



Phone Number: 619-714-0065

Thank you for signing up for a trip with MedVoyage! Your well-being knows no borders. We are honored that you have entrusted us with getting you to and from your appointment/s.

You have received this instruction sheet because you have done your due diligence, made your decision and picked a service. Congratulations! You are on your way to better health.

We have attempted to answer all questions in this document, please read carefully! 😊

MedVoyage Instruction Sheet:

Before your Trip:

1. You are crossing into Mexico, then back to the US. Please do not bring prohibited items on the day of your trip. This includes, but is not limited to: Marijuana, alcohol, firearms of any kind, agriculture, or valuables. Ensure that you have a current passport. For information on US Customs and Border Patrol, including current laws, follow this link: <https://www.cbp.gov/travel/us-citizens/know-before-you-go/your-trip>
2. Download WhatsApp from Google Playstore or iPhone App Store. This is non-negotiable. Most Providers in Mexico communicate this way. You will also receive lab results, images, reports, photos and appointment information this way.
3. Add MedVoyage to your contact list, if not already added. 619-714-0065
4. Add your Providers in Tijuana to your contacts.
Dermatologist: Dr. Addis Qinones +52 664 311 2682 (Text Only)
www.Dra.AddisQinones.com
Dentist: Dr. David Gomez 619-309-8697 www.DentoFacialGroup.com
Laboratory: Laboysier +52 664 688 1061
5. Review our waiver, download it, sign it and bring it to your trip. Should you forget to bring it to your trip, we will have a hard copy for you to sign.

Review our cancelation and refund policies.

The **Day** of your Trip:

1. Be prepared for a long day, bring your patience hat and know that all will be done to provide a smooth, swift, secure and wonderful day.
2. Ensure you have your passport with you.
3. Park at the border, our preferred parking is: 4570 Camino De La Plaza, San Diego, CA 92173

[Map To Parking](#)

4. Meet at the MedVoyage designated meeting spot, on time.
Look for our white Toyota Sienna with our Logo on the back window and side door.



5. Enjoy your time in Mexico with your Provider/s, receiving excellent services and prices.
6. Upon crossing back across the border, you will be going through the fast lane. We have tote bags for you, if needed. You will show your passport and declare your citizenship to CBP. You will then be taken back to the meeting point.

FAQ:

Do I need pesos?

No, most people will not need pesos. Our Providers take US Cards. You can exchange currency should you choose to do so at the many “Casas de Cambio” next to the border parking. The pharmacies, shops, restaurants and misc. merchants all take US Dollars in Tijuana.

How safe is it to travel in Tijuana?

Tijuana is a large, metropolitan city. The risks of travel are similar to any large city. MedVoyage is fully insured on both sides of the border and does everything possible to ensure passenger safety. We do not recommend leaving the group to navigate the city alone if you are not familiar with the landscape.

Do I need to speak Spanish?

Tijuana is a border city. Many Providers are fluent in English. However, as an added service, MedVoyage provides language interpretation whenever needed. 😊