

EOWB Policy #: P-007	Effective Date: 07/01/2016
	Revised: 10/19/2021
Priority of Service Policy	<input type="checkbox"/> New <input checked="" type="checkbox"/> Revised
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PURPOSE

To establish a policy that provides priority for individualized career and training services to recipients of public assistance, other low-income individuals, individuals who are basic skills deficient and veterans.

POLICY

Priority of Service is implemented regardless of the amount of funds available to provide services.

The Workforce Innovation and Opportunity Act (WIOA) requires priority of service to veterans and eligible spouses across all qualified employment and training programs. The Jobs for Veterans Act (JVA) requires that processes to identify veterans are in place at the point of entry, and that veterans are made aware of their entitlement to priority of services, the full array of services available, and applicable eligibility requirements for those programs and services.

WIOA also requires priority be given to public assistance recipients, other low-income individuals, and individuals who are basic skills deficient, when providing individualized career and training services using WIOA adult formula funds.

Priority of service is given in the following order:


1. First, to veterans and eligible spouses.
2. Second, to recipients of public assistance, other low-income individuals, individuals who are basic skills deficient, and English language learners.

In all cases, priority of service status must be documented. Priority of Service is given if the services are determined to be appropriate for an individual to obtain or retain employment.

Eastern Oregon Workforce Investment Board (EOWB) through their One-Stop Operator will ensure that priority provisions are addressed in customer flow processes and staff coordination and coverage. EOWB will also comply with any state-level changes appropriately as they are identified by Oregon's Governor and/or the Oregon Workforce Investment Board (OWIB). This would include identifying additional populations and priorities based on other factors (e.g. economic shifts, business needs, and others).

REFERENCES

Workforce Innovation and Opportunity Act P.L. 113-128
 20 CFR 680.600
 20 CFR 680.650
 Worksource Oregon Operational Standards

ADOPTED AT EOWB REGULAR MEETING	DATE: 10/19/2021
WILLIAM ROSHOLT, EOWB EXECUTIVE DIRECTOR	EFFECTIVE DATE: 10/19/2021
SIGNATURE 	DATE 10-19-21