

### **About us**

We manage volume with value and we manage maintenance and construction with precision. How it's meant to be. With years of experience managing trade services across multiple industry channels, we offer the best delivery processes and match them with the best customer service. It's not just the infield services that matter - these are a given. Our client relationships, our people focus and our customer service driven business sets the culture of our business. This sets us apart in the world we live in.

Friends for life

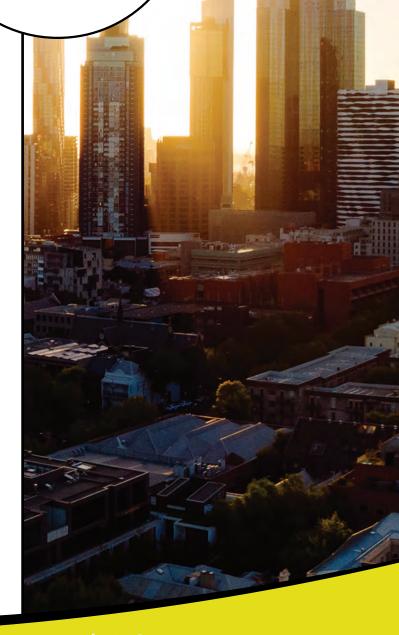
We're not overly interested in one-off jobs.
We're interested in long-term relationships with like-minded partners who value each other for who they are. Our ability to continue to offer value comes with providing ongoing support, service and data to your properties and assets. We collect data, maintain it and prepare servicing plans and maintenance change overs to suit the life cycle and budget of each asset. We then ensure that these plans are managed and delivered as promised. On time and on budget. That's just who we are.

## **Because why?**

Because at Blended Services Group (BSG), our team use decades of experience to continue to refine the process of offering delivery and project innovation to clients no matter the industry. Delivering trade services to customers who know that service delivery is the critical part of their business value chain success. BSG offer technical excellence, capability, customer service and scale. Managing trades is the sweet spot of BSG, but the possibilities are endless.

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With over 40+ years of both residential and commercial plumbing experience across our plumbing team, we are equipped to deliver any job.

With specialised experience in commercial, residential and maintenance plumbing, we provide a variety of services:

- Full underground installation of all sewer, stormwater and detention systems
- Full rough-in of gas, hot and cold water supply
- Design and installation of your hot water systems, including
- Installation of above and below ground rain water tanks
- Installation of roofing
- Complete installation of all sanitary fixtures and appliances
- Sewer and stormwater issues, full CCTV and high pressure water jetting
- Emergency 24/7 from makesafe to repair
- Gas installations, gas servicing, equipment and fitting

Members of the Master Plumbers Association and Licences with the Victorian Building Authority

- Back flow prevention and testing
- Boiling and chilled water unit install and repairs





Our project management team deliver high quality minor capital works in any industry channel. From council upgrade works to commercial fit outs, from external cladding to civil car park requirements, our experienced trade team manage your project through to completion working with you and your customers. Working with our partners and trusted sub-contractors, we keep them accountable throughout the entire build and provide updated reporting as and when you need it. Managing time, cost and quality. We stay focused on the goal.

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Our internal team of qualified carpenters and skilled handymen offer a service others cannot. We have skilled tradespeople in our team completing the smallest or biggest jobs based on our customers requirements. The ability to deliver a high volume of jobs with low value is an in-house capability we are very proud of. We are licenced, qualified, skilled and customer focussed and we excel in ensuring building maintenance and handyman tasks are completed on time and on budget. Quality is a given.

Our office and commercial fit out team offers a turn key solution for hospitality and commercial fit outs. All joinery is manufactured in house and we can cater to any size fit out from start to finish.

Blended Build is a well-established company and we manage all fit out requirements, from mechanical and extraction works to the final professional clean at handover. We coordinate all trades and get the work done in an efficient and timely manner.







# Blended Services Group

## **Industries**

We are a maintenance organisation growing fast to deliver national services working with federal and local government, facilities managers, building companies, shop fitters, tenants and a varied amount of individual tenants, home owners and real estate clients throughout the country.

Our industry partners manage - commercial, strata property, industrial, government, education, aged care and health services, hospitality and residential properties. We are a one stop shop across the board.













shop across the

board



#### Peace of Mind = Blended

- 24/7 coverage
- Backed by our 24/7 Australian (Melbourne based) administration centre.

#### Fleet Tracking

- Nearest available trade for urgent
- Reducing costs. Reducing response time.

#### **Cloud Work Order Management Software**

- Customer portal
- 24/7 SLA monitoring
- Complete transparency job records
- Live job costing
- Full asset management reporting

#### **Compliance**

- Public and product liability \$20m
- Work cover
- Fleet cover
- VBA registered
- Registered electrical contractor

#### Health, Safety, Environment & **Quality - HSEQMS**

- Integrated HSEQMS systems
- Real time focus on safety and quality







Blended Services Group



Blended Build



Blended Plumbing



Blended Electrics

## Get in contact

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🤫 www.blendedservicesgroup.com.au