



## OPTIONAL WARRANTY PROGRAM OVERVIEW OF REQUIREMENTS

4<sup>th</sup> Dimension Wraps & Graphics Warranty Program operates on an opt-in or opt-out basis and helps you keep your wrap looking its best. We offer a One Year Warranty on Installation and 1-2 years on materials based on the age of the vehicle and the application process used. We only use the most reputable suppliers and stand behind the warranties of 3M and Avery Dennison. If you want to participate in the optional program (“opt-in”) to make use of the warranty, we require that you schedule inspections with the 4<sup>th</sup> Dimension Wraps and Graphics and that you follow simple cleaning maintenance. However, if the outlined requirements below are not met, this will void the Opt-In status and result in disqualification from the program.

It is the customer’s responsibility to participate according to the guidelines.

Participants in the program benefit from complimentary touch-ups, resealing of edges, re-stripping of edges, and other wrap support needs. If not under warranty, similar services performed will be charged based on the cost of the product and the amount of labor.

### REQUIRED WARRANTY TERMS

POST-WRAP INSPECTIONS ARE REQUIRED TO KEEP YOUR WARRANTY VALID (See Schedule on Back Page)

- During the one-year warranty period, the customer must bring back the vehicle to 4<sup>th</sup> Dimension Wraps & Graphics for a mandatory 5-minute visual inspection before the scheduled deadlines outlined below. Please note the first inspection can take up to 30 minutes.
- At least 24-hour notice is required to schedule your inspection to ensure that 4<sup>th</sup> Dimension Wraps & Graphics Team Members are available to help during your preferred arrival time. Missing inspections as outlined in the schedule below will result in an Opt-Out of the Warranty Program. This is to support proper maintenance and correct any potential damage that may occur before it becomes a larger problem. Please reach out to us to let us know you will be arriving; we are always happy to see our customers come back for inspection and want to make sure you have our complete attention.
- There must be evidence that the vehicle has been consistently and carefully washed according to aftercare instructions sent by 4<sup>th</sup> Dimension Wraps & Graphics upon completion of your wrap. Our certified installers have extensive experience with vinyl wraps and will discuss indicators of non-compliant aftercare with you.
- Vehicles arriving for their appointment should be clean and dry. We prefer washing the night before. If you arrive for the post-wrap inspection and the vehicle is wet, we are unable to touch up your wrap at that time and we will have to reschedule.

**EXCLUSIONS:** Die-cuts, stripping, vinyl & perforation film applied to glass are not covered under any warranty. Wraps applied to old/compromised paint are excluded. The warranty does not protect against damage during improper washing, lack of proper maintenance, or because of wear and tear.

To keep it simple....

Keep on the schedule, Wash Vinyl Using Aftercare Instructions

### OPTIONAL WARRANTY PROGRAM SCHEDULE

