



Dog Walking Agreements

Your Booking

Bookings are subject to Terms and Conditions. Information given in the initial registration form will be used for all subsequent bookings unless we are notified otherwise.

Dog Walking

Your dog must undertake a trial walk with Dear Dogs prior to any regular booking. This may be waived in special circumstances.

Your dog will be collected from your home and walked for the agreed number of hours on the agreed day(s). Dear Dogs reserves the right to walk other dogs at the same time (with the exception of Solo walks).

If you wish to provide Dear Dogs with a key to your home – purely for the purpose of collecting and returning your dog – please be assured that this key will be used for no other purpose and will be kept safe and returned to the client on demand.

Where a dog flap is fitted, it is the owner's sole responsibility to ensure that the garden and its fences are secure. It is not Dear Dogs responsibility to check this before leaving your dog following a walk.

All dogs must have up to date inoculations and be parasite free prior to walking. The owner must show their dog's vaccination record on commencement of dog walking with Dear Dogs and must disclose any medical conditions that may affect your animal's health. All dogs must be micro-chipped and the microchip number must be supplied to Dear Dogs.

Please note that under the Control of Dogs Order 1992, all dogs must wear a collar and identity tag in a public place, with the tag detailing the name and address of the owner.

All owners must agree to our Terms and Conditions. Dear Dogs must be alerted to any behavioural problems with their pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract. Dear Dogs will inform the owner of any incident or anything Dear Dogs notices about the dog, which the owner ought to know. Dear Dogs will take care, so far as is practicable, to ensure that the dog is not a nuisance or danger to anyone or any other animals and that no harm comes to it.

Dear Dogs recommends that your dog be insured against sickness, accident or injury and for third party liability prior to walking.



Your Dog

I understand and agree that in admitting my dog, Dear Dogs has relied on my representation that my dog is in good health and has not harmed or shown aggression or undue threatening behaviour toward any person or any other dog. I further agree to notify Dear Dogs of any unwelcome, aggressive, procreative or dangerous behaviour of my dog that has potential to cause harm to any other pet or individual.

I understand that whilst my dog is walking with Dear Dogs, they will be walked with other owners' dogs and that Dear Dogs will have assessed these in terms of behaviour and temperament. I further understand that during normal dog play, an owner's dog may sustain injuries. All dog play is carefully monitored by Dear Dogs to avoid injury, but scratches, punctures, torn ligaments or other injuries may occur despite the best supervision. I understand that I am responsible for the medical treatment of any injuries or illness that my dog receives whilst under the care of Dear Dogs and I agree to pay all vet care and costs that may arise due to the injury or illness.

I understand that should my dog attack/be involved in a dog fight with another dog/person, causing injury to that dog/person, that I the owner am responsible for any losses incurred as a result including (but not limited to) payment of vet fees in respect of injuries to another animal caused by the owner's dog.

I agree for Dear Dogs to make any decisions regarding my dog's health providing they are acting in the best interests of my dog; that they have made every attempt to contact me or the Emergency Contact person first and that it is on the advice of a qualified veterinary surgeon. Vet bills that my dog may incur will be met by the owner.

I am happy for my dog to be used on photo and video footage to be used in social media/website/advertising without prior approval by me. All content remains the property of Dear Dogs.

Insurance

Dear Dogs are covered by business public liability insurance.

Insurance does not cover any costs that may be incurred, either veterinary or other, due to sickness, accident or damage caused to or by any guest dog. Dear Dogs will care for your dog as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, Dear Dogs cannot be held liable for any loss, injury or death to a pet whilst in our care.



Charges & Cancellation Policy

Prices are subject to review annually in July each year.

Dog Walking: Group	30 minutes	£10
	45 minutes	£12.50
	60 minutes	£15

There is a £3 increment on weekends.

Additional dogs from the same household will be charged at 50% of the above rates.

Payments are made one month in advance.

Dog Training	Individual puppy sessions	£30	(up to 6 months)
	Training puppy Package = 4 sessions	£100	(up to 6 months)
	Individual sessions	£45	(6 months and over)
	Training Package = 4 sessions	£150	(6 months and over)

Behavioural Sessions For dogs that have behavioural problems. (i.e. resource guarding, aggression, fear, and anxiety).

Individual Sessions	£75
Package = 3 sessions	£200

Pet Visits Available for all animals and species From £5 (**subject to location/times**)



Deposit & Cancellation

- Dog Walking** Cancellations within 48 hours of booking date will still be charged at full rate. You must give two weeks notice to terminate your contract
- Pet Visits** Cancellations within 48 hours of booking date will still be charged at full rate. You must give two weeks notice to terminate your contract
- Dog Training** Payments are made upfront to secure your booking and are non-refundable. If a session is missed, a video will be sent to you directly enabling you to catch up on that session.
- Behavioural Sessions** Payments are made upfront to secure your booking and are non-refundable. If a session is missed, a video will be sent to you directly enabling you to catch up on that session.



All animal owners to sign

I certify that I have read and understand the terms and conditions set forth and accept all terms, conditions and statements within this agreement. I understand that this agreement applies on every occasion where my dog is under the care of Dear Dogs.

Name of dog (PLEASE PRINT) _____

Name of owner (PLEASE PRINT) _____

Signature of owner _____

Date _____

