

Pacemake Limited

Quality policy

Pacemake is dedicated to quality and the provision of excellent services to clients.

We ensure our business objectives of “setting pace and making it happen” are balanced with the needs and ambitions of our clients and stakeholders. Pacemake strives to fulfill or exceed client expectations by delivering services in a consistent and timely manner for clients.

Our quality policy is promoted throughout our business and projects.

Scope

The quality policy and principles apply to the whole of Pacemake, and underpin our approach to business, with one management system.

Our aims

Our objectives are to:

- communicate this policy and quality objectives to all employees and actively promote a commitment to quality at all levels in the organisation
- set clear objectives and targets for quality
- provide the resources for maintaining and continuously
- improving our performance
- identify opportunities in products, services, supply chain that will add value for clients and stakeholders
- review the Quality Plan system regularly to ensure it remains appropriate to the company and its purpose.

Project specific ambitions are to:

- set a standard and delivery pace for others to aspire to
- create simple quality control forms and processes that are easy to follow and understand
- provide adequate resources that can guarantee “right first time” approach
- ensure handovers are snag free

Commitment

Pacemake is committed to complying with requirements and continually improving the effectiveness of our management system in delivering our services, while generating a sense of responsibility in every employee and partner for improving the quality of the Pacemake experience, for everyone.

Responsibilities

Through training, seminars and other communications we ensure our employees and suppliers are aware of and adopt this quality policy.

Pacemake will periodically review implementation of this policy.

This policy statement is displayed in all Pacemake offices and sites to inform our employees and visitors of our commitments and is distributed to our clients, suppliers and interested parties.

For and on behalf of Pacemake

A handwritten signature in black ink, appearing to be "Dainius Salasevicius".

Dainius Salasevicius
Director
August 2023