VoiceSaver® 2020 For Windows

It's Not Just Another Voicemail System. It is an opportunity to invest in the future

- **VOICE MESSAGING**
- **AUTOMATIC PAGING**
- **AUDIO BULLETIN BOARD**
- **AUTOMATED RECEPTIONIST**
- **AUTOMATIC CALL DISTRIBUTOR**
- **REACH OUT CALLER**
- **INTERACTIVE VOICE RESPONSE**

BETTER COMMUNICATION FOR LESS

VoiceSaver® for the Windows operating system combines superior, cutting edge technology with Parwan Electronics Corporation's dynamic hardware and software innovations, to provide you with the best in call processing systems. VoiceSaver® is a call processing system that is bulletproof, innovative and unmatched in price.

VoiceSaver works equally well on Centrex, PBXs, and seamlessly integrates with Central Office switches. VoiceSaver® lets your company function the way you normally do, but with greater performance in handling phone calls. VoiceSaver handles all calls automatically without delaying assistance to clients, allowing suppliers to check inventories or allowing busy executives to check messages.

PROBLEM WITH SOLUTIONS

No longer you have to channel all incoming calls through the receptionist. First-time and infrequent callers appreciate the courteous personal touch VoiceSaver offers, while frequent callers are allowed to bypass the receptionist.

No longer will you have to rely on clerical staff to take accurate messages. VoiceSaver lets callers leave their own detailed messages without filtering them through a receptionist. Personal messages now remain personal and detailed message contain all the information required to take action.

FINDING THE RIGHT SYSTEM FOR YOUR COMPANY!

You know your business has special needs. Finding a system that accommodates you is the real problem. VoiceSaver from Parwan Electronics Corporation can provide you with the only call processing system you will ever need because we ask what your needs are and then optimize VoiceSaver to accommodate you.

At Parwan Electronic Corporation we combine our knowledge of the call processing industry, with an understanding of your business to provide you with best system solution. Your investment is maximized, your special requirements are met, and the benefits begin to pay you back immediately. You the customer is involved directly in the development of your system assuring you the commitment and personal service

you deserve.

VOICE MESSAGING

The Voice Messaging feature of VoiceSaver® allows callers to access and leave a message at the proper mailbox.

Each message is individually dated and time stamped and kept in the order they were received. The messages are not restricted by fixed message length. The messages remain private and secure and can be reviewed at any time and from touch-tone phone with proper access code.

The access code, the number of messages per mailbox, the length of message and the number to be paged at are able to be modified while the system is running. Each mailbox has a personalized greeting which can easily be changed at any time. Messages are always accurate, confidential, and personal. Messages can be distributed to several individuals or large groups on the system. VoiceSaver can handle up to 10,000 mailboxes using 2,3, 4, or 10 digit mailbox types

AUTOMATED RECEPTIONISTS

The Automated Receptionist feature of VoiceSaver answers calls immediately and gives the caller the option to speak with the operator, or go directly to a desired extension.

VoiceSaver can answer repetitive questions by having the caller make selections from a menu of options.

Messages can be taken and special announcement can be broadcast. Caller without a touchtone phone may be transferred immediately to a live operator or they are able to leave a message. VoiceSaver streamlines the office operations without the need of additional office staff.

AUTOMATIC CALL DISTRIBUTOR

The automatic call distributor (ACD) feature of VoiceSaver works like the Automated Receptionist, but VoiceSaver decides to which extension number the call should be transferred. VoiceSaver selects the extension from a list of extension numbers. VoiceSaver distributes work evenly to a pool of workers responsible for handling phone calls.

AUTOMATIC PAGING

Utilizing the Automatic Paging feature of VoiceSaver insures a quick and efficient way to call out to beepers, cellular phones, or remote phones and notify the person assigned to them that someone has

left a message. The system allows selective notifications, urgent notification, as well as busy, retry, to provide the utmost in flexibility when using this feature. Busy executives, field employees, sales representatives, medical staff, or anyone who receives important messages and depends on being paged or notified immediately, can benefit from this powerful feature.

INTERACTIVE VOICE RESPONSE (IVR)

The interactive Voice response feature extends the use of VoiceSaver by providing a way to play the information imported from computer data bases . Callers are prompted through a given scenario with friendly instructions. Employees may now be allowed to enter information such as hours worked, process order, do status inquiry, or inventory control, check on customer numbers or part numbers without trying up clerical time or requiring anything other than an available telephone as the terminal.

REACH OUT CALLER

The reach out Caller feature of VoiceSaver allows you to call a list of phone numbers. In the list you supply the phone numbers to be dialed and the message to be delivered. It is used to contact your clients, send messages to a group, and receive response. Now political candidates can reach out to their constituents, school officials can inform the parents if the school is closed because of the weather, and businesses can let their customers know of special deals.

AUDIO BULLETIN BOARD

With Audio Bulletin board feature of VoiceSaver callers are provided menus from which to select information. The different subjects are accessed by simply pressing a button on any touch tone telephone. Large number callers can find out information about events, hours of operation, product information, or special services without tying up clerical time, twenty four hours a day.

SYSTEM SPECIFICATIONS

Number of ports: 4, 8, 12, 16, 20, 24, 48, 120, 500
Hours of message capacity: 100,000 Hours
Number of mailboxes: Up to 10,000
Power Requirements: 110/220 VAC 50/60 Hz, 200W
Telephone Connections: RJ-14, RJ-45, DID, T1, E1
Signaling: VoIP SIP, Analog, E&M, DID, R2MFC, ISDN, C7

SYSTEM FEATURES

Every Call Answered Immediately
Every Caller Receives Your Company's Customized day, night, and Holiday Greetings

Callers have instant Access to:
    Desired Extension or Department
    Menu of Extensions
    Company Name Directory
    Single digit and multiple digit extensions
    Another extension if Busy or no answer
    Day time transfer only options
    Extensions with call screening
    Extensions with Intercom paging
    Live Operator Assistance

Voice Massaging With:
    Password Security
    Message Review and Message forwarding
    Fast Forward, Rewind, and Pause option
    Individual or Group Distribution
    Certified message support
    Private message support
    Question and answer session
    Time and Date Stamp on all messages
    Message count (new and old messages)
    Turn message waiting light on/off
    Wake up calls
    Timed Notification
    Message Escalation

Remote Contact
    Beeper notification
    Skypage Interfacing
    Cellular phone Interfacing

Information Boxes for:
    Hours of operation
    Direction to your Company
    Your products and services
    Your phone, fax, E-mail numbers, and address

Interfaces with Internet Electronic Mail systems
Reporting Capabilities
Call statistics on screen
Changes can be made on the fly
Hard disk De-fragmenting is done on-line.
No need for a dedicated computer
Remote Diagnostics and support

For Information Contact:

Parwan Electronics Corporation
1230 Highway 34
Aberdeen, NJ 07747 – USA
(732)-290-1900 (Phone)
(732)-566-8771 (Fax)
email: pec@voicesaver.com
web: www.voicesaver.com