Subject: **Extended Pager Notification Feature**
of VoiceSaver NT

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INTRODUCTION

The Extended Pager Notification Feature of VoiceSaver NT allows the subscriber to enter his beeper number, pager start and stop hours, pager interval, or activate and deactivate his pager.

DESCRIPTION

Pager number is the same as the pager phone number. VoiceSaver will add the pauses and other information automatically.

If the pager start and stop hours are set, VoiceSaver NT will only page the subscriber between those hours. For example if the pager stop time is 9am and the pager stop time is 6pm and a caller leaves a message at 7:00 pm, VoiceSaver NT will not page the subscriber.

If the pager interval is set, then VoiceSaver NT will only page the subscriber on set intervals. For example if a subscriber receives a new message at 3:15 pm and the interval is set to 60, then VoiceSaver will only page the subscriber at 4:00pm. If the pager interval is set to 0, then VoiceSaver will page the subscriber each time it receives a new message.

The subscriber may activate to start receiving pages, or deactivate to stop receiving pages. If the subscriber has deactivated his pager, VoiceSaver reminds the subscriber that his pager is in inactive state each time he logs in.

SERVICE PROVISIONING

1.   Program the function 97 in the **Keypad.Tab.**

2.   Create subdirectory **PromptsPager** under **Pec**. Make sure the pager specific prompts are stored in the directory **\Pec\Prompts\PromptsPager**.

Make sure the following prompts are recorded:

1.   Prompt **P7001.Vox** – "Pager Functions – Press 1 to enter your pager number, Press 2 to setup your pager Start and Stop hours, Press 3 to set your Pager

Interval, Press 4 to activate or deactivate your pager, Press 9 to go to the main menu".

2. Prompt **P7002.Vox** – "Press 1 to listen to your current Pager number".

3. Prompt **P7003.Vox** – "Your currents pager number is … "

4. Prompt **P7004.Vox** – "Please enter your new pager number ".

5. Prompt **P7005.Vox** – "You have entered ..".

6. Prompt P7006.Vox – "Press 1 to accept or press to 9 to cancel".

7. Prompt **P7010.Vox** – "Please enter the hour of the day you want the system to start paging you".

8. Prompt **P7011.Vox** – "Press 1 for AM or Press 2 for PM".

9. Prompt **P7012.Vox** – "Please enter the hour of the day you want the system to stop paging you.

10. Prompt **P7014.Vox** – "The system will page you between the hours of …".

11. Prompt **P7015.Vox** – "and .."

12. Prompt **P7016.Vox** – "The system is set to page you between the hours of .."

13. Prompt **P7017.Vox** – "If you want to change the start and stop hours press 1 or to cancel press 9".

14. Prompt **P7020.Vox** – "Time interval between your pages.

    Enter 0 if you want to be paged every time you receive a new message

    Enter 1 if you want to be paged every 30 minutes

    Enter 2 if you want to be paged every one hour

    Enter 3 if you want to be paged every 2 hours

    Enter 4 if you want to be paged every 4 hours

    Enter 5 if you want to be paged every 8 hours

15. Prompt **P7021.Vox** – **"**The current setting for the pager interval is ..".

16. Prompt **P7022.Vox** – "Press 1 to change the pager interval time, or press 9 to cancel".

17. Prompt **P7023.vox**: Invalid Entry
18. Prompt **P7024.vox**: The pager Interval you have selected is:
19. Prompt **P7025.vox**: Press 1 to accept, Press 2 to re-enter or 9 to cancel
20. Prompt **P7026.vox**: If you wish to be paged every 30 minutes interval
21. Prompt **P7027.vox**: If you wish to be paged every 60 minutes interval
22. Prompt **P7028.vox**: If you wish to be paged every 2 hours interval

23.   Prompt **P7029.vox**: If you wish to be paged every 4 hours interval
24.   Prompt **P7030.vox**: If you wish to be paged every 8 hours interval
25.   Prompt **P7031.vox**: If you wish to be paged every message
26.   Prompt **P7032.vox**: Press 1 to activate pager or press 2 to turn off pager
27.   Prompt **P7033.vox**: You have activated your pager
28.   Prompt **P7034.vox**: You have de-activated the pager function
29.   Prompt **P7035.vox**: Press 1 if the number you have entered is a Pager or press 2 if it's a telephone number.

MAKING CHANGES FROM THE SCREEN

You may make the changes from the screen. Click on the **Master** button and then click the **Pager** button. You will see the following screen:

Enter you data.

PAGER OPERATIONAL CONSIDERATIONS

When a caller records a message for a subscriber, VoiceSaver generally notifies the subscriber that he has received a new message. VoiceSaver accomplishes the task by one of the following ways:

1.   Turns on the message **Waiting Light** of the subscriber telephone set.

2.   Turns on the **Stutter Tone** if the subscriber has a Centrex line.

3.   Turns on the **Pager** if the following conditions are set:

   a. There is a valid pager number field.

   b. The pager action code is set to 1.

   c. The **Pager Dnd** field is set to **N**.

   d. The time between the Pager Start and Stop hours are set properly.

   e. The pager interval is set.

4.   VoiceSaver pages the subscriber at times controlled by the following fields:

   a. Pager Start and Stop hours – instructs VoiceSaver at when to page the subscriber.

b. The pager Interval time – instructs VoiceSaver at what time to page the subscriber.

c. The pager retry count – instructs VoiceSaver who may time to page the subscriber if he has not read his messages. The parameter ppp10 defines the re-paging interval time in minutes.

5. VoiceSaver will send e-mail to the subscriber whenever he receives a new message. This is an optional feature.

6. The following parameters by VoiceSaver Notification Subsystem:

a. ppp10 - Re-paging interval in minutes.

b. ppp41 - Busy retry limit

c. ppp42 - No Answer Retry limit

d. xxx23 – Number of ring back tones to consider.

In most cases you have to insert **pause (,)** after the Pager numbers. The pause length must match with the timing of the beeping company announcement message lengths.

Each time you change the beeper characteristics you must test to make sure it works.