

# NEWSLETTER

October 2023

#### Mission

The Friends of Ontario Airport is a non-partisan, non-sectarian organization that unites people of all backgrounds into a special group with a common interest in aviation, and in the development and growth of Ontario International Airport (ONT) for the benefit of all persons.

#### **Message from the President, Myron Saulpaugh**



Hello Friends!

It's hard to believe that we're nearing the end of 2023 already. And what a year it's been! We've had a full year of meetings and our numbers are growing – much like ONT's own passenger totals.

There's been so much to celebrate this year, too – especially at the airport. New concessionaires have arrived throughout

the year, and more are coming. The airport has also won some major recognition from organizations such as JD Power and Great Place To Work.

We also know that with the holidays coming up, many people are making travel plans. We hope that if that's your goal, you choose ONT! Whatever you've got coming up, we hope you get to spend time with loved ones and enjoy the spirit of the season.

I'd like to conclude by saying a quick thank-you to everyone who came to our field trip in August. I'm so grateful that we get to spend time like that together learning more about our community and experiencing something new. Thank you for being a Friend!

# **Schedule of Events**

Members Meeting October 19, 2023 4:00 p.m. ONT Museum

Holiday Party December 21, 2023 *More details to follow.*  2024 events to soon be announced.

## **Congresswoman Norma Torres Secures \$16 Million for ONT**

Congresswoman Norma Torres (CA-35) of Pomona recently announced that nearly \$16 million will be coming to ONT in the form of grant money. It will be directed towards the runway rehabilitation project, helping pay for the construction that ONT's runways and taxiways need.

Thank you Congresswoman Torres!



READ MORE ON THE GRANT

# **ONT Ranked Top 3 By J.D. Power**

One of the most trusted names in customer satisfaction is J.D. Power, and they recently finished their 2023 North America Airport Satisfaction Study. In it, they ranked ONT as the 3rd best medium airport! This is an improvement over last year, where ONT was 8th.

Additionally, they assign a score out of 1000 points while evaluating terminal facilities, arrival and departures, baggage claim, security checks, check-in and baggage check, and food, beverage, and retail options. ONT's 834 points were good enough for them to be the best-scoring airport in California!

**READ MORE** 

Congrats, ONT!







#### The OIAA Is a Certified Great Place to Work

Great Place to Work US recently certified the Ontario International Airport Authority as being a great place to work! In order to get this certification, employees at the OIAA were surveyed about their workplace, and their resounding response was that they were in face at a great place to work.

What makes this certification unique is that the organization will have to reapply every single year. This incentivizes companies to continue to be the best they can be. We're sure that as the airport grows, the people working at the OIAA will continue to make it a great place to work!



ONT is officially on pace to have over 6 million passengers in 2023, which is an average of over half a million per month. That's incredible news! For the first nine months of the year, passenger traffic is up 11.6% over 2022.

We're sure to see passenger totals continue to rise with the upcoming holiday season, so seeing a strong September – with nearly 40,000 passengers more than September of last year - is a good indication of how the rest of the year will go.

**READ MORE ABOUT ONT'S CERTIFICATION** 

**READ MORE ABOUT ONT'S NUMBERS** 





# The Disability Resource Awareness Fair & Flight Experience at ONT

On October 7th, ONT and Alaska Airlines held events that showcased the ways ONT makes flying So Cal, So Easy for everyone, no matter what their needs are.

First up was the Flight Experience, where participants received a boarding pass, went through security, and even boarded and taxied on a special Alaska Airlines plane. This was meant to help them "rehearse" what flying might be like and be prepared for future travel.

At the same time, groups from the airport showed their resources to people at the Disability Awareness Resource Fair. Visitors could learn more about how the Sunflower Program, the Autism Self-Identification Program, and even groups such as the police or firefighters are there to help.

ONT is such a special place and we love to see that they're putting people first!

READ MORE ABOUT THE EVENT







#### The 5K at the Runway Is Returning!

Mark your calendars and start your engines, the 5K at the Runway will be coming back to ONT on February 4, 2024 – the USO's birthday! We know many of you came out to support ONT during this momentous event last time, and we hope to see you there again. Maybe you run the 5K,

walk the Family Walk, or even volunteer somehow. Stay tuned for more news about this event!

> JOIN THE 5K AT THE RUNWAY





### The ONT Community Engagement Team Is Out & About!

Ontario International Airport's Community Engagement team focuses on bringing the airport to you and bringing you to the airport. ONT engages with thousands of community members, organizations, and businesses every year, and is on the front lines of representing ONT in our region, nation, and the globe!

In August, ONT Community Engagement team members presented at events for the Upland Chamber of Commerce, Eastvale Kiwanis Club, and the West End Real Estate Professionals.

ONT also sponsored The Hangar, a music venue at the Orange County Fair! On August 12, ONT staff hosted a booth outside the venue where people from all over Southern California could visit and learn more about all that ONT offers.

They also offered an exclusive airport tour to 10 members of the local Aviation Geek ("AvGeek") community!



CONTACT COMMUNITY ENGAGEMENT

#### **Catch ONT at USC Games This Season**



If anyone here is a big USC football fan, you can see ONT represented well at their home games. As a proud sponsor of USC athletics, ONT has a booth there letting people know about the great flight options available. There are only a few games left this season if you want to visit!

> LEARN ABOUT ONT'S SPONSORSHIPS

#### **ONT's Nonstop Routes**



Stay up to date on the full list of nonstop routes! There is so much to see, and it all starts at ONT.

#### VIEW NONSTOP ROUTES

REQUEST NONSTOP ROUTES

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