COMPANION WORKBOOK FOR ACTIVATING THE

# SEVEN SECRETS OF BUSINESS WISDOM

FINDING TRUE WEALTH: MORE MONEY, TIME & MEANING IN ENTREPRENEURSHIP

# SHERRYL DEVER

# ACTIVATING THE SECRETS

Companion Workbook To:

Seven Secrets of Business Wisdom Finding True Wealth: More Money, Time & Meaning In Entrepreneurship

**By Sherryl Dever** 



www.SevenSecretsofBusinessWisdom.com

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#### \* THE SECRETS \*

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#### **Getting Started**

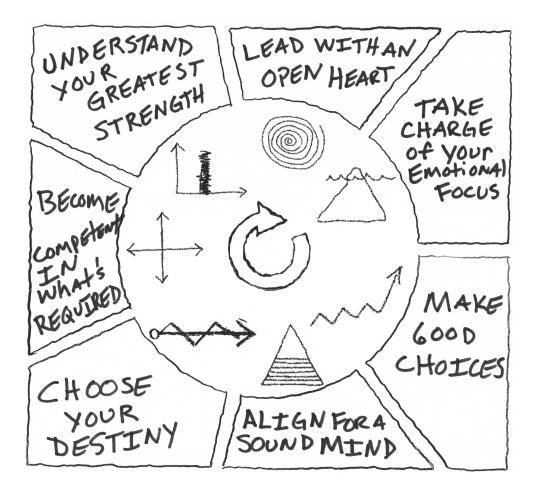
The Seven Secrets are a set of organizing principals designed to make it easier to trouble shoot in a different way. Understanding the Seven Secrets may be easier than applying them in your business.

If you are serious about your intention to capitalize on the wisdom of thousands who've come before you, you're going to want to take the time to clarify your own thoughts on how your own wisdom comes into play in your business.

This workbook can be a very helpful step in continuing your journey. When incorporated into our existing thought processes the **Seven Secrets can** help you...

| Increase | . Profit                      |
|----------|-------------------------------|
| Maximize | . Cash flow                   |
| Minimize | . Stress                      |
| Improve  | . Productivity                |
| Assess   | . Current business conditions |
| Diagnose | . Business problems           |
| Ensure   | . Greater business clarity    |
| Create   | . Action plans                |
| Make     | . Sense of complex issues     |
| Measure  | . Business success/progress   |
| Simplify | . Complex processes           |
| Condense | . learning experiences        |
| Save     | . Business owner time         |
| Free     | . Business owners to focus    |
| Deliver  | . Better business results     |

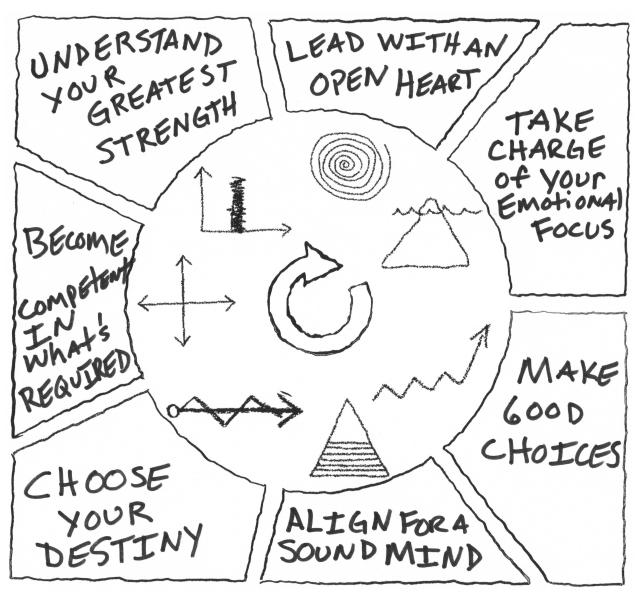
Seven Secrets of Business Wisdom I Quick Reference



Symbols have represented important ideas that permeate all cultures since the dawn of time. Symbols can depict vast knowledge and reflect important ideas in the simplest of ways. Symbols can influence traditions, customs, values, beliefs, thoughts and behaviors.

The symbols of the Seven Secrets represent universal thought-patterns. As touchstones they can help us tune into the power of focus found within each of us. These symbols can be used to remind us of what's important in the moment. Use them to unlock the greatness within you every day.

Seven Secrets of Business Wisdom I Quick Reference



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#### Getting The Most From This Workbook



1) Each page is designed to quickly overview a *Secret* and offers a space for notes.



2) Look for the open locks. Each open lock references the essence of that *Secret*.



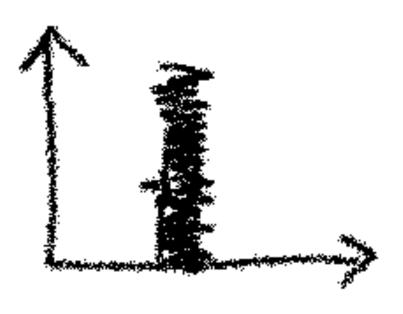
3) Look for the keys – this is the place where your thoughts, plans and potential actions activate each *Secret* using your own life-experience.

4) Post the *Seven Secrets Quick Reference* in a conspicuous place so while you are working you can see it every day.

5) Line out a *Secret* a day or week until they are finished.

6) Check in with yourself on a timetable that works for you. Each day, week or month, until the *Secrets* support your own thought process.

7) Share the *Secrets* with others.



List your greatest strengths here. Then list how your strengths become your worthy opponent.

#### 1. Understanding

#### We are our greatest strength and limitation.

"Transforming ourselves transforms our business."

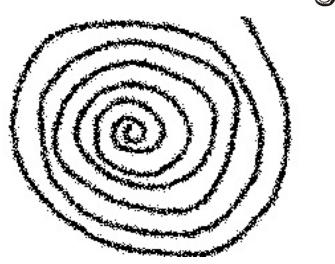
Business success comes in the form of rites of passage. We earn the right to move through each passage by completing the last. Not because we want to or think we have earned it, but because we've completed our lesson there.



Clarify how your greatest strength becomes your worthy opponent.

Keep this in mind as you run and lead your business. Let go to grow. Make a list of how and when your greatest strengths work against you.

Now that you are more aware, what will you do differently?



2. Heart

Our business is a mirror.

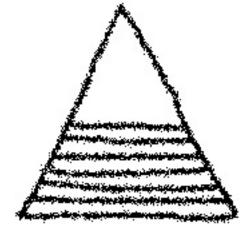
"Listen and learn to look within to manage with an open heart."

Allow yourself to receive what you need to learn in every form it comes to you. Use what works, not what everyone else is doing. Embrace personal responsibility and self-reliance beyond what is expected of you. Your business is a mirror for you; use the mirror to grow yourself and your business.



When it's hard...go there first.

C List what is hard for you to examine within yourself...



#### 3. Mind

#### Our business requires alignment.

"Build and operate using a solid foundation for success."

Solidify your thought processes and center yourself with your values. Inventory and use your cherished beliefs and values to construct policies, procedures, and practices, inclusive of your employees, customer/clients, suppliers and prospects. Clearly define your mission, vision and goals. Establish smaller initiatives that support the larger, longer-term goals. Chart actions and measure them against results every day. Allow results to reveal themselves so your business can thrive.



Compare and contrast what's happening in your business with your values, mission and vision. Constantly ask for what you need form yourself and others to realign.

#### What is your mission? (Higher purpose)

#### 

Circle your three to five most cherished core values.

Values are your cherished sensibilities. You use them consciously and unconsciously to make decisions. Your values affect every aspect of your life and business.

| Abundance      | Empowerment    | Peace          |
|----------------|----------------|----------------|
| Achievement    | Energy         | Presence       |
| Accomplishment | Expectation    | Prosperity     |
| Adaptation     | Faith          | Play           |
| Adventure      | Fellowship     | Power          |
| Affluence      | Flexibility    | Proficiency    |
| Attitude       | Follow-through | Purification   |
| Ambition       | Forgiveness    | Purpose        |
| Balance        | Freedom        | Quality        |
| Beauty         | Friendship     | Release        |
| Birth          | Fun            | Reliability    |
| Boundaries     | Enthusiasm     | Responsibility |
| Brotherhood    | Generosity     | Rules          |
| Excellence     | Goals          | Service        |
| Capacity       | Grace          | Sisterhood     |
| Capability     | Gratitude      | Simplicity     |
| Challenge      | Harmony        | Skilled        |
| Clarity        | Healing        | Spontaneity    |
| Communication  | Health         | Stability      |
| Compassion     | Heart          | Strength       |
| Change         | Honor          | Structure      |
| Commitment     | Honesty        | Success        |
| Community      | Humanity       | Surrender      |
| Creativity     | Humor          | Sustainability |
| Care           | Inspiration    | Systems        |
| Courage        | Joy            | Synthesis      |
| Courtesy       | Leadership     | Stability      |
| Cooperation    | Light          | Talent         |
| Competency     | Loyalty        | Teamwork       |
| Compliance     | Love           | Tenderness     |
| Delight        | Management     | Thoughtfulness |
| Desire         | Mastery        | Truth          |
| Dignity        | Integrity      | Value          |
| Diversity      | Obedience      | Victory        |
| Discipline     | Opportunity    | Willingness    |
| Discernment    | Openness       | Worth          |
| Education      | Passion        |                |
| Efficiency     | Patience       |                |
|                |                |                |

| What is   | s your personal mission in life?                                    |                        |
|-----------|---|------------------------|
|           |   |                        |
|           |   |                        |
| Do they   | y support each other? If they do, how?                              |                        |
|           |   |                        |
|           |   |                        |
|           |   |                        |
| If they d | do not, what do you need to be, do, or have in order to change this | to align your mission? |
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| Near Term  |  |
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| What is the number-one goal of your business? |
|---|
|   |
|   |
| What is your number-one goal in life?         |
|   |
| Do they align? If yes, how?                   |
|   |
|   |
| If no, why not?                               |
|   |
|   |
| What do you need to be or do to align them?   |
|   |
|   |
|   |
|   |

What results do you expect form running your business?



Now that you are more aware of the impact of emotional focus on your business... what will you do differently?

#### 4. Emotion

## Our business profit and satisfaction follows our inner strength.

"Let your emotional intelligence actively guide your thought life."

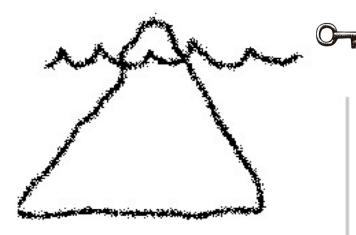
Use your emotional intelligence to your advantage. Everyone has it, but few use it consistently. Take charge of your emotional maturity, focus and health. Set the tone as an intelligent leader, manager and supervisor.

Inspiration, desperation, choose your motivation.



Take charge. Be your own mentor. Don't let moods rule your life. You rule your moods and life.

Make a declaration about how you choose to rule your moods everyday.



#### 5. Choice

#### Everything's a choice.

"Make good choices."

Embrace personal change and accomplishment, not excuses. Choose to simplify your business life. Want longerlasting solutions? Get to the bottom of the real issue by asking questions of those involved. Address the root of each problem, not the symptom.



Use a good decision-making model. Objectify and simplify issues. Stop issuing edicts; include those impacted in your decision-making

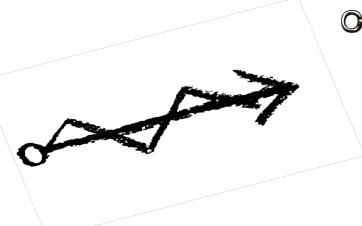
process. Stop shooting from the hip.

Pretty good decision-making model:

- Frame it.
- Correlate it.
- Make it.
- Communicate it.
- Implement It.

- Evaluate it...and redirect where needed.

For practice outline a recent decision over, using the model below. You can use this model when you make future decisions.



List your key (anticipated results) milestones: Daily, weekly, monthly, quarterly. (In sales, productivity, finances, etc.)

#### 6. Destination:

Clearly set/observed milestones help speed us to our destination.

"Choose your destiny or it will choose you."

The shortest distance between two points is a milestone in business.

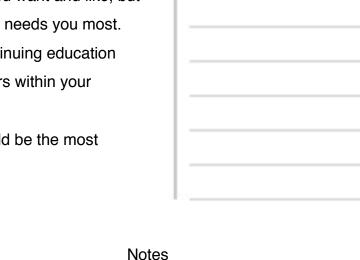
Plan for success. Define simple, short-term outcomes. Set daily, weekly, monthly and quarterly sales, productivity and financial goals. Tie daily actions to daily goals. Never let more than a few days or a week go by without proper redirection of your efforts or employees. Early response helps make up for missed objectives. When you are on course, celebrate it.

When you are off course, redirect swiftly. Apply your lessons learned.

Use *60 Second Goal Setting* to stay on course. (page 22)

Notes





# 7. Competency

# Our business demands specific skills of us.

"Your business holds you accountable to what it needs."

Measure required competencies. The three key results areas in running any business profitably are leadership, management and supervision.

Create a clear ideal job description for yourself. Hold yourself accountable to what your business needs. Evaluate your own performance regularly. Not just in the areas you want and like, but in which your business needs you most. Be vigilant in your continuing education and supportive of others within your organization.

This Secret could be the most important of all...

Take a look at the sample job description. (page 15)

Use the job description worksheet (page 16/17) to create your clear, current AND ideal job descriptions. (page 18 &19)

Use the business owner skillsinventory (page 20 & 21) to benchmark your own performance.

Use the goal sheet (page 22) to establish a continuing education track and bridge to your ideal job description for yourself.



#### BUSINESS OWNER | GENERAL JOB DESCRIPTION

**NATURE OF THE ROLE** | A business owner or entrepreneur is responsible for the growth, stability, direction and everyday operation of the business.

#### **CRITICAL SKILLS REQUIRED**

- Personal Effectiveness
- Planning
- Goal Setting/Meeting Deadlines
- Monitoring & Redirecting Company Performance
- Leadership
- Management
- Supervision
- Coaching, Counseling & Role-Modeling
- Staffing
- Negotiation
- Problem Solving
- Professionalism
- Managing Change
- Team Building
- Systems Expertise
- · Technical skills and abilities related to your industry

#### **DUTIES & RESPONSIBILITIES**

First and foremost, the financial integrity of the operation; overseeing or conducting the following, but not limited to: administration, marketing and sales and new business development, management, organizational development and leadership, recruiting personnel, staff development and supervision, plant/facilities oversight, technology integration, productivity/production and resource management and development. Negotiating contracts with suppliers and vendors, new product or service development. All state, federal and local government and regulatory body compliance.

#### **WORK HOURS & COMPENSATION**

Business owner and entrepreneur salaries vary widely depending on factors such as size, industry and geographical location.

An entrepreneur's work environment depends on the age of the business, the industry, and product or service, and may include retail storefronts, commercial office space or a home office. The number of hours a business owner works usually depends on the workload. While they can enjoy flexible schedules and some freedom, they may also need to work longer hours.

#### CURRENT BUSINESS OWNER JOB DESCRIPTION WORKSHEET I FILL IN THE BLANKS

NAME:

JOB TITLE AS YOU SEE IT TODAY:\_\_\_\_\_

INTRODUCTION I The purpose of this document is to capture how you currently see your role with your organization. Please keep your answers short. Once you are clearer about your current role, you may want to proceed to developing your "ideal job description" as well, so that you may set goals to reach your ideal situation.

Nature of the work you perform: (Brief overview)

**KEY AREAS OF RESPONSIBILITY:** 

**JOB DUTIES AND TASKS:** Please list your <u>D</u>aily; Weekly; <u>M</u>onthly; <u>Q</u>uarterly; Semi-Annual; and Annual Duties and Responsibilities. Please mark them according to frequency. "D" for Daily, etc.

\_\_\_\_\_

#### **CURRENT** JOB DUTIES AND TASKS, continued

|                 | <br> |  |
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| AY AND BENEFITS | <br> |  |

#### IDEAL BUSINESS OWNER JOB DESCRIPTION WORKSHEET I FILL IN THE BLANKS

NAME:

JOB TITLE AS YOU SEE IT TODAY: \_\_\_\_\_

INTRODUCTION I The purpose of this document is to capture how you currently see your role with your organization. Please keep your answers short. Once you are clearer about your current role, you may want to proceed to developing your "ideal job description" as well, so that you may set goals to reach your ideal situation.

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\_\_\_\_\_

#### **IDEAL JOB DUTIES AND TASKS, continued**

|                  | <br> |      |
|------------------|------|------|
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|                  |      |      |
| WORK HOURS       | <br> | <br> |
| PAY AND BENEFITS | <br> | <br> |

#### **Business Owner Skills Inventory**

| (NAME)   | (DA   | TE)   |
|--|---|---|
| <b>NSTRUCTIONS</b> : This tool has been designed to provide insight into one's-own very personal exuse it constructively. As always you decide what works better for your business. Because every in we have chosen to exclude that portion, focusing instead on the remaining primary skills required evel your technical skills are not up to par, in your estimation, you address that issue separately the questions the way things are currently.   | ndustry has very specific to<br>to run any business. We | echnical requirements,<br>reccomend that if you |
| HOW TO SCORE:<br>Circle one for each - 10 POINTS = ALWAYS - 5 POINTS = SOMETIMES - 1 POINT   | = NOT YET   | Ω.  |
| Personal Effectiveness – Am I personally prepared for each day's success?  |   | ALWAYS<br>SOMETIMES<br>NOT YET                  |
| use a to do list to anticipate my daily and weekly monthly tasks and schedule my daily work  |   |   |
| take time each day to prepare for tomorrow. next week and next month   |   |   |
| My desk is organized and records are easily and quickly accessible   |   |   |
| My role is well defined and easy for me to implement   |   |   |
|  | SUBTOTAL  |   |
| Planning – How well do I anticipate the needs of my company and staff?   | SOBIOINE  |   |
| Dur company uses a business plan   |   | 10 5 1  |
| include my CPA, attorney, business advisors and stall in planning activities   |   |   |
| take time to plan for my company's needs. annually and quarterly   |   |   |
| like time to plan for my company's needs. annually and quarterly   |   |   |
|  |   | 10 5 1  |
| Goal Setting/Meeting – Am I consistent in measuring and celebrating progress   | SUBTOTAL  |   |
| clearly understand how goals impact my business  |   | 10 5 1  |
|  |   |   |
| take time to lead my company in the goal setting process   |   |   |
| set goals in sales, productivity and in the financial areas of my business   | SUBTOTAL  | 10 5 1  |
| Apple view of a second |   | action 2  |
| Monitoring & Redirecting Company Performance – Do I use outcomes of goals to   |   |   |
| clearly understand the leading financial indicators predicting the financial health of my business   |   |   |
| Ay bookkeeping system or bookkeeper avails me of the necessary information to make decisions   |   |   |
| redirect my company 's efforts based the outcome of goals versus actual performance comparisons  |   |   |
| use my financial statement to make larger purchase & longer range business decisions   |   | 10 5 1  |
|  | SUBTOTAL  |   |
| Coaching, Counseling & Role-Modeling – Am I a good role model?   |   |   |
| walk my talk   |   |   |
| follow through on my commitments without excuse or reasoning why I didn't  |   |   |
| am quick to listen, slow to respond [have developed good listening skills]   |   |   |
| know the right time, location and approach to coaching, counseling & mentoring others  |   |   |
| have objective evidence my skills have brought about positive change in others   |   | 10 5 1  |
|  | SUBTOTAL  |   |
| Staffing – How well do I spot talent and recruit?  |   |   |
| know how to analyze job requirements   |   | 10 5 1  |
| know how to objectively compare qualifications against job requirements  |   | 10 5 1  |
| know how to use documents and interview techniques in the selection process  |   |   |
| make sure the best qualified person is hired for each position   |   | 10 5 1  |
| use a vacancy in the company to reorganize and make better use of impacted employees   |   | 10 5 1  |
| choose positive people to work in my business  |   | 10 5 1  |
| include the input of key employees in the hiring process   |   | 10 5 1  |
|  | SUBTOTAL  |   |
| Page 1 of 2  | TOTAL THIS PAGE   |   |
| 2010 The Business Resource • www.TheBusinessResource.com   |   |   |

#### Activating The Seven Secrets of Business Wisdom | WORKBOOK

| Negotiation - Do I take charge of results not necessarily entirely within my control  | ?                   |
|---|---------------------|
| I ask for what I want from employees, suppliers, vendors and customers  |                     |
| I am willing to seek more favorable terms and prices for goods and services my business needs   |                     |
| I see I have nothing to lose in seeking "a better deal"   |                     |
| I am not put off by confronting challenging situations directly   |                     |
| I have read a book, article, taken a class, listened to or watched a training tape or video to polish my negotiating                                      | g skills 10 5 1     |
|   | SUBTOTAL            |
| Problem Solving – How do I perform against challenges to my business?   |                     |
| I use a system to solve business problems   |                     |
| I quickly, decidedly and easily address problems within my business with little anxiety   |                     |
| I embrace key people decisions before they have too much negative impact on my business   |                     |
|   | SUBTOTAL            |
| Professionalism – How well do I balance the demands of my business?   |                     |
| I seek excellence/best practices standards in myself and those who work with me-Quality is my goal  |                     |
| My philosophy of professionalism is clear to me and I practice what I expect of others  |                     |
| I conduct myself in ways that allow others to look up to me   |                     |
| I keep myself up-to-date on all of the skills and techniques required to be a good manager  |                     |
| I seek out the highest ethical standards possible   |                     |
|   | SUBTOTAL            |
| Managing Change – Am I good at leading my business through redirection?   |                     |
| I have a good reason for making changes in my business  |                     |
| I involve employees in the changes I am making  |                     |
| I put a respected person within my organization (often other than myself to guide changes)  |                     |
| I provide training in values and behaviors on the "new way"   |                     |
| I bring in outside help to assist in implementing changes in procedures and policy or training to support change  |                     |
| I encourage the use of symbols, like slogans. Logos, recognition events in support of the "new way"   |                     |
| As change takes shape, I acknowledge and reward employees for their part in its success   |                     |
| Team Building – Do I take time to turn my group Into a team?  | SUBTOTAL            |
| When I recruit, I choose employees who can meet the job requirements and work with others   | 10.5.1              |
| I give employees a sense of ownership by involving them in goal setting and problem solving activities  |                     |
| I encourage employees to work together to solve problems  |                     |
| I talk with employees openly, directly and respectfully and encourage them to do the same   |                     |
| I keep agreements with my people  |                     |
| I help employees get to know each other   |                     |
| I make sure employees have all the training and resources they need and expect in order to perform their jobs v   |                     |
| I work with employees to resolve conflict quickly, before it becomes destructive.   |                     |
| I believe people will act appropriately, when they understand the benefits  |                     |
| I am willing to replace employees who cannot meet reasonable standards  |                     |
| Tall will g to replace any oyees who can for more reactilate salition to  | SUBTOTAL            |
| Systems Expertise - Am I skilled in the systems required to maintain my operation   |                     |
| I use my bookkeeping reports to control costs and measure results   |                     |
| I use my profit and loss statement to make business decisions   |                     |
| I participate in planning sessions regularly for my business.   |                     |
| I use objective criteria to make capital purchases for my business  |                     |
| I include my resource team (accountant, CPA, others) to help me make good decisions impacting company dire  |                     |
| Our company keeps excellent records   |                     |
| I use support staff to assist me in my/our work   |                     |
| I actively seek out the advice of qualified professionals to improve my bottom line   |                     |
|   | SUBTOTAL            |
| 20005 KEV   |                     |
| SCORE KEY<br>50 points or above Excellent Koop up the good work!  | TOTAL THIS PAGE     |
| 520 points or abovel Excellent! Keep up the good work!<br>390 to 519 is good, however you may want to consider setting some goals as a life-long learner. | TOTAL PREVIOUS PAGE |
| 380 or below you definitely will want to pursue a planning session with a qualified advisor.  |                     |
| NOTE: This inventory has not been created to provide scientific or a psychological assessment.  | GRAND TOTAL SCORE   |
|   |                     |

O THE BUSINESS RESCURCE 2011 - ALL REPORTS RESERVED

#### 60 Second Goal Setting

#### Take one minute. Set it. Don't forget it! Specific. Measureable. Attainable. Realistic. Timed.

| LEADER'S NAME:      |                        |   | START DATE:              |
|---------------------|------------------------|---|--------------------------|
| PARTICIPANT'S NAME: |                        |   | ANTICIPATED FINISH DATE: |
|                     |                        |   |                          |
| SMA                 | ART GOAL:              | Specific • Measurable • Affective • Realistic • Timed |                          |
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| PLA                 | N / STEPS              |   |                          |
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#### NEXT STEPS FOR ACTION:

Choosing Business Wisdom Is A Powerful Decision

If you have gotten to this page, that means you've either perused or worked your way through this workbook.

If you have worked your way through this workbook and taken the time to conduct the self-lead exercises, the rest is up to you.

Yes you can gain greater personal satisfaction and profit using these very practical and simple insights, if you choose to put them into practice.

If you are interested in

- freeing more of your time to live the life you desire
- If you want to relieve stress in your life
- If you wish to improve cash flow and increase profit
- If you want to attract the really great employees you deserve...

then choose to do the true work it takes to become a wise business owner.

Apply what you are now more aware of to make an even more meaningful difference in your life and the lives of everyone in your business.

<end>