



**WELLS
WORLD
SERVICES**

**The Five Pillars of Precision-Care:
A Wells World Services Guide to
Corporate Health**

ONSITE PROGRAMS REPORT

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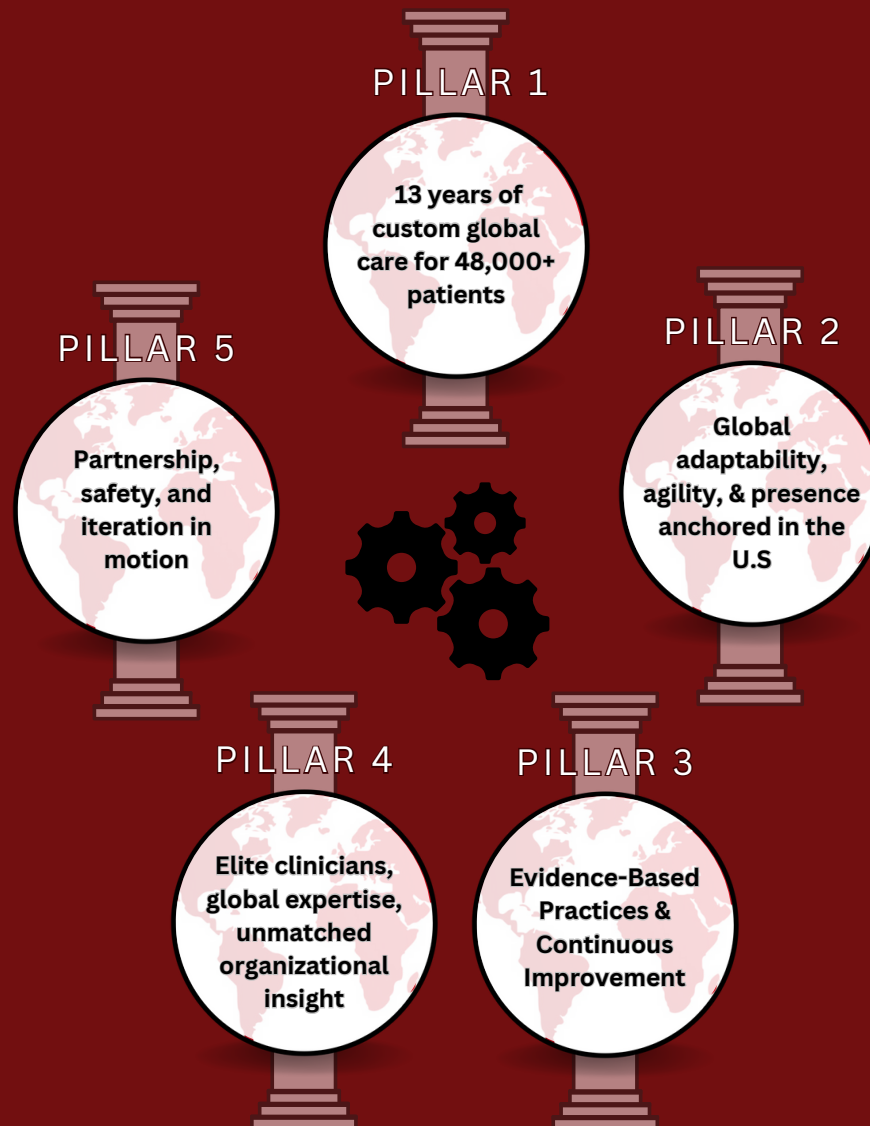
www.wellsworldservices.com



Healing Hands Crafting Global Solutions

PRECISION CARE

Imagine a corporation embarking on a critical mission, entrusting the health and well-being of its workforce to an on-site medical company. The vision is clear: seamless healthcare tailored to the unique challenges and demands of the operation. Yet, a few months in, it's evident that this medical provider is operating with a one-size-fits-all approach, overlooking the nuances and specific needs of the corporation. The results? Mounting healthcare costs, diminished employee morale, and an overarching sense that the very essence of personalized care is absent. This scenario is not just a fictional nightmare but a reality faced by many organizations today. Enter Wells World Services. With an impeccable track record and a bespoke approach to corporate healthcare, Wells World Services rises as the gold standard, transforming the narrative from impersonal care to precision-focused solutions built on 5 interdependent pillars.



5 PILLARS

Pillar 1- Tailored, Precision-Focused Health Care

Wells World Services is not just another medical provider. We pride ourselves on creating medical solutions that are uniquely designed to the specific needs of each corporation, moving beyond generic, one-size-fits-all approaches. Over the last 13 years, our on-going contracts have supported over 48,000 patient visits across a vast array of environments and specific needs, a testament to our flexible, yet meticulous and systematic approach.

Pillar 2 - Adaptability, Agility, & Presence

Our track record speaks volumes. Our combined experience includes pivotal medical operations on nearly every continent, in nearly every austere environment, including Operations Desert Storm, Desert Shield, and Enduring Freedom, earthquake-torn Haiti, Antarctica, and Alaska's North Slope, highlighting our agility in diverse settings, traversing vast geographic boundaries. Our domestic presence includes clinicians working in 12 states, with corporate offices in Colorado, California, Georgia, and North Carolina.

Pillar 3 - Evidence-Based Practices & Continuous Improvement

The bedrock of our services lies in evidence-based practices. We adhere to the highest standards of healthcare quality and safety set forth by esteemed bodies like the Institute for Healthcare Improvement (IHI) and American Medical Association (AMA). Proudly, this dedication has led to zero adverse events during our care of thousands. Our policies and procedures are updated using Agile and Lean Six Sigma methodologies, ensuring that our care is always at the cutting edge and in keeping with national and regional regulations and guidelines.

Pillar 4 - Global Expertise & Organizational Insight

Our clinicians are our strength. Drawn from elite institutions like Harvard, Yale, and Stanford, they bring with them a rich tapestry of global experiences. Whether it's humanitarian care in South America or supporting the U.S. Department of Defense or State Department, our expertise is vast and varied. Moreover, having served various governmental agencies as well as larger publicly traded juggernauts, our understanding and appreciation of organizational need, culture, and nuance is unparalleled.

Pillar 5 - Partnership, Safety, and Iteration in Motion

Wells World Services isn't just a service provider; we're partners in true spirit. Our commitment to maintaining stellar patient outcomes and satisfaction is reflected in our patient satisfaction scores, which consistently hit the 98th percentile. We've cultivated an ongoing "Just Culture" work environment, promoting transparent and frequent feedback loops. Our commitment to safety, especially during the recent pandemic, has been evident with rigorous infection control practices and containment strategies, which have significantly reduced the spread of infections like Covid-19.



CONCLUSION

Wells World Services stands at the crossroads of global experience and bespoke healthcare solutions. We've ventured across continents, undertaken humanitarian missions, and contributed to critical defense operations, always driven by a desire to understand and meet the distinct needs of each corporate client. Our accolades are more than just symbols—they're a testament to our unwavering commitment to quality, safety, and stellar patient satisfaction. Our team, sourced from the best, alongside our cutting-edge systems, ensures that every service we provide is precisely calibrated to our client's demands. Beyond our vast experience and impressive satisfaction scores, it's our belief in the power of personalization that sets us apart. We see each corporation as a unique entity, deserving of healthcare solutions tailored to its specific challenges and aspirations. Partnering with us means collaborating with a dedicated health strategist who is as invested in your workforce's well-being as you are. In sum, Wells World Services isn't just about healthcare; it's about crafting a unique health narrative for every corporation we serve.

But don't take our word for it...

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The contractor's greatest strength continues to be their superior support to our organization. Their deployed personnel are highly qualified professionals who work well with alpha personalities. They have provided medical support to our organization for well over a decade with sustained high CPAR ratings. I would highly recommend them for similar requirements.

”

-Satisfied Senior Exec - Fortune 500 Aerospace Corp

“

Your PA, David Z, at Bagram Air Base, saved my life. I had complaints of pain in my right ribcage and shortness of breath, he checked me over carefully before deciding I needed emergency care. He stayed with me and monitored closely the diagnostic work being done. I had a pulmonary embolism. Dave took care of all my needs beyond medical care, and he kept a close eye on that as well. He has my eternal heartfelt gratitude.

”

-Grateful patient - Fortune 500 Aerospace Corp

“

Jill was fantastic to work with. Very professional and friendly. She always responds quickly to questions or concerns. I believe she is the reason I had a positive experience with the new employment physical exam process.

”

-Satisfied Customer - U.S. DoD Contractor

“

I saw your PA Mark O. He found a suspicious lesion on my back that was missed by my primary doctor. It turned out to be melanoma, which required surgery. Mark essentially saved my life and I'm so incredibly grateful!

”

-Grateful patient - U.S. DoD Contractor

“

Kudos to PA Barbara B. at Kandahar Air Base. She did a wonderful job, reattaching my torn finger after a horrible and traumatic injury I experienced 3 weeks ago. I forgot to remove my wedding band and it got caught on the engine I was working on. The result was an almost de-gloving of my right ring finger. She assured me that she could, in fact, stitch me up. Now, three weeks later, the stitches are removed and I am still at work and progressing just great!

”

-Grateful patient - Fortune 500 Aerospace Corp

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So impressed by their superb customer service. Always on point, ready to serve, and a wonderful partner in healthcare. They have become a trusted extension of our team and we hope to continue our alliance for years to come. Their leadership knows our needs and delivers. Thank you, Wells World Services!

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-Satisfied Senior Exec - Dubai Strategic Partner

