Terms and conditions

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The term 'Renshaw Services' or 'us' or 'we' refers to the owner of the website whose registered office is Renshaw Services – 1 Hopton Cottages, Taunton, TA15ET. The term 'you' refers to the user or viewer of our website.

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This website uses cookies to monitor browsing preferences. If you do allow cookies to be used, the following personal information may be stored by us for use by third parties:

Consumer Contract Regulations:

As an expert trader, tight regulations state you the customer may have 14 calendar days from the day the notice is sent from entering into a service contract (estimate/quotation) in which you can cancel (standard cancellation notice). The customer can choose to cancel the contract and have any deposits returned, except exemptions. If you wish to cancel the contract you must do so in writing and deliver personally or send this to the person/s named below within 14 days by post or email. The trader shouldn't start providing the service before the 14 day cancellation period has ended, unless you have requested this (which may be by electronic mail, post or phone). As part of these regulations, any sum paid by or on behalf of the customer as part of the contract will be repayable in full except where these regulations provide otherwise.

If you request a service that starts straightaway– In this instance, you will still have the right to cancel, but you must pay for the value of the service that is provided up to the point you cancel.

If the service is provided in full within 14 days– The right to cancel can be lost during the cancellation period if the service is provided in full before the 14 days elapses.

Exemptions- Where you won't have a right to cancel a service. For example, after 14 days of excepting a quotation (unless agreed in writing by Warren Renshaw), hotel bookings, flights, car/equipment hire, concerts and other event tickets are paid/ordered, or where the trader is carrying out urgent repairs, spot cleaning or maintenance, however, if a quotation is sent and you confirm through all and including any modern/old manmade communication/s to agree, then you the customer are not bound by the regulations particular.

Privacy policy information.

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Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

Your Consent

By using our site, you consent to our terms and conditions.

Changes to our Terms

If we decide to change our terms and conditions, we will post those changes on this page.

Privacy policy

Please also visit our Privacy policy section establishing the use, disclaimers, and limitations of liability regarding your private information and the usage of our website.

Payment Terms

Payment must be paid in full on completion unless otherwise agreed

Accepted methods of payment are card, cash, or bank transfer.

Contacting Us

If there are any questions regarding our terms and conditions you may contact us using the information below

warren.renshaw@renshawservices.co.uk