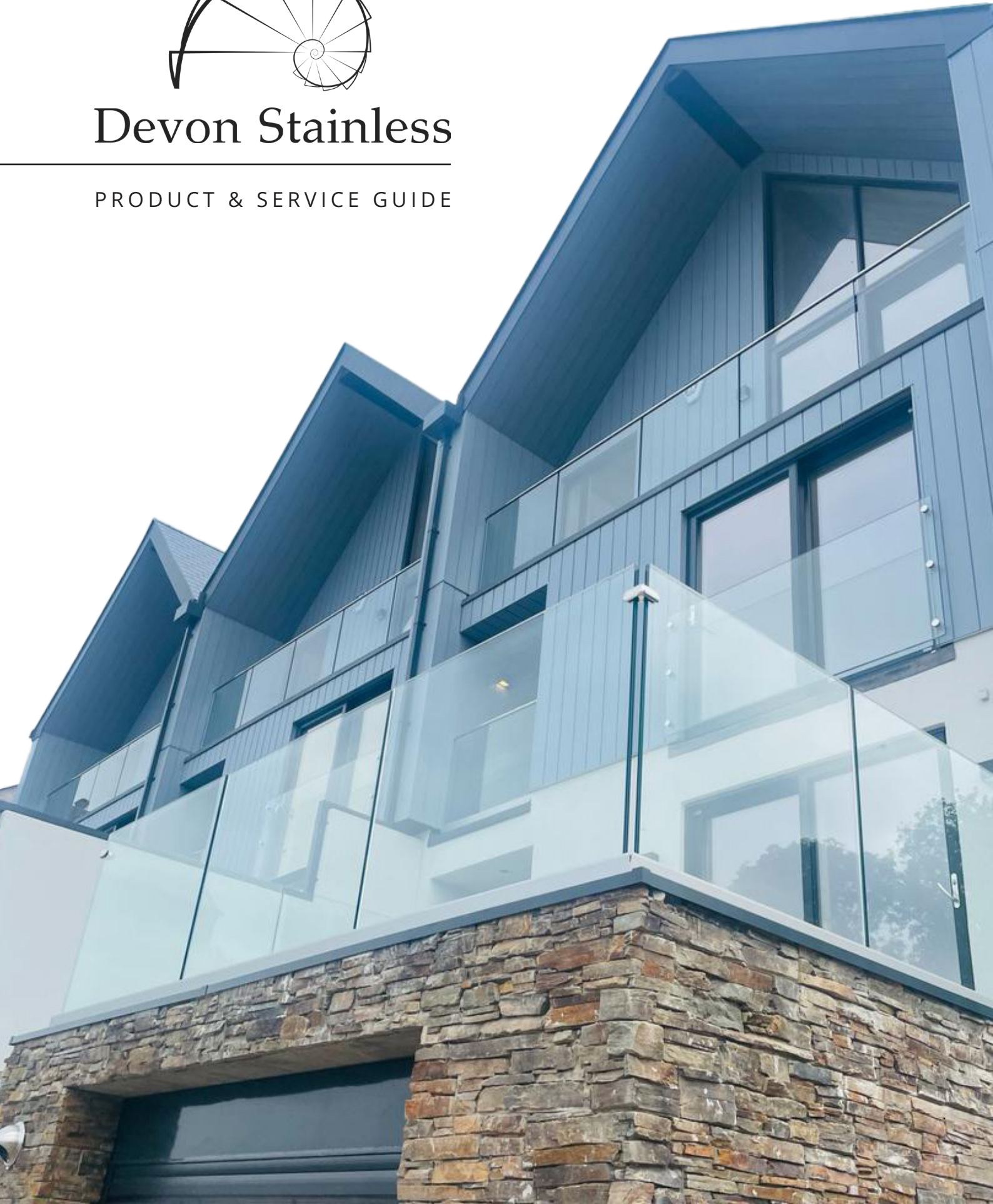


Devon Stainless

PRODUCT & SERVICE GUIDE



About Us

Welcome to Devon Stainless - a family-run business with 30 years of experience in the creation of bespoke, high-quality balustrade, balcony and handrail systems. Based in the heart of South Devon, we are trusted to deliver exceptional installations to architects, developers and residential clients across the whole of the South West coast and beyond.

We aim to turn function into notable design, while also empowering our clients to share their vision, in order to transform any space with a collaborative project designed exclusively for you.

Our in-house services cover every aspect of the process, including initial consultations, planning, design, manufacturing, installation and aftercare for all our systems. To ensure exceptional quality, our made-to-measure systems are crafted using marine-grade stainless steel that is fully welded on-site or in our workshop for a stronger and more durable result.

We acknowledge that the process can appear complex and confusing, particularly if you have no prior knowledge of balustrade and balcony installations. Thus, the purpose of this brochure is to illustrate our entire process, present our complete range of systems and answer any questions you may have.

We hope that this brochure will be both informative and inspiring, so that you can realise the garden, hallways and rooms you've always envisioned. If you believe we can help to transform your space, our expert team would love to hear from you.

Our Team

Over the decades, we have built a team of talented individuals from different areas of expertise. While each member brings something unique to the table, we all share a passion to exceed our clients' expectations and a commitment to provide top-grade products and outstanding service. Working collaboratively to complete each project, our team really does feel like a family.



Paul
Co-Founder & Director

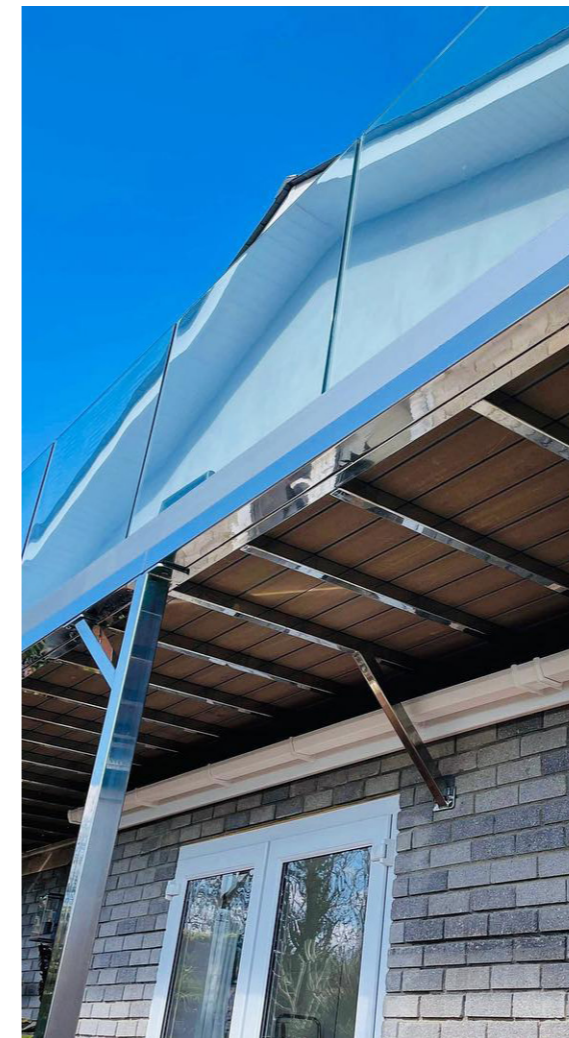
With 30 years' experience in the field of fabrication and engineering, Paul now takes on a project management role here at Devon Stainless. He conducts many of our site visits, completes most of our technical drawings and manages the team in our workshop.



Shelley
Co-Founder & Director

In addition to being our Co-Founder and Director, Shelley focuses much of her time on business development to ensure the business continues to run efficiently as it grows. Her role encompasses Sales and Marketing, financial oversight and innovation for the business' needs.

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Project Timeline

The process of creating and installing bespoke balustrades and balconies can appear complex, particularly if you have no prior knowledge or experience. This timeline should help to clarify every step of a project, starting with the initial contact and finishing with the completion of your vision.

01. Initial Contact

The first step of any project is to discuss the project with the prospective client. During an email or phone consultation, we retrieve all relevant information, arrange a site visit and, if the client has sent drawings to us, provide an estimate.



02. Site Visit

Once you agree to go ahead with our services, the next step is to carry out a thorough site visit. This is conducted by a specialist surveyor who will assess the site and gather measurements, as well as discuss exactly what you want to achieve, review our previous projects for inspiration and provide an estimated time scale. If there are other professionals on site, our surveyor will liaise with them to ensure the entire process runs smoothly.

03. Free Quote

We will provide you with a clear, jargon-free quote, that outlines your project, states projected costs and, if required, includes technical drawings. Our team is highly experienced in sourcing the best prices for the highest quality materials, so, upon considering all aspects of your project, we will ensure the quote is accurate and transparent. Our quotes are valid for up to 30 days and may be updated after this period ends to reflect any changes in pricing, materials or terms.

04. Lead Time

In addition to the quote, we will provide a lead time for fitting. If, for reasons beyond our control, this time frame changes, we will maintain clear and transparent communication to ensure you are always kept updated with amended time frames.



05. In-House Manufacturing

Following your review of the quote and confirmation to go ahead with the project, we will begin the manufacturing process for the required components, using marine-grade stainless steel only. During this time, we may also conduct further site visits, to collect additional measurements or liaise with builders.

06. Installation

Having confirmed fitting arrangements with you, we will install your project efficiently, to minimise disruption and ensure a smooth and timely completion.



07. Post-Sales Service

We provide a comprehensive 10-year warranty and after-sales service to instil confidence, while demonstrating a commitment to customer satisfaction and long-term support.

Step-by-Step



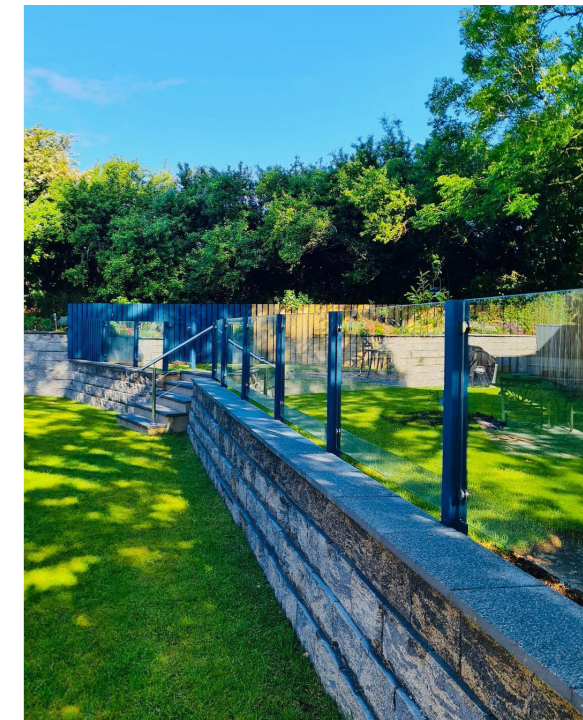
Balustrade Systems

An Introduction to Balustrade Systems

A balustrade system is an architectural feature that acts as a protective barrier for staircases, balconies, terraces and other elevated areas, while improving the visual appeal of the space. So, whether you are looking to enhance your home decor or increase the safety of your commercial space, it is the perfect choice if you're seeking a combination of style and functionality.

With three decades of experience, we are aware of the importance of key factors such as safety regulations, durability, maintenance, installation and aesthetic compatibility. Therefore, our team will work closely with you to understand your requirements and aspirations, before designing and manufacturing the balustrade system in-house. This enables us to create a space that truly reflects your vision, while ensuring that exceptional standards are met.

If you're unsure what style would suit the surrounding architecture, what specifications will be required, or what you can achieve within your budget, our team is on hand to guide you through the process and to create an end result that not only meets, but exceeds your expectations. To help you decide what balustrade is best for your property, keep reading to discover the range of systems we offer here at Devon Stainless.



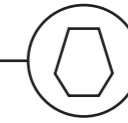
Infinity Balustrades

Designed using durable, unframed glass, our range of Infinity Balustrades achieve an elegant design, allowing for increased natural daylight and uninterrupted views, regardless of your aspect. The lack of visual barriers creates a natural flow between indoor and outdoor living areas and increases the feeling of space and safety.

Using innovative screw-clamp technology, the made-to-measure glass panels lock effortlessly into the anodised aluminium channel.

This enables each panel to be effortlessly aligned during, and even after, installation.

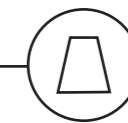
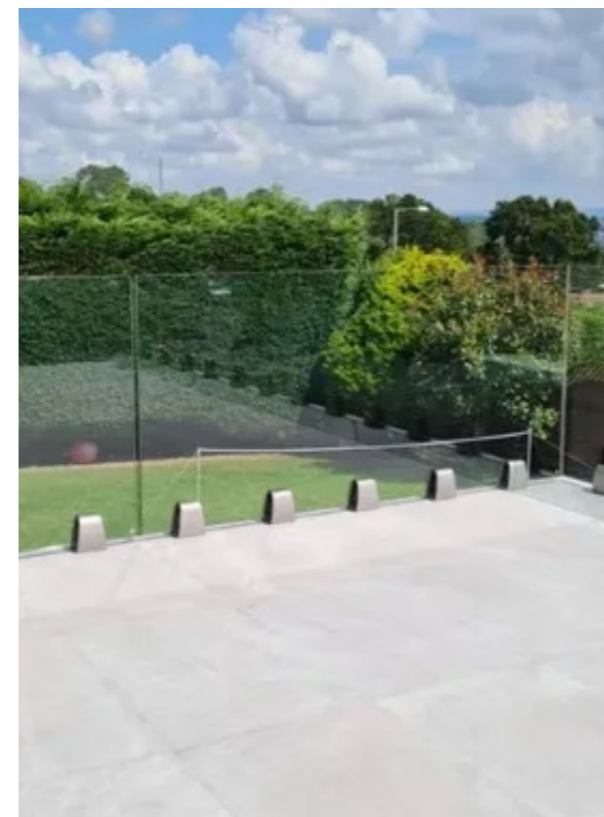
As standard, our Infinity channel is finished in brushed silver or black satin. Alternatively, you can upgrade to a mirror-polished or powder-coated cladding finish. If required, all our Infinity Balustrades can also be manufactured to include a slotted handrail.



Infinity Air

A true testament to architectural craftsmanship, Infinity Air will elevate indoor and outdoor spaces with its simple elegance that complements both traditional and contemporary decor.

It is characterised by state-of-the-art, geometric base clamps which connect each glass panel. These reflect an open aspect for maximum light and create the illusion that the glass panels are floating.



Infinity Lite

Fitted without a channel or handrail, our Infinity Lite balustrades hold glass panels in place with strengthened spigots to produce a durable result with minimum visual intrusion. Not only do the individual base clamps expand your view, but they also allow for freeflow water drainage, which is ideal for areas that are prone to wetness, such as a poolside, garden or exterior balcony.

The Infinity Lite is also a popular choice for creating zones, reducing noise and defining walkways in your outdoor living area, without impeding light or views.

Stanchion-Based Balustrades

Our Stanchion-Based Balustrade is a classic system that features a handrail as standard. With its timeless and strong design, it provides additional support, while enhancing the aesthetic of the space.

Using only the finest quality glass clamps constructed from marine-grade stainless steel, this system is resistant to chloride corrosion and requires little maintenance, making it an effective choice for outside areas, including those in coastal locations. The steel stanchions provide irrefutable strength and safety, ideal for areas such as stairs, mezzanine floors, partitions and barriers. They are also incredibly effective for zoning, as the steel subtly breaks up the sightlines to clearly define both internal and external areas, without obstructing the view.

This particular system is fully welded on-site by our highly skilled team, for precision and quality assurance, as well as ensuring the product is tailored to your specifications and those of the property. Further customisation options include powder coating the steel to match the existing fascia or side-mounting the balustrade to create extra space.



Stanchion-Based Infinity

By not framing the glass panels with a handrail, this system combines the timeless and sophisticated design of our stanchion range with the aspect maximisation of our infinity range. The combination of toughened, laminated glass with marine-grade stainless steel balustrades creates a safety barrier compliant with regulations.

Rigging Wire

If glass is not suitable or simply not desired for your project, a wire balustrade is a smart and sturdy alternative with a minimalist aesthetic that complements most interior design and architectural styles.

This option is manufactured with our standard stanchions which, instead of glass, are connected by premium-quality 3mm stainless steel rigging wire. Built to withstand the test of time, this robust, marine-grade material is known for its exceptional durability and corrosion resistance, making it suitable for both indoor and outdoor installations. With minimal maintenance required, you can enjoy your balustrades for years to come without worrying about future expenses due to deterioration.

The high-tensile strength of stainless steel ensures the system maintains its stability over time and, as the wires are installed at safe and legally compliant heights to prevent accidental falls, it is an incredibly safe option for use as a safety barrier.

Rigging wire also allows for unobstructed views, the feeling of spaciousness and ample light flow to naturally brighten the space. It also provides enhanced ventilation by allowing a breeze to pass through.



Handrails and Wall Rails

Our stainless steel handrails are perfect for areas where you require a contemporary, safe and low-maintenance alternative to wood. The smooth lines and polished finish of the stainless steel create a sophisticated look that adds a touch of class to any space.

Whether you need a continuous handrail for a stairwell or a wall-mounted rail for corridors, every rail is manufactured in-house, so we can create a bespoke design that seamlessly integrates into your space and harmonises with any architectural style.

Built with uncompromising durability in mind, our hand and wall rails are crafted from hard-wearing stainless steel which boasts exceptional strength and resistance to corrosion. As a result, this is a safe option for high-traffic areas to provide additional support and prevent accidents.



Internal Glass Systems

Whether you are looking to increase the natural flow of light, create seamless transitions between spaces or add a captivating focal point to your interior design, our range of internal glass solutions offers unlimited possibilities.

Internal glass systems have become increasingly popular in contemporary architecture and design. The transparent nature of glass creates a sense of openness, illuminates the space by allowing sunlight to permeate through, and blends seamlessly with most decor styles and functional requirements.

Depending on its position, adding glass to your staircase or mezzanine floor can add light, radiate warmth and give the illusion of more space.

From the conceptualisation phase to the final installation, our experienced craftsmen take pride in delivering remarkable glass mezzanines, staircases and installations that exceed your expectations, every step of the way.



Glass Landings

Say goodbye to uninteresting, dimly lit entrances and hallways. Whether you have a grand entrance staircase, an open-plan layout or a multi-level property, our glass landings will transform your space and take it to new heights of style and sophistication.

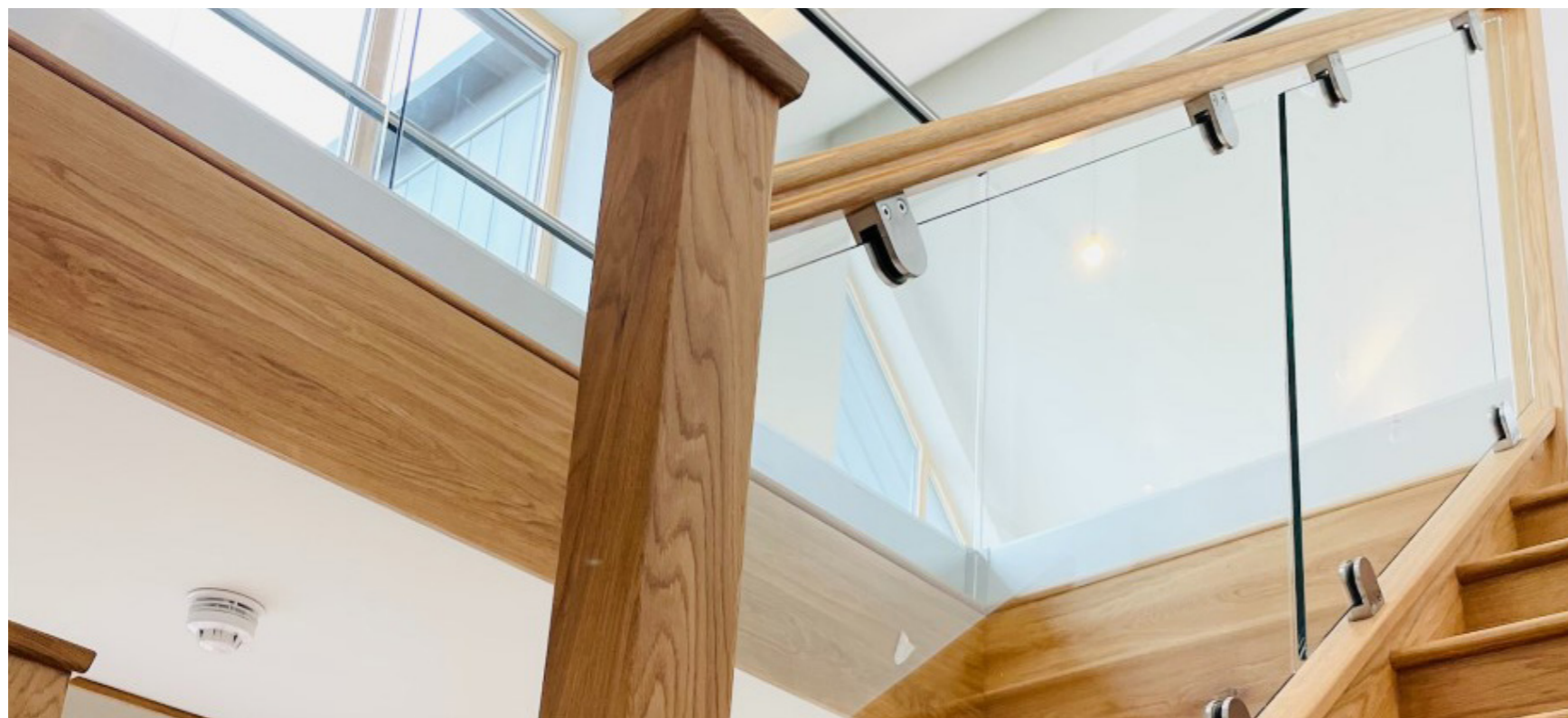
Designed to maximise natural light and not obstruct your line of sight, this installation adds a sense of continuity and connectivity, making your property feel more cohesive, spacious and inviting.

Choose from a range of glass panel designs, finishes, and railing options to create a one-of-a-kind landing that perfectly complements your property's aesthetic.

Installing glass between wooden structures

Imagine natural light filtering through the glass, supported by stainless steel, reflecting off the warmth of the wood. Whether you wish to install glass panels between wooden beams or even as a room divider, our tailored service and customisation options allow us to fulfil your vision.

Our expert craftsmen have the knowledge and expertise to seamlessly integrate glass into your wooden frames and structures, creating a harmonious and elegant design that will elevate the decor of your property. The result is a flawless finish that maintains the integrity and enhances the character of your space.



Glass



Balcony Systems

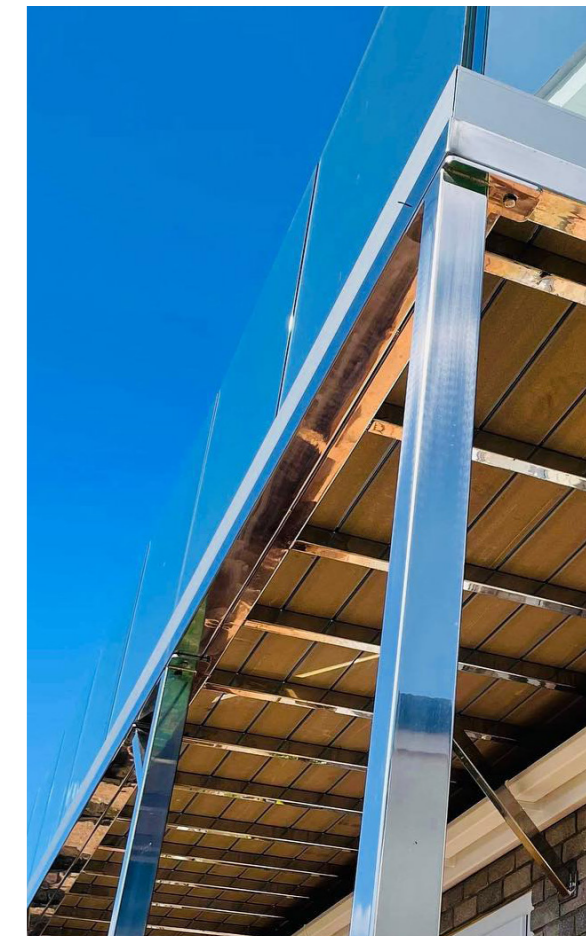
An Introduction to Balcony Systems

Whether you're looking to increase the square footage of your commercial space, create a new outdoor living space or increase the visual appeal of your home, our marine-grade stainless steel balconies are a superb asset to any property.

As all our projects are designed by our specialist technical team who work closely with every client, we can bring your vision to life with a balcony that is tailored to your exact needs and the character of the property. Most can also be installed with any of our balustrade systems,

which provides versatility with regard to style and budget.

Building regulations may apply when installing a balcony. If required, we're always happy to liaise with planners, architects and site staff to streamline the process.



Balcony Structures

Transform your property and embrace the benefits of outdoor living with our stainless steel balconies. Installed using top-quality composite decking, these structures are low maintenance, environmentally friendly and made to last, making them a safe and smart option for commercial and domestic clients seeking increased exterior square footage.

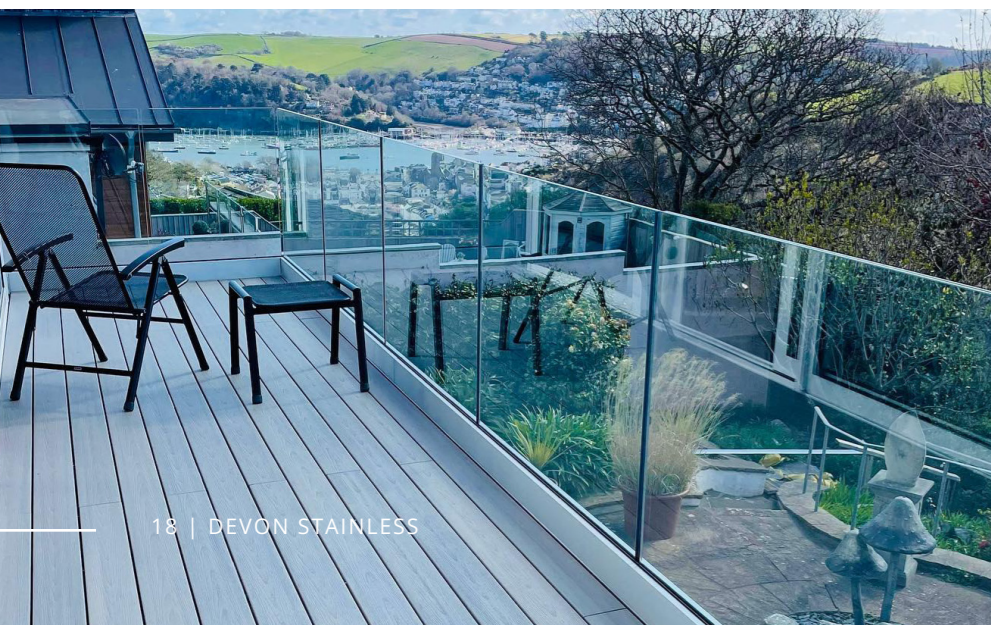
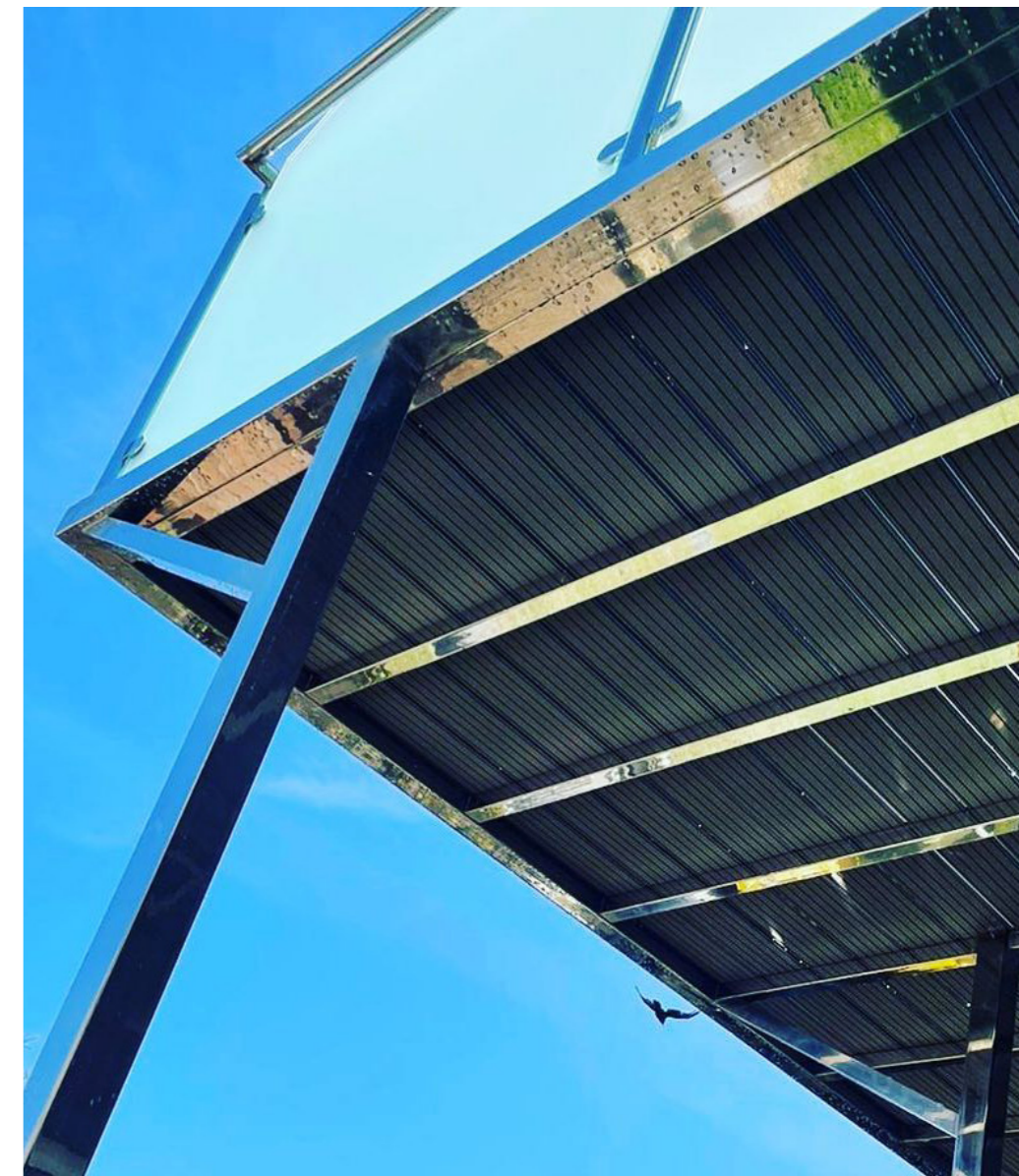
Whether you envision hosting gatherings, setting up a cosy outdoor lounge or simply enjoying the views with a quiet morning coffee, a bespoke balcony provides the perfect setting. Depending on the design you have in mind, you should have plenty of room to accommodate furniture, plants and outdoor decor, allowing you to create your own private oasis or an upscale extension for your business.

A balcony will also provide an elevated place to enjoy panoramic vistas of the surrounding landscape; seamlessly connect indoor and outdoor areas; improve the flow of natural light and ventilation inside the property; and increase the property's curb appeal and value.



Customisation options:

- Balustrade surround options, including infinity and stanchion-based;
- Balustrade glass may be clear, tinted or frosted;
- Powder coating to match existing fascia on the property;
- Installation of foundation footings, if required.



Juliet Balconies

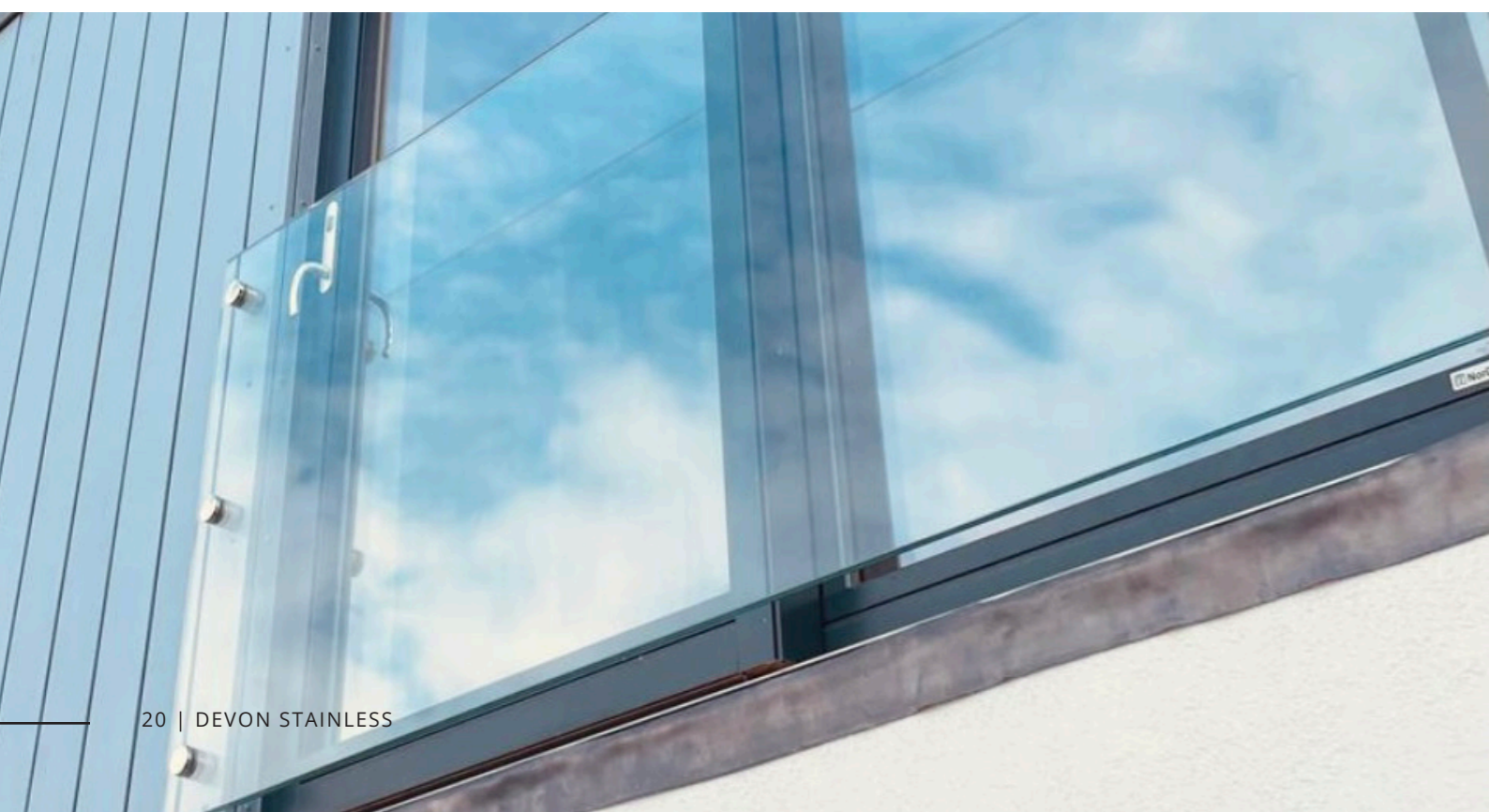
If your planning permission and space don't allow for a full-sized external balcony, a Juliet balcony is a smart and compact alternative that allows you to connect your inside and outside spaces.

A Juliet balcony will:

- maximise natural light by offering expansive windows;
- improve airflow, as double doors can be fully opened;
- give the illusion of more space;
- enhance views from the room;
- improve the appeal of the property's facade.



To ensure the Juliet balcony aligns with the character of any property, we manufacture and fit both Infinity Juliet and Post-and-Rail Balconies. You can also choose from a variety of fixings. These include: our stainless steel slotted tube handrail, which frames the glass at the top and bottom; our button fixings that clamp the glass panel to the wall, with or without a handrail; or our side-mounted channels. As standard, our channels can be satin black or satin silver, while our button fixings are mirror polished stainless steel, but may be powder coated in any colour.





Building Regulations

Building Regulations in the UK are in place to ensure the safety, health and welfare of individuals. When it comes to balustrades and balconies, there are specific regulations that must be followed, which cover topics such as structural integrity, height requirements, materials, and more.

Part K of the Building Regulations in the UK is of particular importance, as it focuses on protection from falling, collision and impact. It specifically addresses the design and construction of balustrades and balconies to ensure the safety of both occupants and visitors. By adhering to these regulations, you can have peace of mind knowing that your balustrades and balconies meet the highest standards for safety.

Key Points

Height Requirements

Balustrades typically need to meet minimum height requirements to prevent falls. For example, in dwellings, a balustrade should be at least 1100mm above the floor level.

Strength & Stability

Balustrades must be designed to be structurally sound and provide adequate stability. Materials used should be strong enough to withstand reasonable loads and forces.

Risers and Going

The rise (height of each step) and the going (depth of each step) are regulated to ensure comfortable and safe use of the staircase. There are maximum and minimum limits for both risers and going.

Professional Installation

Balustrades should be installed by competent professionals who understand the regulations and standards.

Accessibility

Consideration should be given to the accessibility of the balustrade, ensuring that it doesn't create barriers for individuals with disabilities.

Handrails

Staircases typically require handrails to provide support and prevent falls. Handrails should be provided on both sides of a staircase if it is wider than 1.8 metres. Handrail height is regulated, usually set at a minimum of 900mm.

Glass Balustrades

If using glass in balustrades, there are specific regulations related to the type, strength and visibility of the glass. At Devon Stainless, all of our glass panels are British Safety Stamped.

Materials and Finishes

Materials used for balustrades should be durable and suitable for the environment. Finishes should meet certain standards for durability and safety. For instance, our marine-grade stainless steel is resistant to corrosion, making it ideal for coastal applications.

Gaps and Openings

Regulations often specify limitations on the size of gaps in balustrades to prevent the passage of children or the risk of entrapment. The design should consider the prevention of climbing hazards.

It is also important to note that building regulations can vary depending on the location within the UK (England, Scotland, Wales, or Northern Ireland), and local authorities may have additional requirements. Additionally, regulations can be updated, so it's crucial to check the latest guidelines from authoritative sources, such as the UK government's official website, or consult with a qualified professional, such as a structural engineer or building control officer. Of course, we can provide our clients with all of the information for their individual project.

Aftercare

General Maintenance

Initial Cleaning

1. Using a mixture of mild soap and warm water, clean your balcony or balustrade.
2. Gently wipe the glass and stainless steel components with a soft, lint-free cloth or sponge.
3. Rinse down thoroughly with clean water to remove any soap residue.
4. Wipe the stainless steel with a microfibre cloth in the direction of the grain for an optimal finish.

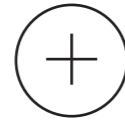
Glass Cleaning

- Once initial cleaning is complete, you can transition to regular glass cleaners. We recommend using streak-free solutions and a glass cleaner that also provides a layer of protection with repeated use, such as 'Scotchgard Glass Cleaner and Protector'.

Stainless Steel Care

- Apply a small amount of stainless steel cleaner onto a soft cloth and rub onto the stainless steel surfaces. Follow the natural grain of the steel to avoid scratches.
- For a more restorative clean, we recommend using a specialist stainless steel cleaner called 'InoxiClean Restore', which can be purchased online.

While the stainless steel that we use is corrosion resistant, like any other metal, it is not completely immune to the impact of time, wear and environmental factors. To preserve and revitalise your balustrades and balconies, we offer a specialised cleaning and restoration service.



Seasonal Checks

- Check for hard water stains, especially if located in an area which has high mineral content in the water. Remove stains with a mixture of vinegar and water, or using a specialised glass stain remover.
- Periodically inspect the stainless steel components for any signs of corrosion or tarnishing. Use a stainless steel polish, such as 'InoxiClean Restore' to revive the original shine and protect against corrosion.

General Tips

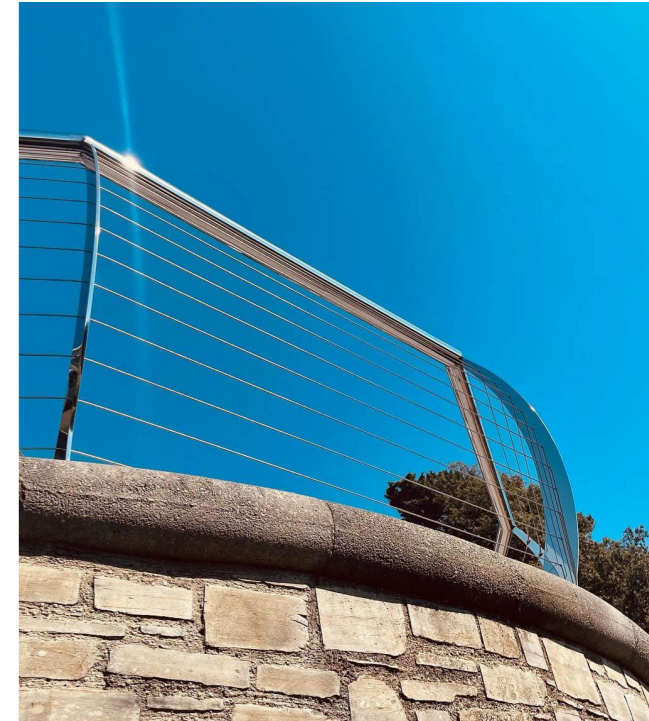
- Perform regular inspections on your balustrade to identify and address any issues promptly.
- Do not use harsh chemicals or solvents on glass or stainless steel as they can damage the surfaces.
- For aluminium channel-based systems, do not use stainless steel cleaner. A mixture of soap and warm water is recommended.

Restoration Services

Our Restoration Services can remove imperfections and bring your stainless steel and glass system back to its original glory.

Over time, these surfaces may suffer from corrosion, scratches, stains or discolouration. Through advanced cleaning, polishing and the application of protective coatings, our expert team will remove dirt, grime and oxidation. With years of experience, these restoration specialists have the skills and knowledge to revitalise your balustrade or balcony.

It is advised that you consider using this professional maintenance service once a year, for a comprehensive inspection and thorough cleaning.



Materials

Glass

Glass specifications depend on the balcony or balustrade we fit. We offer laminated, toughened, tinted, satin and privacy glass finishes.

We also offer EnduroShield for all of our glass projects, which is applied during the manufacturing process. This permanent, one-time application transforms ordinary glass into an easy-clean, non-stick surface and reduces overall maintenance by providing protection against water, oil and dirt.

Stainless Steel

The majority of projects we complete are engineered from 316 marine-grade stainless steel; a premium quality material that is resistant to chloride corrosion and requires little maintenance, making it an ideal choice for coastal locations.

We are able to provide alternatives, including powder coating and satin finish; however, the latter is not recommended for properties within 10 miles of the coast, due to the risk of corrosion.



Case Studies

The following case studies showcase a few of the projects that have been completed by our team. You'll witness our attention to detail in the planning, design, fabrication and installation of each project, as well as how every aspect is tailored to the specific needs of our clients.

From the challenging to the bespoke, there's sure to be a case study that will inspire you...

Lauderdale

With planning permission and building regulations to contend with, this balcony project required us to work closely with the client to create a design that combined the need for high, satin privacy glass to protect the privacy of neighbouring properties, with the client's wishes for composite decking. We seamlessly blended the needs of both parties to create a unique, stanchion-based balustrade system, with which our client was overjoyed.



“ When my wife and I first started to look into the possibility of adding a balcony to our house, we had a vague idea of what we wanted, but no inkling on how to achieve it, or indeed the detail of what we wanted. Looking at our neighbours' properties, we had some basic thoughts and decided upon a modern glass and stainless steel construction. Other than that, we were a bit lost. But, with a basic idea in mind, we contacted a few local businesses in that industry, one of which was Devon Stainless.

We became aware that the scale of the job we were undertaking was far from small and, indeed, some companies declined the work due to the scale and complexity. But it quickly became clear that Devon Stainless could not only achieve the scope of what we were seeking, but could also guide us along the journey to completion, and all at a competitive price.

Their advice from day one was invaluable. From initial design, materials and aesthetic choices, they helped us choose what was right for us, giving us visibility of variances in cost so we could make the right choices. In addition, they were able to put us in contact with a reputable Architect and Planning Expert, who took away a lot of the early pressure regarding the local planning authority. This enabled the plans to be signed

off as quickly as possible, meaning the realisation of the project came quickly.

Once planning had been agreed and designs finalised by us, construction soon began. The team who constructed it were fantastic, only requiring the odd cup of tea and a steady supply of ice creams in the summer heat! At all stages, we were kept up-to-date by the crew on site, as well as by Shelley and the team back at the office. Any concerns we had were quickly addressed, although they were few and far between.

At one point, we threw a curve ball into the construction, when it became clear we needed to make some changes to the design to protect ours and our neighbour's privacy. After a conversation with Devon Stainless, they took it in their stride and altered the plans. We always felt part of the construction because of the two-way communication, the willingness of Devon Stainless to keep us in the loop and, most importantly, their openness to listen to us, as their customers.

The balcony we built with Devon Stainless has a real WOW factor and is something we are proud to show off to visitors. Over the past two years, it has opened up a whole new way of enjoying our home and will continue to do so for many years to come.

Dawn & Mark Lauderdale
Plymouth

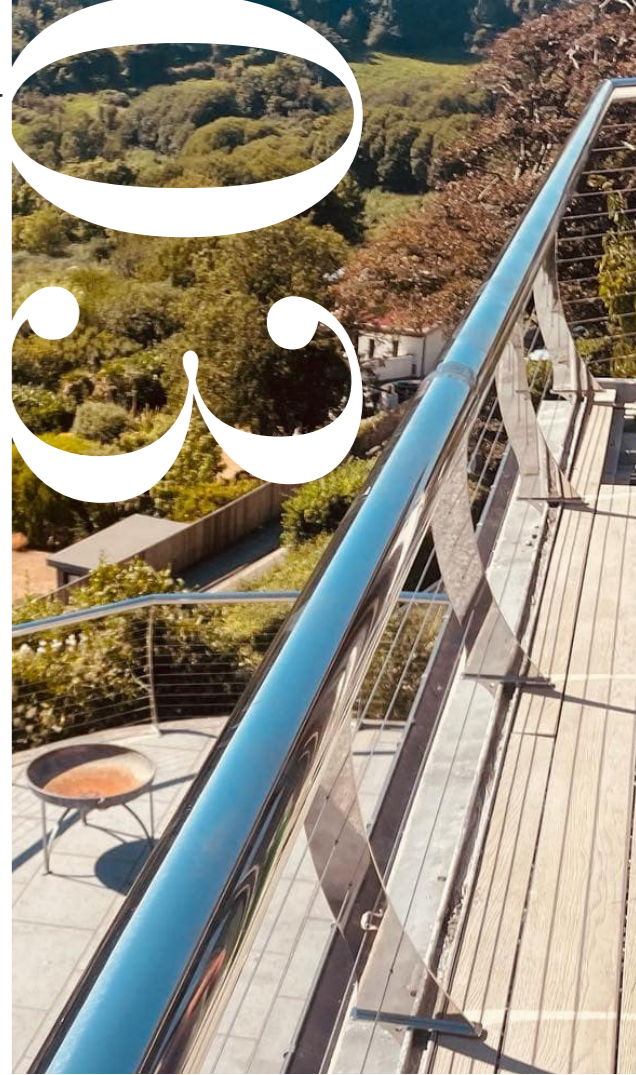
Miller

Having been asked to include wooden fence panels within the design and add a new balcony structure over existing framework, this project is a great example of a system that was developed in a way that would keep costs down without compromising on quality or design. To achieve this, we unified the fencing system with the new balcony and balustrade by extending the existing structure with a mirror-polished box section, which created the illusion of the entire system being stainless steel. When combined with the Infinity system finish that allowed for an uninterrupted sea view, we were able to fulfil everything our client had wished for.



Rusling

This project exemplifies our ability to design entirely bespoke systems for our clients. The property had existing glass balustrading that had smashed, which we removed and disposed of prior to the fitting. This left a long channel in the ground that needed to be addressed, so Paul worked closely with the family to incorporate it into the final design, which we call 'The Blade' system. Custom posts were designed using CAD technology and laser-cut 316 grade stainless steel, so that they fit perfectly into the remaining channel and featured holes that would be suitable for our rigging wire system. The handrails and gate were then fully welded onsite. The result was a one-of-a-kind balustrade that perfectly complements the beautiful beach it looks out onto.



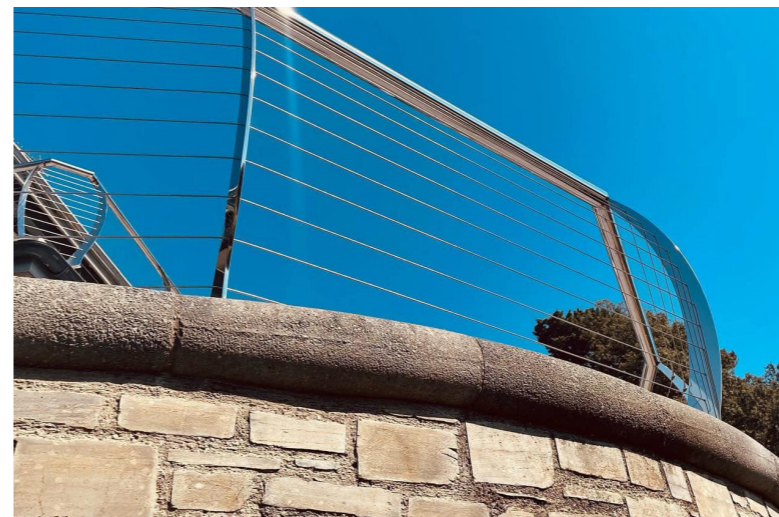
“ When we purchased our new home in Thurlestone, South Devon, with lovely views looking out to sea, our first priority was to replace the tired looking balcony and balustrade. Our intention was to seek a couple of quotes to come near to an anticipated cost. However, upon meeting Shelley and Paul from Devon Stainless, we were convinced that their product, design and, we must add, enthusiasm for our project convinced us to look no further.

The design and finish of our balcony and balustrade has transformed our home, and the happy installation team worked extremely well for us. Added to this, there were no hidden costs incurred, relative to the original quote.

In summary, we would highly recommend Devon Stainless for their professional overall service and can only hope they prosper as a specialist in this field.

When we moved to Thurlestone, with the views we were privileged to have, we were advised that quality outside space would be so important. Devon Stainless have given us just that.

Duncan & Jane Miller
Thurlestone



“ We employed Devon Stainless to replace the balustrade on our house in Salcombe that had been done so badly by another local company. Their attitude towards the job was refreshingly good.

Paul communicated with my son, Tom, all throughout the project, from quote to completion. He understood what we were after and helped with the design of the laser-cut posts. The team that came to site were also suitably proactive and demonstrated an excellent standard of work that was executed with great care.

My neighbour was as impressed as we were and chose Devon Stainless for his project too. We believe their helpful, honest and trustworthy approach is the best form of advertising. Accordingly, we wish Paul and his team all the very best for the future.

Rob & Jo Rusling
Salcombe



Frequently Asked Questions

Do you still have some questions about the process? We've compiled a list of frequently asked questions to help you to understand what to expect.

Do you provide free quotes?

We are happy to visit all of our customers and conduct a free site survey. From this we're able to give you an estimate that will be valid for 30 days. It's all part of the service.

Can I install the system myself?

We are able to provide a supply-only service on some of our products. Please speak to our team if you're thinking of installing your own system.

How can I pay Devon Stainless?

We accept PayPal, debit card, credit card and bank transfer. Our payment terms dictate that a 50% deposit is made upon order, with the balance to be paid when you're happy with your finished project.

What is the lead time?

The lead time is usually 4-6 weeks, however, this can vary depending on the time of year and the project.

Occasionally, due to factors we cannot control (such as bad weather) our lead times change. However, we are committed to maintaining clear and transparent communication to ensure customers are kept up-to-date with amended time frames.

How will be balustrade or balcony be delivered?

None of our items are delivered, as we fit all parts ourselves.

How tall should a balustrade be?

In accordance with UK Building Regulations (see page 22), to ensure that they are safe for children, balustrades should measure a minimum of 1100mm tall. If it is a staircase balustrade, it may be 900mm tall.

I'm not sure about building regulations, can you advise me?

At Devon Stainless, our specialists are able to provide you with details of the correct building regulations, including glass thickness, heights of handrails and much more. Contact us today to arrange a detailed site evaluation.

Will my handrail/balustrade rust?

We are committed to only using 316 marine-grade stainless steel, which, unlike inferior metals, will never rust or tarnish as it is resistant to chloride corrosion.

How many wires do I need on my wire rigging balustrade?

Our standard number of rows between upright posts is 5, but this can be increased or decreased depending on your preference.

Do you offer a warranty?

At Devon Stainless we are so proud and confident in our product that we offer a comprehensive 10-year warranty on all products manufactured by us. The warranty covers any defects in material or workmanship, under normal use during the Warranty Period. That means, for 10 years, you will be covered for shape retention, impact strength retention and joint strength on all handrails, balustrades and balcony systems we manufacture and install.

We also offer an after-sales service to instil confidence in customers, demonstrating a commitment to customer satisfaction and long-term support.

Further information can be found on our website.

Does my project require a handrail?

Handrail supports can be added to balustrades and balconies for both functionality and aesthetic. While not always necessary, you may require handrail supports...

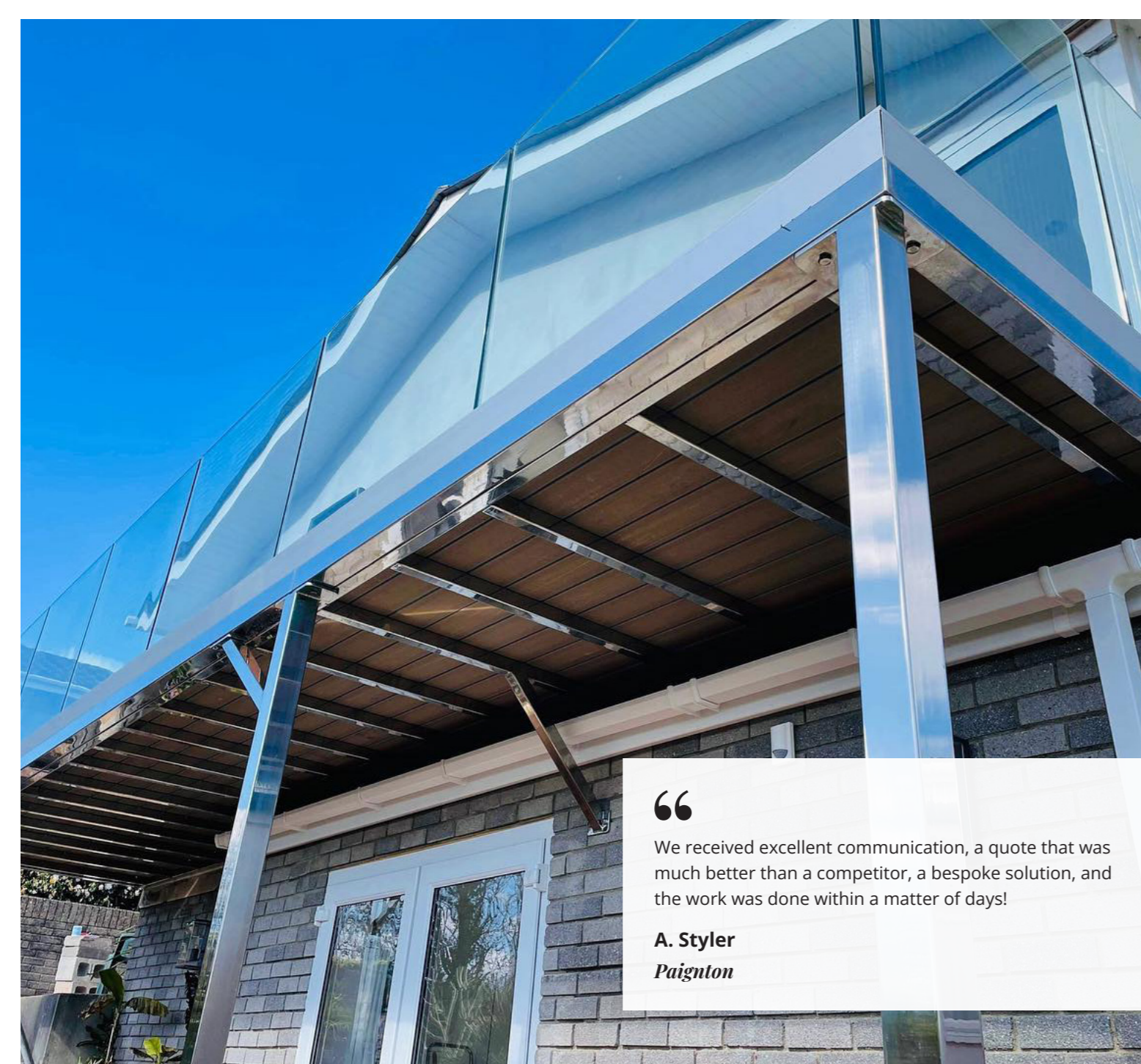
1. when installing a balustrade that intends to provide support and stability.
2. when installing a handrail or balustrade as a barrier for safety.
3. when installing a balcony or balustrade in a public building, to comply with building codes and safety standards.

What is the standard post and rail size?

Our standard post and rail size is 48mm, however, we can provide 42mm or even 38mm, if suitable.



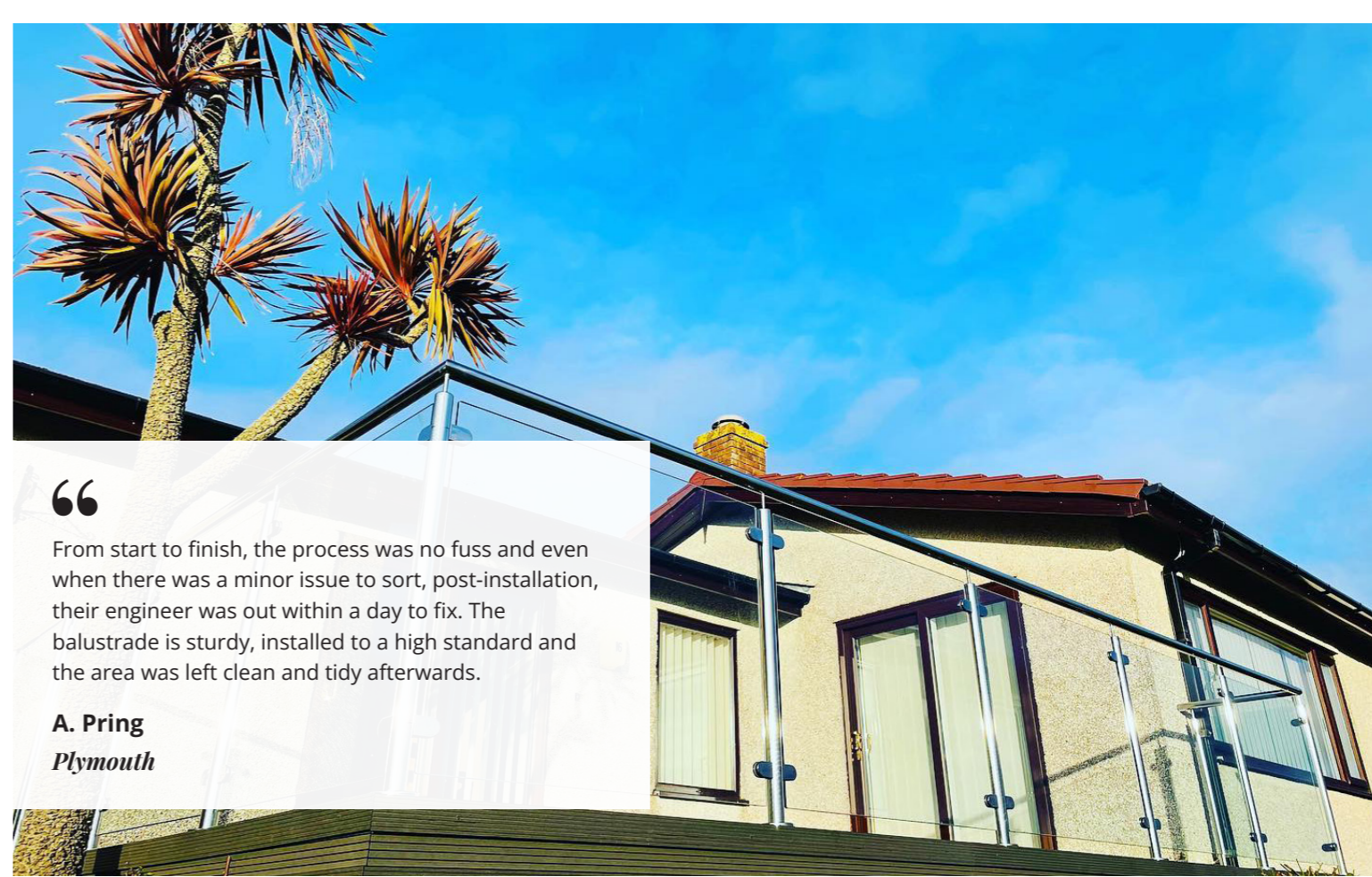
'Devon Stainless are proud members of The Federation of Small Businesses, and we have recently been granted accreditation with The Good Business Charter. Devon Stainless believes the GBC aligns with our core beliefs of responsible business behaviour.'



“

We received excellent communication, a quote that was much better than a competitor, a bespoke solution, and the work was done within a matter of days!

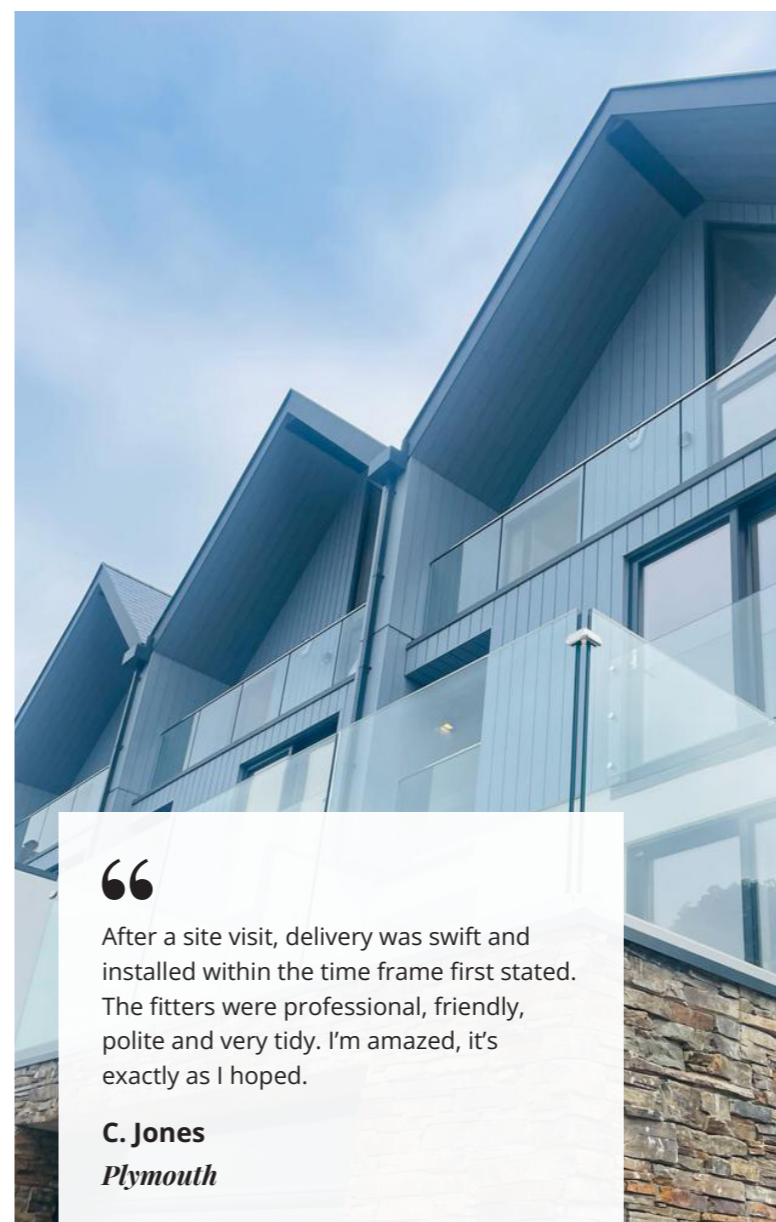
A. Styler
Paignton



“

From start to finish, the process was no fuss and even when there was a minor issue to sort, post-installation, their engineer was out within a day to fix. The balustrade is sturdy, installed to a high standard and the area was left clean and tidy afterwards.

A. Pring
Plymouth

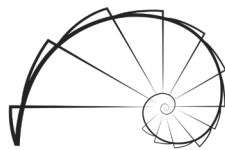


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After a site visit, delivery was swift and installed within the time frame first stated. The fitters were professional, friendly, polite and very tidy. I'm amazed, it's exactly as I hoped.

C. Jones
Plymouth





Devon Stainless

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  @devonstainless