

Access Codes: _____

Services Requested

Pool Opening Spa Opening Pool + Spa Opening
Additional Services Only (no opening)

ABG Fixed Equip. System ABG Removable Equip. System
Hybrid Inground Deck around pool



Office: Inv # _____

Deposit Received Date _____

Scheduled Opening Date _____

2024 Elite Pools and Spas Opening Contract

14201 Washington St. Suite #301 Woodstock, IL 60098 | PHONE 847-854-7767 | FAX 847-854-5444 | www.elitepoolsandspas.com

Opening services include:

- Water pumped from cover, cover removal, rinse & fold
- Automatic covers are lightly rinsed, retracted and cover condition assessed
- Winter plugs removed, skimmers cleaned, baskets & jets installed
- Ladders, lights, handrails & fill lines installed
- Above ground pools | equipment system connected to pool & prepared for start-up
- In ground pools | equipment systems started when possible (main drain only)
- Pool heaters are prepared for start-up & pilot light is lit when applicable
- Pool water tested & basic start-up chemicals added
- Vacuuming of pool (when water is clear)
- **A \$250.00 non-refundable deposit is required to schedule**

Additional Information

- Chemicals are added on a per pool basis and are added according to size of pool and water condition upon testing. Only EPS opening chemicals will be added. Please note chemicals are additional
- Cover removal and pool vacuum is based on 30 minutes (additional time charge is \$43.00/15min)
- Pool must be clear to vacuum
- All pool owners are responsible for filling the pool to the middle of the skimmer
- Above ground pool owners should fill the pool after the opening, the system is readied for you to turn on after filling
- In ground drain and acid washed pools require a return trip to complete the opening. Please notify EPS when the pool is full (trip charge applies)
- **A trip charge will be applied to all opening services**

1. Determine type of pool cover on the left of the chart and follow boxes on the right for your pool size and specific service. Check all boxes that apply

Pool Cover Type	Above Gr. Up to 28'	Above Gr. 30'/Oval, all oversize	Onground/Hybrid w/ main drains	In ground up to 16 X 32	In ground up to 20 X 40	Inground up to 20 X 50	In ground Drain/Acid wash up to 16 X 32	In ground Drain/Acid wash up to 20 X 40	In ground Drain/Acid wash up to 24 X 50
Standard Above Ground Pool Cover	<input type="checkbox"/> \$435.00	<input type="checkbox"/> \$480.00	<input type="checkbox"/> \$515.00	NA	NA	NA	NA	NA	NA
Above or Inground Solid Pool Cover with water bags	<input type="checkbox"/> \$515.00	<input type="checkbox"/> \$570.00	<input type="checkbox"/> \$605.00	<input type="checkbox"/> \$660.00	<input type="checkbox"/> \$680.00	<input type="checkbox"/> \$730.00	<input type="checkbox"/> \$1,170.00 6 gal. acid inc.	<input type="checkbox"/> \$1,315.00 6 gal. acid inc.	<input type="checkbox"/> \$1,475.00 6 gal. acid inc.
Above or Inground Pool with Mesh safety Cover	<input type="checkbox"/> \$455.00	<input type="checkbox"/> \$515.00	<input type="checkbox"/> \$550.00	<input type="checkbox"/> \$560.00	<input type="checkbox"/> \$600.00	<input type="checkbox"/> \$685.00	<input type="checkbox"/> \$1,105.00 6 gal. acid inc.	<input type="checkbox"/> \$1,260.00 6 gal. acid inc.	<input type="checkbox"/> \$1,420.00 6 gal. acid inc.
Pool with Automatic Cover	NA	NA	<input type="checkbox"/> \$550.00	<input type="checkbox"/> \$560.00	<input type="checkbox"/> \$600.00	<input type="checkbox"/> \$685.00	<input type="checkbox"/> \$1,105.00 6 gal. acid inc.	<input type="checkbox"/> \$1,260.00 6 gal. acid inc.	<input type="checkbox"/> \$1,420.00 6 gal. acid inc.

2. Additional Services Please Check All That Apply

Sand Filter Change <input type="checkbox"/> \$1.55/lb labor + sand	Sand Filter Change Coupon <input type="checkbox"/> \$10.00 OFF	Portable Hot Tub Opening with 45 min. fill time <input type="checkbox"/> \$375.00	Hot Tub Acid Wash or Swim Spa opening <input type="checkbox"/> \$425.00 *Size Dependent* w/ 45 min. fill
Salt Cell Cleaning <input type="checkbox"/> \$100.00	Salt System Sense & Dispense Calibration <input type="checkbox"/> \$85.00	Above Ground Portable Stair Installation <input type="checkbox"/> \$48.00	Heater Inspection & Cleaning (Basic) <input type="checkbox"/> \$115.00
<input type="checkbox"/> I am requesting NO POOL VACCUUM - \$25.00 discount <input type="checkbox"/> I am requesting NO COVER REMOVAL - \$35.00 discount		<input type="checkbox"/> Cartridge or D.E. filter cleaning \$95-\$150.00 per filter <input type="checkbox"/> Water features (quoted on site)	

3. Weekly Maintenance Service: Vacuum pool & skim the water (not to exceed 30 min), clean the tile/water line, clean skimmers, empty skimmer & pump baskets, backwash sand and D.E. filters (cartridge filters can be cleaned at an additional charge), test pool water, add chemicals to balance & inspect all systems for problems. An in house comprehensive water chemistry panel is analyzed in our lab once every month to correspond with field testing.

PLEASE NOTE: weekly chemicals are additional. ** NOTE: Season vacuum service plans require a credit card to be on file & will be billed monthly by credit card ONLY

#1 – Weekly Pool Service >	In-ground pools <input type="checkbox"/> \$103.00	Above ground pools <input type="checkbox"/> \$90.00	To add hot tub svc w/ pool svc see below
#2 – Hot Tub Service w/ Pool >	Portable tub up to 8x8 <input type="checkbox"/> +\$45.00	Oversize Portable/Swim Spa <input type="checkbox"/> +\$50.00	In ground Hot Tub w/ pool <input type="checkbox"/> Please Inquire
#3 – Hot Tub Service Only >	Portable tub up to 8x8 <input type="checkbox"/> +\$65.00	Oversize Portable/Swim Spa <input type="checkbox"/> +\$75.00	In ground Hot Tub only <input type="checkbox"/> Please Inquire

4. Return: Elite Pools 14201 Washington St. Suite #301 Woodstock, IL 60098 or fax: 847-854-5444 or Email: service@elitepoolsandspas.com

Name _____ Address _____

City _____ Zip _____ Contact number _____

Email _____

Request opening dates that align with you | NO Sat/Sun, NO dates within 5/23-5/28/2024 | We will do our best to schedule you within requested dates

1) _____ 2) _____ 3) _____

Card#: _____ Exp.: _____ CVC code: _____ I have enclosed a check for deposit Check # _____

THE SIGNATURE BELOWS INDICATES THAT YOU HAVE READ AND AGREE TO ALL TERMS AND CONDITIONS AS STATED ON THE BACK OF CONTRACT

Signature : _____ Date : _____

*****PLEASE READ THIS AGREEMENT CAREFULLY. KEEP THIS COPY FOR YOUR FUTURE REFERENCE*****

Email policy: We do NOT sell your information. We utilize your email as a means of communication and to provide you with special savings promotions, coupons, and offers available only to our current clients.

Our goal is to provide you with the best possible care for your pool and/or hot tub we can only be responsible for the chemicals that we sell and service so we will only add chemicals provided by Elite Pools and Spas. Unfortunately, we cannot be responsible for chemicals purchased by the customer from another provider.

Cover removal and Vacuuming includes: Pumping the water from the cover, rinse, and fold, time not to exceed 30 minutes. Automatic covers include retracting the cover and performing a light rinse. Complete cleaning and conditioning is NOT part of the cover removal, the homeowner should have the water pumped off the cover prior to the opening. Winter covers that have been screwed into a deck will incur an additional charge for removal and we cannot be responsible for damage to the cover. **Pool Vacuum includes 30 minutes and is NOT INTENDED to clear the pool. Additional vacuum time and/or cover time is pro-rated at \$43.00 per 15 minutes. ** NOTE* Pools must be clear to vacuum.**

Homeowners are required to fill the pool: All pool owners are responsible for filling the pool to the middle of the skimmer. In-ground pools will be started on the main drain if possible. For In ground drain & acid washed pools EPS will return to start the system after the pool is filled to the proper level. Please contact the office once the pool is full. A trip charge is added to the return visit. Above Ground pool owners should fill the pool to mid-skimmer after opening, the system will be ready for you to turn on once full.

Pool Condition: Unfortunately, EPS cannot accept responsibility for the condition of the pool water at the time of opening Pools without covers or pools that were closed in an unclean state, or pools that have not been maintained may have excessive debris & poor water quality. Opening the pool **DOES NOT** include clearing up the pool or removing excessive debris. We would be happy to schedule additional clean up services provided at additional rates and would require a separate service date. We reserve the right to decline vacuuming when visibility is limited.

Repairs: Repairs and replacement parts are not part of our opening services. We will be happy to schedule a separate service call so we can devote the proper time and attention to your pool, prices will be quoted for any repair services. Please remember that we are not responsible for winter damage to the pool or equipment.

Deposit: All opening services require a deposit prior to scheduling the opening with the balance paid in full at the opening. We do ask for a 72 hour advance notice of cancellation. Failure to notify us of a cancellation will result in forfeiture of the deposit. Homeowners who will not be present at the time of opening must have the opening balance applied to a credit card on file or the balance paid in full prior to the opening date. If a credit card is not on file and the homeowner is not present the pool will not be opened and the deposit will be forfeited.

Weekly Service: Vacuum service will be performed on a weekly basis scheduled on a set day every week as scheduled by service team. Chemicals are additional and specific to the pool. We reserve the right to reschedule and/or modify a day in the event of inclement weather or unforeseen circumstances.

Because we want to provide you with the best possible pool care we can only be responsible for the chemicals that we sell and service, so we reserve the right to NOT add chemicals purchased by the customer from another provider. We reserve the right to schedule repairs and equipment installations on days outside of the regular service day.

We would like to request a 72 hour advance notice to move, add, or change a day of service. A complete cancellation of a given service day will be honored with the notice and a \$25.00 fee. Unfortunately, a failure to notify will result in a full service day charge. Additional service days can be provided for special occasions with 1week notice. Please, notify us of parties or occasions, even if you are not requesting additional service, so we can prepare the pool. Please contact us immediately in the event of an emergency. No notice or inability to access the pool or spa will incur a non-access fee of \$50.00 + trip charge.

Weekly service requires a minimum 3 month commitment. Cancellation to season contracts will be accepted on a monthly basis only and after the three months has been fulfilled. We require a 2 week notice to cancel a season contract after 3 months. Contracts cancelled prior to the three months will incur a termination fee equal to the balance of the 3 month commitment. Contracts cancelled after the three months will require the fulfillment of the current month after the 2 week notice or a \$150.00 early termination fee. Failure to notify will result in charges at the full month rate.

Service customers are required to participate in the monthly credit card auto pay plan in lieu of a deposit. A monthly statement is prepared at months end and will be charged to the credit card on file between the 1st and 3rd of the month. In the event of a credit, we will issue these to the next service month invoice. Any credit card declined will be subject to immediate suspension of service and a transaction fee. Invoices over 10 days late are subject to suspension of service.

All Services: Elite cannot be responsible for the safety of the pool or the safety of any of the occupants. Checks returned to Elite for any reason are subject to a \$27.00 charge. Any declined credit card will be subject to a transaction fee. All outstanding balances are subject to a 1.5% monthly interest charge on the delinquent balance. Should a debt become uncollectible the debtor is responsible for all costs incurred including, but not limited to attorney's fees. Elite reserves the right to report unpaid and/or late balances to collection agencies and credit reporting bureau's. By entering into this agreement, you agree to handle disputes by way of arbitration and/or mediation as a substitute for all other "legal" formats of resolution. Both parties agree to pay 50% of the costs incurred to arbitrate a dispute.

We reserve the right to photograph and record video of the work we perform and any captured media is property of EPS and may be used for promotional purposes.

Return by mail to: Elite Pools 14201 Washington St. #301 Woodstock, IL 60098

By Fax: 847-854-5444 By email: service@elitepoolsandspas.com



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