Installation of VoiceSaver® NT For Windows 2000/XT/2003

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Also please note the setting of the computer and installation of Windows 2000/XT/2003 on your computer will depend on the brand and make of the computer that you are using. The instructions in this manual are strictly for guideline purposes and may not correspond to your computer configuration. Since the computer technology is changing very rapidly, please make sure you have the latest version of this manual.

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Hardware Requirements and Recommendations

To assure quality performance of our voice processing software, we require that certain hardware requirements are met. These are the specifications for which VoiceSaver 2000 and Insight IVR are assured to work at. These requirements will assure robust performance of the software.

CPU Penti	U Pentium (Faster Processor recommended)		
	or AMD K7 Processors or equivalent		
Memory	512 MB		
Hard Drive	150 GB or Higher (IDE) Backup Hard Drive recommended		
CD-ROM	40x or Higher		
Floppy 3.5" Fl	oppy Drive		
Video	8 MB PCI or AGP (8+ MB recommended)		
Sound	Sound Card is not necessary but is recommended		
Modem	USRobotics 56Kbps		
Networking	3Com 10/100 Megabit Network Card		
Monitor	15"+ (.28 pitch or less is recommended)		
Voice Board	Dialogic Voice Processing Board		
Other	Keyboard & Mouse		

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Software Requirements and Recommendations

- Windows 2000®/XT/2003 operating system (Professional or Server)
- ➢ VoiceSaver[®] NT or Insight[®] IVR Software for Windows 2000[®].

Ensuring that the Hardware is Properly Installed

Before setting BIOS configuration, installing or upgrading to the Windows 2000® Operating System, it is critical that all hardware is properly installed. Typical sketch for System Board Layout is shown below



Figure 1 - System Board Layout

Ensure that all boards are securely in place

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- Ensure that the hard drive is functional and properly and securely installed
- It is recommended that you don't install the Modem card until the Windows 2000 Professional is completed. Doing so will corrupt the registry and prevent correct installation of the modem- which may lead to re-starting the Windows installation. Once the Windows Installation completes, you must next install the USR Modem Assistance Software and then you install the Modem card.
- Ensure that the CD-ROM drive is functional and properly and securely installed

<u>Note:</u> Make sure that the red line on the IDE cable is connected on the right side of the hard drive / cd-rom when looking directly at the back of it and on mother board red line is on the side 1-2 pin.

Ensure power switch on backside of computer (red color below the computer power cable) set to 115V and the power supply switch (below the red switch) set to 1.

If the computer does not power on, please contact your local computer representative before continuing with installation.

BIOS Configuration

Ensure that all hardware is properly installed. Now power on the computer. When you **Press Delete, the main program screen will appear** as shown below:

STANDARD CMOS SETUP BIOS FEATURES SETUP CHIPSET FEATURES SETUP POWER MANAGEMENT SETUP PNP/PCI CONFIGURATION LOAD FAIL-SAFE SETTINGS LOAD OPTIMAL SETTINGS	INTEGRATED PERIPHERALS SUPERVISOR PASSWORD USER PASSWORD IDE HDD AUTO DETECTION SAVE & EXIT SETUP EXIT WITHOUT SAVING		
Esc : Quit	1↓→← : Select Item		
F10 : Save & Exit Setup	(Shift) F2 : Change Color		

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Figure 2 - BIOS Setup

STANDARD CMOS SETUP

Step 1: Select the **'STANDARD CMOS SETUP''** from BIOS set up menu. The default screen is shown below.

Date (mm:dd:yy) : N Time (hh:mm:ss) : 13	fon, Oct 3: 27: 50	12 199	98					
HARD DISKS	TYPE	SIZE	CYLS	HEAD	PRECOMP	LANDZ	SECTOR	MODE
Primary Master :	Auto	0	0	0	0	0	0 0	Auto
Primary Slave :	Auto	0	0	0	0	0	0	Auto
Secondary Master :	Auto	0	0	0	0	0	0	Auto
Secondary Slave :	Auto	0	0	0	0	0	04	Auto
Drive A : 1.44M, 3	.5 in.				noithb		imada	
Drive B : None	0					Base	Memory :	: 640K
2 Contractor 200					100nd,s	Extende	d Memory :	: 64512K
Video : EGA/VO	TAD					Othe	er Memory :	: 384K
Halt on : All Error	CS S				ipwar bo	Tot	al Memory	: 65536K

Figure 3 – STANDARD CMOS SETUP

- Step 2: Set MODE for Primary Master to **LBA** using page up or down key.
- Step 3: Set MODE for Primary Slave to **LBA** using page up or down key.
- Step 4: Set MODE for Secondary Master to **LBA** using page up or down key.
- Step 5: Set MODE for Secondary Slave to **LBA** using page up or down key.
- Step 6: Set Drive A: **1.44** using page up or down key
- Step 7: Set Drive B: **None** using page up or down key (Note: A is 1.44MB Floppy Disk Drive and we don't have B Floppy Disk Drive)
- Step 8: Set Video: **EGA/VGA** using page up or down key
- Step 9: Set Halt On: **ALL, But Key Board** using page up or down key

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Step 10: **Press Esc** to return to BIOS set up menu.

BIOS FEATURES SETUP

Step 1: Select the **'BIOS FEATURES SET UP''** from BIOS set up menu. The default screen is shown below.

Virus Warning CPU L1 Cache CPU L2 Cache CPU L2 Cache ECC Checking Quick Power On Self Test Boot Sequence Swap Floppy Drive Boot Up Floppy Seek Boot Up NumLock Status Typematic Rate Setting Typematic Rate (Chars/Sec) Typematic Delay (Msec) Security Option PCI/VGA Palette Snoop OS Select For DRAM > 64MB HDD S.M.A.R.T. Capability Processor Serial Number	Disabled Enabled Enabled Enabled A, C, SCSI Disabled On Disabled 6 250 Setup Disabled Non-OS2 Disabled Disabled Disabled	ESC : Quit Îl—*- : Select Item F1 : Help PU/PD/+/- : Modify F5 : Old Values (Shift) F2 : Color F6 : Load Fail-Safe Settings
--	---	--

Figure 4 - BIOS FEATURE SETUP

- Step 2: Set Boot Sequence: **CD ROM, C, A** using page up or down key (Note We had set C for is Hard Disk Drive and A for 3.5" Floppy Disk Drive)
- Step 3: **Press Esc** to return to BIOS set up menu.

CHIPSET FEATURES SET UP

Step 1: Select the "CHIPSET FEATURES SET UP" from BIOS set up menu. The default screen is shown below.

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SDRAM RAS-to-CAS Delay : 3 SDRAM RAS Precharge Time : 3 SDRAM CAS Latency Time : 3 SDRAM CAS Latency Time : 3 SDRAM Precharge Control : Disabled DRAM Data Integrity Mode : Non-ECC System BIOS Cacheable : Disabled Video BIOS Cacheable : Disabled Video RAM Cacheable : Disabled 8 Bit I/O Recovery Time : 1 16 Bit I/O Recovery Time : 1 Memory Hole At 15M-16M : Disabled AGP Aperture Size (MB) : 64 CPU/PCI Clock (MHz) : Default Spread Spectrum : Disabled	**** System Health Monitor **** Current System Temp. : 28°C/82'F Current CPU Temperature : 42°C/107'F Current CPU FAN Speed : 0 RPM CPU(V) : 2.00 V +1.5 V : 1.51 V +3.3 V : 3.40 V +5 V : 5.08 V +12 V : 12.34 V -12 V : -11.76 V -5 V : -5.09 V
	ESC : Quit $\uparrow \downarrow \rightarrow \leftarrow$: Select Item F1 : Help PU/PD/+/- : Modify F5 : Old Values (Shift) F2 : Color F6 : Load Fail-Safe Settings F7 : Load Optimal Settings

Figure 5 - CHIPSET FEATURE SETUP

- Step 2: Set DRAM Data Integrity Mode: ECC using page up or down key
- Step 3: **Press Esc** to return to BIOS set up menu.

PNP/PCI CONFIGURATION SETUP

Step 1: Select the **'PNP/PCI CONFIGURATION''** from BIOS set up menu. The default screen is shown below.

Reset Configuration Data : Disa	Assign IRQ for USB : Enabled PCI Slot 1 Use IRQ : Auto PCI Slot 2 Use IRQ : Auto PCI Slot 3 Use IRQ : Auto PCI Slot 4 Use IRQ : Auto
	Refer to the "Wate-On-LAN
	ret ma after an AC power failur
	ESC : Quit $\uparrow \downarrow \rightarrow \leftarrow$: Select Ite FI : Help $PU/PD/+/-$: Modify F5 : Old Values (Shift) F2 : Color F6 : Load Fail-Safe Settings F7 : Load Ontimal Settings

Figure 6 - PNP/PCI CONFIGURATION SETUP

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Step 2:	Set Resource Controlled by: Manual using page up or down key
Step 3:	Set Rest Configuration Data: Enable using page up or down key
Step 4:	Set IRQ-3 Assigned to: Legacy ISA using page up or down key
Step 5:	Set IRQ-4 Assigned to: Legacy ISA using page up or down key
Step 6:	Set IRQ-5 Assigned to: Legacy ISA using page up or down key
Step 7:	Set IRQ-7 Assigned to: Legacy ISA using page up or down key
Step 8:	Press Esc to return to BIOS set up menu.
SAVE AND E	XIT

Step 1: Select the "SAVE AND EXIT" from BIOS set up menu for saving and exit from BIOS setup.

BIOS set up should now be complete.

Windows® 2000/XT Software Installation

Now that you have ensured that all BIOS configuration set to requirement, it is time to install the Windows 2000[®] operating system. The instructions below are for the installation of Windows 2000[®] Professional on a new or erased hard drive.

Step 1:	Make sure that the computer is off
Step 2:	Power on the computer and immediately insert the CD labeled Windows 2000®/XT Professional into your CD-ROM drive.
Step 3:	After your computer loads the Windows 2000 [®] setup program, it will load all necessary configuration and driver files on to your hard drive. Allow 5 to 10 minutes for this process to complete
	<u>Note:</u> If the Windows 2000 [®] /XT setup does not automatically boot, reset and enter the computer's BIOS Setup. Locate the setting "Boot From:" and ensure that it is set to "CD-ROM, A, C", then repeat from Step 1.

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Step 4:	After Windows 2000 [®] has loaded these files, the setup program will ask you if you would like to continue. Press 'ENTER' to continue.
Step 5:	Now, Windows 2000 [®] /XT will ask you if you if your hard drive is new or erased, or if you want to repair a hard drive already in use. Press 'C' to continue with the installation of a new hard drive.
Step 6:	Windows 2000/XT® will now present to you the licensing agreement for the Windows 2000/XT® operating system. After reading through this agreement, if you want to still continue, press 'F8'
Step 7:	The setup program will now ask you if you want to create a partition. Since we do not want to install a partition, press 'ENTER' to continue with the installation
Step 8:	You will now be asked which type of file system you will be using. Choose "NTFS File System" and press 'ENTER'
Step 9:	For the next 20 to 30 minutes, the setup program will automatically format your hard drive and install all necessary setup files. Monitor the installation to make sure that the system has not halted and the installation does not have any setup problems.
Step 10:	Now, Windows 2000 [®] should ask you for your regional settings. If you are in the United States click 'NEXT'
Step 11:	Enter your name and organization and click 'NEXT'
Step 12:	Enter the product key located on the back of the Windows 2000 [®] CD pocket. Click 'NEXT'
Step 13:	Windows will ask you to designate a computer name and the password. Enter them and click 'NEXT'
Step 14:	Choose your local time zone, and click 'NEXT'
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Now Windows 2000/XT [®] will install networking components. This may take a few minutes.
Choose "Typical Settings" for install type and click 'NEXT'
If you are on a standard network or you are not on a network at all, choose "No, this computer is not on a" and click 'NEXT'. Setup will now install all necessary components and will perform all final tasks. This may take 15 to 20 minutes.
Once this is complete, click "FINISH" and Remove the "Windows 2000 CD-ROM" from the CD-ROM drive. Restart the computer and run Windows 2000.
When Windows 2000/XT boots, and if you are on a network, the Windows 2000 Network Identification Wizard will launch. Fill in the necessary information, and click "FINISH".

The installation of Windows 2000/XT® Professional should now be complete.

Installing Modem Assistance Software

After installing of Windows 2000[®] Professional software, you have to install the Modem Installation Assistance software. This is new software tool that make the installation of your modem easier. It will copy the necessary files for your modem to your computer, check for system resources that your modem needs, help you free system resources if none are available, and give you step-by-step instruction or video presentation on installing your modem.

To use the Modem Installation Assistance, insert the Installation CD included with your modem into your CD-ROM drive. The Modem Installation Assistance should run automatically. If does not, click Windows "Start" and then click "Run" dialog box, type D:\connect.exe. If your CD-ROM drive uses different letter, type that letter in place of "D".

The Modern Installation Assistance will then go to work. Follow the onscreen instruction to use

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the Assistance. When the Assistance tells you to shutdown your computer, do that and turn off the computer. Now, Install the Modem card on PCI slot of system board and restart the computer to install other software.

VoiceSaverâNT Software Installation

Dialogic Drivers Installation

Before you begin the installation of the Dialogic drivers, make sure that your computer is turned on and that Windows® 2000/XT has booted. These instructions are specifically written for Dialogic version 5.01.

Step 1: Insert the VoiceSaver® NT CD into your CD-ROM drive. PEC menu appear on screen as shown below.

Dialogic System Release	5.01 Drivers
DAO SDK 3.5	
VoiceSaver NT	
Insight IVR	
Sentinel Driver	
PCAnywhere32	
Service Pack 1	
Browse this CD-ROM	
Exit	
	www.voicesaver.co

Figure 7 - PEC Main Menu

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Step 2: If your system does not automatically load the program, click the "START" button and select "<u>R</u>UN...". Then type "D:\INSTALL.exe" and press 'ENTER' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)



Figure 8 - Welcome to Dialogic Setup

Step 3:	When the PEC menu appears, choose "Dialogic System Release 5.01 Drivers" as the program that you wish to install. Then click "NEXT."
Step 4:	After the setup program launches, click on "NEXT" to continue, and then choose "CUSTOM" for the type of installation you will be using.
Step 5:	For the packages to install, keep all checked boxes checked. Also, check on "ISDN Package". Then click "NEXT".

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Select the components you want to install by placing marks in adjacent boxes: Dialogic Drivers, Firmware & Configuration Files Dialogic Development SDK Sample Programs	20.0 MB
Springware TAPI Service Provider Online Documentation Performance Counters for Win NT Perf. Monitor ISDN Package GlobalCall API Package TextTalk SCx BRI Antares DM3 GDK GDK	1.5 MB 4.0 MB 1.0 MB 5.0 MB 1.5 MB 1.5 MB 1.5 MB 1.5 MB 4.0 MB
Select All	<u>C</u> lear All
< <u>B</u> ack <u>N</u> ext >	Cancel

Figure 9 – Selection of Dialogic Custom Component

Step 6:

For the ISDN Protocol Options, make sure that **every** protocol is checked, by clicking Select All field and then click "NEXT".

Please select the ISDN protocol(s):	
 ✓ 1TR6 Protocol ✓ 4ESS Protocol ✓ 5ESS Protocol ✓ CTR4 Protocol ✓ DASS2 Protocol ✓ DMS Protocol ✓ ETN Protocol ✓ ETN Protocol ✓ NE1 Protocol ✓ N12 Protocol ✓ NT1 Protocol ✓ NT1 Protocol ✓ NT1 Protocol ✓ NT1 Protocol ✓ VN Protocol ✓ VN Protocol 	4.0 MB 4.0 MB
Select All	Clear All

Figure 10 – Selection of ISDN Protocol

Step 7: Choose "Install Documentation Locally" and click "NEXT".

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Figure 11 - Online Documentation Access Location

Step 8:	Make sure that the program is installed to "c:\Program Files\Dialogic" and then click "NEXT"
Step 9:	Make sure that the program folder is set to "Dialogic System Software" and then click "NEXT" and then "NEXT" again to continue.
Step 10:	The Dialogic drivers will now install to your hard drive. Please allow several minutes for the drivers to install.
Step 11:	After the files have been installed, if you wish to "View Release Notes" for the Dialogic drivers, make sure that box is checked and click "NEXT" then click "FINISH". Otherwise, uncheck that box and click "NEXT", then click "FINISH".

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Please Make Your Select	ion Now	×
	Installation is almost complete. Please run all or any of the following options to help configure your System. View Release Guide Run Dialogic Board Configuration (DCM) Would you like to install SpeechWorks?	
	< Back Next > Cancel	

Figure 12 – Selection of View Release Guide

- **Step 12:** If any dialog boxes appear asking you if you wish to install any programs, click "YES" for each of them.
- **Step 13:** Go back to PEC menu to install the other Voice Saver software.
- **NOTE:** Steps 14 –17 are only if you are installing a Dialogic Dialog/4 voice processing board.
- Step 14: After Windows® 2000/XT restarts, go to "START", then "PROGRAMS", then "Dialogic System Software", then "Dialogic Configuration Manager."
- **Step 15:** After the program has loaded, go to file menu "ACTION", then to "ADD DEVICE". Choose "D/x1D" on the left, and then choose "Dialog/4" on the right. Then click on "NEXT".
- **Step 16:** Enter your board serial number included with your Dialogic board and then click "NEXT".

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- Step 17:Make sure the "D41Address" is set to "d0000" and change the value of
"D41Dinterrupt" from 3 to 5. Click "OK."
- **Step 18:** Click on "Dialog/4" on the active screen, and then click on the button with the green circle located on the menu bar. This will start Dialogic services.
- **Step 19:** To make the Dialogic drivers start automatically every time your computer is turned on, go to "SERVICE" then "STARTUP MODE" and check "AUTOMATIC" and exit the program.

The Dialogic drivers have now successfully been installed.

DAO SDK 3.5 (Database Access Object) Software Installation

In order for VoiceSaver® NT to run successfully, two more things need to be installed first. The first thing that needs to be installed is the DAO (Database Access Object) drivers. This is located on the VoiceSaver® NT CD.

If you are installing all necessary software for VoiceSaver[®] NT at the same time then you will be automatically at PEC menu, so **Step 1** and **Step 2** are not require.

Step 1:	Insert the VoiceSaver® NT CD into your CD-ROM drive
Step2:	Click the "START" button and select " <u>R</u> UN…". Then type "D:\INSTALL.exe" and press 'ENTER' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)
Step 3:	To begin the Installation Click "DAO SDK 3.5" of PEC menu.
Step 4:	Choose the default directory C:\DAOSDK for installation and click on "NEXT"

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Choose Destination Loca	tion for the DAO SDK components
	Setup will install DAO in the following directory. To install to this directory, click Next. To install to a different directory, click Browse and select another directory. You can choose not to install DAO by clicking Cancel to exit Setup.
	C:\DAOSDK Browse < Back Next > Cancel

Figure 13 - Destination Location for the DAO SDK Components

Step 5: Now choose "CUSTOM" as the type of installation and click "NEXT".



Figure 14 - Selection of Custom option

Step 6: Now you will have choose which components you which to install. Unselect ONLY "ODBCDirect" (there should be no checkmark next to

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"ODBCDirect") and click "NEXT"



Figure 15 - Select Component to be Install

Step 7: For the next components options, leave all of the components checked and click "NEXT"

Select Components		×
	Jet contains optional components for accessing additional data formats. Select the optional formats that you'd like to install	
- Comment	Excel	
	Paradox	
	₩ ×Base	
	☑ Lotus	
Cont.	Text and HTML	
	I∕ Exchange	
	< Back Next > Cancel	1

Figure 16 - Select Data Base format

Step 8: The installation should now install all necessary files. Click on

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"FINISH" when it is complete.

Step 9: Go back to PEC menu to install other VoiceSaver® NT software.

The setup for the DAO drivers should now be complete.

VoiceSaver NT Software Installation

If you are installing all the necessary software for VoiceSaver® NT at the same time then you will be automatically at PEC menu, so **Step 1** and **Step 2** are not required .

Step 1:	Insert the VoiceSaver® NT CD into your CD-ROM drive
Step 2:	If your system does not automatically load the program, click the "START" button and select " <u>R</u> UN". Then type "D:\INSTALL.exe" and press 'ENTER' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)
Step 3:	When the PEC menu appears, choose "VoiceSaver NT" as the program that you wish to install. Then click "NEXT".
Step 4:	Make sure that the program is installed to "C\PEC" and click "NEXT".
Step 5:	Make sure that the program folder is set to "PEC" and then click "NEXT" and then "NEXT" again to continue.

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Installing VoiceSaver® NT for Window ®2000/XT

Select Program Folder		×
	Setup will add program icons to the Program Folder listed below. You may type a new folder name, or select one from the existing Folders list. Click Next to continue.	
	Program Folders:	-
	Fuisting Folders	
	Accessories	
200	Administrative Tools Dialogic System Software Startup	
	< Back Next > Cancel	

Figure 17 – Set the Program Folder for PEC

- Step 6: VoiceSaver NT will now install to your hard drive. Please allow several minutes for the drivers to install. When finish click on "OK" and then click on "YES".
 Step 7: After installation, a dialog box should pop up that reads, "File registration was successful." Click "OK"
- Step 8: Another dialog box will appear asking, "Would you like to add shortcuts to your desktop?" Click "YES." Now click "OK" which exit the installation program and bring the PEC menu in front.

VoiceSaver®NT should now be successfully installed.

Sentinel Driver Installation

If you are installing all necessary software for VoiceSaver® NT at the same time then you will be automatically at PEC menu, so **Step 1** and **Step 2** are not required.

Step 1:	Insert the VoiceSaver® NT CD into your CD-ROM drive
Step 2:	Click the "START" button and select " <u>R</u> UN". Then type

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"D:\INSTALL.exe" and press 'ENTER' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)

- Step 3: Click on "Sentinel Drivers" on the PEC menu
- Step 4: When the program launches, click on "FUNCTIONS" on the menu bar and choose "Install Sentinel Driver."

Sentinel Driver Setup Program		100	_10 ×
Functions			
Instal Sertina Driver Configure Sentinel Driver Remove Sertine Driver Quit			

Figure 18 - Function option from Sentinel Driver setup

Step 5: Now you will be prompted to type the location of the Sentinel Drivers. Keep the default directory "D:\Sentinel\I386" or E;\Sentinel\I386 (i.e. where your CD ROM drive located) and click "OK." which exit the installation program and bring the PEC menu in front.

inel Install			×
pecify the Path o	f the Sentinel Files:	 ОК	
:\sentinel\1386		Cancel	



The installation of the Sentinel Drivers should now be complete.

Remote Support Software Installation

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Note:

We recommend that you Purchase a copy of the pcAnywhere32 software Version 10.0 or higher for remote support a computer store or Internet.

Before you run VoiceSaver® NT, you must install PCAnywhere Software to your computer.

If you are installing all the necessary software for VoiceSaver® NT at the same time then you will be automatically at PEC menu, so **Step 1** and **Step 2** are not required.

Step 1:	Insert the VoiceSaver® NT CD into your CD-ROM drive
Step 2:	Click the " START " button and select " <u>R</u> UN". Then type " D:\INSTALL.exe " and press ' ENTER ' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)
Step 3:	Click on "PCAnywhere32" on the PEC menu. This selection will Install the "PCAnywhere32".

Please refer to the PCAnywhere manual for instructions on installation.

Window 2000 Service Pack1 Software Installation

Before you run VoiceSaver® NT, you must install "Service Pack1" to your computer.

If you are installing all necessary software for VoiceSaver® NT at the same time then you will be automatically at PEC menu, so **Step 1** and **Step 2** are not required.

Step 1:	Insert the VoiceSaver® NT CD into your CD-ROM drive
Step 2:	Click the "START" button and select " <u>R</u> UN…". Then type "D:\INSTALL.exe" and press 'ENTER' (if your CD-ROM drive is E:\ then type "E:\INSTALL.exe" etc.)
Step 3:	Click on "Service Pack 1" on the PEC menu. This will begin the
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extracting files needed for software.

Step 4: Next screen will be license screen, Select the check box to accept the agreement and then click install. This will begin the installation and take approximately 5 minutes.

Windows 2000 Service Pack Setup	- ×
Welcome to Windows 2000 Service Pack 1 Setup.	
Before installing this Service Pack, we recommend that you close all othe backup your system, and update your Emergency Repair diskette. When Setup completes, you will need to shutdown and restart Windows 2000.	applications, Service Pack
To continue, please read the following license agreement and indicate yo	ur acceptance:
SUPPLEMENTAL END USER LICENSE AGREEMENT FOR MICROSOFT SOFTWARE ("Supplemental EULA")	-
IMPORTANT: READ CAREFULLY - The Microsoft operating system	<u> </u>
Accept the License Agreement (must accept before installing the Service Backup files necessary to uninstall this Service Pack at a later time	ice Pack)
Read Me Install Cancel	

Figure 20 - Service Pack 1 License Agreement

Step 5:When installation complete remove the VoiceSaver® NT CD from CD
ROM and click on Restart to restart the computer.

After your computer restart, it is recommended hat you use your window update feature, in order to keep your system update (this require internet connection and ref web site is http://windowupdate.microsoft.com/)

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	Windows Upo	ate
	Programs	Updates your system with new Windows features, device drivers, and system updates available from Microsoft.
	Documents	•
5	Settings	•
	Search	•
9	Help	
N	Run	
	Shut Down	
Start	1 131 68 15	

Figure 21 - Option for Windows Update

Now that all necessary drivers are installed, VoiceSaver® NT can be launched.

Running VoiceSaverâ NT

After all necessary drivers/software are installed, VoiceSaver®NT can be launched.

To launch VoiceSaver® NT, click on the icon on your desktop. However, please refer to the VoiceSaver® NT User's Manual before you use the program.

Backup Procedure

Following modification are required in bb.bat file (located in C\PEC) to take backup of your data

xcopy master.dat f:\pec where f:\pec is destination folder so set/correct your destination folder path accordingly

xcopy *.lst f:\pec /d where f:\pec is destination folder so set/correct your destination folder path accordingly

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xcopy .\int f:\pec\int /dwhere f:\pec\int is destination folder so set/correct your destination folder path accordingly

xcopy .\int2 f:\pec\int2 /d where f:\pec\int2 is destination folder so set/correct your destination folder path accordingly

xcopy .\int3 f:\pec\int3 /d where f:\pec\int3 is destination folder so set/correct your destination folder path accordingly

xcopy .\grp f:\pec\grp /d where f:\pec\grp is destination folder so set/correct your destination folder path accordingly

xcopy .\name f:\pec\name /d where f:\pec\name is destination folder so set/correct your destination folder path accordingly

xcopy .\schedules f:\pec\schedules /d where f:\pec\schedules is destination folder so set/correct your destination folder path accordingly

Maintenance

For maintenance such as clean up, backup etc. it is recommended to you **run** Window 2000 "**at**" **command at appropriate time**.

Brief description of "at" command is as follow

"**at**" is Lists scheduled commands or schedules commands and programs to run on a computer at a specified time and date. The Schedule service must be running to use the "**at**" command.

/every: date[...]

Runs the command on every specified day or days of the week or month (for example, every Thursday, or the third day of every month). Specify *date* as one or more days of the week (M,T,W,Th,F,S,Su) or one or more days of the month (using numbers 1 through 31). Separate multiple date entries with commas. If *date* is omitted, the current day of the month is assumed.

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For example following option with "at" command run the bb.bat file (located on "C:\PEC" directory) at 3.00 on every day i.e. Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

at 3:00 /every: M, T, W, Th, F, F, S, Su "C\PEC\bb.dat"

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