



Frequently Asked Questions for Wildlife Centers, Backyard Poultry, Sanctuaries, and Rescues

Services, Fees, Scheduling:

All cases are scheduled appointments by availability.

We work with wildlife species that are in lawful possession of individuals and kept for the purposes of companionship, wildlife education, or exhibition. Additionally, we will provide care for animals in the care of permitted wildlife rehabilitation. Before scheduling can be made, we require proof of relevant permitting from Tennessee Wildlife Resources Agency, United States Fish and Wildlife Services, and/or United States Department of Agriculture. We do not work with factories or agricultural farming animals. Please let us know if you have questions.

Diagnostics/Laboratory:

Laboratory services vary and are provided in a few ways depending on need; on site, offsite at our office or through specialized diagnostic laboratories.

Anesthesia, Surgery, and Dentistry:

Currently, we are utilizing a single surgical space at a dedicated location. Pending need, we may utilize a clean area to do minor wound repairs or other simple procedures based on available facilities. For times these services are indicated, we will provide our own instruments and supplies.

Boarding:

We do not provide boarding services.

Laundry or other facilities:

We will bring and take our linens but will completely clean up after ourselves and will need use of garbage, broom, and mop.

Workspace:

We need a working sink or nearby access, 2 electrical outlets, lights that can be dimmed or turned off, an exam table or workable area, and counter space.

Personnel and Volunteers:

Your team is your most valuable resource, and we do not want to distract them from their important work, but education is one of our core values and we are happy to teach them as time permits and their skill level allows. Our goal is to be as self-sufficient as possible; our doctor and nurse will manage the cases but may need assistance with facilities as otherwise outlined on this form.