

NEW
COVERAGE
INFORMATION
INSIDE

OUR PLANS JUST WENT FROM BEST TO BEST EVER.



Protect your biggest investment with **industry-leading coverage** from American Home Shield.

50

YEARS OF
EXPERIENCE

MORE
THAN
\$2B

HOME SERVICE
CLAIMS PAID IN
THE LAST 5 YEARS

UP TO
23

ITEMS
COVERED

American
Home Shield 

When your home systems and appliances break, your budget won't.

WHAT IS A HOME WARRANTY?

A home warranty is a one-year service agreement that covers the cost to repair or replace parts of home systems and appliances that break down over time.

WHAT TYPES OF HOMES WILL A HOME WARRANTY COVER?

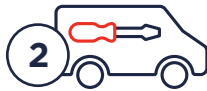
We cover single-family homes, older homes, condos, townhomes, duplexes, triplexes, and fourplexes, new construction, and mobile homes.*

HOW DOES A HOME WARRANTY WORK?

With coverage from American Home Shield, you know exactly what to do when things go wrong. It's as simple as this:



1
Request service online at [ahs.com](https://www.ahs.com) or by phone at 800.776.4663. Pay your Trade Service Call Fee.



2
We assign a local, qualified contractor.



3
Your covered home system or appliance is repaired or replaced.

DO I NEED A HOME WARRANTY?

We think so. In fact, 1 in 4 new home buyers use their home warranty within the first 60 days of coverage.



Coverage you can count on. From day one.

Our goal is to make homeownership easier, so we made extensive coverage upgrades to all our plans. Choose the one that works best for you and your new home, and move in with confidence.



ShieldCompleteSM is our most comprehensive coverage and includes all systems and appliances in the **ShieldEssential** and **ShieldPlus** plans, plus additional items — **free rekey service,* modifications coverage, increased appliance coverage limit to \$7,000, Roof Leak Repair coverage,** and unlimited refrigerant coverage.**

ShieldPlusSM includes all systems in the **ShieldEssential** plan, plus many major appliances like your clothes washer, dryer, refrigerator, stove, and more. Also included is an increase on the coverage limit to \$4,000 on all appliances.

ShieldEssentialSM includes many major home systems, like HVAC, electrical, and plumbing. It also covers ceiling fans, doorbells, garage door openers, and built-in exhaust, vent, and whole house fans.

See state-specific product and pricing flyer for more information.

An American Home Shield home warranty covers the repair or replacement of many major components of home systems and appliances, but not necessarily the entire system or appliance. Limitations and exclusions apply. See agreement for details by visiting www.ahshome.com.

PLEASE NOTE: Heating coverage is not available in Hawaii.

*Rekey service is an added benefit and may be offered by a third party.

**Not available in Hawaii.



Seller Coverage Option

For up to six months while the home is on the market, sellers can get coverage for the same home systems and items (excluding rekey) included in **ShieldEssential**. No payment is due until the home closes.

Note: The Seller Coverage Option can be a great negotiating tool in real estate transactions when submitting offers or negotiating home inspection issues.*

*Coverage includes undetectable, pre-existing conditions.

Included in every plan: Our Livable and Forgivable Coverage



This means you'll get coverage for things that aren't automatically included in many home warranty plans.

We cover breakdowns due to:

- ✓ Normal wear and tear — no matter the age of the item
- ✓ Lack of maintenance
- ✓ Rust, corrosion, and sediment
- ✓ Undetectable, pre-existing conditions
- ✓ Mismatched systems and improper installation, repairs, or modifications

And even things like:

- ✓ Removal of defective equipment
- ✓ Refrigerant recapture, reclaim, and disposal
- ✓ Permits and any correction of code violations (\$250 or more per agreement term when required during a covered repair or replacement)



30-DAY WORKMANSHIP GUARANTEE

With our 30-day workmanship guarantee, if you have an issue with your completed repair within 30 days of service, we'll send a contractor back out for no additional cost.

Homeowners get more with American Home Shield.

You can add coverage to any plan to meet the needs of your new home, and you don't have to experience a breakdown to begin using your home warranty. Put your plan to work immediately by taking advantage of special member offers and discounts that make homeownership easier.

ADD-ON COVERAGE

- + **Seller Coverage***
- + **Roof Leak Repair****
(included in plan price of **ShieldComplete**, and can be added to other plans)
- + **Electronics Protection Plan†**
- + **Well Pump**
- + **Septic System Pumping and Septic Sewage Ejector Pump**
- + **Pool/Spa Equipment**
- + **Guest Unit**
- + **And more**



SPECIAL MEMBER OFFERS

- ✓ **Smart Home Tech Installation and Setup Services‡**
- ✓ **Pre-season HVAC Tune-ups‡**
- ✓ **And more**

Building a home?

NEW CONSTRUCTION PLAN

Stay covered from years two through five after the builder's warranty expires. This plan can also be purchased anytime within the first year after closing on new construction.

Special member offers are not included in the Seller Coverage Option. For buyer use only.

***Seller Coverage Option:** Subject to a \$2,000 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

****Roof Leak Repair Coverage:** Not available for condos/townhomes/mobile homes. Not available in Hawaii. For buyer use only.

†**Electronics Protection Plan:** The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield® home service plan. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

‡**Smart Home Tech Installation and Setup Services:** Smart home tech installation and setup services are provided by a third party. Not available in all areas.

‡**Pre-season HVAC Tune-ups:** Tune-ups are available seasonally (spring: cooling; fall: heating) for \$75 per unit. Not available in Hawaii. Visit www.ahs.com/real-estate/additional-services/ to learn more about the tune-up.

American
Home Shield

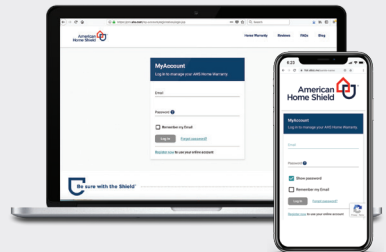


Sign up for coverage and become a member today.

Talk to your real estate professional about joining American Home Shield. Once you become a member, register for MyAccount to manage your home warranty plan online at ahs.com/my-account.

MyAccount makes it easy to:

- ✓ REQUEST SERVICE ONLINE 24/7
- ✓ MANAGE YOUR HOME WARRANTY
- ✓ RENEW COVERAGE ONLINE
- ✓ CHECK THE STATUS OF SERVICE REQUESTS
- ✓ AND MORE!



Real estate professionals can place orders on behalf of clients by registering for Partner Portal at pro.ahs.com.

For sales info, call **800.735.4663**, ext. 1.

CONNECTICUT

COVERAGE OVERVIEW

REAL ESTATE HOME WARRANTY PLANS AND PRICING



Livable and Forgivable Coverage

Included in all plans.

We cover breakdowns due to:

- ⊙ Normal wear and tear — no matter the age of the item
- ⊙ Lack of maintenance
- ⊙ Rust, corrosion, and sediment
- ⊙ Undetectable, pre-existing conditions
- ⊙ Mismatched systems and improper installation, repairs, or modifications

And even things like:

- ⊙ Removal of defective equipment
- ⊙ Refrigerant recapture, reclaim, and disposal
- ⊙ Permits and correction of code violations (\$250 or more per agreement term when required during a covered repair or replacement)

Seller Coverage Option



Cover your home for up to 6 months while it's on the market with all the same home systems and items (excluding rekey service) from the **ShieldEssential** plan. Best of all, no payment is due until the home closes.

NOTE: The Seller Coverage Option can be a great negotiating tool in real estate transactions when submitting offers or negotiating home inspection issues.*

*Coverage includes undetectable, pre-existing conditions.

Subject to a \$2,000 cap during the listing period. Renewable upon review at the discretion of American Home Shield® after 6-month period, up to 12 months.

Real estate professionals can order on your behalf by:

1. Visiting pro.ahs.com
2. Calling **800.735.4663, ext. 1**
3. Mailing enrollment application with payment:
AHS, P.O. Box 650993,
Dallas, TX 75265-0993
4. Mailing enrollment application without payment:
AHS, P.O. Box 849,
Carroll, IA 51401

An American Home Shield® home warranty covers the repair or replacement of many major components of home systems and appliances, but not necessarily the entire system or appliance. Limitations and exclusions apply. See agreement for details by visiting www.ahshome.com.

*Subject to an item specific limit of \$2,000.

**One rekey service is included in ShieldComplete, no Trade Service Call Fee is required. Thereafter, the Trade Service Call Fee applies. ShieldEssential and ShieldPlus will still require a Trade Service Call Fee. Rekey service is an added benefit and may be offered by a third party.

†Smart Home Tech Installation and Setup Services: Smart home tech installation and setup services are provided by a third party. For buyer use only. Not available in all areas.

‡Pre-season HVAC Tune-ups: Tune-ups are available seasonally (spring: A/C; fall: heating) for \$75 per unit. For buyer use only.

	BEST COVERAGE			
	Shield Complete SM	Shield Plus SM	Shield Essential SM	Seller Coverage Option
SYSTEMS				
Air Conditioning (including geothermal systems*)	●	●	●	●
Heating (including geothermal systems*)	●	●	●	●
Plumbing (including stoppages, sump pumps, plumbing sewage ejector pumps)	●	●	●	●
Ductwork	●	●	●	●
Electrical	●	●	●	●
Water Heaters	●	●	●	●
APPLIANCES				
Clothes Washers	●	●	●	●
Clothes Dryers	●	●	●	●
Refrigerators	●	●	●	●
Built-in Microwave Ovens	●	●	●	●
Dishwashers	●	●	●	●
Garbage Disposals	●	●	●	●
Ranges/Ovens/Cooktops	●	●	●	●
ADDITIONAL HOME ITEMS				
Rekey Service**	One included No TSCF required	●	●	●
Ceiling Fans	●	●	●	●
Doorbells	●	●	●	●
Garage Door Openers	●	●	●	●
Built-in Exhaust/Attic/Whole House Fans	●	●	●	●
Installed Instant Hot/Cold Water Dispensers	●	●	●	●
COVERAGE LIMITS NEW AND ENHANCED <i>Limits shown are available per agreement term</i>				
Refrigerant	Unlimited	\$10/lb covered	\$10/lb covered	\$10/lb covered
Roof Leak Repair	\$1,500	\$1,500 w/Add-on	\$1,500 w/Add-on	—
Appliances (limits are per appliance for each covered malfunction)	\$7,000	\$4,000	—	—
Correction of Code Violations, Permits, and Modifications (shared limit for all)	\$1,250	—	—	—
Correction of Code Violations	Included above	\$250	\$250	\$250
Permits	Included above	\$250	\$250	\$250
Modifications	Included above	—	—	—
SPECIAL MEMBER OFFERS <i>Fees vary by service and are due at time of request</i>				
⊕ Smart Home Tech Installation and Setup Services†	Available	Available	Available	—
⊕ Pre-season HVAC Tune-ups‡	Available	Available	Available	—

For Real Estate Professional use in CT

Trade Service Call Fee **\$125**



PRICING

	BEST COVERAGE						Seller Coverage Option
	ShieldComplete		ShieldPlus		ShieldEssential		
	1 Year	2 Year	1 Year	2 Year	1 Year	2 Year	
Single-family Home (SFH) <i>Rate without A/C</i>	<input type="checkbox"/> \$1,025	<input type="checkbox"/> \$2,050	<input type="checkbox"/> \$825	<input type="checkbox"/> \$1,650	<input type="checkbox"/> \$650	<input type="checkbox"/> \$1,300	<input type="checkbox"/> \$75
Condo/Townhome/Mobile Home <i>Rate without A/C</i>	<input type="checkbox"/> \$825	<input type="checkbox"/> \$1,650	<input type="checkbox"/> \$650	<input type="checkbox"/> \$1,300	<input type="checkbox"/> \$525	<input type="checkbox"/> \$1,050	<input type="checkbox"/> \$65
New Construction SFH (Years 2-5) <i>Rate without A/C</i>	<input type="checkbox"/> \$925	<input type="checkbox"/> \$1,850	<input type="checkbox"/> \$725	<input type="checkbox"/> \$1,450	<input type="checkbox"/> \$550	<input type="checkbox"/> \$1,100	<input type="checkbox"/> \$75
New Construction Condo (Years 2-5) <i>Rate without A/C</i>	<input type="checkbox"/> \$750	<input type="checkbox"/> \$1,500	<input type="checkbox"/> \$575	<input type="checkbox"/> \$1,150	<input type="checkbox"/> \$450	<input type="checkbox"/> \$900	<input type="checkbox"/> \$65
	<input type="checkbox"/> \$1,700		<input type="checkbox"/> \$1,350		<input type="checkbox"/> \$1,075		
	<input type="checkbox"/> \$1,350		<input type="checkbox"/> \$1,100		<input type="checkbox"/> \$850		
	<input type="checkbox"/> \$1,525		<input type="checkbox"/> \$1,200		<input type="checkbox"/> \$900		
	<input type="checkbox"/> \$1,225		<input type="checkbox"/> \$950		<input type="checkbox"/> \$725		

OPTIONAL COVERAGE FOR BUYERS

	SFH/Condo/Townhome/Mobile Home		New Construction (Years 2-5)
	1 Year	2 Year	
Electronics Protection Plan*	<input type="checkbox"/> \$168		
Roof Leak Repair** (Included in ShieldComplete)	<input type="checkbox"/> \$100	<input type="checkbox"/> \$200	
Wine/Wet Bar Refrigerators†	<input type="checkbox"/> \$15	<input type="checkbox"/> \$30	<input type="checkbox"/> \$25
Well Pump**	<input type="checkbox"/> \$100	<input type="checkbox"/> \$200	<input type="checkbox"/> \$165
Septic System Pumping and Septic Sewage Ejector Pump**	<input type="checkbox"/> \$75	<input type="checkbox"/> \$150	<input type="checkbox"/> \$125
Pool and Built-in Spa Equipment**	<input type="checkbox"/> \$285	<input type="checkbox"/> \$570	<input type="checkbox"/> \$470
Saltwater Pool and Built-in Spa Equipment**	<input type="checkbox"/> \$400	<input type="checkbox"/> \$800	<input type="checkbox"/> \$660

NOTE: Unless otherwise noted, all prices shown are for homes under 5,000 sq. ft. To obtain quotes for single-family homes over 5,000 sq. ft., or for guest unit pricing and multiple unit properties (such as duplex, triplex, and four-plexes), please call 800.735.4663.
NOTE: Add tax where required by law. To obtain exact tax amounts, please call 800.735.4663.

ENROLLMENT FORM Agreement Number _____
(provided when American Home Shield receives your application)

PROPERTY INFORMATION

Property Address to be Covered _____

City _____ State _____ ZIP _____

Home Sq. Ft. _____ Listing Expiration Date (if selling) _____

SELLER

First Name _____ Last Name _____

Phone Number _____ Email Address _____

Mailing Address (only if different from covered property) _____

BUYER

First Name _____ Last Name _____

Phone Number _____ Email Address _____

Mailing Address (only if different from covered property) _____

CLOSING COMPANY

Closing Company Name _____ Main Office Phone Number _____

Closing Company Address _____ Fax Phone Number _____

City _____ State _____ ZIP _____

Estimated Closing Date _____ Closing Number _____

Closing Representative Name _____

Closing Rep Email _____

REAL ESTATE COMPANY

Initiating Real Estate Associate Buyer Seller

Real Estate Company _____ Main Office Phone Number _____

Real Estate Office Address _____

Agent Name _____

Agent Mobile Phone Number _____ Agent Email _____

Cooperating Real Estate Associate Buyer Seller

Agent Name _____ Main Office Phone Number _____

Agent Mobile Phone Number _____ Agent Email _____

Buyer Home Warranty	\$ _____
Buyer Optional Coverage Total	\$ _____
Seller Coverage Option	\$ _____
Sales Tax	\$ _____
Grand Total	\$ _____

NOTE: Add tax where required by law. To obtain exact tax amounts, please call 800.735.4663.

- I accept the benefits of American Home Shield home warranty coverage.
- I decline the opportunity to purchase American Home Shield home warranty coverage.

Home Buyer or Seller Signature _____ Date _____

- I (real estate professional) have presented American Home Shield home warranty coverage to my client.

American Home Shield may provide compensation to real estate brokers and their related companies for services provided in connection with its home warranty program. In connection with the program, a broker may provide information regarding you and your home to American Home Shield. By submitting this application, you authorize the broker to share such information with American Home Shield and authorize American Home Shield to use such information in connection with its program. You are not required to buy a home warranty and, if you want one, you are not required to buy it through a broker or sales associate.

*Electronics Protection Plan: The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield Home Service Plan. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

**Not available for condos/townhomes/mobile homes
†Available only with the ShieldPlus and ShieldComplete plans