

GDPR - Data Protection Policy

Policy Statement

Genesis Training Group is fully committed to compliance with the requirements of the Data Protection Act 2018 including the European Union's General Data Protection Regulation (GDPR). To this Genesis Training Group fully endorses and adheres to and complies with the eight principles of the Act that states personal information held by them will be:-

- Fairly and lawfully processed;
- Processed for limited purposes;
- Adequate, relevant and not excessive;
- Accurate and up to date;
- Not kept for longer than is necessary;
- Processed in line with employer/employee rights;
- Secure; and
- Not transferred to other countries without adequate protection.

In order to operate efficiently, Genesis Training Group has to collect and use information about people with whom it works. These may include employees, sub-contractors, learners, employers and suppliers.

Personal information will only be processed in line with established regulations. Personal data will be collected, recorded and used fairly, stored safely and securely and not disclosed to any third party unlawfully.

As the lawful and correct treatment of personal information is critical to our successful operations and to maintaining confidence Genesis Training Group is committed to:-

- protecting learner and staff personal details, records and assessment outcomes;
- keeping learners, staff and other individuals' personal data up to date and confidential;
- maintaining personal data only for the time period required;
- releasing personal data only to authorised individuals / parties and will not do so unless permission is given;
- collecting accurate and relevant data only for specified lawful purposes; and
- adhering to regulations and related procedures to ensure that all employees who have access to any personal data held by or on behalf of

Genesis Training Group are fully aware of and abide by their duties under the Data Protection Act 2018.

As Genesis Training Group is a training provider therefore learners' personal information may need to be shared at some point. By providing personal information learners are deemed to consent to your personal information being shared outside Genesis Training Group in the following circumstances:-

- Where Genesis Training Group needs to share learner information to provide the service they have requested;
- Where Genesis Training Group needs to send the information to companies who work on behalf of Genesis Training Group to provide a service to the learner (we will only provide those companies with the information they need to deliver the service, and they are prohibited from using that information for any other purpose); and Genesis Training Group will also disclose learners' personal information if required to do so by law in urgent circumstances, to protect personal safety, the public or our website.
- Sometimes it is necessary to process information about a person's health, criminal convictions, race, gender and family details. This may be to ensure that Genesis Training Group is a safe place for everyone, or to operate other policies such as the safeguarding policy. Offers of employment or course places may be withdrawn if an individual refuses to consent to this, without good reason.

Genesis Training Group data is stored in controlled servers with limited access. All personal information is stored and processed in the United Kingdom where Genesis Training Group, or its business partners, are located.

Genesis Training Group's website does not target, and is not intended to attract, children under the age of 14. Genesis Training Group does not knowingly solicit personal information from children under the age of 14 or send them requests for personal information.

Genesis Training Group may amend this policy from time to time. If we make any substantial changes in the way we use your personal information we will make that information available.

Retention of Data

Genesis Training Group will keep some forms of information for longer than others. Because of storage, information about learners cannot be kept indefinitely, unless there are specific requests to do so for the funding and/or awarding body organisations.

Staff Guidelines for Data Protection

- 1.** All staff will process data about learners on a regular basis. Genesis Training Group will ensure through registration procedures that all learners give their consent to this processing, and are notified of the categories of processing, as required by the 2018 data protection act. The information that staff deal with on a day-to-day basis will be standard and will cover categories such as:
 - General personal details such as name and address
 - Details about course attendance, course work and associated comments
 - Notes of personal supervision, including matters about behaviour and discipline

- 2.** All staff have a duty to make sure they comply with the data protection principles. In particular, staff must ensure that records are:
 - Accurate
 - Up to date
 - Fair
 - Kept and disposed of safely and in accordance with Genesis Training Group's policies.

- 3.** Staff will be responsible for ensuring that all data is kept securely at all times.

- 4.** Staff must not disclose personal data, without authorisation or in line with Genesis Training Group's policy.

- 5.** Personal information, whether electronic or paper based, should be stored securely and in keeping with Genesis Training Group's procedures. Information should only be removed from its storage location when operationally necessary and with appropriate security measures in place.

- 6.** Staff must ensure that learners are aware of the need to keep their own data secure around Genesis Training Group's premises' for example, saving their CV to the learner computers.

- 7.** Staff must ensure all data is stored in a lockable room and/or lockable cabinets.

- 8.** Any staff member or learner wishing to access their information stored by Genesis Training Group must do so in writing by completing the 'Access to information request form'.

- 9.** Staff must report any data potential and/or breaches of data protection to the Quality Manger and Data Protection Officer.

Remote / Home Working

Remote working may involve paper records or use of electronic devices to access Mantra Learning's network outside of the offices. Examples of remote working may include:

- Home working
- Working when 'on the move' (e.g. on a train, during site visits)
- Working from the premises of customers, companies, delivery partners, contractors and other organisations.

All Genesis Training Group staff working at home or remotely are responsible for ensuring that data, both paper and electronic, is kept confidential and secure to prevent access by a third party regardless of the environment.

Key principles specific to remote and home working are:

- The work area of the remote setting should be separate from the rest of the household or individuals.
- Laptops and other electronic devices should be locked when leaving unattended.
- When leaving the house (even for a short period), laptops and electronic devices must be shut down and all paperwork put away out of sight.
- Paper files must be locked away in a secure cabinet when not in use.
- Do not email or divert emails to a personal email address in order to work remotely.
- Do not create or attempt to transfer data to you own home computer and/or devices.
- Do not use USB data sticks, CD's or other removable media as portable temporary storage for electronic files and documents unless they have been appropriately encrypted.

When working in public locations, it is requested that this is only done if there are no other alternatives. Extra care should be taken to ensure that no bystander could overlook any information displayed on devices or paper files.

Data and Devices in Transit

When moving any data away from Genesis Training Group premises the following must be followed:

- Always shut down any device when in transit, regardless of the length of journey, this is to ensure encryption is engaged and the device is properly protected.
- Don't leave bags or cases containing paper files and/or devices visible in a vehicle.
- Never leave a device or papers unattended in a vehicle.
- Any paper files should not be visible from the vehicle and should be kept hidden when moving
- When travelling on public transport keep bags/cases containing paper files and/or devices close by at all times. Items should not be placed in luggage racks or storage areas as this increases the possibility of theft or the misplacing of the item.

CCTV

Genesis Training Group will follow guidance in the Information Commission's code of conduct for users of CCTV and similar surveillance equipment monitoring spaces to which the public, learners and employees have access.

Right to Information

Learners and employees can request access to the information that Genesis Training Group hold. To access this information an Access to information request form must be completed and returned to Genesis Training Group. Genesis Training Group have up to 10 working days to respond to the request.

The Data Protection Act gives individuals the right to know what personal information is held about them on computer and paper records.

Should any employee or learner of Genesis Training Group feel they have been denied access to personal information they are entitled to view or feel their information has not been handled according to the eight principles, they can contact the Information Commissioner's Office by writing to, Wycliffe House, Water lane, Wilmslow, Cheshire, SK9 5AF, or via telephone on 01625 545700.

If you have any questions or concerns about the collection, use, or disclosure of your personal information, please contact your line manager or the Quality Manager.

Data Breaches

In the event of a data breach, it must be reported within 24 hours to the data protection persons within Genesis Training Group by emailing:

info@genesis-jobs.co.uk

Details of the breach must be provided in full and logged onto the data breach log.

Individuals who are or may be affected by the breach must be contacted within 24 hours of the breach being reported..

Where the breach is deemed a risk to individual's data then Genesis Training Group must report this to the Information Commissioner's office within 72 hours of the breach.

For further guidance, please refer to the data breach log guidance.

CONTRAVENTION OF THIS POLICY

Failure to comply with any of the requirements of this policy is a disciplinary offence and may result in disciplinary action being taken under Genesis Training Group's disciplinary procedure.


Version Control

Version History	Content Changed
1 – March 2021	Policy produced
2 – October 2021	Policy reviewed and contact changed

Review and Ratification

Next Review Date	Reason for Review
October 2022	Legislation update

Dated: 29th October 2021

Signed: 

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Position: Operations Director