

Business Name: **Slice of Vegas – (Mandalay Bay Casino, Las Vegas)**

L Menu is 2-sided. One side is “all vegan” and other side is not. With the exception of what is “vegan”, menu items do not have any labels. No allergens listed. There is no ingredients listed, and it is not available online either, only their menu is available. I do love that there is a vegan side of the menu, which would clearly steer me in my direction for dairy free items, but remember, I am not a vegan, so I would also like to know about the items on the other side as well.

5 /10

A Bathrooms are located outside of the restaurant and are quite a walk. If you were to stay here for a while and have a few beers, walking back and forth to the bathroom would be a good way to get your daily steps in. This is a sports bar themed Italian restaurant. Lots of tv’s everywhere where you can watch all types of different sports casts. A full bar is available with bar seating. There’s a large dining room which is open to the casino shops walkway, and a more intimate, quieter dining room out back. Upon seating, free water is brought to the table.

9 /10

C Restaurant was clean and you can see cleaning going on while you’re there. Almost all tables seated with +/- 10 people waiting. Bathrooms were so dirty but are not connected to the restaurant – they are part of the casino and are quite far away. There are no bathrooms located within the restaurant. The décor of the restaurant is starting to show some of it’s age – tears in booths and scrapes on tables and chairs.

8 /10

F In my opinion, it can be challenging to make vegan food taste really good and like comfort food that is ‘not vegan’. Slice of Vegas rises to the challenge! The food tastes incredible! I’ve sampled the vegan menu from the chicken tenders, to the burgers and pasta, pizza, steak and cheese subs, and the desserts! Now let me say the chocolate peanut butter cake (which is made in-house) is out of this world amazingly good!! I would fly all the way to Las Vegas just to have it! 😊

10 /10

A The vibe of the sports bar is overall pretty positive. I have visited here about five times, and had great experiences all but once. Sadly, one of the servers was just not on their game that day, and me and my family had to wait almost an hour for our food. What was worse was the server did not check back in to see what happened. We had to ask for the manager, and it

would seem our order had never been put into the system or something, because the manager could not find out what happened either. It was not incredibly busy, and so there should not have been a reason for the lengthy delay. The saddest part of the experience was that both the server and manager never apologized. When we received the check, the manager had just deducted 20% off the bill for the inconvenience. I would have been happier with a genuine apology, and an attitude that showed they cared about us.

12 /20

C For being in Vegas, and being inside a casino, the cost of this food is such a great value for what you receive. The vegan options are also comparable with the non-vegan options, so you are not being overcharged for your dietary needs. Dinner for two, without alcohol, should range around \$50, which is a great value for the food.

10 /10

T As I discussed in the attitude section, on one visit me and my family had to wait over an hour for food when it was not that busy, so we were extremely disappointed. However, that was one experience, and all the other times we've visited, it has been very efficient. It's also often quick to get seated.

7 /10

O I still remember the first time I entered this restaurant, not knowing about the menu, and my sister says "flip the menu over" and I was astonished at an entire vegan menu!!! The options are complete from appetizer to entrée, and to the amazing desserts (and yes, desserts with plural – more than one!) Dairy free lovers rejoice here!! 😊

10 /10

R First point of contact here is the host stand, which has always been nice and welcoming. They will take your name and number and let you know how long the wait will be. I have always felt welcomed here and well received, with the exception of the one terrible experience discussed previously. I have returned back since and received good service and great food.

9 /10

Total Score 80 /100

Grade: B

Evaluation Comments

Even though I experienced a “one-off” at this restaurant, I still outweigh all the positive times I have been there as reason to return. I am also in love with the food – especially the desserts!!