

Customer support is everybody's business

With Freshdesk, your teams can work together to resolve customer issues faster.





Streamline Conversations

Stay on top of all requests coming in from different support channels



Collaborate Better

Get help from right people across internal teams by looping them into tickets



Stay Productive

Make use of smart automations and game mechanics to get things done faster

Try Freshdesk For Free

www.it500.co.uk















"After Freshdesk, we've improved 100% in ticket execution and efficiency. Our management is happier with IT than any time in the last 5 years."

Robert Everett,
Director of IT



"Freshdesk is the perfect solution for our customer care teams across Europe. It fits perfectly into our agile and flexible working methods!"





Trusted by 100,000+ customers

















