

The Checkatrade Report

K C Roofing Services Ltd

11 March 2019

K C Roofing Services Ltd



K C Roofing Services Ltd are the Roofing experts with years of experience and training. Established in 1992 we have built up the very best reputation in London and Essex.

We carry out ALL roofing works from small repairs to total renewals. Flat or Pitched.

Our team understands the importance of our customers' needs and insure the very highest level of customer service and professionalism at all times. We are based in London and Essex giving us the benefit to cover a large area.

All our quotations are totally free of charge with no obligations. These can be issued via email or by post.

Useful Contact Information

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About This Report

K C Roofing Services Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at <http://www.checkatrade.com/KCRoofingServicesLtd> If you have any further questions about this Report or member please call us on **0333 0146 190**.

Your Feedback Counts

To date we have received **4,208,005** feedback submissions from consumers like you. If you decide to employ this member, please add your

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comments online at

<http://www.checkatrade.com/KCRoofingServicesLtd> for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
9.97	100%	10.00

What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **240286**
Member Since: **21 January 2014**
Total Feedback: **153**

Ü **Recommended**

Ü **Monitored**

Vetting

Interviewed: **On 21 January 2014**
Limited Company: **Yes: registered as K C Construction Ltd. No. 05002455**
VAT Registered: **No**
Public Liability Insurance: **Current - verified 3 April 2018**
Insured by: **NIG**
Coverage Amount: **5,000,000**

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References

Received as part of the vetting process upon application for Checkatrade membership.

Flat roof

Friendly, fast and efficient.

[Customer In Dagenham, 27 January 2014](#)

Flat roof replacement, Guttering system renewal, and re decorating of external wood work.

They gave a very personal service and make sure the client is very happy. I intend to use them again.

[Customer In London, 29 January 2014](#)

Gained access to the main roof of a 4 storey property. Used Ropes and safety harnesses to gain access without scaffold and fixed the leak coming through the main roof.

Polite helpful, punctual, competent and a pleasure to have working on my home.

[Customer In London, 30 January 2014](#)

Repaired leak to main roof above cafe.

Reliable, efficient, a job well done.

[Customer In London, 30 January 2014](#)

New flat roof.

Work was very good. More than our budget.

[Customer In London, 30 January 2014](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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Customer Feedback

The **25** most recent feedback submissions from the public for **K C Roofing Services Ltd**. Their entire feedback history can be read freely at <http://www.checkatrade.com/KCRoofingServicesLtd>.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Flat roof repair. Quick, efficient and knowledgeable service, highly recommended! Customer in London, 9 January 2019	10	10	10	10	10
New flat roof. Called company, came out. Very good service, reliable. Will use again. Highly recommend. Customer in Rainham, 5 January 2019	10	10	10	10	10
New flat bay roof. Excellent service. Punctual, on time, tried other companies but went with this one. Excellent job and price. Customer in Woodford Green, 13 November 2018	10	10	10	10	10
Front and rear bay roof replaced. Very punctual, polite and professional and informative. Learnt a bit about roofing. Highly recommended. Customer in London, 29 October 2018	10	10	10	10	10
Very prompt and pleasant service. Was hire within the hour. Job done quickly photo provided. Customer in London, 31 August 2018	10	10	10	10	10



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New valley and parapet wall. Good, fast service. Turned up on time, completed quick, good explanations. Customer in Ilford, 31 August 2018	10	10	10	10	10
Carried out a fiber glass roof repairs. Was an excellent job done and would recommend to anyone. Customer in Ilford, 30 August 2018	10	10	10	10	10
Roof repair to main roof. Great job done. Knows his stuff: Would recommend again to anyone. Customer in Rainham, 30 August 2018	10	10	10	10	10
Roof repair. Prompt and quick. Customer in London, 15 August 2018	10	10	10	10	10
Repair to the roof. Grateful for the work. Customer in London, 2 July 2018	10	10	10	10	10
New roof. Good advice, professional and trustworthy. Gave confidence with previous reviews and guarantee. Customer in London, 18 June 2018	10	10	10	10	10
New flat roof. Fantastic job + very professional, we really recommend this company to everyone. Customer in London, 9 May 2018	10	10	10	10	10



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New flat roof Good clean workmen. Customer in London, 18 April 2018	10	10	10	10	10
Roof repair. Great and friendly service, very professional and he's given us peace of mind, thanks! Customer in London, 11 April 2018	10	10	10	10	10
Roof repairs. Great service, punctual and very nice guy. Customer in South Ockendon, 10 April 2018	10	10	10	10	10
Drone survey and advice on roof damp patch. Really helpful to have this instant feed back. Invaluable. Thanks. Customer in London, 3 April 2018	10	10	10		10
New flat roof (fibre-glass system) installed. Great service from the start! Highly recommend! Customer in London, 3 April 2018	10	10	10	10	10
New felt roof to large garden shed and new back addition roof tiles. Cant fault them, they were always there and done a lovely job while keeping the surroundings to the house clean and tidy, it was spotless at the end of every working day. It was a pleasure having them there they are a lovely bunch of lads and I'd recommend them to anybody. Customer in Romford, 7 March 2018	10	10	10	10	10
Free roof repair. Excellent, no time waiting. Roof repaired for free. Customer in London, 10 January 2018	10	10	10	10	10

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Roof repair to parapet wall. Good and fast service. Customer in London, 30 October 2017	10	10	10	10	10
New bay roof at front of the property fibreglass. Very prompt and professional service. Highly recommend. Customer in London, 12 September 2017	10	10	10	10	10
Flat roof replacement I'm so happy that I chose k c and his team. They were so helpful and done a brilliant job. I would highly recommend this company as they are very experienced and professional. Customer in Hornchurch, 6 September 2017	10	10	10	10	10
New grp roof fitted to old grp roof Brilliant workmanship Customer in London, 25 August 2017	10	10	10	10	10
New fibreglass roof fitted to extension . Very happy with the job done . Customer in London, 20 August 2017	10	10	10	10	10
Roof over hall + repairs It was a present and profanely engagement with the team I would recommend them to other clients Customer in London, 13 June 2017	10	10	10	10	10

Date joined Checkatrade **21 January 2014**

Total amount of customer feedback **153**

Date of last feedback **9 January 2019**

Number in the last 6 months **9 feedback averaging 10.00**

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Average Score **9.97**

Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at <http://www.checkatrade.com> if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at <http://www.checkatrade.com/KCRoofingServicesLtd>.
- ü Next time you need some work doing, go straight to our web site <http://www.checkatrade.com> to find thousands of reputable tradespersons.