

**You Never Get a Second Chance to Make a First Impression!**  
**Whether a singer returns for a 2nd Chapter meeting may be dependent upon**  
**the impression he/she receives in the 1st meeting.**

## **Greeters**

Designated greeters to with Riser Buddies are important to assure a guest is properly cared for during his/her first visit. It is advisable for the Music Team to work with the Chapter Development Team to ensure every Guest is welcomed properly.

1. Greet each visitor they see come in the door. As soon as an unfamiliar person enters the room, one of the Greeters should seek to meet the person, find out his/her name and make out a "Guest Name Tag" for him/her.
2. Determine what voice part he/she sings and introduce him/her to a "Riser Buddy" from their chosen section who will be his/her host for the rest of the evening.
3. A Music "Guest Folder" needs to be offered to each guest which contains the current songs in the Chorus repertoire or the Chorus is working on.

## **Riser Buddy**

Guests will have many questions as they get introduced to barbershop harmony. A Rise Buddy is a significant resource the guest can turn to for answers.

It is recommended the Riser Buddy be selected by the Music Leadership Team from each section of the chorus, be extroverts, and be quality singers. •

### **The Riser Buddy's tasks are to:**

1. Provide each guest a specific guide or host for the evening.
2. Explain how Barbershop music is written, ie., Bass, Baritone, Lead, Tenor lines.
3. Assist the guest in finding the music during the rehearsal and help manage the guest folder.
4. At break time the Riser Buddy makes a point to introduce the Guest to the Chorus Director(s) and as many other members as possible.
5. If appropriate, follow-up with the guest during the following week to answer any questions and encourage the guest to come again.