



## *Technicians Service Training*

***Presents:***

### ***"Streamline Diagnosis and Repair"***

This seminar covers a variety of new technologies that many technicians and shop owners are not aware of. Many of these technologies can be used to streamline diagnostics, repair, record keeping, data storage, data sharing, information access and more. Many different options will be covered, including but not limited to: smart phone apps, valuable web sites, file storage and sharing options, non-automotive software applications and some new diagnostic tool options. All of the tools and techniques discussed will be accompanied by actual cases of how they have been effectively used. This is not only a class where technicians benefit, service writers and shop owners will pick up some valuable tips as well

**Eric Ziegler:** Eric has over 30 years of experience as a technician with an extensive diagnostics background. Eric is an ASE Recertified Advance Level L1 Master Technician who has spent a great deal of his career focusing on automotive electronics, engine management diagnostics, module programming and network communication. He is the owner of EZ Diagnostic Solutions, a mobile business that services the Peoria Illinois area. EZ Diagnostic Solutions specializes in module programming, drivability diagnostics and electrical, networking issues. EZ Diagnostic Solutions also supports collision centers by performing diagnostics, programming and calibrations on Air Bag, ABS/Traction control, Blind Spot/Lane Departure, Adaptive Cruise Control and all factory electronic systems. Eric specializes and manages all facets of EZDS services and operations. In addition to owning and operating EZDS, Eric is an accomplished automotive trainer working for Automotive Seminars and the Driveability Guys training technicians in the latest diagnostic techniques and technologies throughout the Midwest and US. He regularly attends and trains at some of the automotive industries top training events like Vision KC, ASA ATE, Automechanika, NESSARA, AV Tech Expos, KOI, Indiana ASA and the CAN Conference.