| Please assist us in ensuring you receive the best service from us. Please describes your experience for each question. | check n | nark insi | de the b | oox that k | oest |
|---|---------|-----------|----------|------------|-------|
| Quality Service Performance Rating | Bad | Poor | Fair | Good | Great |
| Were the cleaners respectful, friendly, courteous and professional? Explain: | | | | | |
| 2. Were they on time? How do you feel about the time it took to complete the job? Explain: | | | | | |
| 3. How thorough were they? Was there anything untouched or poorly cleaned? Explain: | | | | | |
| 4. Was the communication line clear? Explain: | | | | | |
| 5. Were you comfortable and confident about their performance? Explain: | | | | | |
| Please tell us how you feel about your Cleaning Takeover experience. | | | | | |
| In your own words: | | | | | |
| Please sign below to authorize us to use your rating and description of share your personal information with anyone outside of our company. | • | • | | | |
| Signature: | | | | | |

Name: