

# Food Truck Agreement

#### 9036 MIDDLEBROOK PIKE, KNOXVILLE TN 37923

Store Hours; Sun-Thur 11-9 pm; Fri-Sat 11-9:30 pm

#### SHOP LOCAL EAT LOCAL SPEND LOCAL ENJOY LOCAL



### Hi Food Truck Owners!

Thank you for reaching out to Hey Bear Cafe about partnering with us at The Cave! Below we have listed additional details about the park, what to expect, park rules, and all necessary steps to make it official.

Let me know if you have any questions, we look forward to working with you!

Best,

Owner of HBC Vicky S.



## What to expect

Hey Bear café is providing charging stations, outdoor seating maintenance/cleaning, and restrooms. Trucks will be responsible for their <a href="maintenance/cleaning">own garbage disposal & water</a>. This does not include our partnered food trucks that permanently park at the cafe full-time.

Hey Bear Café is a specialty beverage business so we ask our partner trucks to **Not Sell Beverages** (this includes bottled water, soda, etc.) except truck's signature drinks, please contact us with any drinks you think may be a specialty, and we can discuss if they would be okay to sell.

For customers who have purchased from our partner trucks, they will receive a 10% discount on Mon-Thur from Hey Bear Cafe. All food truck employees got an employee discount from ordering anything at Hey Bear Cafe. Please make sure to let our staff know you are with the food truck.

Truck fees will be collected inside by the store managers, Jasmine and Laurie, or one of the shift leads, Bopha, Journey, Evan, or Sophie at the end of the parking shift (before 9:00pm Sun-Thurs, 9:30 on Fri-Sat). 8% for dessert trucks and 10% for food trucks. When paying please make sure to show the manager or shift lead your gross sales. We will email you receipts at the end of week.

We have had some trucks that like to stay overnight, and so the fee will be \$10/per night + % of gross sales.

All food truck owners and employees will be required to follow local, state, and federal laws as well as park and store policy while parked at the cafe. If you agree to all terms please send us an email including your <u>Food Truck Permit</u>, <u>Health Department Permit</u>, <u>and Insurance</u>.

## Park Rules

- 1. No Smoking inside the park, smoking is permitted in the parking lot, we just ask that you please pick up any butts afterwards.
- 2. No weapons within the park
- 3. No outside food/drink, this is to ensure that the dining space is solely used by guests of the food trucks and the cafe.
- 4. Must be present and ready to serve at scheduled time. We understand sometimes things happen outside of anyone's control, please reach out to us to let us know about any delays or if you will be absent.
- 5. No leaving early without notice. #4 & #5 rules are to ensure customers are made aware of any changes prior to their visit.
- 6. Other policies may be put in place in the future, in this case we will send out notice with the updated policies.
- 7. Need to inform us of any damage to the property that is caused by the trucks. Damage fee will be discussed after we have hired someone to check.

## Where & How to Park There is going to be spot 1,2,

& 3 (see below pics). If there are only 2 trucks on the food truck schedule for the day, you are welcome to park in any open spot. If there are 3 trucks on the food trucks schedule. The first truck that arrives please make sure to park very close to spot A. We also have a big back parking space for trucks to turn around at the end of the shift (see below pic). Food Truck Schedule links <a href="http://heybearcafe.com/calendar.html">http://heybearcafe.com/calendar.html</a>











