

# Unleash Your Business's Full Potential

## Management Training Program



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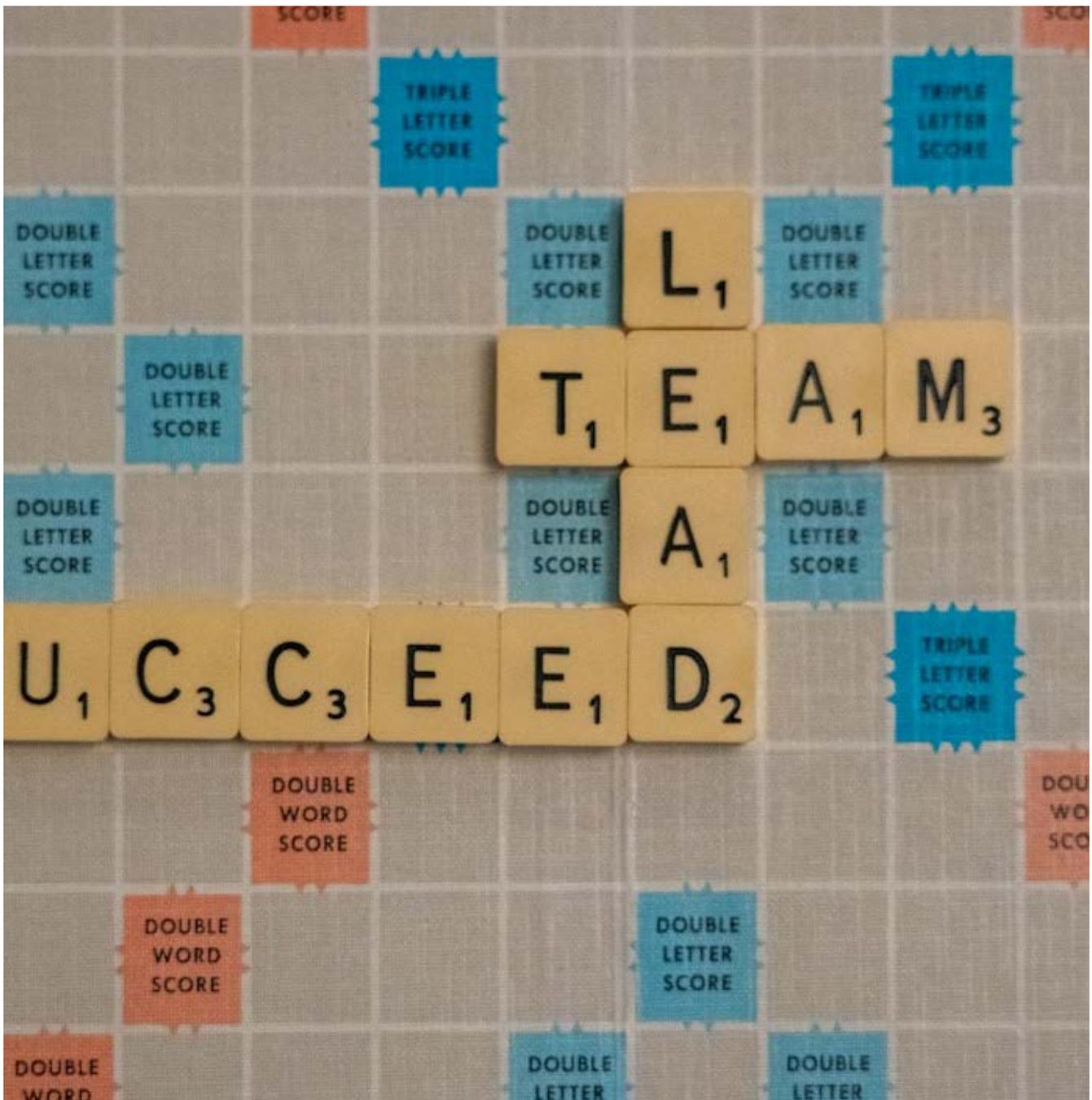




# Leadership & People Management

Discussion:

- Leadership Styles & Development
- Emotional Intelligence in Leadership
- Coaching & Mentoring Employees
- Conflict Resolution & Difficult Conversations



# Communication & Teamwork



- Effective Business Communication
- Active Listening & Feedback Techniques
- Building & Leading High-Performing Teams
- Cross-Department Collaboration



# Decision-Making & Problem-Solving



- Critical Thinking & Analytical Skills
  - Decision-Making Frameworks
  - Handling Uncertainty & Risk
- Innovation & Creative Problem-Solving



# Performance Management





- Goal Setting & Key Performance Indicators
- Employee Motivation & Engagement
- Conducting Performance Reviews
- Managing Underperformance

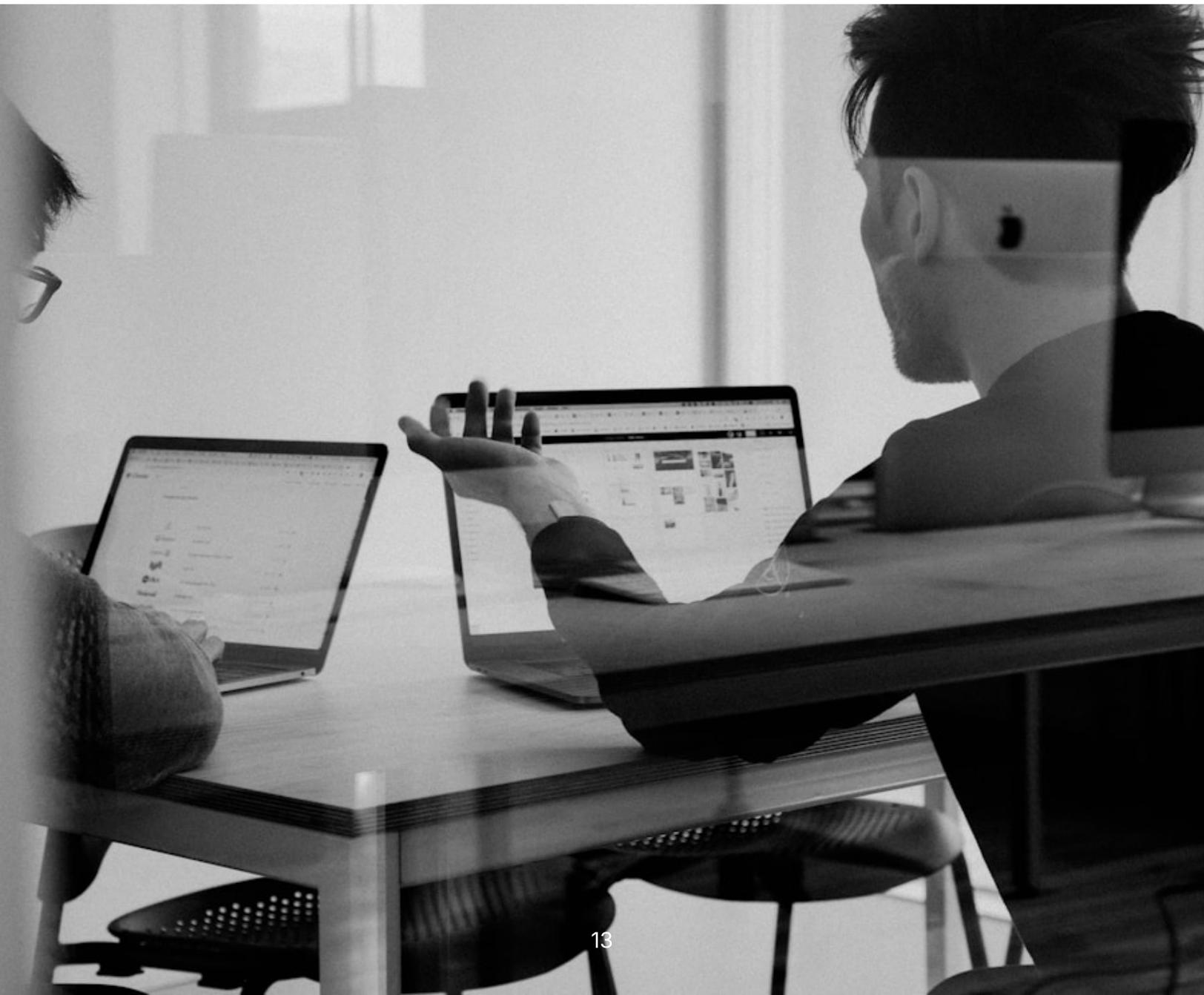


# Change Management & Adaptability

- Managing Organizational Change
- Resilience & Stress Management
- Leading Through Uncertainty
- Business Continuity Planning



# Time & Project Management





- Prioritization & Delegation Techniques
- Project Management Basics
- Productivity Tools & Techniques
- Managing Multiple Teams & Tasks

# Business & Financial Management





- Budgeting & Financial Planning
- Management Understanding Profit & Loss
- Strategic Thinking & Business Growth
- Cost Control & Resource Allocation

# Customer Service & Client Relations





- Building Customer-Centric Cultures
- Handling Customer Complaints & Feedback
- Negotiation & Relationship Management
- Sales & Business Development Strategies

# Ethics, Compliance & Corporate Culture





- Workplace Ethics & Professionalism
- Diversity, Equity & Inclusion (DEI)
- Legal & Compliance Responsibilities
- Company Culture & Employee Engagement

# Individual Training

- Boost their confidence, skills, and thinking
- Increase their self-awareness
- Help them think, react, and lead more effectively
- Improve their leadership, communication, and collaboration skills
- Certificate of Completion

**COST: 4 HOUR IN PERSON TRAINING = \$425**



# Group Training

- Interactive sessions to apply to real-life situations
- Training spaced over time to allow practice & habit formation
- Coaching support between sessions
- Certificate of Completion

**COST: FOUR (2) HOUR CLASSROOM TRAINING UP TO 5 TEAM MEMBERS = \$1800 (\$250 FOR EACH ADDITIONAL TEAM MEMBER)**



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