



# Florida Utilities Coordinating Committee

<http://www.fucc.org>

Coordination through Cooperation

Coordination, Cooperation, Communication & Commitment

**Chair**  
Jodi Rano

**Vice Chair**  
Robb Brown

**Secretary**  
Scott Baird

**Treasurer**  
Sandra Panos

Wednesday, August 2, 2017

8:30 –9:30am

**FPL Coordinator Meeting-Closed Meeting** *Chaired by Brian Lantz*  
(8:30am-11:30am)

**Steering Committee** – Chaired by Robb Brown, Duke Energy Florida

A total of 11 were in attendance.

- **2017/2018 Officers**
  - **Incoming Secretary Nominations**
    - Trish Miller
    - Chris Stermer
    - Jeanna Dean

Heavy discussion on each candidates and since we had three qualified and willing consultants the group made a decision to bring all three before the members on Thursday during the FUCC announcements with a ballot vote for the Steering Committee to help make the choice for recommendation. A discussion was also held on the possibility of nepotism should Jeanna Dean be selected while Brian serves as co-treasure with a review of the by-laws to ensure the right decision is made for the protection of the organization and members.

- Motion: Jason Parrillo      2<sup>nd</sup>: Chad Swails      Approved Y

- **Treasure Position Nominations**
  - Brian Dean

- Jodi Rano

A discussion was held for Jodi Rano to be recommended to Co-Chair with Brian Dean.

- o Motion: Scott Baird                      2<sup>nd</sup>: Chad Swails    Approved Y

- o **Historian Position**

- Chris McLaughlin

- o Motion: Scott Baird                      2<sup>nd</sup>: Jason Parrillo    Approved Y

- **New Business:**

- o By-Laws Discussion

- Tabled to allow the sub-committee more time to work on either modifying the By-Laws or a total re-wright.

- o Color Coding Committee

- o David Summers (sub-committee Chair) presented to the committee and recommended a post of the document on the web site. It was recommended that he address the FUCC members on Thursday during the FUCC Announcements portion as well.

- o FUCC Meeting Planning Committee- This committee will assist in the creation of the meeting agendas, find and schedule presenters and arrange the meeting layout.

- o Robb Brown informed the committee that he would be requesting members for this committee as the in-coming Chair to assist with the Meeting Agenda planning.

- o Lane Closure Sub-Committee

- o This was tabled as we need to ensure the FDOT's participation to make this successful.

- o Additional Topics:

- o A follow-up meeting for the Steering Committee to finalize a 2017/2018 Secretary recommendation Thursday at 4:30pm

Adjournment:

Motion: Scott Baird

2<sup>nd</sup>: Chris McLaughlin

Approved: Y

**2017 Summer Steering Committee Agenda/Topics**  
**Thursday, August 3, 2017 4:30PM**

- **2017/2018 Officers**

- o **Incoming Secretary Nominations**

- Jeanna Dean

- o Motion: Jason Parrillo                      2<sup>nd</sup>: Chad Swails    Approved Y (Brian Dean abstains)

- o **Treasure Position Nominations**

- Jodi Rano

- o Motion: Scott Baird                      2<sup>nd</sup>:     Chad Swails     Approved Y
- o **Second Authorized Signature Proposal**  
It was recommended with going to one Treasure that a second authorization is needed to eliminate previous issues. This recommendation was made for it to be the in-coming Secretary position and only change if another co-chair was recommended or the three year officers term of the in-coming secretary was up.
- o Motion: Scott Baird                      2<sup>nd</sup>:     Jason Parrillo     Approved Y (Brian Dean abstains)

Adjournment:

Motion: Scott Baird

2<sup>nd</sup>:     Chad Swails

Approved: Y

9:45 – 11:00am

**FUCC Officers Planning Meeting** – FUCC Officers & Meeting Planner

11:30am – 12:00pm - **Banquet Planning** – Jeanna Dean and Karen Lund

11:30 – 1:00pm **Lunch on Your Own**

## **Afternoon Session**

1:00 – 2:30pm **FUCC Interest Group Meetings**

- **Power Interest Group** *Chair: Trisha Miller, Cardno & Co-Chair: Rob Morris, FP&L*

**Attendance: 46**

- **Introductions**
- **CEI process discussion:** Trisha Miller unable to get CEI representative at the meeting. Will get some assistance from Lenore Horton with HDR.
- **UAM Discussion:** Working on Permit prior to 7-31-2017 the 2010 UAM will apply. The new UWS and UES is going to be placed on the FDOT website. Also, there was a lot of discussion on the FDOT would prefer to have UAO's have their work done prior to construction and not during.
- **Services on UWS-** Relocated and New services are not included on the UWS.
- **Excavatable Flowable fill Discussion:** Rob Morris of FPL, Issue with a CEI firm requiring flowable fill for the removal of poles even when will not be under the roadway bed. They cited DOT standard 121-1 & UAM 1.5.2. No mention of poles in the standard we believe the request was a misinterpretation of the intention of the use of the fill standard. Rob stated District 4 was having matter looked into.
- **Mast Arms:** Rob Morris discussed the process of utilizing a telehandler has been successful in a few projects he has been involved with & is asking the group to continue to solicit the use of this low profile construction process which qualifies to work under energized power lines with normally not an issue encroaching into proper clearances therefore adverting the need to involve the utility to de-energize the nearby power lines! The one negative that is noted by the contractors is that it doesn't have the ability to swing side to side which creates a bit more work to install & remove a mast arm.
- **Sound Walls:** Gary Peterson of FPL discussed a recent issue with a project near a transmission corridor that turned out to be a real issue to de-energize the section of the line to enable the

installation of the wall. Cost to sectionalize, work involved to sectionalize, risk of last minute ability to de-energize/sectionalize due to load in the area. He was involved with the FDOT on the consideration of adjustments to the wall by taking into account the cost per receptor once the cost of de-energizing was considered. He stated that there was to be more discussion with the FDOT on the overall process in how the cost per receptor is considered per project.

**Round Table:**

New incoming Chair voted in Rob Morris, FP&L and Co-Chair is Garrett Peterson, FP&L

**Group Chair: Trisha Miller of Cardno**

**Co-Chair: Rob Morris of FPL**

- **Underground Interest Group** *Chair: Bill Deal, Cardno & Co-Chair: Jason Parrillo, PE Hillsborough County*

1. Introductions/sign-in sheet- 26 attendees
  
2. Sunshine 811 updates (Brad Martin and Brian Dean)- See handout  
Discussed:
  - Paradigm Pipeline Meetings
  - DIRT requirements
  - PERI- Pipeline Emergency Responders Initiative
  - Call center maintenance- Saturday, August 12
  
3. Underground pipe/conduit color coding (David Summers)
  - How are we going to sell this?
  - Providing options- following APUCA guidelines
  - Avoid some colors for different UAOs
  - Name of company on the conduit
  - Make a motion for FUCC to endorse this concept
  
4. 2017 UAM (open discussion)
  - Available for review
  - A few concerns
    - 3.16.9.1- Directional Drilling Section- depth is 10x reamer diameter
  
5. Presentation options for educational workshop- November Meeting in Jacksonville
  - Badger- educational and safety
  - Conduit manufacturing

- Terra Technologies- moving manholes and ductlines (this has be already been done)
  - Resonance Imaging for pressure pipeline and condition assessment
6. Election of Chair- Mike Hamlin was elected as the new chairman
7. Open discussion (time permitting)
- District 7 will provided training on the new UWS (other Districts will follow suite)
  - Per Shawn Lewis (FDOT) - the forms will be corrected.
  - Review of what contractors are being taught for license. Can FUCC and our Interest Group review the test and information?
  - **Place on next agenda?**

- **Telecommunication Interest Group Chair: Bruce Herrington, CenturyLink**

Telecom Interest Group Meeting Minutes – F.U.C.C. 8/2/2017

16 attendees

Sign-in sheet passed around; meeting commenced at 1:07pm

4 topics discussed: New UWS, UAM, Selective Work, Franchise Agreements

**UWS** – This topic was about to be stricken from the list when Robert Lowen informed the group that a new UWS, effective 7/31/2017, is to be used. Comments expressed by the users of the new version seem to convey the idea that the older version was actually better and easier to use. Per Tom Bane, the new version can be viewed on Tom’s web site.

**UAM** – New version effective 7/31/2017. A copy of the new UAM was passed around.

**Selective Work and Lump Sum Agreements** – Bruce H. asked about UA’s being compensated by FDOT for clearing & grubbing if done prior to construction. Specifically, if the clearing & grubbing had to be done anyway, and the UA was to perform their relocation work ahead of FDOT construction, would FDOT compensate the UA for this work, according to the new UAM? Tom B. answered yes, but probably not more than what FDOT would have paid their contractor. And, the UA would have to submit drawings showing exactly which sections of the project they were seeking reimbursement for.

CenturyLink (Roy Dowless) asked how could the city of Ocala claim CenturyLink’s duct bank system, placed in 1947, was in conflict with proposed roadway work if Ocala didn’t know the actual depth and location of the duct bank system? Tom B. said that should be part of your argument. Roy explained further that Terra Technologies was paid \$11k to locate the duct bank system. Bruce H. mentioned that Terra Technologies would perform 9 potholes this week. Questions about the \$11k being reimbursed led to the discussion about Franchise Agreements, mentioned by Jeanna D. She explained that some FA’s provide compensation for relocation costs if the relocation if requested by the grantor of that particular FA.

Meeting adjourned about 2:35pm. Robert Lowen asked if we should elect a new chair/co-chair... so we did. Fred Valdes agreed to serve as either one and Bruce H. agreed to do likewise.

**New Business Items -**

Discuss FDOT acquiring the corner property at intersections for new mast arms. Cite Midway project in PTCT as an example.

**UWHCA (Utility Work by Highway Contractor Agreement)** – Facilities would be installed/adjusted/relocated by the Department's highway contractor. Has this been done recently? Details? (I can see this being a CTL solution for using expense \$ for A&P work, yet not require Operations to provide labor)

**FDOT Records Retention (As-Builts)** – Can the FDOT incorporate utility location data into future plans for same section of roadway? UA's could review data for accuracy rather than submit duplicate data for same section of roadway. (This would be quite beneficial for roadway sections where multiple projects are done)

2:30 – 2:45pm – **Break**

2:45 – 3:45pm **FUCC Subcommittee Meetings**

- **Joint Use Co-Chairs:** *Barry Owens, SECO & Nichole Bates, TECO*

28 – People in Attendance

- Reviewed the minutes from the Spring Mtg.
- Discussed National Conferences for Joint Use.
  - I. Dispersed Agenda's for Hartland & WEI
- Review of Topics for Best practices.
  - I. Preplanning & Communication
  - II. Permitting Process
  - III. Pole Change outs & Transfers
  - IV. Audits
- Watched Video for Planning & Communicating & Permitting Process.
  - I. This video will be available via the FUCC website, pending a small revision to the language.
- Discussed the "next-to-go" video.
  - I. Pole Change-Out/Transfers
    - A smaller group will meet prior to the Fall Meeting to discuss.
    - 18 people have show interest to be involved with the video.
    - Meeting notice will be sent soon for a conference call to discuss next steps.
    - Davey has volunteered to produce the next video.
- Group Discuss on Audits
- Elected a new Chair.
  - I. Nichole Bates
  - II. Barry Owens will be the Co-Chair
- Ideas for next Mtg
  - I. AT&T Small Cell Deployment
  - II. Small Cell Presentation
  
- **Color Coded Labeling of Underground Facilities** *Chair: David Summers, Atkins*
  
- Chaired by David Summers,  
Atkins Co-Chair: Mike Hamlin,

ECUA

- Meeting called to order at 2:45. There were 7 people in attendance.
- The Chair introduced himself and went over the background of the subcommittee and the information on use and availability of color conduits and gave a brief synopsis of the paper to be provided to the membership later.
  - **Meeting Discussions.**
- We had a discussion on experiences that today's participants have had over their careers with conduits and piping being placed in the ground that conflict especially with the requirements placed on the public utilities providing water, sewer and reclaimed water services. Also discussed was if the AWPAGuidance was initiated who would be the party to do it. Individual utilities could initiate using a particular color conduit as CenturyLink has done, or a State agency or 811 could adopt the requirement for using materials that comply with the APWA color code.

3:45 – 5:00pm

### **Combined Interest Group, Subcommittee & Standing Committee Overview**

*Program Planning, Chaired by FUCC Officers (interim)*

*Awards/Nominations, Chaired by Kris Hayes*

*Membership/Promotions, Chaired by Jeanna Dean*

*Conference Planning, Chaired by Lori McLaughlin*

*UCC Certification, Chaired by Vinnie Lavallette*

*-Roundtable opportunity to discuss issues common to all Interests*

*-Interest Group and Subcommittee Chairs are required to attend*

*-Open to all FUCC members*

### **Thursday, August 3, 2017**

9:00 – 9:45am – **City of Melbourne** – Jennifer Spagnoli & Tami Gillen, PE

10:00 – 11:00am - **UAM Update** – Bryan Lantz, FP&L & Robb Brown, Duke Energy Florida

Bryan and Robb were joined by Tom Bane for discussion regarding the new UAM. Tom provided copies of the new UAM to all in attendance. The new UAM can also be found at:

<http://www.fdot.gov/programmanagement/utilities/Docs/UAM/UAM2017.pdf>

Tree mitigation language was removed from UAM during rule making.

UAM does not cover wireless devices (14.46-005) as it was already in rule making when the new law was enacted. A new rule specific to wireless devices is being planned. A lengthy discussion regarding wireless devices was held.

A couple key points:

If a wireless entity opts to set and utilize their own pole, they will be required to permit that pole, but not the device, and follow guidelines set forth in the UAM.

If a wireless entity opts to attach to another entity's pole via agreement, they must permit the device and provide proof of the agreement.

It was stated that any agreements (R/W Permit, UWS, etc.) in place prior to July 30, 2017, will be governed by the 2010 UAM that was in place at the time of execution of the agreement. Any agreements after that date will be governed by the new 2017 UAM.

11:00- 11:30am – **Complete Streets and Utilities** – Steven Buck, PE, FDOT 5 Design Supervisor

11:30- 12:00am – **Lunch on your own**

1:00-1:15pm - **FUCC Announcements**

Robb Brown discussed with the membership the difficulties the steering committee have had coming to a consensus regarding the incoming secretary nominee. With 3 well qualified candidates, the steering committee felt it was in the best interest of the organization to allow the general membership to have a say in the incoming nominee. The 3 candidates (Trish Miller, Jeanna Dean and Chris Stermer) were each given 2 minutes to introduce themselves and speak about their qualifications and vision for the position. A closed ballot was conducted. The majority vote getter would become the steering committee nominee and be announced at the business meeting Friday.

1:15 - 2:00pm – **Reporting Utility Damages to Sunshine 811** – Brian Dean, Sunshine 811 (See attached)

2:00 -3:30pm - **Educational Workshop**

### **Power Interest Group Presentation**

*Chaired by Rob Morris, FP&L (D) and Trisha Miller, Cardno*

### **Plan Reviews & Marked Plans Importance (Greenlines & RGBs)**

3:30 – 3:45 pm - **Break**

3:45 – 4:30 pm – **Tentative FDOT Forum - DUE/DUA & FDOT Personnel**

*District Utility Administrators/Engineers will be in attendance and are available to discuss District specific issues. Please note that the Forum will be cancelled if no specific topics are submitted at least two weeks prior to the summer meeting. Please utilize the following link to submit your questions/topics of interest: <http://www.fucc.org/contact-us-1.html>*

**CONGRATULATIONS to this year's award winners:**



**Brian Dean (John J. Farkas) and**

**Janice Sands Ash (Malcolm Yancey)**

**Friday, August 4, 2017**

9:00am **FUCC Business Meeting**

**Opening Invocation & Tribute to Flag**

Chair Jodi Rano called the FUCC Business Meeting to order shortly after 9:00 am. The chairperson introduced herself and the other FUCC officers. Next, Jodi welcomed everyone, recognized the importance of our sponsors and gave some opening remarks. The chairman then proceeded with the invocation given by Robb Brown and the tribute to the US flag.

**Reading of the Minutes – Scott Baird**

The chairman then requested the Secretary to read the previous meeting minutes. A motion to approve the minutes and waive the reading was made by Jeanna Dean and seconded by Chris Stermer. Motion Passed.

**Historian's Report – Chris McLaughlin**

See attached.

**Treasurer's Report – Jodi Rano**

7/20/2017 Bank Balance: \$29,815.21  
Pay Pal (2017 Summer Registrations): \$9,159.69  
Petty Cash: \$100  
Total: \$39,074.90

**Business Session**

Sunshine 811 Report - By Brian Dean

See attached.

**Steering Committee Approved Motions for Membership Vote –**

Robb Brown announces Jeanna Dean as the Steering Committee nominee for incoming Secretary. Robb Brown opens the floor for additional nominations. Jason Parillo makes a motion to close nominations from the floor. Motion 2<sup>nd</sup> by Chad Swails. Motion passes unanimously.

Chad Swails makes a motion to elect Jeanna Dean Secretary. Motion 2<sup>nd</sup> by Bob Lowen.

Vote to accept Jeanna Dean as incoming secretary passes unanimously.

Robb Brown announces Chris McLaughlin as the Steering Committee Nominee for Historian.  
Jason Parillo makes a motion to elect Chris McLaughlin Historian. Motion 2<sup>nd</sup> by Bill Case.  
Vote to accept Chris McLaughlin passes unanimously.

### **New Business/Old Business**

UAM Subcommittee will have time set aside at the fall meeting in November.

If anyone is having issues receiving the constant contact meeting notices, please contact Jeanna Dean.

FUCC officers are looking for volunteers to form the Program Planning Committee.

**UCC Certification:** Jason Parillo is the newly elected chair. Vinnie LaVallette and Lenore Horton will be co-chairs.

**Banquet Planning:** Karen Lund is the new chair.

**Open Steering Committee Positions:** Please contact Robb Brown, Scott Baird or Jeanna Dean.

Cable TV  
Gas  
Governmental Non-Utility  
Railroad  
Public Service Commission

Jodi Rano abolishes all subcommittees and relinquishes the chair to Robb Brown.

Robb Brown reinstates all subcommittees with the exception of Sound Walls and Mast Arm Conflict Avoidance.

Robb Brown announces Jodi Rano as the Steering Committee nominee for incoming Treasurer.  
Chris McLaughlin makes a motion to accept Jodi Rano as Treasurer. Motion 2<sup>nd</sup> by Chad Swails. Motion passes unanimously.

**Reminder: Winter Meeting will be November 7-9, 2017 at the DoubleTree by Hilton Hotel Jacksonville Riverfront.**

Chad Swails makes a motion to adjourn the meeting. 2<sup>nd</sup> by Jeanna Dean. Motion passes unanimously.

Meeting adjourned at 10:15.

**Adjournment**

**August 2-4, 2017 FUCC Historian's Report  
Melbourne (summer) Meeting, Hilton Beach Oceanfront  
3003 N Highway A1A, Melbourne, Florida  
Chris McLaughlin, Historian**

Note: Outgoing Chair Jodi Rano recently shared a document provided to her by Cheryl Ritter of Sunshine811. The document entitled "Damage Prevention and One-Call Development in the State of Florida" was authored by John L. Shelton of the former Shelton Enterprises, Inc. sometime after 1993. It is attached to the end of this Historian's Report.

**75 years ago:**

August 21, 1942, Tampa Terrace Hotel, Tampa

H.V. Street of Florida Power & Light was Chair, B.E. Wilkerson of Seaboard Airline Railroad was Vice-Chair, and B.A. Galloway of Winter Park Telephone was Secretary. Chairman Street was absent.

11 people in attendance, no breakdown of attendees by utility was given.

**Topics discussed:**

- W.F. Girtman of the Florida Railroad Commission requested a subcommittee to be formed to meet in Tallahassee and make the final changes and arrangements for the new specifications of railroad crossings. A member of each telephone, power, Western Union, and railroads were appointed.
- Stanley Warth of Southern Bell noted that there were 104 telephone companies in Florida, and only a few come to the meetings.
- Vice-Chair Wilkerson nominated Secretary Galloway as incoming Chairman. New officers would be Mr. Galloway as Chair, R.S. Davis as Secretary, and Wilkins Linhart as Vice-Chair.
- The next meeting is scheduled for November 13 at the Florida Hotel in Tallahassee.

**50 years ago:**

August 4, 1967, Florida Power & Light's Home Service Center, Lake Wales, Florida.

H. Dean Broome of Tampa Electric was Chair, Gilbert (G.A.) Reed of Clay Electric Co-op was Vice-Chairman, and J.M. Tinsley of Southern Bell was Secretary. Chairman Broome was absent.

56 people in attendance

26 Power

16 Telephone

5 State Road Department

4 Water & Sewer

3 Gas

2 Public Service Commission

**Topics discussed:**

- The election of officers was held. New Chair Jim Tinsley (Southern Bell) opened the discussion on the problems arising from the new safety requirements set down by the Federal Bureau of Roads and the State Road Department.
- The bill dealing with the theft of copper passed both houses and was now law.
- Chairman Tinsley reported that the Accommodation Guide still had not been received.
- Florida Power Corporation and Peace River Electric Cooperative, Inc. co-hosted a wonderful luncheon, served home-style, in honor of Sam Gray as a retirement party. Entertainment for this momentous occasion was furnished by Ivan Tilyou and the girls of his office.

### 25 years ago:

August 7, 1992, Ponce de Leon Resort and Convention Center, St. Augustine, Florida (rooms \$60/night!) Chairman Carlos Solis presiding (breaking a tradition of the Chair missing the summer meeting every 25 years), Mark Sweet Vice-Chair, Dennis Black Secretary, Bill Garrett Historian.

105 people in attendance (per minutes, 88 signed in)

21 Counties or Cities

16 FDOT

14 Telephone

13 Power

9 Consultants/Vendor/Contractors

6 Cable TV

3 Gas

2 Railroad

2 UNCLE/Call Candy one-call systems

1 Florida Public Service Commission

1 Contractor (my Dad!)

Current members in attendance:

Betsy Becker – Telesat Cable

Art Gilmore – Florida Power Corp.

Marilyn Pineau – Utility Consultants

Walt Childs - FDOT

Chair Carlos Solis – Pinellas County Water System

VC Mark Sweet – Florida Power Corp.

### Topics discussed:

- Treasurer's Report - \$72.49, registration \$5. Awards (\$188.37), coffee and Danishes (\$576.95) were the expenses.
- Guest speaker Bob Sieg with CSX Railroad discussed crossing permit procedures and application processing. Mr. Sieg was reminded that railroads are members of FUCC and an invitation to future meetings was offered.
- FDOT Update by Jerry Sasser. Mr. Sasser mentioned they were rewriting the Green Book, the Plans Preparation manual. FDOT was developing one book called the Florida Design Manual by combining several of their existing books. FDOT was looking at GIS, CAD, and urged utilities to digitize their work. Mr. Sasser introduced his predecessor Paul Kaczorowski to give an update on the soon to fail metric conversion.
- FDOT District 7 reported 153 people at its April Liaison meeting!
- The Malcolm Yancy Award went to (ahem) Historian Bill Garrett.
- The Liaison Person of the Year Award (now known as the Farkas Award) went to two individuals: Paul Kaczorowski and Dennis Labelle.
- The Chairman Award went to the Chairman Carlos Solis.
- Underground Interest Group discussed Water Management District permit fee increases, Asbestos pipe, rail corridors, and the Utility Accommodation Guide.
- The Telecommunications Interest Group had 28 people attending and discussed the Utility Accommodation Guide, FDOT metric conversion, pole identification ownership survey. New business included John Farkas announcing that Bellsouth was drafting a one-call bill to be submitted to the 1993 Florida Legislature. It was modeled after the Georgia One-Call Law, but more pro-utility and contained fewer excavator perks. This bill would allow Bellsouth to be pro-active in supporting one-call legislation.

- Power Interest Group had 22 people in attendance and discussed foreign attachment identification, guying and anchoring requirements for those attachments, and joint trenching.
- Utility Notification Center report – the 1992 proposed Safety and Damage Prevention Statute failed to get support in the 1992 session. Discussion for 1993 had already begun and call volume/membership to UNCLE and Call Candy continues to increase.
- Chairman Carlos Solis peacefully handed over the power of the FUCC to incoming Chair Mark Sweet. 2 letters were sent by new Chairman Sweet, 1 each to FDOT to reconsider their request to remove all FDOT personnel from subcommittee appointments and the other to SFWMD about their permit fee increases.

**DAMAGE PREVENTION AND ONE-CALL DEVELOPMENT IN THE STATE OF  
FLORIDA  
BY  
JOHN L. SHELTON**

Progress can only be measured when achievable goals and objectives are defined and a time frame within which to achieve them is established. As roadblocks and/or forces affecting the critical path and planning schedule are brought into focus, an evaluation of its impact on the overall objective must be made and appropriate action taken if the project is to remain on schedule. Planning, organizing, controlling and decision making at the appropriate time are essential ingredients as progress is reviewed. A review of our track record is also important because it provides a picture of our strength, weaknesses and achievements which become a part of history from which each of us can learn----but the future depends on our ability to foresee new challenges, to establish new objectives and to prepare timetables commensurate with new visions, therefore provide us an opportunity to navigate a different course as the need arises.

Major growth and technological changes beginning in late 1960 and early 1970 became the catalyst for a review to determine the most effective way to manage the changes that were taking place. The "business-as-usual" approach was rapidly becoming antiquated while problems affecting our highways, skyways, right-of-ways and in some ways affecting each of our lives in our day-to-day operation were rapidly growing. Furthermore, aesthetic and environmental concerns had become items of focused attention.

The utility operators could no longer work in their own autonomy;---- there was a growing need that had never existed before and one that required a strong bond of communication, cooperation and coordination-----not only between themselves but between the Department of Transportation, Public Agencies of all types, the Railroad Companies and excavators. Each was affected by the same force and the need to coordinate on a person-to-person basis to discuss plans and objectives developed as a necessity.

Florida, in 1932, was among the first to realize the importance of communication between providers of public services when they formed Florida Utilities Coordinating Committee. Although the organization was formed in 1932, archiving the minutes of the meetings did not start until November 6, 1936. The Committee is to be commended for their dedicated efforts over the years-----their contributions have been invaluable and their growth has been steady. Even during World War II, the committee continued to meet, discuss problems of the time and to provide an important service. The enthusiasm of the group continues to increase as new goals and objectives are defined and solutions for them are developed. Congratulations are in order for a great job well done as an important contribution. Our best wishes are extended to them as they continue their fine work.

As technology changed and the demand grew for more utility and cablevision companies to share underground space in proximity to each other, and in many cases the same trench,



serious problems of damages to each other began to develop. Furthermore, public and job safety were in jeopardy when damages occurred. It became quite clear that better communications and coordination between the operators---- and that a means of communication between the operators and excavators was necessary in the interest of community and job safety and improved service through damage prevention.

The first efforts to establish a communication process which we now refer to as one-call systems to achieve damage prevention were begun in Rochester, New York, (Mac the Mole); the suburban area of Detroit, Michigan, (Miss Dig) and Washington, D. C and its suburban area of Virginia and Maryland (Miss Utility) All three were started very close to the same time frame and none were aware of the other until a pipeline explosion resulting in death and property damage occurred in Northern Virginia and was being investigated by Office of Pipeline Safety, Department of Transportation, Washington, D. C. The Chief of Office of Pipeline Safety, Barry Sweedler, learned of the centers and visited each of their locations to obtain a first hand look at their goals, objectives and procedures. There was no question in Mr. Sweedler's mind that notification procedures with proper response were visions headed in the right direction and that the process would prevent tragedies such as the one being investigated. A recommendation encouraging the establishment of one-call centers by The Office of Pipeline Safety did not come as a surprise. A letter was sent by O.P.S. to each of the Governors encouraging them to consider this approach and suggesting that they become involved in the interest of community and job safety. The recommendation of Office of Pipeline Safety coupled with strong support from A.T. & T, which prior to divestiture was operating multiple telephone companies and with positive results in Washington, D. C. and the surrounding Maryland and Virginia areas, clearly provided the publicity for a quick start in the development of one-call centers throughout the country. By September 18, 1973, in an annual meeting of A.P.W.A , Currihan Hall, Room L, Denver, Colorado, there was sufficient activity, enough positive results and enough interest in the one-call process that American Public Works Association was requested to include the operators of utility notification centers under their umbrella as an organization. After careful review by their Board of Directors, the group was accepted as Utility Location and Coordination Council and became recognized as A.P.W.A.-U.L.C.C.

1974 was an active year for the development of coordinating committees and the beginning of one-call centers in Florida. Between 1975 and 1985, four one-call centers became operational within the State and provided service to seventeen of the sixty-seven counties. Each center had its own telephone number, and in some cases the entire county was not covered by the service inasmuch the franchised boundary of a particular company or a district within the company was used as a cut-off point for accepting calls. A lot of genuine effort and dedication was exerted by the personnel in each center to make them effective damage prevention locations.

Two separate centers were formed in South Florida. The first location was called Underground Utility Notification Center and served Dade and Monroe Counties. The Underground Contractors Association of South Florida represented by Ken Goodwin and Bob Hall and Dade County Public Works represented by James Bowers contributed a very



important part to the development of this center. Following many meetings of their committee, they felt that it was time to advance their efforts by having a pioneer of the one-call concept make a presentation to their group. Consequently they scheduled a meeting on January 31, 1975 and invited John Shelton to make a presentation to the group. There were 52 people present which consisted of representatives from each of the utility operators, the city, underground contractors association and other interested parties. When the meeting ended there was no question that a one-call center would become operational.

Southern Bell took the initiative to provide office space, equipment and personnel and shared the expenses with the other members. The group operated as a Board of Directors and proceeded to elect officers, draft rules and regulations and establish an operational date. Underground Utility Notification Center operated in that mode between 1975 and 1985 with its own telephone number. Charles Kimbrel, a manager for Southern Bell, managed the operations.

The second center for South Florida, recognized as U.N.C.L.E., became operational on April 1, 1977 in Ft. Lauderdale. Again, Southern Bell provided the office space, equipment and personnel and shared the expenses with other members. Their operational area included the Counties of Broward, Palm Beach, Martin, St. Lucie and that portion of Indian River known as Micco. The telephone number for UNCLE was 1 800 432-4770 which is currently used as a state-wide number. Mike Holman, a Southern Bell manager, managed the operations.

Call Candy became operational in 1975. G.T.E. provided the office space, equipment and personnel and shared the expense with the other members. Their operational area consisted of Hillsborough, Pinellas, Polk, Pasco, Manatee, Sarasota and a portion of Charlotte, further known as The Tampa Bay Area and the GTE franchise area. Ray Afeld, a manager for GTE, served as the operational manager for Call Candy. That center purchased a computer and operated on a program known as Uno, primarily for archiving data and transmitting transmissions. Ray later returned to another job within GTE and Jan Klatt became manager of operations until June 1988 at which time the operations of Call Candy were bid and the contract was awarded to Shelton Enterprises, Inc. The center had its own telephone number for their service area.

June, 1976, Central Telephone Company established a center in Tallahassee under the direction of Tom Duggar. Centel' provided the space, equipment and personnel and served the Counties of Leon, Wakulla, Jefferson and Madison using its own telephone number. That center operated in that manner until 1986.

A major change took place in 1985 when the two centers in South Florida, providing service to seven counties, agreed to outsource the work to a private contractor, consolidate the two locations into one, use a single toll-free telephone number and computerize the operations. Shelton Enterprises was awarded the contract in January with the transition to take place on March 1, 1985 under the name of UNCLE. Inasmuch as no



limitations were placed on an expansion area, Shelton Enterprises recognized this as an opportunity to provide service to all areas of Florida not currently serviced by a center and at some future date to have Florida under one name and one telephone number. Consequently, that vision became a part of their goals and objectives.

The transition took place on schedule and as planned. A computerized data base was developed that identified the service area by township, range, street and intersection, county and city. Inasmuch as that identification was compatible with property appraisal records, it was felt that a plan using that format would be more compatible and simpler to maintain. As soon as the original service area was operational, an expansion plan was started and included Orange, Osceola, Lake and Seminole Counties. Orlando Utilities, represented by Bob Claudy, contributed an important part to this expansion.

The next expansion took place when Centel, represented by Tom Duggar in 1986, made a feasibility study of their operations, reviewed our procedures and recommended to their group that they convert to the UNCLE telephone number and name; also with a request that the additional Counties of Gadsden and Hamilton be included in the expansion. A contract was developed and the expansion took place as planned.

The next expansion occurred when Southern Bell, who had been operating a toll-free telephone in Jacksonville to receive calls from Jacksonville, Orlando, Panama City and Pensacola, solely for their use, decided to convert their entire service area to UNCLE. A contract was developed and the expansion took place as scheduled. Shelton Enterprises was now providing service to sixty of the sixty-seven counties under a single name and a single telephone number. The Tampa Bay area was the only remaining portion of Florida not under a single telephone number.

June 1988, the Board of Directors of Call-Candy agreed to award their operations in the Tampa Bay Area on a competitive bid. They, however, wanted to maintain the name Call Candy and the telephone number associated with it for their service area and continue to serve as the Board of Directors. The contract was awarded to Shelton Enterprises, Inc.. After much discussion, the Board authorized the relocation of the center to Ft. Lauderdale and to the same location from which calls were received in UNCLE. Florida, for the first time, was operating in one location with two telephone numbers and two trade names. The Board for Call Candy totally opposed the use of UNCLE and its toll-free telephone number in their area. Therefore between 1988 and November 30, 1993 the center was operated as two entities under one roof.

By 1991, it was quite evident that the only way in which Florida would have a single identification coupled with a single telephone number would be through a state statute. Florida Pipeline Statute 553.651 addressed pipeline safety but not the needs of the other utilities. Many efforts by Underground Contractors Association of South Florida to modify the pipeline statute or to develop a new statute that would serve the needs of all operators of underground systems were unsuccessful. Opposition arose from League of Cities; lacked the support of some of the major utility operators; and not having a not-



for-profit status controlled by the utility operators contributed to the many unsuccessful attempts

In 1991, at a meeting of the members of Uncle in Miami, John Shelton recommended and it was agreed by the group that they should set the process in motion for establishing a not-for-profit organization and that upon completion should dogmatically attempt to pass a statute that would establish guidelines for providing a single one-call center in Florida with a single identification and a single telephone number. The group was asked to develop guidelines and /or obtain copies of other not-for-profit groups for consideration at the next meeting which was to be held in two weeks. At the next meeting ATC/Microtel supplied a sample copy that the group thought could be modified for consideration by the members of UNCLE and Call Candy; also to other non-participating utility operators and municipalities. The document was modified, agreed upon, and a list of non-members was developed for the purpose of being invited to an open discussion meeting at Holiday Inn in Orlando on June 18, 1991 between 1:00 and 5:00 P.M. for the purpose of evaluating the interest level and to get some direction for proceeding with the not-for-profit organization. The meeting was sponsored by Shelton Enterprises; it was well attended with a good cross section of members and non-members from across the State. Doug Thiel ATC/Microtel served as acting chairman and, after invocation, the meeting proceeded first as a presentation of goals and objectives to be considered and then as an open forum for questions and answers. The positive note from this meeting provided the groundwork for other meetings and ultimately the formation of a not-for-profit organization which is now known as Sunshine State One Call of Florida. The telephone number for UNCLE was retained as the number for the new organization but resistance from Call Candy members prevented its name from being used although it had statewide recognition in all areas except Tampa Bay. Therefore, in the interest of time, debate and further delay, a complete name change was given the organization. Dan Buol, representing A.T. & T. was elected chairman at its first meeting.

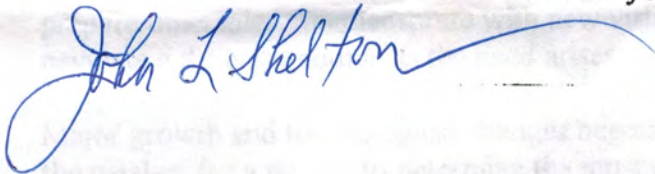
Simultaneously with the organizational changes, Southern Bell and A T & T. legal group and their lobbyist with a lot of developmental work by John Farcas of Southern Bell, developed language for a state statute. They moved with great speed communicating with League of Cities, obtaining input from other utility operators and contract organizations and on May 15, 1993 reaped the benefit of their efforts when Florida Statute 93-240. Section 556.101 through 556.111 became law without the Governor's signature. The Statute officially recognizes Sunshine State one Call of Florida as the name of the organization, addresses the issue of a single one-call system with a single toll-free telephone number for the State of Florida, in addition to other important issues. The State Statute will solve many of the problems that have been inherent in the development of a statewide system. It will further act as a stimulus for growth in an area much needed; that of coordination and communication before excavation in the interest of community and job safety and service improvement through damage prevention.

The transition from the two systems, Uncle and Call Candy, to Sunshine State One Call of Florida took place on December 1, 1993 under the not-for-profit guidelines provided



for in the State Statute. A very smooth transition took place and all contracts, records, equipment, personnel and office space were transferred from Shelton Enterprises, Inc. and Sunshine State One Call of Florida officially became operational under its new structure.

From a vision, to a plan, to an operating and expanding one call system is the result of persistency, at times, a dogmatic approach and an untiring and dedicated effort by a large number of people-----a list that will not be identified at this time because it is much too easy to overlook someone that has made a major contribution. It would be strongly recommended that such a list be prepared for the future and archived in the permanent records of Sunshine State One Call of Florida. Shelton Enterprises Inc. considers it an honor and a pleasure to have shared in the development and expansion of this system. We further encourage that a continuing record be made, on an on-going basis, to reflect new visions that result in progressive goals and achievements as the system develops into an example for other systems throughout the country to follow. All of the ingredients are in place and my prayers and best wishes are with you to achieve such a status.



**SAVE THE DATE**



**August 02, 2017:** Sunshine 811 Strategic Planning, Clearwater

**August 03, 2017:** Sunshine 811 Committee Meetings, Clearwater

**August 04, 2017:** Sunshine 811 Board Meeting, Clearwater

**August 11, 2017:** 8-11 Day

Safety Alliance for Excellence (SAFE): [www.safetyalliance.org](http://www.safetyalliance.org)

**August 02, 2017:** South FL Chapter – Bokampers, Miramar

**August 14, 2017:** Jacksonville Chapter – Northeast FL Safety Council, Jacksonville

**August 18, 2017:** Tampa Chapter – Entrepreneur Collaborative Center, Tampa

**August 21, 2017:** Orlando Chapter – ABC Central FL Chapter, Orlando

Pipeline Emergency Responder Initiative (PERI)

**August 22, 2017:** Panama City

**August 24, 2017:** Jacksonville

**August 29, 2017:** Davie

**August 31, 2017:** Orlando

**CALL CENTER – ELECTRICAL SYSTEMS EXTENDED MAINTENANCE SCHEDULED**

Extended electrical maintenance to systems at call center scheduled for Saturday, August 12, 2017, from 6 a.m., lasting 8 to 9 hours. This will have an impact on:

- Complete shutdown of the power for all systems
  - IRTN Internet Ticket Entry (ITE)
  - IRTN Member Ticket Management
  - Positive Response Systems
- Updates will be posted to the system status page: <http://status.sunshine811.com>

Please pass this information along to any contract locators and/or other contractors and internal departments who utilize our system. If any issues arise after maintenance times, please contact (800) 651-6720 x4, or [support@sunshine811.com](mailto:support@sunshine811.com).

**ALL SYSTEMS WILL BE UNAVAILABLE!**

For information on how to prepare for this outage, please visit <http://www.sunshine811.com/hot-topics>

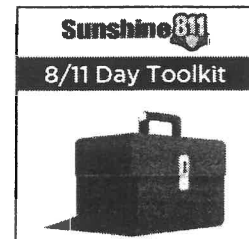
**8/11 DAY TOOLKIT**

August 11 is 8/11 Day. This toolkit contains materials and media messaging to support promoting 811 on August 11.

Toolkit Elements

- Talking points – Use during safety meetings
- Social media messages – remind your family, friends and customers to call 811
- Story for newsletter or opinion page – Put it in your company or HOA newsletter

<http://www.sunshine811.com/811-day>



**FLORIDA DIRT**

Law establishes mandatory damage reporting effective July 1, 2017. DIRT stands for the Damage Information Reporting Tool. Get more information And access to Florida DIRT at [www.sunshine811.com](http://www.sunshine811.com).

- Members to report at least annually by March 31 for prior calendar year. And must describe, if know: Cause, Nature, Location.
- DIRT helps 811 understand why damages occur and develop targeted education.
- NOT used for enforcement purposes or to determine liability



- Confidential, Secure, Unbiased, and Free!
- DIRT can be found on 811's website (<http://www.sunshine811.com>); click the FLORIDA DIRT button

Don't forget about the compliance reporting process for individual instances where a damage report may not be necessary. Find more information at: <http://www.sunshine811.com/forms/>

#### **NEW PROVISIONS OF CHAPTER 556 LAW EFFECTIVE JULY 1, 2017**

- Allow state or local enforcement authorities to retain 80 percent of the civil penalty collected by the clerk of the court;
- Require excavators to call 911 to report any contact with an underground pipeline that results in a release of a hazardous material or substance;
- Require member operators to report at least annually by March any damages to their underground facilities for the prior year;
- Authorize the system to conduct analysis of the damage data as authorized by the Board of Directors;
- Require the system to include a summary of damages reported for the prior year to the President of the Senate, the Speaker of the House of Representatives and the Governor pursuant to s. 556.103.

#### **PARADIGM PIPELINE MEETINGS**

**FREE !!**



Paradigm brings together operators, emergency officials and excavators to learn the "ins and outs" of gas pipeline safety. They implement nearly 1,100 face-to-face programs annually, with over 71,500 people attending. Paradigm teaches excavators during a morning breakfast session and first responders during a lunch session.

The statewide tour schedule begins September 12<sup>th</sup> in Pensacola and continues throughout the state. Visit [http://fl.pipeline-awareness.com/meeting\\_schedule](http://fl.pipeline-awareness.com/meeting_schedule) for the statewide schedule. **PRE-REGISTRATION IS REQUIRED! REGISTER TODAY.**

#### **PIPELINE EMERGENCY RESPONDERS INITIATIVE (PERI)**

Local emergency officials are responsible for planning, coordinating, and conducting emergency preparedness and response activities. Their role is critical in ensuring communities are prepared to take action consistent with pipeline operator's and other emergency responders' programs.

Pipeline operators are required to share relevant information from their emergency plans with emergency officials. Pipeline operators are also required to establish and maintain communication with local emergency officials and coordinate planned and actual responses during an emergency.

The development of the Pipeline Emergency Responders Initiative (PERI), a public-private partnership, allows emergency response organizations and pipeline operators to improve emergency response.

#### **Registration**

- West Florida PERI: <https://calendly.com/volpeperi/west-florida-peri-follow-up-meeting>
- North Florida PERI: <https://calendly.com/volpeperi/north-florida-peri-follow-up-meeting>
- South Florida PERI: <https://calendly.com/volpeperi/south-florida-peri-follow-up-meeting>
- Central Florida PERI: <https://calendly.com/central-florida/peri-follow-up-meeting>

#### **CALL CENTER STATISTICS** (fiscal year began June 1, 2017)

- Incoming ticket volume for July 2017 was up 5% from July of last year, up 4% for the fiscal year-to-date and down 6% from last month.
- Outgoing transmission volume for July 2017 was up 8% from July of last year, up 6% for the fiscal year-to-date and down 7% from last month.
- Positive response system late notice transmissions for July 2017 totaled 21,937 (3% late) and 54,521 (3% late) for the fiscal year-to-date.
- Average answer speed for July 2017 was approximately 14 seconds for the month and 13 seconds for the fiscal year-to-date.
- Incoming ticket volume for July 2017 was approximately 74% ITE and 26% phone and 74% ITE and 26% phone for the fiscal year-to-date.