TechCloud
IT Reimagined

Managed Services For Small Business Computing

TechCloud Managed Services provides remote IT management
support for technical problems and incidents. We work hard to ensure your
operating systems continue to run under optimal conditions, preventing crashes, viruses,
slowness and system clutter that can prevent you from focusing on your work.

TechCloud $499/Subscription Plan

- **24/7 Support –** *3 Incidents/Requests per month – Free Email Question Resource Help Desk* **Deep Insight into the health and operation** of your Windows, Mac, Linux OS and Applications
- **Remote Support and Management** for *1 Computer*
- **Webroot Antivirus and Malwarebytes Malware prevention**
- **Monthly Microsoft Patching of Operating System** to keep your computer secure and updated so that Viruses or Malware can't compromise your operating system or any of your data.
- **Proactive Monitoring and response** for health, performance and operational status. Monitoring logs allow for quick detection of system issues before they escalate and crash any of your applications or your operating system
- **Internet Network Connection Monitoring**
- **Backup and recovery** of data with 250GBs of Cloud Backup Storage for files and documents
- **Troubleshooting and resolution** for all issues that are discovered by monitoring
- **Disk Optimization**: Maintain performance and prevent slowness
- **Monthly maintenance** that prevents problems that lead to your system crashing and going down
- **Monthly Service Reporting**
- **Microsoft Office Application Support**
- **Temp File Clean Up**: TechCloud will cleanup files folders that are not needed that cause clutter and consume local disk space on your computer.
- **Monitor automation of system management tasks** for failures due to a problem with your operating system and resolve them quickly…

With TechCloud you will never have to disconnect your whole machine and bring it to Best Buy and pay a minimum 135.00 per hour for them to look at your machine. Your machine will be completely managed and protected remotely from Virus infections or Malware. If you have a hardware failure, TechCloud will order the drive, or hardware a component and send someone to your home to fix the problem for a low flat rate fee.

TechCloud
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