

TERMS AND CONDITIONS

Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest.

Payment of account

Richard Williams Funeral Directors operate a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Directors.

Our price list provides clients with a full and detailed explanation of our charges as required by the Code.

In addition to our charges, disbursements must be paid to Doctors, Minister of Religion, Cemetery or Cremation fees and such like.

When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually within a week of the funeral. If wished, the account may be forwarded to your solicitor.

We reserve the right to add interest on all outstanding accounts at 2% per month accounts that remain unpaid after 30 days.

If, because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

Right to cancel (Arrangements made in the client's home only)

You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 7 days starting on the day of the arrangement.

Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received.

If you wish to cancel the contract you must tell the person named below, in writing, within 7 days. You may copy this form if you wish but you do not have to.

I have read and understood these Terms and Conditions. Signed

(Complete and return a copy of this form ONLY IF YOU WISH TO CANCEL THE CONTRACT.)

To: Richard Williams Funeral Directors,
8 The Square, Northam,
Devon, EX39 1AR

info@rwfd.co.uk

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract reference (trader to insert reference number, code or other details to enable the contract or offer to be identified)

Signed Name (Block capitals).....Date

Address.....

Payment Methods

You can pay either before or after the funeral. We aim to send the invoice within a week of the funeral taking place and payment is due upon receipt.

Payment Options:

By BACS: (Preferred)

Account Name – Richard Williams Funeral Directors
Sort Code - 30.90.49
Account Number - 51640868

By Cheque:

Payable to- Richard Williams Funeral Directors

By Cash - In Person

Thank you