



NUGA PROPERTY SERVICES PTY LTD

Capability Statement

CLEANING SERVICES



Who we are?

NUGA is proudly Australian owned, and we are committed working team who are dedicated to working in partnership with customers to achieve their goals since 2014. We provide a diverse range of cleaning services across all industry sectors. NUGA has continued meeting demands of cleaning and hygiene requirements across our business.

We aim to continue expanding our workforce and providing jobs for more local communities and Indigenous people throughout the state with extensive in-house training, proven management systems. NUGA only use environmentally friendly products for customers.



OUR VISION

The Vision at NUGA is to become a leader in the cleaning industry in Victoria providing culturally appropriate cleaning solutions supported by meticulous quality control, safety protocols and committed customer service

OUR MISSION

To contribute to a healthy multi-cultural Victorian community by providing cleaning services and solutions that are culturally appropriate and customer focussed

CORE VALUES

- Safety and well-being first
- Commitment with care
- Integrity with responsibility
- Culturally respectful

ETHICS

Service excellence	To provide seamless cleaning services and solutions appropriate to different Victorian settings
Professionalism	To maintain a well-trained workforce governed by strict quality control and safety protocols providing reliable cleaning services and solutions
Integrity	To be responsible, honest and truthful in all our dealings
Self-development	To pursue excellence through new learning, innovation and deepening our understanding of customer needs



BUSINESS ACTIVITIES

NUGA are the one stop shop for cleaning services within the commercial, industrial, and domestic sectors across Australia. We provide a range of solutions to accommodate the requirements of our broad customer base. NUGA employs a comprehensive risk management and quality management approach to all aspects of the business.

NUGA in-house Integrated Business Management System supports all areas of the operational and administrative activities regarding the quality of the services.

Our service modal, in compliance with relevant legislations, regulations and code of practices. We also continue to improve our services and invested in obtaining ISO standards relation to WHS Management, Quality Management and Environmental Management.

We have the capability to recommend and provide tailored solutions, with the capacity to provide services 24 hours seven day of the week, all year round. We can operate outside of normal working hours to minimize distractions to your workplace or work discretely around your operations. NUGA also undertake all COVID 19 related cleaning services across all sectors.

NUGA Services include....

- General cleaning (domestic/commercial/ office/ industries/gutter)
- Window cleaning
- Kitchen (food preparation area) cleaning
- Carpet steam cleaning
- Bio cleaning
- COVID 19 deep cleaning
- COVID 19 touchpoint cleaning
- Furniture cleaning
- High pressure cleaning
- Graffiti removal
- Builders Cleans and fit out cleaning from large high-rise apartments
- Hotel to residential cleaning
- Water flood and storm, sewage, malicious or accidental damage cleaning
- Rubbish removal green waste and tip runs
- Vacate cleaning
- Descaling of toilets and urinals, odour treatments
- Machine polish and buffing including Tile and grout cleaning
- Re stocking of consumable goods, toilet paper, hand soaps, hand towels, bin liners
- Periodical cleaning (schools/ kindergartens)
- Carpark cleaning





COMPETITIVE ADVANTAGE

WE DON'T HAVE ANY SUBCONTRACTORS

We strive to always deliver top quality cleaning services on budget and on time. Our customers can expect a discrete and professional experience. The people at NUGA are devoted to building and maintaining good rapport with customers. We continue to seek, build, and maintain long term relationships, which is reflective of how NUGA value teamwork within the company. NUGA is committed to properly training all staff, aiming to promote a fulfilling position within the company. We welcome and encourage feedback at our workplace and on-site.

NUGA staff are required to hold the certifications in line with the requirements of our customers

- Drivers License
- First Aid Certificate
- White Card
- Working at heights
- Working with Children Check
- National Police Clearance
- Employee Induction Training
- Site Specific Induction



SAFETY FIRST

SAFETY FIRST is our principle. We want our people to remain safe.

EQUIPMENT

Our quality equipment onsite enables us to support our staff and their service delivery. We undertake regular WHS audits and regular testing and tagging so our assets remain safe and reliable.

NUGA utilizes the equipment listed below which is maintained and serviced regularly to ensure quality and equipment uptime is not compromised.



NUGA
PROPERTY SERVICES

Fully Equipped Work Vehicles

High pressure cleaners



EQUIPMENT CONT...



Steam cleaning machines



Backpack vacuum cleaners

Floor Polisher



Nilfisk BR700 Sweeper



Tennant T16 sweeper

EQUIPMENT CONT...



Hydrotech USA 4000psi Hot Cold pressure wash including 1000-liter water tank



Ride on scrubber

EQUIPMENT CONT...



Gutter Master 1530



Tennant M20 Ride-On-Sweeper-Scrubber



Nilfisk BR700 Sweeper



SOME OF OUR CLIENTS





COMPANY INFORMATION

Business Name	NUGA Property Services Pty Ltd
ABN	97 612 578 971
ACN	612 578 971
Address	8A 7-9 Futura Rd Keysborough VIC 3173
Telephone Number	03 8774 0724
Website	www.nugapropertyservices.com.au
Director	Omani Gamlath omani@nugapropertyservices.com.au
Company email	admin@nugapropertyservices.com.au
Operating since	2014

Thank You

