

Cedar Rail Family Campground

RULES & REGULATIONS 2024

It is your responsibility as the occupant to read all of the camp rules and regulations and abide by them. Camp rules shall be reviewed from time to time and amended as seen necessary by camp management. Failure to comply with camp rules and regulations could result in being evicted from campsite and camp with no refund of fees being paid.

Going forward, all accounts must be in a current position by April 1st in order to receive a contract for the camping season.

In General, only 2 rules should be needed to be listed.

- 1. Use your common sense and**
- 2. Be respectful.**

Honestly, all of the following rules fall under these two items in some way.

GENERAL RULES AND REGULATIONS:

Address: You cannot use the Camp Address as your personal address. This is directly on the LICENCE OF OCCUPATION that you sign each year. Cedar Rail Family Campground is a 3 season Campground ONLY – you NEED an alternate permanent residence! Therefore, **under no circumstances** should we receive mail for you at the camp.

After Office/Store Hours: We have installed a call button at the front gate, so when the office is closed we MAY still be able to assist you and the visitors on your visitor list. Always remember that there is a chance that no one will be around to open the gate after hours – the gate is not manned 24 hours a day! It does take a few minutes for the call button to dial the different phone numbers, and sometimes the people at these numbers could be busy too. Remember to speak loudly and clearly so the person can understand what you are saying.

NOTE: The call button is for AFTER store hours – so it does NOT ring into the store! If you have forgotten your gate pass, park in the visitor’s parking and come into the store to request the gate be raised. Do not block the gate and do not honk your horn!!

Also note that the store/office has hours for a reason. Please ensure that if you require anything from the store or needing the office, to come up during these hours. In case of an emergency, of course, please come up and use the call button at any time or call the emergency numbers listed.

Camp Contract (License of Occupation): An invitation will be enclosed with your fall package to all existing campers who are invited back for the next season unless they have directly told camp management they do not plan to return. To confirm and secure your site for the following year, signed Winter Storage Agreement will be required to be submitted to the office no later than Oct 15th along with the “Closed Season Site Fee/Winter Storage”. Seasonal site fees are due on or before the first weekend of May and is non-refundable if you leave before the end of season. **YOU WILL NOT BE ABLE TO CAMP UNTIL PAYMENT OF CAMP FEES HAVE BEEN PAID IN FULL OR ARRANGEMENTS HAVE BEEN MADE WITH CAMP MANAGEMENT.** Contracts and Liability waivers will be mailed out to campers in March. If the contract and waivers are not returned by May 20th, your gate cards may be cancelled until the contract is signed, submitted and approved by the office.

Camp Season: Is from May 1st to October 15th. There are NO services before May 1st and after October 15th. No garbage pickup will occur and garbage and recycling should be taken home when the campground is not opened. Water may not be on before May 1st or after October 15th, so you should not be planning to camp here when we are not open without consent from management. Public restrooms should not be expected to be open before May 1st and after October 15th. **PLEASE DO NOT USE THE PUBLIC RESTROOMS WHEN THEY ARE NOT IN SERVICE!!!!**

Gate Cards: Only 2 gate cards per site. If you leave Cedar Rail Family Campground, all gate cards must be returned to us. Access to the camp is controlled to protect everyone's security and comfort. **Gate cards are only for the seasonal campers use and not to be shared with others. Seasonal campers are prohibited from letting visitors in with their gate cards. If caught doing so, gate card privileges may be suspended.**

Guests: **Please see our Visitor Policy.** All guests must register at the office and sign a waiver. No guests should be in the park unregistered, even if they drove into the camp with you. Visitors after hours must use the call button. If you cannot reach the office to have your guests sign in, your guest does not come into the campground. All guests will need to sign a liability waiver each season. It is recommended to have this done prior to their visit and can be emailed to them from the office. If your guest is not willing to complete and sign the liability waiver in full, they will not be admitted.

If you are having several guests for an event, this must be pre-arranged with the office.

IT IS YOUR RESPONSIBILITY TO ENSURE YOUR VISITORS ARE AWARE AND ABIDE BY THE RULES OF CEDAR RAIL FAMILY CAMPGROUND INC.

Please note that we do not charge for your guests so that family and close friends do not need to pay to visit you. However, if this is abused (i.e. too many guests at your trailer all the time), this rule may be changed or your guest privileges may be removed.

Septic System: Only human waste, toilet paper, and holding tank treatment should be disposed of down the toilet and drains. Do not put ANYTHING else, such as cooking oil, food waste, hygiene products, towels, etc, down the drains.

Site Deposit: When you first become a camper at Cedar Rail, a \$400.00 deposit is paid. This is refunded to you when you cease being a camper at Cedar Rail provided your account is paid in full and your site is fully cleaned up to the satisfaction of Camp Management. This Site Deposit replaces the Hydro Deposit.

Spring Access: Absolutely no access by vehicle to your trailer in the springtime, until the ground is firm and dry.

Waivers: A liability waiver must be signed by each occupant over the age of 18 each year, and on behalf of all minors. These waivers must be signed and returned to the office no later than May 20th or your gate card will be cancelled.

RULES AND REGULATIONS REGARDING YOUR SITE:

Construction: Before any form of building (i.e. decks, sheds, planters, fences, etc.) you **MUST** complete a **Building Permit** at the office and this must be approved by Camp Management prior to starting any project. There is **NO CHARGE** for this permit! Add – a – rooms must be prefab structures from companies like H& H Patio Enclosure, Four Seasons etc. - no self-built add-a-rooms. Roof systems allowed only by management approval. All structures must be 2 feet away from outside boundaries and all structures must be made with new materials – No old or 2nd hand materials to be used.

Firewood: Please help protect our trees. Make sure your firewood is local. You cannot bring any firewood in from the counties affected with the Emerald Ash Borer, the Asian Long-Horned Beetle or any other invasive species.

Firewood, Gravel, Topsoil, etc.: If you want to request a bucket load of firewood, topsoil, gravel, etc, please give the camp **3 days notice** and fill in a request form at the office. This can be done by phone, email or in person. We do not deliver on Sundays. Please see attached price list for these items.

Garbage: See Attached Sheet.

Hydro: The maximum electrical service capacity is either 30amp at 120 volts or 50 amp at 240 volts for each campsite. Hydro meters on each site are read in the fall and payment is due by October 1st.

Insurance: It is the responsibility of the camper to have insurance on trailer, accessories and liability. Camp management shall not be held responsible for any loss or damage to a unit or an accessory. Use of the grounds and or equipment on the campground shall be at the campers own risk.

Moving Trailer: If you are moving your trailer out of Cedar Rail Family Campground, please let us know by September 15th. Your site must be cleaned to the satisfaction of Camp Management. If you are moving your trailer to a different site within the park, this must be approved by Camp Management prior to your move.

Pools: We have both a pool and swimming pond here at the campground. No pools are allowed on your site except a toddler/pet pool with sides no higher than 8”.

Propane: Any propane hook-ups in your trailer must be done by a licensed propane serviceman.

Renting your trailer: Renting your trailer is **not permitted**. Your trailer is for your personal use and the use of your immediate family only. If any other person uses the trailer (nieces, nephews, aunts, uncles or other family or friends) the occupant must be in attendance during their stay. Any unattended persons may be asked to leave the park.

Selling Your Trailer: **You must inform camp management if you are selling your trailer and sign a marketing agreement BEFORE offering your trailer for sale. Trailers 30 years old or more will only be sold at Camp Management’s discretion and may include the condition to upgrade within a specified time as part of the sale agreement.**

There will be a 5% +HST administrative charge, with a minimum charge of \$500.00 + HST and a maximum charge of \$2000.00 + HST, on all trailer sales – this is charged on the greater of sale price or market value.

Sheds: One shed is allowed per site. Sheds must not be larger than 100 sq ft and not have walls higher than 8 ft. Shed placement must be approved by Camp Management and must not be placed to close to the roadway. All sheds must be constructed from new material. No sleeping quarters are allowed in a shed.

Site Maintenance: Watering gardens is permitted during the evening. **NO LAWN WATERING ALLOWED** except for new seeding. Reasonable site maintenance is the responsibility of the site occupant. It is your responsibility to keep lawn mowed right to the roadway on your site. Non-maintained sites will be maintained by camp management and charged to the occupant. Please keep your site neat and tidy. Leaves will only be picked up when bagged in paper bags.

Tents: Tents can be put up on your seasonal site only for a limited time to be used by your immediate family (eg: children or grandchildren). No extra trailers will be allowed on seasonal sites.

Trailers: We are a CAMPGROUND, so only RECREATIONAL VEHICLES are permitted...including RV trailers, park model trailers, etc. No mobile homes or any residential units are allowed.

Trees: Are not to be cut without the authority of the camp management. Plant and animal life are to be respected.

Vehicles: **Only 2 vehicles permitted on the site.** All other vehicles must park in designated visitor parking areas. If you have more than 2 vehicles on a site, the vehicle will be tagged and site number and license plate number will be recorded. If the site continues to have more than 2 vehicles, gate card privileges may be suspended.

Work Orders: Any work that needs to be done on your site such as trees trimmed, top soil or gravel needed, lawn cutting or making driveways etc. You will have to come to the office and fill out a work order. **No digging of any nature can be done without Camp Management's authorization.** Please see attached price list.

RULES AND REGULATIONS REGARDING CONDUCT:

All Customers, guests and staff are responsible for respecting the dignity and rights of everyone at the campground. Every person has a right to expect their time at the campground will be without any type of discrimination or harassment. We will not tolerate, ignore, or condone discrimination or harassment and we are committed to promoting respectful conduct, tolerance and diversity at all times.

ATV: All terrain vehicles are not permitted in the camp. **THEY ARE ONLY FOR CAMP EMPLOYEES.**

Bicycles and children's vehicles: Only bicycles with lights are permitted to be used after dark. Small children on bicycles or in a battery operated vehicle should not be driving anywhere without an adult supervising and present. **It is the parents' responsibility to ensure that any child on a bicycle is capable of riding the bicycle safely and watching for vehicles, pedestrians and other bicycles. Please teach them bike safety!**

Evening: When lights come on at night or when it becomes dark, bikes must remain at your campsite and no one is allowed on any play equipment or in the pond.

Fireworks/Firecrackers/etc.: Any fireworks, firecracker or anything of this nature is not permitted in the campground.

Foul Language: This is a family campground, therefore, there are children playing in the playground, pool and pond...as such, foul or offensive language will NOT be tolerated. If such language is heard, you will be asked to leave the playground/pool/pond area.

Games Room: Children under 10 years of age must be accompanied by an adult in the Games Room. Games room is under video surveillance.

Glass Bottles: Please do not use glass bottles or cups – please use plastic or aluminum to avoid the risk of broken glass. If you are seen with any glass off your site, you will be asked to return to your site.

Golf Carts: If you have a golf cart, a Golf Cart waiver must be signed and on file in the office prior to being used here in the park. The rules listed on that waiver must be followed! Your site number must be clearly indicated on the front of your golf cart.

Battery powered/Electric Golf carts are **preferred**. If you have a gas powered cart it must be a 4 stroke engine.

Motorcycles: Motorcycles are only to be driven for transportation, to and from your site. In such a manner as not to be an irritant to fellow campers.

Pets: See Cedar Rail Family Campground Pet Policy (attached).

Quiet Time: Is to be OBERVED between 11:00pm and 8:00am. Please respect your neighbours with noise and radios. Excessive noise on a site will not be TOLERATED at any time of day. Most of the time, we only have one person on security at night, who looks after the front gate, transient campers and the halls, he cannot be everywhere so we rely on our seasonal to abide by our rules and regulations all the time and not just when security is able to drive by once and awhile.

Responsibility of Minors by Adults: Adults are responsible for minors in their family/group and for any damage incurred at Cedar Rail Family Campground. Children should be on their campsites at night by 10:00pm and not wandering around the camp after that time. **Pedestrian safety is a two way street – please teach your children to stop, look and listen before crossing the street.**

Smoking/Vaping: Is not permitted in any of the camp buildings nor within the pool enclosure, park or at the pond as regulated by Public Health.

Speed Limit: Speed limit is 30km on road coming into the camp and 10km inside main camping area. **For everyone's safety please respect the speed limit. If you are caught speeding in the camp, you will be asked to leave the campground. Please ensure your guests are also aware of the speed limits.**

Store: Children 6 years of age and under must be accompanied by someone 12 years of age or older. It is strongly recommended that children over 6 who are not able to understand prices and money are accompanied by someone to help them. Store is under video surveillance.

Sunday: Sundays are meant to be quiet and peaceful days. Please do not run power tools, lawn mowers, etc. on a Sunday.

Swimming: Swimming in the pool, pond or river at all times at the person's own risk. Parents are totally responsible for their children. There is NO LIFEGUARD or attendant at these swimming areas. Absolutely no pets are to be in the pool, pool enclosure or the pond. No food or drink allowed at the pool. Camp Management may limit the number of persons in the pool or on the pond equipment at their discretion. Anyone not using the pond equipment, or the pool, properly or causing safety issues or concerns will be asked to leave the swimming area for the remainder of their stay. Pond area is now under video surveillance for user safety.

Please feel free to come and talk to us with any questions or concerns that you may have.

Thank-you and enjoy your camping season!