WiFi AI Camera

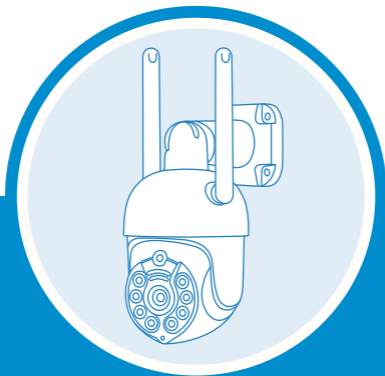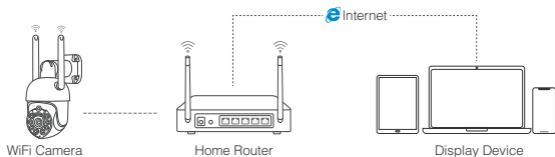## User Manual

Security Expert for Your Home and Business

Network Diagram

The battery camera supports 2 methods to connect
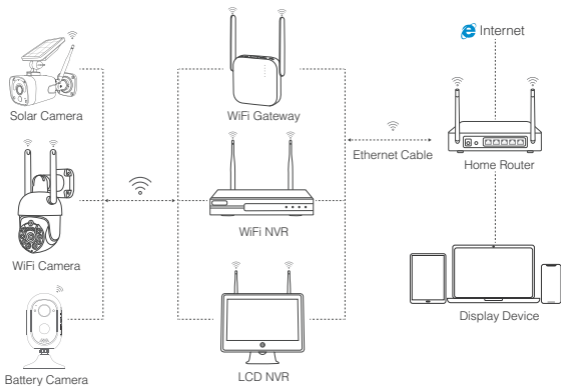
1. View remotely by connecting your camera to your router.

WiFi Camera   Home Router   Display Device

2. Direct connection through mobile phone.

WiFi Camera   Display Device

3. Pair your camera to the wireless NVR (WiFi Gateway, WiFi NVR, LCD NVR)

When remotely viewing while connected to the router the camera is connected using WiFi and video footage is stored on a SD card inserted into the camera or on the cloud using the app's storage options. When using the local direct connect mode the camera is connected directly to your mobile phone via WiFi and footage can only be stored using the inserted SD card. When paired to the wireless NVR video footage is stored on the NVR's included storage

Quick Start Guide

1. Power on the camera. You should see an indicator light blinking
2. Download the mobile App.
3. Create an account on the App.
4. List steps and screens in App for what they should do and see on the screen.

Booting Up

    To turn on your camera please press and hold the ON/OFF button located near the charging port for 2 seconds. The indicator light on the camera will light up. To turn off your camera press and hold the ON/OFF button for 3 seconds, the red light will flash 3 times before shutting off.

    Step 1: Remove the camera and charger from the package. Your camera will arrive with some of the battery charged but it is recommended that you plug it in and allow it to charge for 4-8 hours before setting up. Please note if you have a solar panel with your camera you do not need to wait for the camera to charge before installation.

    Step 2: While your camera is charging you can pair it to your WiFi network using the EseeCloud App. Please scan the QR code below to open the download page for the App. This code works for both Android and Apple iOS

Android

iOS

EseeCloud

Step 3: Once the App is downloaded and installed the next step is to create an account by tapping on the "Register" button shown below:

Step 4: Enter a valid email or phone number then make sure you tap on the "Registration Agree" toggle below the Confirm button.

Step 5: Check your email or text messages for the verification code and enter it in the box on the next page. Below that create your app password and type it again to confirm, then press the "Confirm" button on the bottom of

| Log In	Register	Setup password
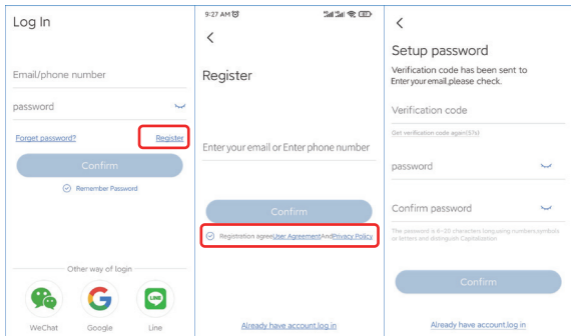
Step 3   Step 4   Step 5

Step 6: Once you have created the account the App will bring you to the device list page which should be empty if this is your first time setting up an account. To add your camera tap either the "+" sign on the upper right hand corner or the "Add smart device" button in the middle of the screen.

Step 7: On the next page you should see your phone's camera appear on the screen with an overlay. Please scan the QR code located on the sticker that is physically attached to your camera. Once scanned successfully the app will pull up the camera code and direct you to proceed by pressing "Add":

on your camera (near the charging port) until you hear the camera
make a verbal announcement. Once you see the light
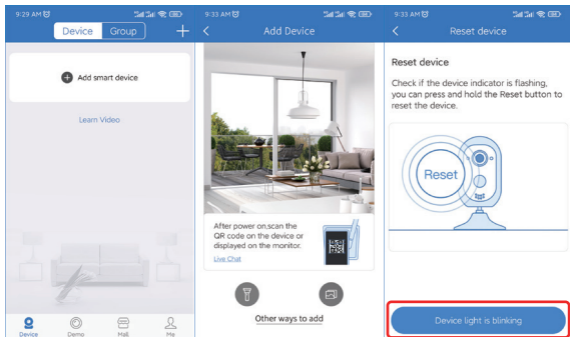

| Step 6 | Step 7 | Step 8 |

Step 9: Choose which mode you wish to pair the camera with. "Remote View" will allow you to view the camera live stream and recordings for outside internet connections while "Direct Connection" allows you to connect directly to the camera.

Step 10: Please make sure your phone is connected to your 2.4 Ghz WiFi network. Refer to your router's operations manual for more information on how to setup a 2.4 Ghz network. Depending on your router you may be able to connect to your WiFi if the 2.4 Ghz and 5 Ghz networks

using different names. Enter your WiFi password and press the "Next" button.

Step 11: The Operation guide explains that you will need to hold your camera 15-25cm away from your phone's display for the camera to scan the pairing QR code. Press the "Next" button to bring up the QR code.
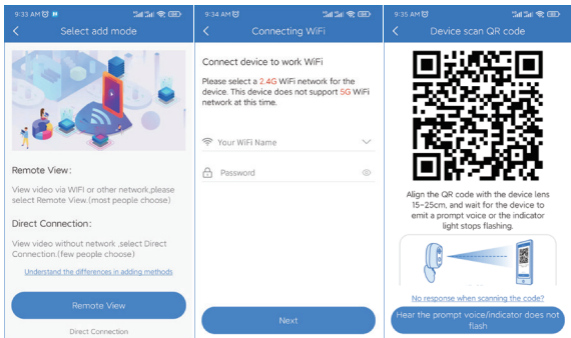

| Step 9 | Step 10 | Step 11 |

Step 12: When the camera has read the QR code on the phone the camera will provide an audible cue letting you know the scan was successful. You will then be brought to the network configuration successful screen where you can setup the device name and optional camera password. Once you have filled out these fields press the "Add device to list" button on the bottom of the screen.

Step 13: You should now see your camera added to the device List on the App.

Tap on the camera to view the live stream as well as previously recorded footage and other options.
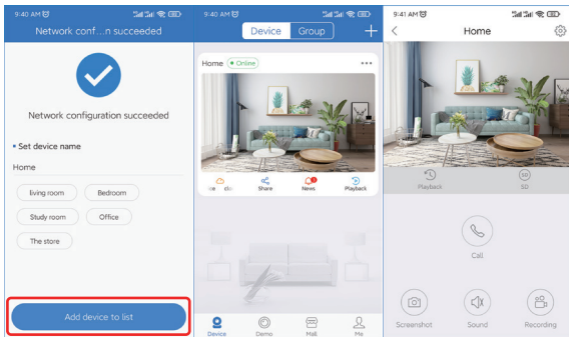
Step 12

Step 13

Step 14

03 FAQ

▶ 1. Unsuccessful network configuration:

If you experience issues connecting the camera to you local network please check the following:

1. Make sure the phone and camera are close to your router.

2. Make sure you are not connected to a 5 Ghz WiFi network, the camera is only compatible with 2.4 Ghz networks.

3. Check that the router SSID and password you are using on the App are correct.

▶ 2. Device is appearing as offline:

1. Check your router's internet connection.

2. Check the connection between your camera and router, if you have changed any WiFi login credentials you will need to reset the camera and perform the pairing process again. (see quickstart guide)

3. Check if the camera battery is low or dead. You can try plugging the camera into power and check the status of the camera again.

▶ 3. No preview on App

1. The server may be congested, please try restarting the App.

▶ 4. Not receiving Push notifications

1. Make sure the App has push notifications allowed in your phone settings.

2. Make sure the push notification function is enabled in the App personal center settings.

3. Please confirm that the alarm message push switch is turned on in the camera settings.

▶5. Camera is not recording

1. Make sure you have a SD card inserted into the camera. You should feel a click as you insert it to indicated that it is locked in.

2. Make sure the camera PIR monitoring switch is turned on in the App.

3. Please make sure the camera recording switch is turned on in the App.

4. If using a NVR please check the recording settings. Check the status of the SD card in the App. If there are any

▶6. Why does the camera battery run down so

If you have alerts and motion detected recording enabled please check to make sure your camera isn't experiencing frequent false alarms. If this is occurring, try lowering the trigger sensitivity setting. Please also check the Wifi signal between the camera and the router. If the signal is weak you can try changing the wireless channel to

▶7. How to confirm that the network connection between the camera and router is normal?

Please first enable PIR detection in the camera settings and then trigger the detection by waving or standing in front of the camera. If the camera flashes red it means that the connection could not be established with the router/NVR. If the camera is connected to the NVR, you can click the play button from the corresponding NVR channel, if the video plays then your connection is normal.

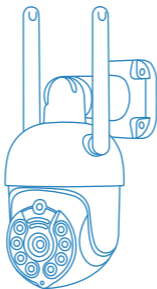## ▶8. When do wireless NVR and battery cameras need to be paired?

The matching code function is used to make the camera connect to the NVR automatically and wirelessly. If you purchased the package as a kit with cameras and NVR then the cameras are already pre-matched to the NVR unit and you do not need to perform any additional steps to pair the devices. When adding a new camera to the NVR please first reset the camera before performing the match code. If you factory reset the NVR you will need to match the codes to the cameras again as well. If you delete cameras from the NVR you will also need to match the codes again

▶9. What should I do if I forget my password?

If you have forgotten your password for the app account please reset the password using the "Forgot Password" option in the login screen and follow the prompts. The device's password is set after the device is first added using the mobile app and is stored. Subsequent access does not need to be re-entered. If the password is changed through other methods (such as using the NVR to change the password in the local interface) please fill in the new password to access the camera in the app by going to the device list -> More -> Edit menu. If you have lost the password saved by the app then you will need to restore the camera to factory settings to reset the password.

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