



Work Order / Terms and Conditions

LIABILITIES

I accept ZERO responsibility or liability for items that are not needed to perform testing and repair/conversion of a customer's radio. To eliminate any misunderstandings as to who is in possession of such items, YOU MUST REMOVE AND KEEP ALL KNOBS, MOUNTING BRACKETS, GROUND STRAPS, DECORATIVE COWLS OR BEZELS THAT DON'T CONTAIN THE STATION DIAL.

In any case where the customer decides to cancel a job and request a refund, I require up to 30 calendar days to issue that refund. Refunds will be minus my return shipping cost. If your unit has already been fully prepped for a conversion - that is, all original electronics have been removed, new wiring has been installed and the 8 track section is fully functional (running at correct speed and producing a line-level output), an additional 150.00 will be subtracted from your refund to cover the new motor, new preamp and labor up to that point.

Overseas customers: I absolutely WILL NOT FALSIFY ANYTHING ON A CUSTOMS FORM. A customs form is a government document, carrying stiff penalties including fines and possible prison time if containing any false statements. If sending your work to me, you should be prepared to pay import taxes and duties on the ACTUAL PRICE of my service.

I accept no liabilities for any damage to a customer's vehicle, or for damage to any devices connected to a radio or 8 track unit that I have serviced, or any damage resulting from incorrect wiring on the customer's end. Full wiring instructions are included when needed, but it is recommended to hire a local technician if not familiar with basic wiring.

PACKING

Your unit MUST be packed as shown on the "Packing" page of my website, using a protective cardboard sleeve that is easy to make, and will overhang and protect the control shafts.

Page 1 **Initial Here** _____

Any unit arriving with damage from improper packing will be RETURNED UNSERVICED at customer's expense. When a damage claim is filed and paid out, YOUR MERCHANDISE IS CONFISCATED to prevent false or frivolous claims. I WILL NOT SUPPORT A DAMAGE CLAIM ON UNITS THAT ARE NOT PACKED TO MY SPECIFICATIONS.

PRIVACY

Your FIRST NAME and city of residence will be mentioned when demonstrating your finished radio in my promotional You Tube videos. On my Job Status page, your first AND last name will be shown so that customers can quickly and easily check their unit's place in line.

If requested, I will use a different name to depict your job on the Job Status page.

PAYMENT

I require full payment before work begins. This serves two purposes: Making payment is what puts your unit in line awaiting its turn on the bench - but more importantly, it is the ONLY proof you have that your radio is in my possession. Customers sometimes forget which shop has their radio, so not having your payment on file is MY proof that you sent your radio to another shop, and that I am not in possession of this rare and valuable item.

Before calling to look for your radio, please check your bank/credit card statements.

You can include your payment information on the last page of this work order if you like, or you can have me call for payment when your unit arrives.

CLARITY UNDER PRESSURE

Anything said by me during a phone call or e-mail exchange is only an ESTIMATE - NOT A PROMISE. I cannot guarantee ANYTHING until your radio arrives and I have a chance to evaluate its overall condition and candidacy for repair or conversion. I absolutely WILL NOT try to guess how long a job will take, but I do offer guaranteed turn times at additional cost.

Options for turnaround time will be offered on Page 9 of this work order.

If choosing Level One service (no additional charge), you must monitor my Job Status page as the ONLY MEANS of checking your place in line.

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If you need your unit back soon but the Job Status page shows that it is not expected to reach the bench soon, the proper course of action is to UPGRADE TO A FASTER TURN, not call to tell me how long I've had your radio. TO ALL LEVEL ONE CUSTOMERS: HOW LONG YOUR RADIO HAS BEEN HERE WAS BY YOUR DECREE, NOT MINE !

BECAUSE MOST CUSTOMERS CHOOSE LEVEL **TWO** SERVICE RESULTING IN A CONTINUOUS HEAVY WORKLOAD WITH CONTINUOUS PAID EARLY DEADLINES TO MEET, I AM UNABLE TO GIVE CREDIT FOR "TIME ALREADY SERVED". IF UPGRADING LEVEL OF SERVICE, THE STATED TURN TIMES APPLY **REGARDLESS** OF HOW LONG I'VE ALREADY HAD YOUR EQUIPMENT.

To allow for unexpected circumstances, emergencies and especially busy situations, I may occasionally require a grace period of two weeks on Level Two jobs. Customer agrees to accept this scenario graciously, without argument, if it should ever happen.

MY FLAT RATE PRICING

My flat rates do not cover all possible situations, and assume that all original controls, switches, tuner, track change mechanism and motor (on some units) are in proper working order, or can be readily serviced to proper working order. Additional charges may apply if your tuner requires extensive service beyond lubrication, and WILL apply if any controls are in need of replacement. A new 8 track playback head will cost an additional 125.00 if required to restore acceptable sound quality, but the customer may supply his own head.

A new motor is included on all Ford, Chrysler and AMC units due to their high failure rate. A new motor is NOT included with GM/Delco radios and will cost an additional 49.00.

If a unit has a defective control, it should be known that no one makes replacement controls for vintage car radios. If a replacement control is needed, it must be supplied by the customer by purchasing a similar unit. This is why proper PACKING is so important, as improper packing can end up costing you hundreds more if a control is damaged in transit.

WARRANTY

My warranty is one full year from the date the radio was delivered to the customer, and covers ONLY new items that I have installed. My warranty DOES NOT cover the original tuning mechanism, even if serviced by me. If a tuner fails in any way after service, it is in need of replacement and the customer must purchase a similar unit to get a working tuner.

In some cases I will extend the warranty for one particular problem if the unit can still be used and enjoyed during good weather. For instance, if the 8 track fails at the beginning of cruising season and the warranty is set to expire soon, I will sometimes extend the warranty on THAT PROBLEM ONLY until cruising season is over and the unit can then be removed and sent back for warranty service. This will always be at MY discretion.

ALL WARRANTY RETURNS MUST BE PACKED AS SHOWN ON MY "PACKING" PAGE. IF A RETURNED UNIT ARRIVES WITH DAMAGE FROM IMPROPER PACKING, **WARRANTY IS VOID.**

IF THE CUSTOMER OPENS HIS UNIT FOR ANY REASON WITHOUT MY APPROVAL AND GUIDANCE, **WARRANTY IS VOID.**

MY WARRANTY IS FOR A SPECIFIC LENGTH OF TIME, REGARDLESS OF USE. IF YOU WAIT A YEAR TO INSTALL YOUR SERVICED RADIO, THE WARRANTY HAS ALREADY EXPIRED.

IF A UNIT RETURNED FOR WARRANTY SERVICE PROVES TO BE IN PROPER WORKING ORDER, THERE WILL BE A CHARGE OF 50.00 PLUS SHIPPING FOR WASTED SHOP TIME.

MY ABSOLUTE STRICTEST POLICY:

I absolutely DO NOT ALLOW calls or e-mails asking how much longer it will be before your radio reaches the bench. Again, I don't worry about how fast I can rush through jobs - I worry about how long it works AFTER THE WARRANTY HAS EXPIRED. All jobs currently in my shop will be listed, in order of arrival, on my Job Status page. Since Level Two and Level Three customers already have a guaranteed completion date, they are not shown on the Job Status page. Thus, the number of jobs currently in my shop is about TRIPLE what is listed.

Level Two and Level Three customers pay a substantial extra fee for a faster turnaround, and thus will always take precedence over Level One jobs.

At no time and under no circumstances will I tolerate aggressive or abusive behavior or pressure. If you call me angry, I will hang up and not talk to you until you promise to deescalate and speak to me in a civil manner.

OTHER POLICIES

On units designed for home use, I can only guarantee satisfactory playback in some cases. I do not attempt to troubleshoot issues with recording, fast forward or any auto-stop functions if a new motor is needed to get the machine running again. The motors I have are not exact replacements, do not have a separate fast forward winding and may not allow continued use of the auto-stop functions, and they are the only motors still available that will work properly and yield proper tape speed. Thus, only satisfactory playback can be guaranteed.

On home machines, I cannot guarantee the functionality or accuracy of VU meters. My flat rate pricing does NOT include recapping, and some units I do not recap at any price due to many factors.

On a car radio conversion to modern electronics, I will NEVER use the original front-rear fader if the radio was so equipped. Faders are self-destructive by design, and many of them no longer work. After modern internal conversion, you will use the TONE control to work as both a left-balance control and a front-rear fader, called "virtual" controls.

Customer agrees to accept my demonstration video as proof that his unit was in proper working order when it left my shop. All completed jobs are demonstrated on video, a DVD copy of which will be included with your paperwork.

ALL 8 TRACK TAPES YOU INTEND TO USE MUST BE SERVICED WITH A NEW FOIL SPLICE AND PRESSURE PADS. TAPE-EATING IS CAUSED BY BREAKAGE OF THIS FOIL SPLICE, AND IS NOT A PROBLEM WITH THE MACHINE. TAPE-EATING IS NOT A WARRANTY ISSUE.

Please note that I am unable to help with car wiring of any kind. A local technician must be consulted if you need help with car wiring.

WORK ORDER

Please complete ALL fields. If any field does not apply, please write "n/a" in that space for clarity.

Shop Name (if applicable) _____

Shop Phone (if applicable) _____

Customer Name _____

Customer Phone _____

Contact E-mail _____

Return Shipment Address _____

City _____

State _____

Zip or Postal Code _____

Country _____

VEHICLE Year, Make and Model _____

UNIT Model and Serial Number _____

If above numbers are missing, please describe what distinguishes YOUR unit from a similar model (small identifying scratches, something hand-written , etc.)

Options and Prices Worksheet - Car Units Only

Note: Prices are not final until I have evaluated the unit on my bench. Very few radios can still be RELIABLY repaired to original stock, thus the option of repair to original stock is no longer offered on radios.

Repair to Original, Delco T-200 8 Track Player.....365.00

Repair to Original, Delco T-400 8 Track Player295.00

(Same prices apply if converting the 8 track for use with a modern or converted radio that has an Aux input - cross out "Repair to Original" and write "Convert" in its place)

Repair to Original, AFTERMARKET Standalone 8 Track Player195.00 to 295.00

Conversion Options - Please Circle Desired Choices

FM Conversion and Power Upgrade to 180 Watts, Radio-Only Unit440.00
(Applies also to radios that originally had FM, as the only means of reliable repair)

FM Conversion and Power Upgrade, Radio with Built-in 8 Track 575.00

Conversion of Both Radio and SEPARATE 8 Track Player For the Same Car 795.00
(This option requires a new harness in place of the radio's original connectors)

Add BLUETOOTH to Conversion For Streaming and Hands-Free Phone Use add 149.00

Add USB Option for Playing Music Stored on a Thumb Drive and For Charging add 125.00
(Please note that USB is NOT designed to work with other USB-equipped devices)

Add BOTH BLUETOOTH AND USB to Conversion (saves 49.00 on the pair) add 225.00

Add HD/DIGITAL STATIONS to Conversion add 125.00

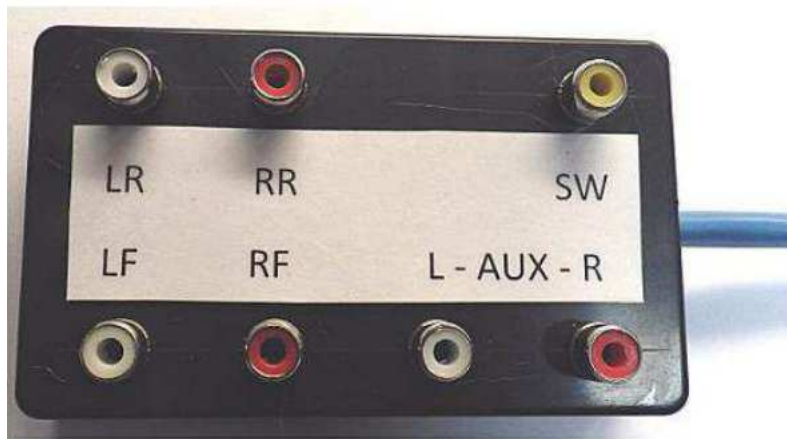
Vehicle is 12 Volt, POSITIVE Ground add 75.00
(Please note that I do not accept radios for 6 volt cars)

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Input - Output Flexibility Option

To eliminate clearance issues for customers who wish to have all possible connections to external equipment such as large power amplifiers, you can add this external box which has RCA preamp outputs for left, right, front, rear and powered subwoofer. This is the perfect solution for customers who want to use the radio's original connectors for easy installation, but plan to someday install an external power amplifier and more powerful speakers. In this manner, the radio does NOT need to be sent back for modification and remains in place while the new equipment is installed around it. In fact, you can use BOTH the original setup and your new setup at the same time if you're going for maximum performance, or if your external amplifier and speakers are only needed with the top down to overcome wind and road noise.

This box also contains the Aux input jacks, making them easier to access. The box will be at the end of a 1 foot cable, eliminating any clearance issues. Note that the subwoofer output is full range, and can be used to deliver a mono signal to ANY speaker instead of a SW if desired. It can provide a full-range, combined left-right signal for center dash speakers.



Please note that this box is designed for permanent installation, not to be moved often. You can leave your Aux source connected at all times without interfering with the radio's functions. The cable running to the box is quality Category 5 ethernet cable, with 100% shielding coverage to prevent pickup of stray signals or engine interference.

_____ Yes, Install This Master Input-Output Boxadd 49.95

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Original Connectors - or New Wiring Harness ?

All units made by Ford, Chrysler, AMC and most other radios before 1980 were designed to work with a common-grounded speaker system. Also, most Delco radios made before the mid-70's are also common ground. The conversion will work just fine through the original common-grounded speakers, BUT you get a HUGE increase in output power if each speaker has its own dedicated pair of wires, with NONE of the wires being grounded or shared with any other speaker (no "common" wires). If you are able to install all new speaker wiring and upgrade to speakers rated at 30 watts RMS (or 60 watts "peak" depending on the rating system used by the speaker manufacturer), your power output will jump from roughly 4 watts per side to 22.5 watts PER SPEAKER for up to 4 speakers.

If your Delco radio is already set up for ungrounded speakers, it is still recommended to replace the speakers as the conversion electronics are likely to damage them at high volume levels. If there is a sticker on your radio saying "Do not ground speaker wires" or something similar, then you don't need to install new speaker wiring for increased power output.

If requesting a new harness, your radio will come back with a 12-wire harness. 8 wires are for the speakers (it's not necessary to use 4 speakers), then you'll have a red wire for 12 volt power, an orange wire for dial lighting, a black wire for classic ground, and a blue wire that is "live" with the radio turned on and "dead" with the radio turned off. This wire is normally used to drive a power antenna, otherwise it is not used.

___ I want easy installation using my current speakers - use the radio's original connector.

___ I want deeper bass, more articulate highs and max output power - install new harness.

Please note that more power, even at low listening levels, simply SOUNDS BETTER. The bass is deeper, the treble is crisper and especially DYNAMIC RANGE is much improved.

If your DELCO radio has 3 stacked plugs going into a RECESSED connector, then it is already set up for maximum power and it's not necessary to replace any speaker wiring.

Companies who offer replacement speakers designed for classic cars, with sufficient power rating to handle the increased output of a conversion, are available from many sources including Crutchfield (<http://www.crutchfield.com>), Retro Manufacturing (<http://www.retromanufacturing.com>) and SM Electro Tech (<http://www.smelectrotech.com>)

Where Do We Have Clearance ?

In the space below, please draw a diagram of where there is sufficient clearance to insert and remove plugs for your external Aux source and external Bluetooth microphone if needed. If you requested Bluetooth, there will also be a built-in microphone. The external Bluetooth mic is mainly for convertibles, where the mic must be closer to the speaker to overcome wind and road noise, and comes with a 9 foot cable for routing around things.

Please note that actual placement also depends on internal clearances, and your first choice may not be practicable.

Level of Service - How Soon Do You Need It ?

LEVEL ONE (DISCOUNT) SERVICE - First come, first served, no additional charge. Monitor your unit's place in line on my Job Status page as the ONLY means of checking status. I WILL NOT TRY TO ESTIMATE COMPLETION TIME ON LEVEL ONE JOBS. Choosing Level One service, then calling me later to pressure me, WILL NOT WORK and may result in CANCELLATION.

LEVEL TWO - 6 to 8 weeks guaranteed - add 149.00

LEVEL THREE - 3 to 5 weeks guaranteed - add 295.00

Customer may upgrade level of service at any time. Note that there is NO credit given for "time already served". If you upgrade to Level Two, then the 6 to 8 week period BEGINS on the day you made the request for service upgrade, and the amount of time your radio has already been here does not count.

Final Pre-Shipment Details and Payment

All knobs, mounting hardware, ground straps and brackets have been removed ?.. _____

(Chrysler units only) Is the track change/eject plunger included?..... _____

If not, do you have it? (If not, I'll make one at no charge) _____

Name, address and phone number affixed to the unit itself? (REQUIRED) _____

Do you agree with the terms and conditions stated herein? _____

Customer's Signature _____

If desired, you can include your payment information in the spaces below. If you would rather have me call for payment when the unit arrives, please write "Call for payment".

PLEASE NOTE THAT I **DO NOT NEED** THE 3 DIGIT SECURITY CODE

Card Number _____

Expiration Date _____

Card billing address (if different from shipping address)

Address _____

City, State, Zip _____

TO ENSURE THAT THERE ARE NO ERRORS RESULTING FROM MISSPELLINGS OR QUESTIONABLE HANDWRITING, I RECOMMEND CUTTING OUT MY ADDRESS (NEXT PAGE) TO USE AS A SHIPPING LABEL. **I MUST HAVE THE TRACKING NUMBER** SO I WILL KNOW WHEN TO EXPECT AND LOOK FOR IT.

I AM NOT RESPONSIBLE FOR PACKAGES SENT WITHOUT TRACKING

Page 10 Initial Here _____

Shipping Label:

Barry's 8 Track / Car Radio Repair
4783 N. Glenrosa Circle
Prescott Valley, AZ 86314

928-533-9666

When your unit ships, please call
me at 928-533-9666 or e-mail me at
fixthat8track@yahoo.com
with the tracking information -

**AND THANK YOU FOR YOUR
BUSINESS!**

Barry's 8 Track Repair is a BBB Accredited business - for more information visit bbb.org
and search for "Barry's 8 Track Repair". © 2023 Barry Fone

