Cancellation Policy

Deposits are non refundable (no matter the reason for a cancellation), we will offer you the next available date that suits your needs, and you cannot bump anyone who has already booked for that day, and time slot.

Payments

We Do Not Accept Checks!
We do accept:
Square, & Apple Pay W/ 10% upcharge

Cash App, Zelle, Venmo, & COD. (we understand some people feel safer that way).

Deposits

NOT go towards your payment! It is held 24-48 hrs after your event and returned if there is no excessive damages, or heavy clean up.(Heavy clean up is glitter, confetti, popping bottles, tucking away of trash in and under seats, sneak smoking, cans and bottles left laying all around, and passengers sitting on the cup holder areas with their feet on the seats, etc). Deposits are non transferrable.

Final Payment

Final payment is due 24 hours before your event. We will try to work with you up until 9:00 am the morning of your event. If we

haven't heard from you by then, we will assume this as a cancellation. It is non refundable/ transferable cancellation.

Excessive Cleaning

This fee includes tucking of cans or food of any kind anywhere other than the trash recepticle. Glitter, confetti, spray can streamers, popping bottles, feet on seats, and vomiting will be assessed a \$200 fee immediately or the run is DONE! PLEASE PLACE ALL OF YOUR TRASH IN THE RECEPTICLE!

Excessive Damages

Damages include feet on seats, smoking, spilling or over pouring of drinks, breaking anything, discoloring anything. Vomiting is an automatic fee of \$200.00.

Safety

GUNS ARE NOT PERMITTED ON THE BUS!!! If our drivers notices that a guest is carrying a firearm at anytime during the event... the run is cancelled immediately. There will be no transportation back to where you were picked up from. Our goal is to provide safe transportation for everyone, and that includes our drivers. We also do not permit walking around on the bus while it is in motion. If you so choose to... you will be walking at your own risk, and accepting full responsibility should you fall and injure yourself.

Pole Dancing

Pole dancing is to be done while the bus is **NOT** in motion! Remember it is done at your own risk. If you are injured due to dancing on the pole. You are fully responsible for your injuries.

Coolers

Coolers are permitted! You are required to load and unload them. Alcoholic beverages are permitted on the bus.

Alcohol

NO ALCOHOLIC BEVERAGES ARE TO BE CARRIED OFF THE BUS, AND THIS INCLUDES INSIDE CUPS!! We fully understand that some parents prefer not to chaperone for underage events. However... If our driver suspects that there is any underge drinking on the bus, it could result in the run being cancelled! In this circumstance the children will be transported back to the pick up location, and dropped off safely without refund. Please explain this to anyone that you book an event for.

THERE IS NO EXCEPTIONS!!

Food

Food is permitted on the bus. All we ask is you place all trash in the recepticle, and avoid nuts, chips, and messy food items.

Inappropriate Actions

If at any time there is an arguement, fighting, sexual conduct that makes our driver feel uncomfortable.. This also includes engagement of any kind outside or around the bus, the driver has the right to terminate the run. If you are stuck in traffic, **NO ONE** is allowed to exit the bus in the middle of the streets, and hold up traffic! If the police are involved or called for any actions with

passengers on our buses, the run is automatically terminated without transportion back to the drop off location. This is a forfeit of any monies to be returned.

Potty Breaks

Please keep in mind that you do not have a restroom on our bus! SO... Make sure you schedule potty breaks accordingly. If someone cannot hold it, and they ask to exit the bus, you need to understand that the driver will find the safest location for them to exit, and we will wait for them on YOUR TIME!! If they get off and start to urinate on the side of the bus.. We will terminate the run!

Mechanical Breakdowns

Please understand that we service our buses weekly, and before every run. We will not at anytime try to do a run if there is a safety issue with our buses. With that being said, we will try to provide another mode of transportation should you encounter a mechanical breakdown. If you except the other mode of transportation, please do not ask for a discount, or a return of money. If you decide not to take the transportation we provide, please do not as for a return of money. This is something that is beyond our control. No one can determine that a bus is going to breakdown, and when it will happen. It is just as surprising to us as it is for you! By signing this contract you agree to this issue.

Ace of Clubs will not be liable for unexpected delays. This includes, traffic, weather, or anything beyond driver control that causes a late arrival time. Please make sure when doing your itinerary, you keep this in mind for high traffic areas.

By signing this contract the above client agrees to assume full responsibility for all of their passengers, and any damages to the interior/ exterior of the bus. The client is liable for any and all repairs/ damages.

Ace of Clubs is not responsible for any injuries sustained due to alcohol impairment. Alcohol impairs motor skills, balance, judgement, and cognitive abilities. We ask that you remain seated while the bus is in motion, and if you choose to move around while the bus is in motion... IT IS AT YOUR OWN RISK!!!

Please ask for assistance if you need it to get on or off the bus.

Our drivers will accommodate. Use caution entering and exiting the bus.

If you have read and agree to the above rules and regulations please sign and date this contract / itineray, and only return the signed pages back to us.

NAME	DATE