**Facility Contract and Medical Release**

***Age & Spay/Neuter*:** All dogs must be 12 weeks or older and male pups 6 months or older must be neutered.

Females in season cannot use daycare/boarding services. Please be aware boarding stress can exacerbate existing conditions especially in older dogs**,** therefore, **you must consult your vet prior to boarding/grooming to discuss risks and benefits.**

***Vaccinations &* All pets must be current on Rabies, Distemper/Parvo, and Bordetella as well as a flea,**

***Preventatives:*** **tick, and lice preventative such as Advantix II.** Owners must keep pet up to date on all three shots. **All dogs must receive flea, tick, and lice treatment upon arrival** or owners may bring in their own monthly topical for us to apply. **Application of topical must be done by staff.**

***Health:*** **There are unavoidable viruses and understood risks in all social settings, but we will make every effort to keep them to a minimum.** Should any pet become ill or need medical attention, we will seek aid at the closest available veterinary facility. All expenses incurred shall be paid promptly by the owner.

***Evaluation:*****All dogs must pass an evaluation prior to attending daycare or reserving boarding. A passing evaluation does not guarantee permanent enrollment or participation at Arctic Tails.** It is the responsibility of the owner to exercise, train, and address any behavior issues.

***Daycare Policies:***  A pet picked up after closing (6:30pm) will be subject to a late fee of $1.00 per minute. Any pet left 30 minutes after closing will be boarded overnight at the rate of $40 in addition to the $30 late fee. **Daycare passes are non-transferrable and non-refundable. Daycare passes expire 3 months from date of purchase. Dogs that reserved Daycare days that no-show without 24hrs notice will have their daycare pass signed off for the day. Dogs without daycare passes will be charged for missing scheduled daycare days without 24hr notice.**

***Boarding Policies:* Arctic Tails charges a DAILY rate for boarding and offers a 1hr grace period for pickups. Pets must be picked up within the 1hr window to avoid paying the DAILY rate.**   
Pickup times Monday - Friday are 7am-8am, weekday drop off by 4:00PM. *Please speak to staff member for any temporarily modified hours for Pick Up.*

***Injuries:*  In the event of any injury or damage caused by or to my pet, the owner understands and accepts sole responsibility and liability for any harm, injury, or other** **damages.** Arctic Tails shall have no responsibility or liability for loss, injury or damage from disease, natural disasters, theft, fire, or for any harm, injury or other damages caused to or by my pet to people, other animals, or property.

***Payments:*** No pet will be released until all charges are paid in full. In the event the pet is left for seven days from the scheduled pick-up date the pet shall become the property of Arctic Tails LLC. **Arctic Tails LLC charges a 3% surcharge for all CREDIT CARD processing. There is no service charge for cash, checks, debit, or Apple/Google/Samsung pay.**

***Media:*** There are several ways to watch activities such as Playtime, Enrichment, and Recall. Please check out the Arctic Tails Facebook, Website, Yelp, Google and please download the app, **Paw Partner** and **search ‘Arctic Tails’***.* **All reservations can be made through the Paw Partner App!Arctic Tails LLC is the sole owner of all media pertaining to or of Arctic Tails LLC property, employees, clients, or pets.**

***Pet Name(s):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***Owner Name & Signature:*** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ***Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***