our storm feed as well as post updates to Twitter and Facebook. Use the buttons to the left to follow us and stay informed.
- We continuously post storm updates and business status on Hot Topics, Twitter and Facebook.

FDOT Reports

Central Office

- New draft of UAM anticipated to be posted in the coming weeks. Rulemaking scheduled for Friday December 9, 2016.

Steering Committee Approved Motions for Membership Vote –

Steering Committee – *Robb Brown (Shown above)*

- *Mike Hamlin with Emerald Coast Utilities has taken the Sewer over.*

Awards/Nominations – *Kris Hayes*

- Looking for nominations for 2017 awards.

UAM/Standards Review – *Bryan Lantz*

- Just be prepared to provide feedback on the Proposed UAM changes.

Bylaws Review – *Chris McLaughlin*

- No new report

Sound Wall – *Chad Swails*

- *No New Report*

Railroad – *Vacant*

- CSX has returned and may have someone to work with this.

E- Business/Web Page – *Lori McLaughlin*

- Join the FUCC Facebook page for the latest information.
- Look for the meeting minutes and pictures on the web page soon.
- Any suggestions, please contact Lori.
- Career connections portal is up and running on FUCC.org

Membership/Promotions – *Jeanna Dean*

- **New Members:**
 - *Emerald Coast Utilities*
 - *JEA*

Conference Planning – *Lori McLaughlin*

- *Next meeting will be April 2017 in Ocala*
- *Looking at other venues, If you have suggestions, please contact Lori and she will look into the opportunity.*

UCC Certification – *Vinnie Lavallette*

- Still looking for a champion for the Contracts and Agreements module. Someone to review, revise and update the material, as well as provide training.

Program Planning – *FUCC Officers*

- Please provide any conference topics or speakers through the website or any

Fall Meeting November 2-4, 2016

Jacksonville, Florida

FUCC Officer.

Banquet Planning – *Jeanna Dean*

- Nothing but positive feedback was received and hope everyone had a good time.

FUCC/TAC Mast Arm Conflict Task Force – *David Kuhlman*

- No report

New Business/Old Business

Adjournment

Jason Parillo made a motion to adjourn the Meeting. Bill Case 2nd the motion. Meeting adjourned 9:45 AM.