



SmarrH

Hello, Smart Home



WELCOME TO SMARTH

Welcome to the SmarH Family! Great choice picking up the SmarH SMART DOORBELL– It's one of our favorite products in the SmarH lineup. The information contained in this brochure explains the features and operation of the SMARTH DOORBELL. Please take a few moments to read this manual.

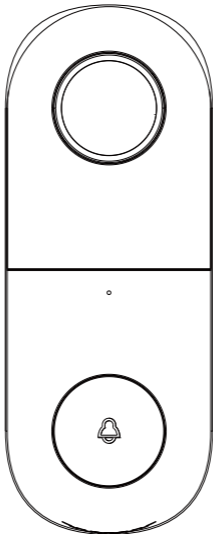
We are excited for you to start enjoying it!





Smart Doorbell

ORIGINALITY DESIGN SMART - AND BEAUTIFUL



What's in the box

Please consult this checklist for all parts.



Bell



Bracket



Angle Wall Mount



Screwdriver



Screw (4 kinds)



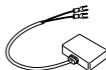
Pin



Manual



3M



Chime Kit

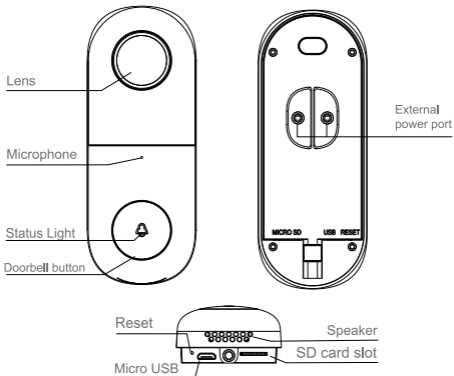


Wire terminal



AC cables

Description



Power Port	AC 12~24V
Doorbell button	Press the button to activate the doorbell
Status light	<ul style="list-style-type: none">• Solid red light on: network is malfunctional• Blinking red light: wait for network connection (quickly blinking)• Solid blue light on: the camera is working correctly
Microphone	Capture sound for your video
SD card slot	Support local SD Card storage (Max. 128GB)
Reset	Press and hold on for 5 seconds with pin to reset the doorbell

* Power options : Hardwired to existing doorbell

Read the following terms and conditions carefully before using the SmartH Product. By using the SmartH Product, you consent to be bound by the terms and conditions of this Limited Warranty. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WARRANTY, YOU SHOULD RETURN THE PRODUCT FOR A REFUND PRIOR TO USING IT.

SMARTH ONE(1) YEAR LIMITED WARRANTY

SmartH warrants to the Purchaser that SmartH Products will be free from electronic and Mechanical defects under normal use for one (1) year from the date of purchase, as long as said Purchaser occupies the residential premises upon which the Product was originally installed ("Warranty Period"). This Electronic and Mechanical Limited Warranty applies only to Products that were purchased from SmartH or a SmartH authorized seller, unless otherwise prohibited by law. SmartH Products are legitimately sold only by authorized sellers who are required to follow SmartH policies, procedures, and quality control standards. SmartH reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites. If your SmartH product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please keep your original receipt for the duration of the limited warranty.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE CUSTOMER AND THERE SHALL BE NO LIABILITY ON THE PART OF SMARTH TECHNOLOGY LTD FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY TO YOU.

Exclusions for Warranty

Conditions that are not covered by these warranties include:

- 1)Any SmartH Product which has been damaged as a result of installation contrary to any of SmartH written installation instructions is not covered by these warranties. Damage from unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety.
- 2)Any SmartH Product which has been modified by any non-Smarth component is not covered by these warranties.
- 3)Any consumable parts, such as batteries or protective coatings, that due to their nature diminish over time, unless failure has occurred due to a defect in materials or workmanship, nor to any cosmetic damage unless failure has occurred due to a defect in materials or workmanship.
- 4)Any SmartH Product having a defect due to use of paints, solvents, or other chemicals is not covered by these warranties.

WARRANTY

6) Any SmarH Product that was purchased from an unauthorized seller is not covered by these warranties.

7) ANY SOFTWARE THAT WAS DAMAGED OR NEEDS TO BE REPLACED DUE TO THE FAILURE OF THE SMARTH PRODUCT OR ANY DATA THAT IS LOST AS A RESULT OF THE FAILURE OR THE RESTORATION OF DATA OR RECORDS, OR THE REINSTALLATION OF SOFTWARE.

These warranties are not transferable. Therefore, no transferee is covered by these warranties.

This warranty does not include reimbursement for inconvenience, installation, loss of use, or unauthorized service. In addition, this warranty does not cover any losses, injuries to persons, loss of property or general damages.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC RIGHTS. YOU MAY HAVE ADDITIONAL RIGHTS UNDER APPLICABLE LAW, AND THIS LIMITED WARRANTY DOES NOT AFFECT SUCH RIGHTS.

Warranty Claims

If you wish to make a warranty claim based upon a Product defect, please call us at 905-999-6660 or contact us at SUPPORT@SMARTH.CA

Please note that you will be required to provide a description of any claimed defect(s) and a dated receipt or other proof of purchase from SMARTH or the SMARTH authorized seller, to verify warranty eligibility.

Certain claimed defect(s) covered by these warranties may be resolved by SMARTH providing you with troubleshooting steps.

Other claimed defect(s) covered by these warranties may require Product replacement. Products may not be returned to SMARTH without prior authorization from SMARTH.

Remedies

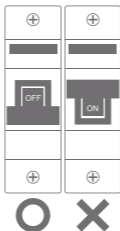
For certain claimed defect(s) covered by these warranties, as determined by SMARTH, SMARTH will provide you with troubleshooting steps.

For other claimed defect(s) covered by these warranties, as determined by SMARTH, SMARTH will replace the defective Product or part.

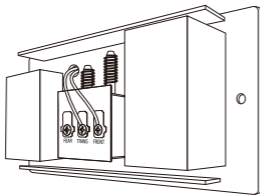
If a SMARTH Product, which is the same as the SMARTH Product or any part covered by these warranties, has been discontinued at the time of replacement or if SMARTH determines, in its sole discretion, that such replacement is inappropriate, SMARTH reserves the right to substitute an alternative product. SMARTH also reserves the right to accept or reject an alternative product proposed as a replacement, when the value is higher than that of the Product originally purchased by the Purchaser. Except as expressly provided in these warranties to the contrary, SMARTH SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OF A SMARTH PRODUCT, OR FOR LOSS OF, OR DAMAGE TO ANY MATERIAL WHICH IS NOT SOLD BY SMARTH.

For more detail Warranty Policy, please refer to <https://smarth.ca/service-agreement>

- 1 First turn off the power breaker at your fuse box for your existing bell and mechanical chime. Ring your doorbell again to confirm it is now off.

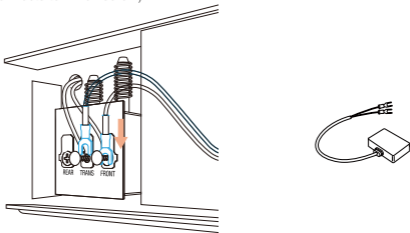


- 2 Find your mechanical chime that is a rectangular box, produces the sound when your doorbell is pressed. It may (or may not) be mounted immediately inside your FRONT door. And remove the cover.



(Example of a
Mechanical Chime)

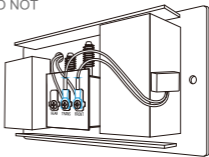
- 3** Slightly unscrew both screw terminals and one hook from the Chime Kit under each screw (It does not matter which color wire from the Chime Kit connects to which screw).



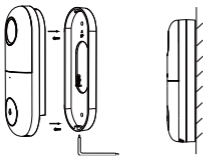
Locate the Chime Kit included in the smart doorbell's packaging, and the terminals on the inside of the chime. Connect one of the Chime Kit's prongs to the transformer terminal (usually labeled TRANS, T, AC, or 0). Connect the other prong to the chime's front terminal (usually labeled FRONT, F1, or C1). Either prong on the Chime Kit can be connected to either of the terminals on the chime.

- 4** Using the included double-sided tape, affix the Chime Kit to your chime wherever there is space and replace the cover. Be careful not to interfere with any of the chime's moving parts.

Ensure that the Chime Kit and wires **DO NOT** interfere with the mechanical parts of the chime. Mount on the outside of the chime if there is not enough room to mount inside. And replace your chime's cover.

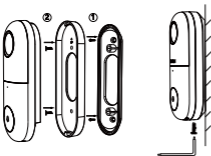


Mode 1 Doorbell General Installation



1. Fix the bracket to the wall with the mounting screws.
2. Install the camera in the bracket and lock it with the screw.

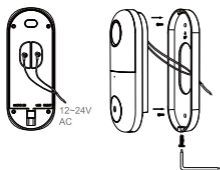
Mode 2 Angle Wall Mount + Bracket + Doorbell Installation



1. Fix the angle wall mount to the wall.
2. Fix the mounting bracket in the angle wall mount.
3. Install the camera in the bracket and lock it with the screw.

Mode 3 AC Supply

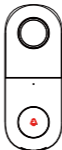
Smart Doorbell Wired's installation will require some DIY skills or professional installation since it requires being connected to a power supply. Once completed, though, Smart Doorbell wired will be ready to protect your home.



1. Prepare the accessories which are needed in AC supply.
2. Connect the bracket with the AC supply.
3. Install the camera in the bracket and lock it with the screw.



Turn the doorbell power back on at the fuse box. The light on the doorbell button should turn on and after a few minutes become red slowly.



Set Up Router



Please keep network available

2.4GHz



5GHz



The router supports the 2.4GHz WiFi (doesn't support the 5GHz), and is connected to the WiFi network. Please set the parameters of the router before connecting the WiFi network, and record the SSID and password of your WiFi.

Install Free App

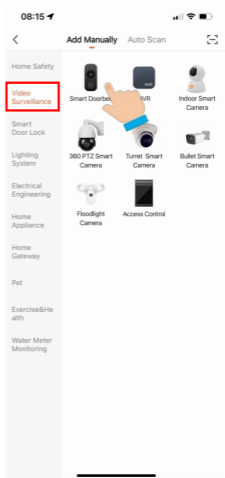
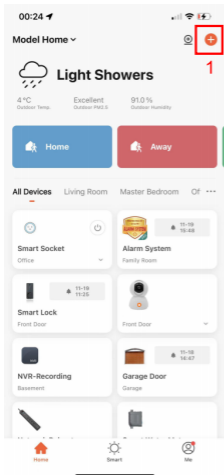
Download APP: scan the QR code below to download and install. Register and login: open the "MySmarth" APP to register and login according to the prompts.



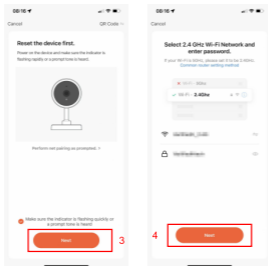
Customer Support



Connect the Smart Doorbell to MySmarthH App

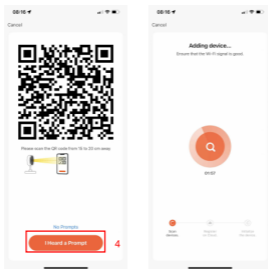


1. Open "MySmarthH" APP, press the '+' at the upper right corner of the main screen;
2. Choose "Video Surveillance", click "Smart Door Bell".

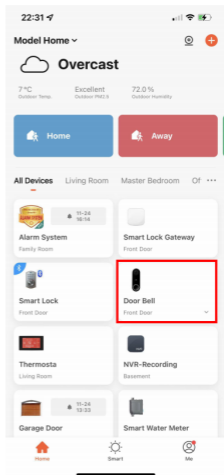
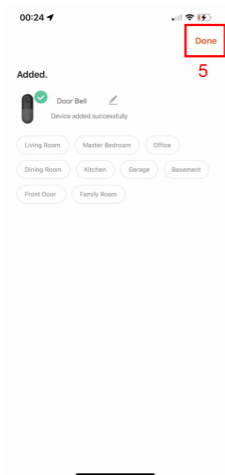


3. Click "Next step";

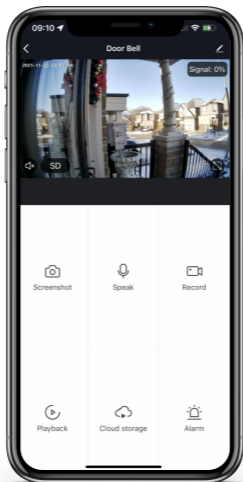
4. Choose WiFi and enter password and Tap "Next"



4. In this interface, you should scan the QR code on your phone with the camera, when the camera comes out "dong dong dong". And you click "I heard a prompt".



5. When connecting, you should make sure your router, mobile, and Smart Doorbell are as close as possible. When Smart Doorbell added successfully.



Now your Smart Doorbell is successfully added to MySmarth app.



Full-duplex audio

When the visitor push the doorbell button, you will get a call. You can see and hear the visitor in your App from the doorbell if you answer.

Motion detection

Motion sensors will notify you when movement is detected.

Shared device

The doorbell device can be shared with friends, and friends can also preview online. There is no limit to the number of sharing devices, but only 6 accounts are supported for online preview at the same time.

Record

Record every moment using high capacity SD card storage.

Day & Night

Powerful night vision means no interruptions, even in complete darkness.



Daytime



Night

Q: In the network process, the process bar is always not 100%, add failure?

A: This camera only supports 2.4GHz WiFi router, please make sure you are using a 2.4GHz WiFi router. And confirm the WiFi password again.

Q: Repeated additions are failures?

A: After adding a failure, it is recommended to restart the device or power off, and then try to add again.

Q: The device cannot be previewed properly?

A: Check whether the network is normal, you can place the camera close to the router, and if not, it is recommended to reset the device and add it again.

Q: How to cut the camera network to another router?

A: First remove and reset the device on the App and then configure the device again by the App.

Q: Why I can't get the notifications with my cell phone App?

A: Please confirm that the App has been running on the phone, and the relevant reminder function has been opened; Message notification and authority confirmation in the mobile phone system have been opened.

Q: Why doesn't the device identify the SD card?

A: It is recommended to plug in SD card after power cut. Confirm whether the SD card is normally available and the format is FAT32. And the TF card can't be identified when the Internet environment is not good.

Innovation, Science and Economic Development Canada (ISED) Compliance Notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Compliance Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Change or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

SUPPORT

If you encounter any issues, please contact us at : support@smarth.ca for help. To explore our full selections of products, visit us at : WWW.Smarth.ca
Phone number :905-999-6660